

2013

What's Hot in the Jurisdictions



Region II
Conference

Atlanta, Georgia

June 2013

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Alabama: Motorcycle License Legislation Failure

Submitted by: Department of Public Safety	Contact Information: Name: Guy Rush Email: guy.rush@dps.alabama.gov Phone number: 334-353-1992
Description of Project or Legislation: SB75. Alabama's 6 th attempt. Mis-wording in old legislation does not allow for a motorcycle ("M") class license.	
Comments: Despite support from the Motorcycle Safety Foundation and numerous news stories, this legislation has failed. DPS has continued to offer M class but cannot charge a fee for testing. LE cannot cite drivers for operating MC without a MC license. Legislation to correct issue continues to fail passage. DPS may discontinue issuing the M class until authorization is given statutorily.	

Alabama: Veteran Driver License

Submitted by: Department of Public Safety	Contact Information: Name: Guy Rush Email: guy.rush@dps.alabama.gov Phone number: 334-353-1992
Description of Project or Legislation: HB336 (2012). To allow "veteran" to be displayed on honorably discharged veteran's DL.	
Comments: DPS began implementation on May 1, 2013. Reception has been good. Except for some veterans not providing proper documentation, no problems have been noted.	

Alabama: Self-Serve Kiosks

Submitted by: Department of Public Safety	Contact Information: Name: Guy Rush Email: guy.rush@dps.alabama.gov Phone number: 334-353-1992
Description of Project or Legislation: Introduction and testing of two self-serve kiosks.	
Comments: Placed at two busiest offices. Implemented February 2013. Bought with REAL-ID funds to help with long lines due to increased traffic. Customers can renew or get replacement. Has proven popular with public. 9 more scheduled to be rolled out within the year at various locations.	

Alabama: Tablet PCs for Skills Tests

Submitted by: Department of Public Safety	Contact Information: Name: Guy Rush Email: guy.rush@dps.alabama.gov Phone number: 334-353-1992
Description of Project or Legislation: Statewide rollout of 101 tablet PCs for skills testing.	
Comments: Rollout to begin within two weeks.	

Alabama: REAL ID Full Compliance

Submitted by: Department of Public Safety	Contact Information: Name: Guy Rush Email: guy.rush@dps.alabama.gov Phone number: 334-353-1992
Description of Project or Legislation: DPS granted full compliance status on February 22, 2013.	
Comments: After many years of hard work, DPS submitted its full compliance package to DHS and was granted full compliance status. Issuance of full compliance DLs and IDs will begin June 4, 2013.	

Arkansas: Driver Legislation Enacted in 2013

<p>Submitted by:</p> <p>Finance & Administration Office of Driver Services</p>	<p>Contact Information:</p> <p>Name: Tonie Shields Email: Tonie.Shields@dfa.arkansas.gov Phone number: 501-682-7061</p>
<p>Description of Project or Legislation:</p> <p>In the 2013 legislative session the Arkansas General Assembly passed twenty one (21) Acts that impact the Office of Driver Services.</p> <p>Driving Under the Influence (DUI) or Driving While Intoxicated (DWI)</p> <ul style="list-style-type: none"> • Ten (10) Acts increased the penalties or added to the chemical tests allowed for DUI. • Three (3) Acts dealt with sealing of records, expungement of records or establishment of pre-adjudication probation programs. • One (1) Act allows a person charged with second or third DWI to have an interlock restricted license available immediately and without the restrictions of driving to and from work, school, alcohol rehabilitation classes etc. <p>Immigration</p> <p>An Act was passed to allow eligible nonimmigrant employees or students and the student’s spouse and minor children to have a 240 day extension after the expiration of the Form I-94 or passport admission stamp has expired as long as they submit a Form I797C Notice of Action Form. Prior to this Act, Arkansas only approved the 240 day extension for employees with specialized knowledge who presented the valid Form I-797C Notice of Action form.</p> <p>Commercial Drivers</p> <p>An Act was passed to amend the Arkansas Uniform Commercial Driver License Act to comply with federal commercial driver license regulations.</p> <p>Miscellaneous</p> <ul style="list-style-type: none"> • An Act was passed to establish the Arkansas Emergency Contact Information System. • Two Acts dealt with Sex Offender Registration law changes which are required to be disclosed on the driver license or identification card fee receipt. • An Act to protect the identities of children from being disclosed to the public in motor vehicle accident & investigation reports. • An Act to allow submittal of proof of insurance by electronic devices. • Extended the Arkansas Voluntary Enhanced Security Driver’s License & Identification Card Act until June 30, 2015. 	
<p>Comments:</p> <p>Arkansas completed phase 1 of the Arkansas Integrated Revenue System for Driver Services. Phase 2, scheduled for implementation September 30th, will implement the new Motor Vehicle System and Cash Management System.</p>	

Arkansas: Vehicle Legislation Enacted in 2013

Submitted by: Finance & Administration Office of Motor Vehicles	Contact Information: Name: Roger Duren Email: roger.duren@dfa.arkansas.gov Phone number: 501-682-4661
Description of Project or Legislation: In the 2013 legislative session the Arkansas General Assembly passed the following legislation that impacts the Office of Motor Vehicles. Specialty License Plates: In the 2013 legislative session the Arkansas General Assembly passed thirty-two (32) Acts that impact vehicle title and registration. Twenty six (26) are related to specialty license plates. Seven acts expanded the issuance of existing plates and nineteen authorized the creation and issuance of new specialty plates. Legislation was also enacted to limit the number of specialty plates that may be issued. This law provides that a new plate type may not be authorized unless a law authorizing an existing specialty plate is repealed. Class 7 Trucks Registered through IRP: Fees for trucks with a gross vehicle weight of 73,281 through 80,000 pounds registered through IRP will increase by fifteen percent effective October 1, 2013. Currently the annual fee is one thousand three hundred fifty dollars (\$1,350). The annual fee will be increased to one thousand five hundred fifty-three dollars (1553). This act created a new Commercial Truck Safety and Education Fund to be administered by the Arkansas Highway and Transportation Department. Each fiscal year, the first two million dollars (\$2,000,000) of fees collected on these trucks will be deposited to this fund. Electronic Display of Proof of Liability Insurance: Two (2) acts were passed allowing proof of liability insurance using a cell phone or other electronic device, if the device has sufficient functionality and capability to display the information required by law. Under Act 175 electronic proof may be presented for motor vehicles at the time of registration and at a traffic stop or arrest. Act 1468 allows for electronic proof for watercraft at the time of registration or an accident.	

Florida: DAVID Redesign

Submitted by: Department of Highway Safety and Motor Vehicles	Contact Information: Name: Maureen Johnson Email: maureenjohnson@flhsmv.gov Phone number: 850.617.2702
Description of Project or Legislation: DHMSV received legislative funding last year to initiate a redesign of the Driver and Vehicle Information Data (DAVID) system. This redesign is required to improve service delivery, data exchange, law enforcement support, system efficiency and system security. Enhancements will include: <ul style="list-style-type: none">• A single method for system security and user authentication• Increased information for users in an easier to read format• Additional audit and management tools• Priority enhancements requested by current user We will begin piloting the new system in July/August 2013. The current DAVID system has over 60,000 users.	

Florida: Mandatory Electronic Title and Lien (ELT)

Submitted by: Department of Highway Safety and Motor Vehicles	Contact Information: Name: Julie Baker Email: juliebaker@flhsmv.gov Phone number: (850) 617-3001
Description of Project or Legislation: In 2012 Legislation was passed requiring lienholders to participate in Florida's ELT program. This became effective on January 1, 2013.	
Comments: We are still early in the stages and continuing to work with lienholders and third party providers on compliance issues.	

Florida: Financial Responsibility System Redesign

Submitted by: Department of Highway Safety and Motor Vehicles	Contact Information: Name: Julie W. Gentry Email: juliegentry@flhsmv.gov Phone number: (850) 617-2570
Description of Project or Legislation: The Financial Responsibility Redesign Project is funded with a \$1.8 million Federal Grant (Real ID). The Project will consist of a new series of systems that will verify insurance, generate notices, and update records to make Financial Responsibility and Insurance related business processes more efficient. The redesign will provide a modern web-based system which uses technologies that align with the Department's business needs and technology standards. The updated enterprise approach will also provide the potential for an enhanced user experience.	
Comments: The daily book of business transactions uploaded by insurance companies is now in production. The basic purpose of the daily load is to determine the presence or absence of insurance coverage for vehicles registered in the state of Florida. The project will now move to the creation of sanctions for violations that occur when vehicles are not insured.	

Florida: License Plate Redesign

Submitted by: Department of Highway Safety and Motor Vehicles	Contact Information: Name: Julie Baker Email: juliebaker@flhsmv.gov Phone number: (850) 617-3001
Description of Project or Legislation: Florida put together a team comprised of various stakeholders, including law enforcement, to decide on a new design for the Florida regular license plate. The objectives were to have a more legible and readable plate and expand to a seven digit configuration. The team came up with four designs which were then put out on a website for the public vote.	
Comments: Florida is still deciding on how to proceed with getting the new license plates manufactured and disbursed. The Department's Invitation to Negotiate (ITN) was challenged during the process.	

Florida: Commercial Motor Vehicle Reporting and Improvement Project

<p>Submitted by:</p> <p>Department of Highway Safety and Motor Vehicles</p>	<p>Contact Information:</p> <p>Name: Maureen Johnson Email: maureenjohnson@flhsmv.gov Phone number: 850.617.2702</p>
<p>Description of Project or Legislation:</p> <p>The SaDIP grant was awarded to DHSMV by the Federal Motor Carrier Safety Administration (FMCSA) Office. The grant proposes to improve the timeliness, efficiency, accuracy and completeness of State processes and systems used to collect, analyze and report large truck and bus crash data to the FMCSA. The grant has three main objectives:</p> <ol style="list-style-type: none"> 1) Improve State Data Transfer Process 2) Improve State Collection and Storage of Crash Data 3) Increase Electronic Submission of Crash Reports <p>The project goals and their associated objectives seek to improve the collection and reporting processes of the DHSMV crash data in support of federal reporting requirements. Through these goals, the Department seeks to improve data in ways measured by MMUCC: timeliness, accuracy, completeness, integration, accessibility.</p> <p>To increase the electronic submission of crash reports, the Department developed an application process for law enforcement agencies giving them the opportunity to receive funding for the purchase of reporting equipment. After reviewing all submitted law enforcement agency applications, the Department selected the following 12 agencies to receive funding for the purchase of laptops and mounting hardware: Miami-Dade PD, Broward County SO, Lee County SO, Riviera Beach PD, St Lucie County SO, Hallandale PD, DeFuniak Springs PD, Apopka PD, Key West PD, Martin County SO, Ormond Beach PD, and Gainesville PD. Combined, the awards total \$350,000.00.</p>	

Florida: Buy Crash and FIRES

Submitted by: Department of Highway Safety and Motor Vehicles	Contact Information: Name: Maureen Johnson Email: maureenjohnson@flhsmv.gov Phone number: 850.617.2702
Description of Project or Legislation: <p>The sale of Florida crash reports via the Buycrash.com website continues to grow. As of May 1, over 76,000 crash reports have been sold in Florida via this e-commerce convenience option.</p> <p>The Florida Integrated Report Exchange System (FIRES) Initiative is gaining momentum. As of May 1st, over 140 Florida law enforcement agencies are utilizing the FIRES Web Portal to analyze crash data. In addition, 35 other government entities including DOT personnel, traffic planners, etc. are using the portal as well. This has resulted in over 700 individuals statewide reaping the benefits of the FIRES Portal. Feedback has been positive from the user community and improvements/enhancements continue to be made</p>	

Georgia: Web Enhancements Project

Submitted by: Department of Driver Services (DDS)	Contact Information: Name: George Theobald Email: gtheobald@dds.ga.gov Phone number: (678) 413-8650
Description of Project or Legislation: <p>After many years service, DDS undertook a project to modernize the agency's web site. Through research and customer specific surveys, both online and in-person at the Customer Service Centers, the project team was able to identify 10 key recommendations and then proceed to implement. The result is a technically advanced web site that services our customers regardless of their device platform.</p> <p>During the course of this project, new functionality to allow customers to view average wait time and location mapping services was develop and delivered.</p>	
Comments: <p>The project team researched general website best practices and government agency best practices using the internet, consultant discussions, conference calls and leave-behind material. The research and website analysis proved the key recommendations for the website enhancements updates were to focus on:</p> <ol style="list-style-type: none">1. <u>Home Page and Architectural Updates</u><ol style="list-style-type: none">a. A friendlier, less congested look and feelb. A proactive and responsive design approach that would allow the web pages to respond, on-the-fly, to different monitor sizes, tablets and smart phonesc. Keep most visited pages/information above the fold<ol style="list-style-type: none">i. Locations/Mapii. SecureIDiii. First time license, etc.2. <u>Visual appeal</u><ol style="list-style-type: none">a. Brandingb. Image Updates - we did away with cartoon images and made sure to add a more human experience to our images3. <u>Navigation</u><ol style="list-style-type: none">a. Single site Navigation System - perpetuated throughout the re-designb. Categories and Sub-Categoriesc. Breadcrumbs4. <u>Function</u><ol style="list-style-type: none">a. Employed functionality that would enable us to interact with our customer's across multiple devices – Responsive Designb. Updated the look and drill-down capabilities of our mapc. Search feature was updated and improved5. <u>Clean-Up</u> – while this phase was focused on aesthetics and not content we did clean-up any obvious content issues such as<ol style="list-style-type: none">a. Broken linksb. Page redundancy	

Georgia: On Line Self Certification and Medical Card Submission

Submitted by:			Contact Information:				
Department of Driver Services (DDS)			Name: George Theobald Email: gtheobald@dds.ga.gov Phone number: 678-413-8876				
Description of Project or Legislation:							
<p>FMCSA rules require commercial drivers to self certify their purpose for operating a commercial vehicle, and in cases where the driving purpose is not excepted from medical qualifications, commercial drivers are required to maintain a valid medical qualification card on file with the agency. To reduce unnecessary in-person visits to DDS and to offer more convenient methods for commercial drivers to satisfy these requirements, the agency undertook a project to meet the following goals:</p> <ol style="list-style-type: none"> 1. Allow CDL drivers to self-certify through their on-line account logons 2. Provide a mechanism for CDL drivers to submit their U.S. DOT medical card, waivers, probations and other medical documents online 3. Generate email confirmation of self-certification status to CDL driver 4. Generate email notification of Medical certification expiration dates to CDL drivers. 							
Comments:							
System was implements the first week of February 2013. Figures below represent usage through May 31.							
Online			Med Cert Documents				
Excerpted	Non-Excerpt	Total Self Certify	Uploads	Fax	Mail	In Person	Total
808	999	1,807	896	15,365	8,527	27,758	52,546

Georgia: Thin Client Testing Computers

Submitted by: Georgia Department of Driver Services (DDS)	Contact Information: Name: George Theobald Email: gtheobald@dds.ga.gov Phone number: (678) 413-8876
Description of Project or Legislation: DDS administers knowledge tests through an in-house developed system that has the customer interact on a locked down browser based application running on desktop class WINTEL machine in DDS offices. The agency had 635 testing computers installed, the total cost of ownership which (including hardware maintenance and Microsoft licensing) exceeds what the agency actually uses. With the introduction of alternative Operating Systems and adoption by leading hardware manufactures to support a low cost cloud computing model, DDS stood to save significantly by replacing its standard testing computer desktops to something similar to Google's Chrombox. In June 2013, the agency began a statewide replacement initiative.	

Georgia: Enhanced marking of Georgia Veteran's DL/ID Cards

Submitted by: Department of Driver Services (DDS)	Contact Information: Name: George Theobald Email: gtheobald@dds.ga.gov Phone number: 678-413-8876
Description of Project or Legislation: <p>With many businesses offering discounts and other benefits to U.S Veterans, the need to have trusted and recognizable document that clearly indicates the card holder is entitled to those benefits was needed. Although Georgia has marked Veteran cards for more than 20 years, the agency felt a prominent indicator should be in place so that those who have served our country receive hassle free service when they use their Georgia DL/ID card to demonstrate that they are a Veteran. On February 18, 2013, Georgia began issuing DL/ID's using the more prominent markings as illustrated below.</p>	

Georgia: Parent Alcohol and Drug Awareness Program

Submitted by: Department of Driver Services (DDS)	Contact Information: Name: George Theobald Email: gtheobald@dds.ga.gov Phone number: 678-413-8876
Description of Project or Legislation: <p>The Department of Driver Services implemented a web-based parental component to the Alcohol and Drug Awareness Program (ADAP). Jointly administered by DDS and the Georgia Department of Education, the ADAP is a course designed to raise awareness among teens of the adverse effects of drugs and alcohol and to educate teens on the consequences of operating a motor vehicle while impaired.</p> <p>Parent ADAP is voluntary and may be accessed online at no charge. The 2 hour course provides parents and guardians with valuable driver education information, drug prevention strategies as well as legal accountability information.</p> <p>Parents are entitled to receive a free non-certified MVR once they have completed the ADAP course online.</p>	

Georgia: Real ID Implementation

Submitted by: Georgia Department of Driver Services (DDS)	Contact Information: Name: George Theobald Email: gtheobald@dds.ga.gov Phone number: (678) 413-8876
Description of Project or Legislation: In July 2012, Georgia implemented system and operational changes to issue DL/ID cards according to the Real ID rules. Although the agency had previously updated systems to position the agency to meet many of the Real ID benchmarks, a handful of requirements remained. Additionally, the agency identified a number of negative customer service impacts that putting the remaining requirements into practice would create. A multi-prong approach of system efficiency changes, employee staffing models, customer education and awareness campaign and lobby/queue management initiatives were implemented to minimize negative customer service impacts while achieving Real ID compliance. The agency took an innovative approach of issuing a 120 day DL/ID extension for existing customers who were not able to provide all required documents at the time of their visit. Although this approach ensured that the livelihood of Georgia constituents was preserved, the need for customers to return at a later time to provide remaining documents created a condition that inflated the number of customers requiring to be serviced in person. To reduce unnecessary visit, the agency implemented the ability for customers to submit proof of residency and/or proof of SSN documents that the customer did not have during their initial visit through alternate channels (On-Line, fax of U.S.P.S mail). Once DDS receives and processes the submitted documents, a Real ID compliant DL/ID card is mailed to the customer.	

Georgia: 2013 Legislative Updates

Submitted by: Department of Driver Services (DDS)	Contact Information: Name: George Theobald Email: gtheobald@dds.ga.gov Phone number: 678-413-8876
Description of Project or Legislation: Listed below is notable legislation passed by the Georgia General Assembly. <ol style="list-style-type: none">1. HB-475 allows the agency to enter into a reciprocity agreement with foreign nations that have equivalent non-commercial knowledge and/or skills.2. SB-122 allows for the issuance of a short term DL renewal (120 days) for those non-citizens who have made application with USCIS to extend their legal presence. The customer must provide documentation demonstrating their application has been properly made with USCIS.3. HB-407 aligns Georgia law with interlock requirements specified in MAP-21.	

Georgia: Recent Procurements

Submitted by: Department of Driver Services (DDS)	Contact Information: Name: George Theobald Email: gtheobald@dds.ga.gov Phone number: 678-413-8876
Description of Project or Legislation: <p>The agency has completed two significant procurements and started activities to utilize the resulting services over the course of the past year.</p> <ol style="list-style-type: none">1. Digital displays for customer waiting areas. Georgia has contract for services at no cost to the state with Motor Vehicle Networks. As of May 31, displays have been installed at 17 locations. The agency uses the displays to inform customers as they enter the building about documents and other requirements for obtaining a Georgia DL/ID. Once a customer is seated in the waiting area, other information better suited for customers who have been initially vetted are presented with more varied content. Several PSAs have been co-developed with other state of Georgia agencies including the Governor's Office of Highway Safety and the Georgia Department of Labor.2. Tablets to administer and record skills testing of CDL drivers. The agency contracted with Morpho Trust USA in February 2013 for their RoadTest solution. The agency expects to begin piloting the solution with actual customers requesting a CDL skills test in August 2013.	

Georgia: IBTTA 2013 Toll Excellence Award

<p>Submitted by:</p> <p>State Road & Tollway Authority</p>	<p>Contact Information:</p> <p>Name: Andrea Smith Calloway Email: acalloway@georgiatolls.com Phone number: (404) 893-6180</p>
<p>Description of Project or Legislation:</p> <p>On October 1, 2011, the I-85 Express Lanes opened as a high occupancy toll (HOT) lanes facility in Metro Atlanta which was the result of a converted, existing high occupancy vehicle (HOV) lane. The HOT lane conversion project is the first in Georgia and the country to simultaneously raise the occupancy requirement from 2+ persons to 3+ persons for toll-free passage, while introducing pricing to allow single and occupant vehicles to buy back into the lane, as well as requiring all motorists to register to access the lanes. The I-85 Express Lanes uses a combination of dynamic pricing and occupancy enforcement to provide reliable travel times in the lane. In the Express Lanes, three-person carpoolers are toll-free and charge a toll to vehicles with two occupants or less. To access the Lanes, motorists must register for a Peach Pass transponder, declare their status as toll-paying or toll-free and place it in their vehicle. Once an account is established, customers have the option to change their toll mode based on their occupancy status by calling customer service, logging on to the PeachPass.com website or through the Peach Pass GO! Mobile Application.</p> <p>Prior to the launch of the Express Lanes, Georgia had one optional toll road, GA 400, with a static rate of \$0.50 for most motorists that had been in effect for nearly 20 years. Unlike other cities that implemented Express Lanes, another key challenge is that I-85 Express Lanes requires motorists to pre-register for a Peach Pass account and install the Peach Pass transponder in their vehicle in order to access the Express Lanes. In addition, the Atlanta region continues to grow and traffic management becomes even more complex each year.</p> <p>These challenges combined posed a real concern for the region in terms of how traffic impacts quality of life and mobility. The I-85 Express Lanes primary goal is to provide reliable travel times for motorists that chose to use them. By managing the demand for the lanes and keeping traffic free-flowing through dynamic pricing, thousands of Peach Pass customers are experiencing time savings, including single occupant motorists who were not able to access the HOV lanes in the past.</p> <p>SRTA's primary Customer Service Center is located at SRTA's headquarters in downtown Atlanta. The other two Customer Service Centers are co-located at Georgia Department of Driver Services (DDS) Service Centers along the I-85 corridor. These two locations provide easy access to motorists who live near and/or frequently travel the I-85 Express Lanes. SRTA opened both locations in advance of the opening of the I-85 Express Lanes in order to facilitate account set up and transponder penetration, and general motorist education of the I- 85 Express Lanes.</p> <p>SRTA intends to duplicate this model by partnering with DDS to co-locate Peach Pass Customer Service Centers at other DDS locations located in the vicinity of future planned toll facilities; including both the planned I-75 NWC managed lanes and the planned I-75 South Express Lanes toll facilities. In addition, SRTA's marketing plans include opening additional locations near the physical location of upcoming toll facilities. This allows SRTA to have a presence that is physically convenient to motorists most likely to use the new facility.</p> <p>In addition to the off-site customer service centers, SRTA conducted a 15-day mobile customer service tour in partnership with WSB Radio and Moe's Grille. For 15 days, the Peach Pass Mobile Customer Service Unit went to a different Moe's location in the I-85 corridor to educate motorists on Peach Pass and how to open an account prior to the Express Lanes opening. Alongside of the Peach Pass tent, WSB Radio aired live at each location encouraging motorists to grab a bite at Moe's and sign up for a Peach Pass. This was a huge success and hundreds of accounts were set up during this tour.</p>	

Kentucky: License or Registration Revocation due to delinquent taxes

Submitted by: Motor Vehicle Licensing	Contact Information: Name: Heather Stout Email: heather.stout@ky.gov Phone number: 502-564-9900x4040
Description of Project or Legislation: Recent legislation was passed to offer our Department of Revenue the option of revoking Drivers Licenses or Registrations (or any professional license) due to owing delinquent taxes. We must implement this extremely soon and would be interested to hear about other jurisdictions' experiences in this area.	
Comments: We would like to automate this revocation process through our systems to minimize manual interaction and potential for error. Do other jurisdictions have something like this in place? For how long? What problems were and are being experienced? Can anyone offer lessons learned?	

Kentucky: Automated Vehicle Information System (KAVIS)

Submitted by: Motor Vehicle Licensing	Contact Information: Name: Heather Stout Email: heather.stout@ky.gov Phone number: 502-564-9900x4040
Description of Project or Legislation: This project will replace our legacy mainframe application. It will provide the opportunity for real time interfaces, document imaging, electronic signatures, and improved reporting capabilities. It is slated to go-live in mid year of 2014.	
Comments: It would be interesting to hear how other jurisdictions have handled large modernization projects in regards to training, organizational change management and communication to the public and media.	

Mississippi: 2013 Legislative Updates

Submitted by: Department of Revenue	Contact Information: Name: Lisa Chism Barbara Ford Email: lisa.chism@dor.ms.gov barbara.ford@dor.ms.gov Phone number: 601.923.7228 601.923.7131
Description of Project or Legislation: <ol style="list-style-type: none">1. During the 2013 Mississippi Legislative session there was another thirty-nine (39) new specialty license plates. There are plates for some of the many private organizations, schools and one that will commemorate the "Bicentennial of the State of Mississippi". Reinstatement of several previous passed license plates was also included in House Bill 276. All organizations are required to pre-sell three hundred (300) plates before the plate will be issued by the Dept of Revenue.2. Mississippi residents which are eligible for the one hundred percent (100%) DAV license plate will now be able to receive one of the many specialty license plate at the same one dollar fee that is offered for the DAV license plate.3. Antique automobile and pickups may now be issued a sticker denoting which branch of military service they service.4. House Bill 1335 was passed to do away with the problem of "Curbstoning" vehicles in the State of Mississippi. The bill states a person cannot sell a motor vehicle that is not titled and registered in their name unless they are the next of kin of deceased owner, MS licensed dealer, selling to a scrap metal processor or parts dealer, MS Title Pledge lender selling under the Title Pledge Act, an insurance company selling under a insurance claim, or a financial institution. The penalty is a misdemeanor with a fine of \$1,000 - \$5,000 per violation. Updates:	
Comments: Mississippi is now into our ninth month of reissue for license plates. At this point, we will have about three months to go, with great anticipation.	

Oklahoma: Cotton Module Transporter License Plates

Submitted by: Oklahoma Tax Commission	Contact Information: Name: Russ Nordstrom Email: rnordstrom@tax.ok.gov Phone number: (405) 521-2519
Description of Project or Legislation Effective 5/8/12, legislation provided for a new registration classification and license plate for Cotton Module Transporter trucks, which are defined as follows: <i>Motor vehicle registered in this state and used for the purpose of transporting cotton modules from the point of production to the first point of delivery or cotton gin</i> The license plate is comprised of 5 numerals, followed by the letter "M" and displays " Cotton Module Transport " across the bottom. The applicable annual registration fee is \$66.00.	

Oklahoma: Elimination of Canoe and Paddleboat Registration

Submitted by: Oklahoma Tax Commission	Contact Information: Name: Russ Nordstrom Email: rnordstrom@tax.ok.gov Phone number: (405) 521-2519
Description of Project or Legislation <p>Effective 7/1/13, legislation eliminated titling and registration requirements for canoes and paddleboats, defined as follows:</p> <ul style="list-style-type: none">• Canoe means a light narrow boat with both ends sharp and which is propelled by paddling and includes similar craft such as kayaks.• Paddleboat means a boat less than eight (8) feet in length and designed to be propelled solely by human power through a belt, chain or gears. <p>Any canoe or paddleboat purchased, or brought into Oklahoma, prior to 7/1/13 will be subject to titling and registration, to expire 6/30/13.</p>	

Oklahoma: Insurance Company Title Application Following Total Loss Payment

Submitted by Oklahoma Tax Commission	Contact Information: Name: Russ Nordstrom Email: rnordstrom@tax.ok.gov Phone number: (405) 521-2519
Description of Project or Legislation <p>Effective 7/1/12, legislation provided for a streamlined title application processes for insurance companies in the following scenarios:</p> <ul style="list-style-type: none">• Applying for a salvage or junk title directly into the insurance co.'s name, following settlement of a total loss settlement and in lieu of the insured having to first acquire a duplicate title in their name• Applying for a salvage title directly into the insurance co.'s name, following settlement of a total loss and two (2) documented unsuccessful attempts to obtain proper ownership documentation from the record owner. <p>Each of the above requires completion of the appropriate title application affidavit.</p>	

Oklahoma: Elimination of Delinquent Registration Penalty Waivers

Submitted by: Oklahoma Tax Commission	Contact Information: Name: Russ Nordstrom Email: rnordstrom@tax.ok.gov Phone number: (405) 521-2519
Description of Project or Legislation <p>Effective 8/24/12, legislation eliminated the waiving of delinquent registration penalties under any circumstance.</p> <ul style="list-style-type: none">• Past practice was to waive such penalties when a vehicle was declared to have been inoperable, supported by completion of an affidavit and presentation or repair receipts.• Most delinquent registration penalties accrue in the amount of \$1.00 per day, to a maximum penalty of \$100.00 (100 days).	

Tennessee: Financial Responsibility Implied Consent Law

Submitted by: Department of Safety and Homeland Security Driver Services Division	Contact Information: Name: Michael Hogan, Director Email: Michael.hogan@tn.gov Phone number: 615-251-5300
Description of Project or Legislation: <p>The Legislature modified the Implied Consent Law allowing a Judge to order an ignition interlock device, with or without geographic restrictions during the period of restricted license issuance. Prior to the change a person was not permitted a restricted license with no geographic restrictions under Implied Consent Law. In 2011 Legislation was passed that impacted the FY 12/13, in that it required the revocation of a person's driver license who failed to pay, within one year of disposition, any litigation taxes, court costs, or fines as a result of <u>any</u> criminal offense occurring on or after July 2, 2011.</p>	

Tennessee: Veteran Designation

Submitted by: Department of Safety and Homeland Security Driver Services Division	Contact Information: Name: Michael Hogan, Director Email: Michael.hogan@tn.gov Phone number: 615-251-5300
Description of Project or Legislation: Driver Licenses - As enacted, subject to funding, authorizes honorably discharged veterans to have language or a symbol indicating their military service placed on their driver license; requires the department of veterans' affairs, in consultation with the department of safety, to develop appropriate language or military symbol. - Amends TCA Title 55, Chapter 50, Part 3. The New Veteran designation was added to driver license and identification licenses for qualified applicants beginning December 15, 2012.	

Tennessee: Non Photo License

Submitted by: Department of Safety and Homeland Security Driver Services Division	Contact Information: Name: Michael Hogan, Director Email: Michael.hogan@tn.gov Phone number: 615-251-5300
Description of Project or Legislation: Non-photo license will no longer be issued for new applicants based on age effective January 1, 2013 per T.C.A 55-50-323(c)(2).	

Tennessee: Online Handgun Application

Submitted by: Department of Safety and Homeland Security Driver Services Division	Contact Information: Name: Michael Hogan, Director Email: Michael.hogan@tn.gov Phone number: 615-251-5300
Description of Project or Legislation: New online handgun application for original handgun applicants. Currently in pilot phase. Phase I: Original applications; Phase II: Renewal and duplicate applications; Phase III: School applications and renewals as well as instructors certifications. Driver Services: Examiners no longer required to review application; Utilize technology to review application; Electronic storage and retention of documentation requirements; Save time; Save money on staff, paper applications, and certifications. Applicants: Submit applications on line; Track status; Obtain a list of certified schools and contact information; Save time and money not visiting a station. Handgun Schools and Instructors: Submit certifications online; School or Instructor can be active with access to rosters; School or Instructor can be revoked, suspended or expired in system no access to rosters; Eliminates some paper storage and retention issues for schools; Save time and money. Sheriff's Departments: Receive and submit background checks; Track submittals; Track Fees; Save time; Save time and money.	
Comments: Ninety-seven (97) schools are set up to use the on line system; Piloting thirty-five (35) schools; Since June 2013, 5,575 applications processed through the on line system; 341 valid handgun schools; 1,225 valid instructors; 422,630 valid permit holders.	

Tennessee: Troops to Trucks

Submitted by: Department of Safety and Homeland Security Driver Services Division	Contact Information: Name: Michael Hogan, Director Email: Michael.hogan@tn.gov Phone number: 615-251-5300
Description of Project or Legislation: <p>Public Chapter 62 allows the department to waive the skills test for a CDL applicant who within the last 2 years drove a vehicle of the same class as part of military service. The applicant would need to bring in a notarized affidavit signed by his/her commanding officer, if the applicant is on active duty, or if they have been discharged they should bring in a copy of their DD 214 or documentation from the appropriate branch of the armed forces. They would also have to make sure that they are not disqualified from the waiver due to a suspended license, dishonorable discharge, motor vehicle conviction or an accident where they were at fault.</p>	

Tennessee: Reinstatement of Licenses and Citizenship Requirements

Submitted by: Department of Safety and Homeland Security Driver Services Division	Contact Information: Name: Michael Hogan, Director Email: Michael.hogan@tn.gov Phone number: 615-251-5300
Description of Project or Legislation: Applicants reinstating driving privileges are no longer required to provide proof of citizenship or identity if documentation is on file effective July 1, 2012. Per T.C.A 55-50- 321(c)(1)	

Tennessee: Self Service Kiosk

Submitted by: Department of Safety and Homeland Security Driver Services Division	Contact Information: Name: Michael Hogan, Director Email: Michael.hogan@tn.gov Phone number: 615-251-5300
Description of Project or Legislation: <p>The Driver License Issuance Division began Phase I of a Kiosk project in 3 of the highest volume driver license stations. Phase II of the project implemented 37 Kiosk across the state in various locations consisting of county clerks, metro buildings and private sector locations. The project allowed applicants that were eligible to obtain their renewal or duplicate transaction via our internet application to process their own transaction at the Kiosk use their credit/debit card for payment, and obtain a new license without intervention of a driver license examiner. This project allowed the driver license examiner time for processing and focusing on driver license transactions that require interaction by an examiner.</p>	

Tennessee: System Modernization

Submitted by: Department of Safety and Homeland Security Driver Services Division	Contact Information: Name: Michael Hogan, Director Email: Michael.hogan@tn.gov Phone number: 615-251-5300
Description of Project or Legislation: <p>The division is the process of modernizing and implementing new driver license system. The new system will enable the department to:</p> <p>Enhance SERVICE delivery</p> <ul style="list-style-type: none">▪ Future Reduction in transaction and wait times▪ Information accessible and system user friendly <p>Maintain SAFETY records of motoring public</p> <ul style="list-style-type: none">• Timely receipt and posting of driver tickets, DUIs, and convictions• Ability to readily identify trends and problem drivers <p>Possess external and internal SECURITY controls</p> <ul style="list-style-type: none">• Minimize license issuance fraud and security breaches• Manage and prevent identity theft incidences <p>Readily SUPPORT new regulations and technology</p> <ul style="list-style-type: none">• Reduction in time to implement new laws, rules, business processes• Interface with other systems	

Tennessee: Financial Responsibility Interlock Device

Submitted by: Department of Safety and Homeland Security Driver Services Division	Contact Information: Name: Michael Hogan, Director Email: Michael.hogan@tn.gov Phone number: 615-251-5300
Description of Project or Legislation: Bill, HB 353/SB 670, expanded the times that a judge issuing a restricted license would be required to issue an Interlock restricted license. In cases where the blood alcohol content is shown to be .08 or higher, if a restricted license is issued, it will require the use of an interlock device. Also for repeat DUI offenders, instead of having a mandatory revocation, the judge now has the discretion to issue a restricted license and require the use of an interlock device. The bill did not change the current law with respect to repeat offenders who have prior convictions for vehicular assault, vehicular homicide or aggravated vehicular homicide. If a person has any of these 3 convictions at any time prior to the current DUI or implied consent violation, the offender is still not eligible for a restricted driver license with or without an interlock.	

Tennessee: Night-time Seat Belt Enforcement Program

Submitted by: Department of Safety and Homeland Security	Contact Information: Name: Cynthia Stewart Email: Cynthia.Stewart@tn.gov Phone number: (615) 251-6301
Description of Project or Legislation: <p>Modeled from the Georgia State Patrol program is the new night time seat belt enforcement program, "Operation Night Hawk". We, like other states, found that most of our unrestrained fatalities are after dark. So we now have organized night time enforcement which can take the form of check points, patrol saturations, or just setting up at exit ramps or busy lighted intersections. Each district must do at least one Night Hawk program per month. Each district is also doing day long seat belt blitz's where they totally concentrate on enforcement of the seat belt law.</p>	
Comments: <p>The results have been great so far. For the first time in 5 years, we have our unrestrained fatality percentage under 50% (currently at 48%). For the last four years it has been 54 to 55 %. That is a big improvement that has helped lower our fatality rate 14% so far this year.</p>	

Virginia: Vital Records Verification and Issuance

Submitted by: Department of Motor Vehicles	Contact Information: Name: Linda Ford Email: Linda.Ford@dmv.virginia.gov Phone number: (804) 367- 1020
Description of Project or Legislation: <p>Virginia DMV is assisting customers without documents needed to obtain certain DMV services. Rather than turning away more than 4,500 license and ID card applicants per month, Virginia DMV is utilizing the Electronic Verification of Vital Events (EVVE) network of the National Association of Public Health Statistics and Information Systems (NAPHSIS) for immediate confirmation of a birth event that occurred within a U.S. state or territory participating in the program. Since April 2013, Virginia DMV electronically certifies births in participating jurisdictions for customers who do not have available paper birth certificates. Since Virginia DMV began using the EVVE, it has been able to certify birth records for more than 2,100 customers, including 1,448 Virginia-born customers and 675 born in other states. In addition, Virginia DMV verifies the authenticity of paper birth certificates which are presented by customers in cases in which DMV staff question the legitimacy of the presented document.</p> <p>When a Virginia-born customer wants to obtain a copy of his birth certificate, Virginia DMV accepts and submits for the customer an application to the Department of Health Division of Vital Records, which processes the request.</p> <p>Legislation passed in 2013 enables Virginia DMV to serve as an agent for the state vital records agency beginning in March 2014. Virginia DMV will issue birth certificates over the counter to Virginia-born applicants. In 2015, other vital records such as divorce and death certificates may be obtained at a DMV customer service center.</p>	

Virginia: Automated Workflow and Document Scanning

Submitted by: Department of Motor Vehicles	Contact Information: Name: Jeff Harper Email: Jeff.Harper@dmv.virginia.gov Phone number: (804) 367- 1865
Description of Project or Legislation: Virginia DMV is cutting costs by automating processes and reducing paper. All customer service center (CSC) daily reporting became paperless in 2012. Staff can view all reports online instead of printing them. This resulted in over ten million sheets of paper saved. CSC staff scan and upload customers' legal presence documents to headquarters for review instead of sending by fax or mail. Also, documents such as applications that are collected daily in CSCs are now scanned and filed from the point of entry rather than mailed to headquarters for storage.	

Virginia: DMV Connect

Submitted by: Department of Motor Vehicles	Contact Information: Name: Robert Irving Email: Robert.Irving@dmv.virginia.gov Phone number: (804) 367-2865
Description of Project or Legislation: In support of Virginia Governor Bob McDonnell's priority to support successful prisoner re-entry to society and reduce recidivism, Virginia DMV leveraged its mobile operations program in 2012 to partner with the Virginia Department of Corrections (DOC). The DMV Connect program helps prisoners preparing for release get identification cards (ID) before their release from incarceration. Corrections personnel identify eligible customers and facilitate applications and needed personal documentation for the inmates. With portable equipment including a laptop, camera and photo-backdrop, DMV Connect has processed more than 1,000 inmate ID cards at 12 state correctional facilities. Plans are underway for connection teams to visit an additional twelve DOC facilities, bringing the total to 24. The program has expanded to one federal facility, local jails, and is planning visits to nursing homes to serve the infirmed who need ID cards for prescriptions.	

Virginia: E-presence Transformation

Submitted by: Department of Motor Vehicles	Contact Information: Name: Charlie Sheldon Email: Charles.Sheldon@dmv.virginia.gov Phone number: (804) 367- 2869
Description of Project or Legislation: In 2013, Virginia DMV continues its e-presence transformation strategy. The new dmvNOW.com customer website went live in February 2013 with many new features to help facilitate customer traffic to existing content and online transactions. Additionally, it features new dynamic web technology which allows content to scale to the accessing device so that customers can more easily consume the website whether at their traditional home desktops or using a smart phone on the go. In addition, this year Virginia DMV will give customers the ability to schedule road test appointments through the Internet.	

Virginia: Mature Driver Study

Submitted by: Department of Motor Vehicles	Contact Information: Name: Janet Smoot Email: Janet.Smoot@dmv.virginia.gov Phone number: (804) 367-2479
Description of Project or Legislation: <p>At the request of the General Assembly, Virginia DMV is conducting a study of issues surrounding mature drivers. Recognizing the need to help older drivers stay safe on the roads and prevent traffic crashes while balancing the safety of other drivers, passengers and pedestrians, DMV has enlisted stakeholders in the study to recommend whether the Commonwealth should adopt additional objective criteria in current license renewal requirements as a means of assessing mature drivers' continued capability to remain active, safe, independent, and mobile on the road as they age.</p>	

Virginia: DMV on Military Installations

Submitted by: Department of Motor Vehicles	Contact Information: Name: Robert Irving Email: Robert.Irving@dmv.virginia.gov Phone number: (804) 367- 2865
Description of Project or Legislation: <p>Virginia DMV is expanding its customer service footprint to growing military communities. In November 2012, Virginia DMV opened its 75th full-service customer service center (CSC) on Fort Lee Army base. Fort Lee is the third largest training site in the U.S. Army. Its population exceeds 33,000. By placing a DMV on base, the Commonwealth can better serve the unique needs of Virginia's active duty military personnel, veterans, families, and installation support staff. Virginia DMV is also working toward opening a CSC this year on the rapidly expanding Fort Belvoir in northern Virginia as well as Naval Station Norfolk, which by population is the equivalent of the sixth largest jurisdiction in the Commonwealth.</p>	

Virginia: Non-conventional Vehicle Study

Submitted by: Department of Motor Vehicles	Contact Information: Name: Janet Smoot Email: Janet.Smoot@dmv.virginia.gov Phone number: (804) 367- 2479
Description of Project or Legislation: <p>Following a 2012 non-conventional vehicle study, Virginia DMV was asked by the General Assembly to continue to examine this issue in 2013. Regarding mopeds, the agency has been asked to study the fine structure, juvenile passenger restrictions, and rural road safety.</p> <p>As a result of the 2012 study, effective July 1, 2013, Virginia moped riders are required to wear helmets, face protection, and carry valid government-issued identification. In 2014, mopeds will need to be titled and registered for road use.</p>	

Virginia: SecuriTest

Submitted by: Department of Motor Vehicles	Contact Information: Name: Tully Welborn Email: Tully.Welborn@dmv.virginia.gov Phone number: (804) 367-8069
Description of Project or Legislation: <p>With a vendor partner selected and onboard in 2012, Virginia DMV will implement in 2013 its next generation of automated testing. Called SecuriTest, the solution will be an integrated operation combining knowledge, road signs, motorcycle, CDL, escort, and other Virginia state agency tests into one testing system with 400 testing stations statewide. Features of SecuriTest include "smart testing" capabilities, support for partnerships with external organizations such as the Department of Education for remotely administering in schools web-based knowledge tests as well as the ability to test in 15 languages and American Sign Language. Presenting tests in multiple languages will deter fraudulent activity within the testing process. Translators will no longer be allowed to assist applicants taking tests in any of the offered languages.</p>	

Virginia: Troops to TrucksSM

Submitted by: Department of Motor Vehicles	Contact Information: Name: Jeff Ryan Email: Jeff.Ryan@dmv.virginia.gov Phone number: (804) 367-1173
Description of Project or Legislation: Virginia DMV began providing reciprocity for military commercial driver's licenses (CDLs), allowing servicemen and women with military CDLs to obtain Virginia CDLs and help ease the transition to civilian employment in the transportation arena. Specifically, Troops to Trucks SM allows for the waiver of CDL skills testing for service men and women with appropriate experience operating large vehicles as a part of their duties. Also, through partnerships with military bases including Fort Lee, Joint Base Langley-Eustis, Naval Amphibious Base Little Creek, Quantico and Fort Pickett certified as third-party testers, service men and women without this experience may obtain on-base training and testing. And, through Virginia DMV's mobile customer service centers called <i>DMV 2 Go</i> , CDLs are processed and issued on base. In addition, Virginia DMV was the first in the nation to have 100 percent of driver's license quality assurance staff trained and certified to administer a federal skills performance evaluation (SPE) to offer drivers with a missing or impaired limb, who are otherwise qualified, an opportunity to obtain an SPE certificate which enables them to operate a commercial motor vehicle in interstate commerce. Partnering with the Virginia Trucking Association, Virginia Motor Coach Association, and Virginia Pupil Transportation Association, Virginia DMV assists in matching employers with prospective employees who have completed Troops to Trucks SM , potentially reducing the time between discharge and employment. To date, approximately 160 individuals have directly benefitted from this opportunity.	

West Virginia: Document Management System

Submitted by: Division of Motor Vehicles	Contact Information: Name: Wilbur Thaxton Email: Wilbur.L.Thaxton@wv.gov Phone number: 304.926.2565
Description of Project or Legislation: DMV is in the process of modernizing their business processes into one integrated business system, establishing one customer record. Part of this plan is to acquire a content management system to be managed by DMV for the exclusive use of the DMV replacing the MOVIS system, based on EMC Documentum, which was installed in 1995, and to replace their use of the Department of Transportation's EMC ApplicationXtender system. All images and indexes will need to be migrated to the new system per the current Retention Schedule which will be provided to the successful vendor upon award.	

West Virginia: Electronic Motor Votor

Submitted by: Division of Motor Vehicles	Contact Information: Name: Mark Holmes Email: Mark.A.Holmes@wv.gov Phone number: 304.926.3818
Description of Project or Legislation: The 2013 West Virginia Legislature passed Senate Bill 477 to allow the Secretary of State to receive from other agencies and online information and signatures necessary to register voters in the state. The DMV has been registering would be voters through a manual process. The DMV will now use its Driver's Licensing process to register voters. The applicant will be asked if they wish to register, the customer service representative will indicate those wishing to register at DMV. At the end of the process, when the customer is required to sign for their driver's license, they will be prompted by the interactive signature pad to answer three question specifically to West Virginia's voter registration process and sign on the pad. Their answers and demographic data will be transmitted to the Secretary of State and forwarded to the local voter registration agencies electronically to register this person to vote.	

West Virginia: DMV Modernization Program

Submitted by: Division of Motor Vehicles	Contact Information: Name: Mark Holmes Wilbur Thaxton Email: Mark.A.Holmes@wv.gov Wilbur.L.Thaxton@wv.gov Phone number: 304.926.3818 304.926.2565
Description of Project or Legislation: This is a comprehensive retooling and upgrade of the technology backbone of DMV. This upgrade is essential to replace obsolete mainframe data systems based on extinct computer languages. The objective is to tie together all of our specific IT initiatives into a comprehensive customer record based system that will streamline customer service delivery through a modern infrastructure that eliminates redundant data entry. Modernizing the DMV's technology infrastructure will link major databases/functions to establish one customer record. This linkage will also allow WV to comply with U.S DOT-NHTSA and FMCSA standards for records integration. The vehicle system, point of sale/inventory system and the driver's system do not communicate with each other resulting in redundant entry of information. Other services such as electronic linkage of personal property tax payment information, on-line vehicle renewal and single entry driver licensing/voter registration to name just a few services will all be attainable as a result of this modernization proposal.	
Comments: This project is an on-going endeavor through the 2017-2018 fiscal year.	

West Virginia: Primary Seat Belt Law

Submitted by: Division of Motor Vehicles Governor's Highway Safety Program	Contact Information: Name: Bobby Tipton Email: Bob.C.Tipton@wv.gov Phone number: 304.926.3823
Description of Project or Legislation: <p>In the 2013, General Legislative Session, the West Virginia State Legislature passed House Bill 2108, Primary Seat Belt Law. The law becomes effective July 9, 2013.</p> <p>The law provides for the primary enforcement of the use of seat belts in a vehicle, a \$25 fine per violation (no court costs) and no points on the driving record. The GHSP and the West Virginia State Police to conduct educational initiatives and programs</p> <p>HB 2108 also clarified language from the "Distracted Driving Law" passed in the 2012 session concerning the use of handheld communication devices and texting. The 2012 law made it illegal for those under 18 to use these devices and phases in the over 18 on July 1, 2013.</p>	

West Virginia: Online Insurance Verification (WVOLV)

Submitted by: Division of Motor Vehicles	Contact Information: Name: Deborah Fields Email: Deborah.L.Fields@wv.gov Phone number: 304.926.3844
Description of Project or Legislation: <p>Replaces current paper based insurance enforcement system with electronic system linking DMV and Law Enforcement with insurance companies to verify proper coverage in real time at the time of a traffic stop, at the time of a vehicle registration renewal or issuance transaction or at regularly scheduled intervals to verify that motor vehicle liability insurance is in place. This program will be self-supporting with penalty fees collected at the time of driver's license and/or vehicle reinstatement.</p> <p>STATUS: System Implementation in progress. HDI/Insure-Rite successful vendor. Implementation on schedule. The system will be fully implemented January 1, 2014.</p>	
Comments: <p>This system follows the IIMVA guidelines and does not require insurance companies to download full books of business, instead, this system will deliver a simple confirm or non-confirmed response to inquiries.</p>	

West Virginia: Cash Register System/Digitized Plate/Distribution System

<p>Submitted by:</p> <p>Division of Motor Vehicles</p>	<p>Contact Information:</p> <p>Name: Zoe Bender Email: Zoe.E.Bender@wv.gov Phone number: 304.926.2590</p>
<p>Description of Project or Legislation:</p> <p>The DMV is preparing a RFP to replace a 30-year old cash register system with a more state-of-the-art, Point of Sale Cash Management and Inventory System. Along with the fact that the present contract for license plate sheeting is expiring. The DMV, with the cooperation with WV State Prison Industries, is combining the need for a replacement system for producing license plates at the prison along with a more efficient and cost effective processing and distribution of plates, renewals and renewal notices into one RFP. Effectively consolidating at least five separate contracts/processes into one. This new system will incorporate the digitized plate technology along with a new method of distributing plates and other related documents. along with a revenue collection and reconciliation component.</p> <p>Status: RFP to be released August 2013</p>	
<p>Comments:</p> <p>The DMV has produced a limited number of digitized plate for our customers through two initiatives. The current vendor piloted the "Friends of Coal" and the commemorative Sesquicentennial Anniversary plates using the digitized technology.</p>	