Welcome to
Advancements in Document Security and Fraud

Please record your attendance using the Sign In Sheet

Moderator: Rick Miller

June 12, 8:30 – 10 a.m.

International Salon C
RIDE

Detecting Document Fraud Through E-Verify

U.S. Citizenship and Immigration Services

E-Verify
Agenda

Introduction
E-Verify Overview
RIDE Overview
RIDE Today
Benefits of Participation
Contact Information
E-Verify Overview

CREATE A CASE
The employer uses information from the employee’s Form I-9 to create a case in E-Verify.

GET RESULTS
E-Verify displays a case result within a few seconds though some cases may require additional action.

CLOSE THE CASE
The employer closes the case once E-Verify displays a final case result.
E-Verify Overview

More than 400,000 Employers are enrolled
E-Verify Overview

More than 1.3 million worksites use E-Verify
E-Verify Overview

More than 21 million cases in FY 2012
RIDE stands for Records and Information from DMVs for E-Verify.

RIDE permits E-Verify to check drivers’ licenses and state IDs against jurisdiction records to ensure the validity of the documents provided to employers.
Why RIDE Is Important

Two-part verification strengthens the integrity of E-Verify

Verify SSN with SSA

Confirm driver’s license information

Social Security Card

Driver’s License

Why RIDE Is Important

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Driver’s License
How RIDE Works

Data Entry
Employer enters the employee’s Form I-9 information, including driver’s license (DL) data.

Initial Verification
VIS performs automated check against SSA, DHS, and MVA records.

Case Result
Employer receives a case result of employment authorized or tentative nonconfirmation (TNC).
Where does RIDE fit?

SSA → RIDE → DHS → Verified

You are HERE
RIDE Today

In FY2012, RIDE validated more than 379,000 documents against Mississippi records. So far in FY2013, RIDE has verified 463,773 documents against Mississippi and Florida records.
E-Verify and Region II

7 states in E-Verify’s Top 10 of FY2012 in terms of volume of driver’s licenses and IDs submitted are in Region II.

Region II accounts for 6.3 million state-issued documents submitted to E-Verify in FY12.
# E-Verify’s Top 10 of FY2012

<table>
<thead>
<tr>
<th>Issuing Authority</th>
<th>Total Cases (FY12)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Texas</td>
<td>1,391,783</td>
</tr>
<tr>
<td>2. California</td>
<td>1,110,743</td>
</tr>
<tr>
<td>3. Georgia</td>
<td>862,717</td>
</tr>
<tr>
<td>4. Florida</td>
<td>796,576</td>
</tr>
<tr>
<td>5. Arizona</td>
<td>761,420</td>
</tr>
<tr>
<td>6. South Carolina</td>
<td>613,812</td>
</tr>
<tr>
<td>7. North Carolina</td>
<td>596,418</td>
</tr>
<tr>
<td>8. Tennessee</td>
<td>535,501</td>
</tr>
<tr>
<td>9. Missouri</td>
<td>500,841</td>
</tr>
<tr>
<td>10. Alabama</td>
<td>499,857</td>
</tr>
</tbody>
</table>
Enacted legislation requiring mandatory use of E-Verify for all employers

Enacted legislation requiring various public entities/contractors to use E-Verify

Enacted legislation requiring only public contractors to use E-Verify
Enacted legislation requiring mandatory use of E-Verify for all employers

Enacted legislation requiring various public entities/contractors to use E-Verify

Enacted legislation requiring only public contractors to use E-Verify
Benefits of Participation

Reduce fraud: RIDE helps prevent the fraudulent use of your state’s identity documents.

Minimal effort to participate: RIDE uses existing technology and connections through AAMVA.

Cost neutral: USCIS will cover participation costs, such as staff time (via a contract with your state).
# Questions?

<table>
<thead>
<tr>
<th>Name</th>
<th>Role</th>
<th>Email</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jason Goodman</td>
<td>Special Projects</td>
<td><a href="mailto:Jason.M.Goodman@uscis.dhs.gov">Jason.M.Goodman@uscis.dhs.gov</a></td>
<td>(202) 443-0217</td>
</tr>
<tr>
<td></td>
<td>Branch Chief</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sara Bush</td>
<td>Program Analyst</td>
<td><a href="mailto:Sara.Bush@uscis.dhs.gov">Sara.Bush@uscis.dhs.gov</a></td>
<td>(202) 443-0310</td>
</tr>
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</table>
The Evolution of AAMVA's FDR Program
What is FDR?

Where is FDR today and where is it going?

How does my agency access the FDR Toolbox?
Included in membership

Computer-based training

Updated regularly

Fully-narrated, self-paced, modularized eLearning in multiple formats

Perfect for “mix and match” strategies

Much more than document training!

Part of an overall Fraud Strategy that includes People, Processes, and Technology
People and Processes Modules

Introduction to Fraud

People and Actions

Expanding the Review

Law Enforcement and the DMV

Internal Fraud for Staff

Internal Fraud for Managers

External Fraud (in progress)

Administrator’s “Fifteen” (in progress)
**Document Modules**

- Security Features
- Birth Certificates
- Vehicle Documents
- DLs and IDs
- Travel Documents
- Social Security Cards
- Immigration Documents
- Military IDs
- Canadian Documents
- Mexican Documents
- Counterfeits and Alterations
- High-Quality Counterfeits (L1 & L2)
- Introduction to Covert Features
From

Welcome

Fraudulent Document Recognition Level 1
FDR Toolbox

Update-Only Module
Indexed Job Aid
Modules to target specific needs
Electronic Genuine Document Reference Library
FDR Annual Report - Best Practices and Tips
Instant access to related material

• Working Group documents
• Standards documents
• Reports
• Direct links to external resources
Update-Only Module

Outstanding annual refresher tool

Efficient use of training time

Updated Job Aid Included

Knowledge Assessment

Trackable
2013 Annual Update

NEW Indexed, searchable job aid for print or electronic use

NEW Jurisdiction Fraud Contact List

NEW Mexican Documents Module

NEW Supplements (2)

LMS Grading Choices

Critical Document Updates:

• 2012 Border Crossing Card
• 2012 Passport Card
• 2012 Military ID Cards
• 2012 Canadian Document changes
2012 Revision to the Border Crossing Card
Revisions to Military ID cards
2012 Canadian Certificate of Citizenship
2012 Canadian Visa
2012 Canadian IMM1442
2012 Canadian Permanent Resident Card
2012 Canadian Dept of National Defence Driver's Licence
Perpetual calendars

Important Notes:
- The 2013 FDR Level I courseware contains a new Mexican Documents course. Please consult your training administrator to determine if you need access to this new material.
2013 FDR Job Aid

Click the Bookmark icon in the upper left of your PDF reader to reveal an indexed list of topics. You can also search the job aid by clicking "Edit" and selecting "Find" from the dropdown menu.
Fraud Detection & Remediation Level I

Mexican Documents Course

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Internal Fraud for Staff

Welcome

Fraud Detection & Remediation Level I

Internal Fraud Course

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Fraud Detection & Remediation Level I

Jurisdiction-Only Supplement
Internal Fraud for Managers

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For AAMVA Jurisdiction Members & Sworn Law Enforcement Officers ONLY

Fraud Detection & Remediation Level II

Law Enforcement Supplement

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FDR is **FREE** for download by:

State and Provincial LE agencies

Is available for **PURCHASE** by:

County, local and municipal LE agencies

You are encouraged to share:

**2013 Law Enforcement Supplement** to ALL LE Partners
ID Document Databases

AAMVA has partnered with Keesing Technologies and ID Scientific to provide our jurisdiction members with another valued resource that can be used in conjunction with AAMVA's Fraudulent Document Recognition (FDR) training program for detecting fraudulent documents.

ID Scientific is providing our jurisdiction members free access to its Electronic Genuine Document Reference (GDR) database containing images of U.S. and Canadian licenses and other identification documents.

Keesing Technologies is providing our jurisdiction members free access to its Documentchecker database containing images of ID documents from over 200 countries.

AAMVA is pleased with this new partnership and are happy to be able to bring more valuable resources to our jurisdiction members.

Electronic Genuine Document Reference (GDR)
- Largest known compilation of US and Canadian DL/ID cards, Federal identity documents, in circulation
- Database is continuously updated with specimens and information provided by issuing entities
- All DL/ID variations submitted by jurisdictions are included
- Close to 100% jurisdiction participation
- Database consists of genuine exemplar images only
- A list of security features recommended for reliable field authentication, is provided by our Certified Document Examiner

Documentchecker
- All the information you need to verify ID cards, driving licenses and passports
- Complete and up-to-date database can be accessed 24 hours a day, 7 days a week
- Database contains over 20,000 images of over 2,450 issued ID documents from over 200 countries, including all US and Canadian federal passport and ID documents
- Available in other languages (Dutch, English, French, German, Italian, Russian, Spanish)
- Over 100,000 government and corporate users worldwide, including 5,000 companies
Wisconsin - 2005 - Driver's License - AllAges

Front   Front UV   Back

Image Information

Optical variable laminate with repeating images of state seal. "Wisconsin" repeated in background. Redundant data printed below header. All Minor documents are in Vertical format.

Features (Hide Descriptions)

Transparent DOVID - Overt

This is a transparent device with diffractive authentication effects which become visible at certain viewing angles due to the use of high-refractive index (HRI) coatings. These products are usually applied either as hot-stamp patches (as described above) or as full-face laminates to protect the photograph and/or biographic data on cards or on passport data-pages.
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Access Database Here
validity
1, 3, 6 or 10 years, front endpaper entry ‘Expiry date’

booklet
c. 125 x 88 mm / 4.9 x 3.5 in.
32 pages, pages 1 and 2 not numbered

laminate
front endpaper, clear holographic laminate, not sewn in, does not cover the whole page

photo
integrated, at the right side repeated in smaller size

numbering
8 digits, preceded by a letter
page 1 - back cover, laser perforated
back endpaper, printed and in barcode
front endpaper, inkjet printing

observations
this passport was first issued in 2008;
this model requires children to be bearers of their own passports;
pages 3 - 32: security thread with microtext;
on all pages a different coat-of-arms and a different region
FDR Annual Survey

FDR Annual Report

Discover:

• Peer strategies
• Implementation trends
• Upcoming content
Fraud Detection & Remediation

Expanded Student Base

Delivery Channel for Training & Tools

Curriculum and Tools Remain Current Meaningful Member Driven

Industry Standard for Public & Private Sectors
2014 Annual Update Outlook

Updated Interface & Graphics

Canadian Travel Documents

US Documents

Update on latest trends

External Fraud (in progress)

Administrator’s FI FTEEN

Fraud Detection & Remediation
People, Processes, Technology
Administrator’s “FIFTEEN”

Fighting Fraud Through Engineering Education Networking
This module will introduce a variety of tools and insights to assist Administrators in fighting both Internal and External Fraud, including:

**ENGINEERING**
- Security Products & Standards
- Procedures
- Support Systems
- Integration of Vendor Resources

**EDUCATION**
- Staff
- Customers
- "Users" of Your Documents
- Vendors

**NETWORKING**
- Local Partnerships
- Federal Partnerships
- Vendors
- Regional, National, and International Fraud Communities
How do I get all this goodness?

AAMVA website

Use/ create AAMVA credentials

Choose the implementation package

Download

Distribute
Steven Sebestyen
ssebestyen@aamva.org
262-527-9983
Office of Investigative Services

Pill Mill Case Presentation
AAMVA Conference
June 12, 2013

Karen Brooks
<table>
<thead>
<tr>
<th>Case Overview</th>
<th>Investigation</th>
<th>Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Background/Origination</td>
<td>• Pill Mills--General</td>
<td>• Assisted Other Agencies</td>
</tr>
<tr>
<td>• Investigation</td>
<td>• Our involvement--Address Case</td>
<td>• Arrests/Indictments</td>
</tr>
<tr>
<td>• Results/Successes</td>
<td>• Conducted Joint Investigation</td>
<td>• Media Coverage</td>
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<tr>
<td></td>
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<td>• SAFFE DL Success</td>
</tr>
</tbody>
</table>
Investigation

- Pill Mills in General
- Operated by Unscrupulous Doctors, Pharmacists, Individuals Sometimes With No Healthcare Credentials
- Prescribe Highly Addictive Pain Medication in High Doses
- Oxycodone—250 30 mg Tablets
- Patients Directed to Particular Pharmacies
Investigation

- DDS Involvement Began as Address Case
- Involved Persons from Out of State Fraudulently Using Addresses to Obtain GA DLs
- Recognized “Pill Mill” Characteristics and Contacted GA Drug and Narcotics Agency
- Conducted Joint Investigation with GA Drug and Narcotics, DEA, and Local Law Enforcement
Results

• Our Case Provided Avenue for DEA to Shut Down Two Suspected “Pill Mills”
• Over a Dozen People Arrested/Indicted—Drs, Clinic Workers, Pharmacists
• Over 40 DDS Fraud Cases Been Generated
• Approximately 39 Arrest Warrants—10 Arrests
• Media Coverage of Raids on TV and Newspaper
• SAFFE DL Process of Mailing Permanent Brought Problem to Light Much Sooner Than Old Operating System
Dismantling A Document Organization

Case Study:
Norcross Document Vendors
September 2012 – April 2013
Norcross Document Vendors


Document Vendors are causing problems to local business owners, Police, and bringing in crime. Vendors identified. Vendors using Hispanic shopping areas, Plaza Latina and Centro Norcross.
Plaza Latina
Norcross Document Vendors

September 2012 through December 2012
Main target jailed on unrelated charges.
New vendor identified.
Surveillance on target and locations.
Calls made to vendor.
Buy set up.
Types of Fraud Documents Sold.

I-551 (Permanent Resident Cards)
Employment Authorization
Documents.
Social Security Cards
Driver’s Licenses and State I.D’s
Multiple states available for License
Driver’s Licenses/State ID’s
Immigration Cards
Social Security Cards
Typical Norcross Customers:

- Illegal Aliens
- Drug Cartel Members
- Identity Theft
- Sex Offenders
- Terrorists
- People with Active Warrants
- Check cashing schemes
- Sex Traffickers
Norcross Document Vendors

January 2013 Purchase set of documents, one I-551 and one Social Security from vendor.

February 2013 attempt to purchase set.

March 2013 Purchase another set from vendor, one I-551 and one Social Security.
Norcross Document Vendors

March 2013 identify new vendor. Make purchase from new vendor and follow vendor to document laboratory.

April 2013 Original target released on bond, one week later make document buy! Search warrant, arrest warrants!
Fake ID ring busted by ICE, GBI
April 2013 Search and arrest warrants executed:
5 Suspects arrested
2 Counterfeit Document Producing Facilities dismantled
Prosecution pending!
Suspects in fake ID ring face judge
Georgia State Prison!
What’s next?

Refreshment Break
International Foyer South
10 – 10:30 a.m.

Courtesy of DealerTrack

Followed by Concurrent Sessions
10:30 a.m. - Noon