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REGISTRATION HOURS
Grand Ballroom Foyer – 4th Floor
Monday, March 11  1:00 pm – 5:00 pm
Tuesday, March 12  7:00 am – 3:30 pm
Wednesday, March 13  7:00 am – 12:00 pm

EXHIBIT HALL HOURS
Buckhead Ballroom – Lobby Level
Tuesday, March 12  7:30 am – 3:30 pm
5:00 pm – 6:00 pm
Wednesday, March 13  7:30 am – 3:30 pm
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<td><strong>MONDAY, MARCH 11</strong></td>
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<tr>
<td>9:00 am – 5:00 pm</td>
<td>Combined Standing Committees Meeting</td>
<td>Grand Ballroom B – 4th Floor</td>
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<td>(Committee Members Only)</td>
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<tr>
<td><strong>CONCURRENT MEETINGS</strong> (Committee Members Only)</td>
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<td>Driver Standing Committee</td>
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<td>Continental Breakfast</td>
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Ian Grossman, Vice President, Member Services and Public Affairs, AAMVA
### OPENING SESSION

The 2013 Workshop and Law Institute will officially open with remarks from Chair of the Board **Stacey Stanton** and AAMVA President & CEO **Neil D. Schuster**. We’ll also hear what AAMVA’s three standing committees and all our working groups have been focusing on.

**Call to Order and Welcome**

**Neil D. Schuster**, President and CEO, AAMVA

**Remarks**

**Stacey Stanton**, Director, Motor Vehicle Division, Arizona Department of Transportation and AAMVA Chair of the Board

**Welcome to “The ATL”**

**Robert Mikell**, Commissioner, Georgia Department of Driver Services

**Standing Committee Updates**

- **Steve Monson**, CDL Program Manager, Colorado Division of Motor Vehicles and Chair, Driver Standing Committee
- **Captain Lenny Casper**, New York State Police and Chair, Enforcement Standing Committee
- **Scott Clapper**, Chief, Vehicle Services, Delaware Division of Motor Vehicles and Chair, Vehicle Standing Committee

**Legal Marijuana – The Next National Trend and Its Impact on Highway Safety**

**Courtney Popp**, Traffic Safety Resource Prosecutor, Washington State Patrol

*Courtesy of Insurance Information Exchange (iiX) and LexisNexis Risk Solutions*

### Networking Break

**10:45 am – 11:00 am**

Grand Ballroom Foyer – 4th Floor

### CONCURRENT SESSIONS

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<td>Grand Ballroom A – 4th Floor</td>
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<td>11:00 am – 12:00 pm</td>
<td><strong>Registration Renovation: Registration and Insurance Card Standardization Working Group Draft Best Practices Feedback Session</strong></td>
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<tr>
<td>11:00 am – 12:00 pm</td>
<td>The Registration and Insurance Card Standardization (RICS) Working Group has developed the final draft of their deliverable titled “Motor Vehicle Registration &amp; Insurance Identification Best Practices for Paper &amp; Electronic Credentialing.” After an overview of the document is provided, the audience will have the unique opportunity to provide feedback that may be incorporated into the final document.</td>
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<td>11:00 am – 12:00 pm</td>
<td>FACILITATORS: <strong>Cathie Curtis</strong>, Director, Vehicle Programs, AAMVA <strong>Brian Ursino</strong>, Director, Law Enforcement, AAMVA</td>
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<tr>
<td>11:00 am – 12:00 pm</td>
<td><strong>State-to-State Verification Service</strong></td>
<td>Grand Ballroom B – 4th Floor</td>
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<tr>
<td>11:00 am – 12:00 pm</td>
<td>Participate in this interactive session and learn more about the State-to-State Verification Service.</td>
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<tr>
<td>11:00 am – 12:00 pm</td>
<td><strong>Philippe Guiot</strong>, Vice President, Information Technology and CIO, AAMVA</td>
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The Legal Services Town Hall meeting is an opportunity to informally discuss legal issues that jurisdictions are facing on a daily basis and those that may arise in the near future.

**FACILITATOR:** Cian Cashin, Senior Manager, Government Affairs, AAMVA

**CONCURRENT SESSIONS**

**Off the Road: Best Practices to Reducing Suspended & Revoked Drivers – Sneak Preview**

The Suspended and Revoked Drivers Working Group (SRWG) has developed a document titled “Best Practices Guide to Reducing Suspended Drivers,” which published in February. Hear from Rob Mikell, Commissioner of the Georgia Department of Driver Services and chair of the working group about the recommendations and the research behind the document.

**FACILITATOR:** George Theobald, PMO Director, Georgia Department of Driver Services

**PRESENTERS:**
- Brian Ursino, Director, Law Enforcement, AAMVA
- Sheila Prior, Regional Director, Regions III and IV Member Support, AAMVA
- Rob Mikell, Commissioner, Georgia Department of Driver Services

**The Circle of Life: Vehicle Lifecycle Administration**

This panel discussion will include an update on the projects that involve the full lifecycle of vehicles. Hear an update on NMVTIS activities, the E-title pilot project, and what jurisdictions are doing to prepare for E-titling.

**FACILITATOR:** Patrice Aasm o, Regional Director for Regions I and II Member Support, AAMVA

**PRESENTERS:**
- Vivienne Cameron, Senior Director, Special Projects, AAMVA
- Deb Hillmer, Director, South Dakota Division of Motor Vehicles and Chair, E-Titling Working Group
- Julie Baker, Bureau Chief, Florida Department of Highway Safety and Motor Vehicles

**Do the Right Thing: Ethics**

This session provides legal services discipline members with the opportunity to fulfill the ethics component of their Continuing Legal Education (CLE) credits.

Gene Chapman, Esq.

**Networking Break**

*Courtesy of CBN Secure Technologies, Inc.*
### TUESDAY, MARCH 12 (continued)

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<tr>
<td><strong>Driver Services Town Hall</strong></td>
<td>Grand Ballroom A – 4th Floor</td>
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<tr>
<td>This popular Town Hall session will begin with a quick review and discussion of the activities of the Driver Standing Committee and its related working groups. The session will also be an opportunity to discuss driver-related issues that are not on the Workshop agenda such as Ignition Interlocks, Non-Commercial Driver Testing, Older Drivers, and more. This is a great opportunity to interact with your peers and establish new contacts in other jurisdictions.</td>
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| **FACILITATORS:** | Steve Monson, CDL Program Manager, Colorado Division of Motor Vehicles and Chair, Driver Standing Committee  
Glenn Jackson, Director, Drivers License Division, North Dakota Department of Transportation and Vice Chair, Driver Standing Committee  
Kevin Lewis, Director, Driver Programs, AAMVA |
| **PRESENTERS:** | Captain Lenny Casper, New York State Police and Chair, Enforcement Standing Committee  
Brian Ursino, Director, Law Enforcement, AAMVA  
Courtney Popp, Traffic Safety Resource Prosecutor, Washington State Patrol  
Lieutenant Colonel Doyle Eicher, Colorado State Highway Patrol |
| **Law Enforcement Town Hall** | Grand Ballroom B – 4th Floor |                           |
| The Town Hall returns as one of the most popular sessions for law enforcement. The hot topic of this year’s Town Hall will be the legalization of marijuana in Colorado and Washington with a brief presentation from representatives from both states. Then, the session will provide an opportunity for attendees to discuss challenges they are facing and to hear how their peers may be dealing with those same challenges. |
| **FACILITATORS:** | Captain Lenny Casper, New York State Police and Chair, Enforcement Standing Committee  
Brian Ursino, Director, Law Enforcement, AAMVA |
| **PRESENTERS:** | Courtney Popp, Traffic Safety Resource Prosecutor, Washington State Patrol  
Lieutenant Colonel Doyle Eicher, Colorado State Highway Patrol |
| **Vehicle Services Town Hall** | Grand Ballroom C/D/E – 4th Floor |                           |
| The Vehicle Services Town Hall session will begin with discussions on recent and upcoming activities of the Vehicle Standing Committee and the vehicle working groups including: Unconventional Vehicles, Three Wheel Vehicles, and NMVTIS Business Rules. This session is also an opportunity to share information on vehicle issues that do not appear elsewhere on the agenda. |
| **FACILITATOR:** | Cathie Curtis, Director, Vehicle Programs, AAMVA |
| **PRESENTERS:** | Scott Clapper, Chief of Vehicle Services, Delaware Division of Motor Vehicles and Chair, Vehicle Standing Committee  
Lisa Chism, Title Bureau Director, Mississippi Department of Revenue and Vice Chair, Vehicle Standing Committee |
| 5:00 pm – 6:00 pm | **Networking Reception**       | Buckhead Ballroom – Lobby Level |
### EVENT: AAMVA 2013 Workshop & Law Institute

**DATE/TIME EVENT LOCATION**

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#### CONCURRENT SESSIONS

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Ian Grossman, Vice President, Member Services and Public Affairs, AAMVA

**One Click Dealerships:**
Vehicle sales are no longer just taking place on dealership lots or in private driveways. Dealers and individuals are using electronic methods to sell vehicles. This session will highlight some of the challenges in regulating these sales as well as the potential for fraud that exists with internet vehicle sales.

**Facilitator:** Brian Rapinchuk, Manager, Vehicle Standards and Technologies, Manitoba Public Insurance

**Presenters:** Major Paul Steier, Commander, Investigations Unit, Office of Motor Vehicle Enforcement, Iowa Department of Transportation
William Brauch, Esq., Special Assistant Attorney General, Director-Consumer Protection Division, Iowa Attorney General’s Office
Keeping Online Identities Secure: eID and NSTIC  
Grand Ballroom B – 4th Floor  
This session describes electronic identity (eID) and what its impact will be on our members and the public. In response to this new reality, a working group has been formed to assist in traversing these “new seas.” The National Strategy for Trusted Identities in Cyberspace (NSTIC) is one of the many initiatives that exists within the eID “ocean” for which AAMVA, along with five other team members, has been awarded a grant from the Department of Commerce. We will take a look at what that program means for AAMVA and some of our current projects.

FACILITATOR:  Geoff Slagle, Director of Identity Management, AAMVA  
PRESENTERS:  Paul Blanchard, Project Director, PMO, AAMVA  
David Burhop, Deputy Commissioner/Chief Information Officer, Virginia Department of Motor Vehicles

10:45 am – 11:00 am  Networking Break  
Grand Ballroom Foyer – 4th Floor

11:00 am – 12:00 pm  CONCURRENT SESSIONS

Toll Violation Reciprocity Agreements  
Grand Ballroom A – 4th Floor  
Partnerships between tolling agencies and the DMVs are becoming important and necessary as highway funds are reduced and the use of automated toll collection systems increase. This session will explore how jurisdictions are developing and implementing agreements to help improve registrant identification and to improve toll collection.

FACILITATOR:  Cathie Curtis, Director, Vehicle Programs, AAMVA  
PRESENTERS:  Scott Clapper, Chief of Vehicle Services, Delaware Division of Motor Vehicles  
Linda Grant, Senior Section Manager, Maine Bureau of Motor Vehicles

Traffic Incident Management – Why Should the DMV Care?  
Grand Ballroom B – 4th Floor  
In this session attendees will be provided an overview of what Traffic Incident Management is, why it matters, and how DMVs can lead the way in educating the public on this life-saving program.

FACILITATOR:  Lieutenant Colonel Jack Miniard, Kentucky State Police and Vice Chair, Enforcement Standing Committee  
PRESENTER:  Captain Mike Prochko, Arizona Department of Public Safety  
Laurel Radow, Federal Highway Administration

Commercial Driver’s License Issues  
Grand Ballroom C/D/E – 4th Floor  
This session is an open discussion on CDL issues of importance to the jurisdictions. Topics will include Medical Certification, CDL Learner’s Permit & Testing, Military Waivers, and any other topics brought forward by the attendees.

Kevin Lewis, Director, Driver Programs, AAMVA  
Michael Gordon, CDL Division Team Lead, Federal Motor Carrier Safety Administration

12:00 pm – 1:30 pm  Lunch  
Buckhead Ballroom – Lobby Level
1:30 pm – 2:45 pm
**GENERAL SESSION**

*So You Think You’ve Seen Everything?*

Grand Ballroom A/B – 4th Floor

*Unique Fraud Cases*

In the world of fraud, there is no limit to the creativity and ingenuity of individuals with the single-minded goal of defrauding the system. Lying, cheating, and stealing are just a few of the ways criminals attempt to pull the proverbial wool over the eyes of the DMV. Join us and learn about a few of the curious and remarkable schemes individuals and organizations have employed. Take away some new ideas in the ever-evolving battle against fraud.

**FACILITATOR:** Christine Nizer, Deputy Administrator of Driver Vehicle Policy and Programs, Maryland Motor Vehicle Administration

**PRESENTER:** Major Paul Steier, Commander, Investigations Unit, Office of Motor Vehicle Enforcement, Iowa Department of Transportation

2:45 pm – 3:15 pm

 Networking Break

Buckhead Ballroom – Lobby Level

3:15 pm – 4:30 pm

**GENERAL SESSION**

*Combating Fraud*

Grand Ballroom A/B – 4th Floor

This session addresses Driver License Data Verification (DLDV) and why it has been a long overdue capability that has finally materialized. The new FDR—Fraud Detection and Remediation—has been updated for 2013. Learn about the electronic Genuine Document Reference (GDR) database service—a valuable tool to staff dealing with breeder documents. We’ll discuss fraud alerts with the challenge of delivering timely information to the right people and the emerging mechanisms that will make it possible.

**FACILITATOR:** Geoff Slagle, Director, Identity Management, AAMVA

**PRESENTERS:** Philip Quinlan, Vice President, Business Development, AAMVA

Steve Sebestyen, Apex Consulting

Kamaluddin Ali, Supervisory Intelligence Office, Homeland Security Investigations Forensic Laboratory, DHS/ICE

4:30 pm – 5:00 pm

**CLOSING SESSION**

Grand Ballroom A/B – 4th Floor

Neil D. Schuster, President and CEO, AAMVA

Stacey Stanton, Director, Motor Vehicle Division, Arizona Department of Transportation and AAMVA Chair of the Board

Ian Grossman, Vice President, Member Services and Public Affairs, AAMVA

5:00 pm

Adjourn
## Workshop-at-a-Glance

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<tr>
<td>1:30 pm – 2:45 pm</td>
<td>So You Think You’ve Seen Everything?</td>
<td>Grand Ballroom A/B – 4th Floor</td>
</tr>
<tr>
<td>2:45 pm – 3:15 pm</td>
<td>Networking Break</td>
<td>Buckhead Ballroom – Lobby Level</td>
</tr>
<tr>
<td>3:15 pm – 4:30 pm</td>
<td>Combating Fraud</td>
<td>Grand Ballroom A/B – 4th Floor</td>
</tr>
<tr>
<td>4:30 pm – 5:00 pm</td>
<td>Closing Session</td>
<td>Grand Ballroom A/B – 4th Floor</td>
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<td>5:00 pm</td>
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CBN Secure Technologies delivers security, stability, and quality in high-security documents and issuance technologies. As a market leader in secure identification solutions, CBN has built strong, customer-focused relationships with each of our customers within the AAMVA community. CBN’s commitment to security and innovation is at the core of our business and is the foundation of our high-security production operations in North America. In addition to the secure and trusted polycarbonate, laser engraved DL/ID solution successfully delivered for the Commonwealth of Virginia and the Provinces of Alberta and Saskatchewan, we are pleased that the State of New York has contracted us to strengthen the security of their program.

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Steve Purdy  steve.purdy@gemalto.com

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Wes Wolfertz  weston.wolfertz@us.ibm.com

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Mark Wilkinson  mwillkinson@idscientific.com
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ID Scientific aids field authentication of identity documents. We offer a comprehensive online database of images of US and Canadian exemplars, built with cooperation from AAMVA and the jurisdictions. We provide front and back images in regular and UV light, as well as suggesting features chosen by a Certified Document Examiner as most helpful in field authentication. Various levels of the database allow increased scrutiny, along with the ability to compare ID’s side by side on screen. Automated comparisons are on the horizon.
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**Katie James**  
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Omni Interlocken
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2013 Annual Region I Conference
July 13–18, 2013
Dover Downs Hotel and Casino
Dover, DE

2013 Annual International Conference
August 26-28, 2013
Westin Kierland Resort & Spa
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Thank you for attending the 2013 Workshop & Law Institute.
We hope to see you next year!