2015 AAMVA ANNUAL INTERNATIONAL CONFERENCE
AUGUST 25-27
DES MOINES, IOWA
PROGRAM
solve your business problems
by following the guidance of subject matter experts and your peers

AAMVA SOLUTIONS & BEST PRACTICES

stop by the AAMVA booth for your copy
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safe drivers
safe vehicles
secure identities
saving lives!
Registration
Registration is located in the Memorial Hall at the Iowa Events Center. You can pick up your registration materials during the following hours:

- Monday, August 24: 1:00 pm – 5:00 pm
- Tuesday, August 25: 8:00 am – 5:00 pm
- Wednesday, August 26: 8:00 am – 3:00 pm
- Thursday, August 27: 9:00 am – 3:30 pm*

*Registration in Conference Office – Room 301

Exhibit Hall
The Exhibit Hall is located in Hall A at the Iowa Events Center and is open during the following hours:

- Tuesday, August 25: 12:00 pm – 3:30 pm
  5:30 pm – 7:30 pm
- Wednesday, August 26: 9:00 am – 3:30 pm

Conference Office
The Conference Office is in Room 301 at the Iowa Events Center. Should you need assistance with conference details, the office will be open during the following hours:

- Monday, August 24: 8:00 am – 5:00 pm
- Tuesday, August 25: 8:00 am – 5:00 pm
- Wednesday, August 26: 8:00 am – 5:00 pm
- Thursday, August 27: 9:00 am – 5:00 pm

Shuttle Service
AAMVA is providing continuous shuttle service between the Iowa Events Center and the Des Moines Marriott, Embassy Suites, and Holiday Inn Downtown between the following hours:

- Tuesday, August 25: 6:30 am – 8:00 pm
- Wednesday, August 26: 6:30 am – 7:00 pm
- Thursday, August 27: 6:30 am – 11:30 pm

Complimentary Wi-Fi
AAMVA is providing complimentary Wi-Fi throughout the Iowa Events Center. You can connect to the internet by selecting the AAMVA network and keying in the password of 2015annualconference. The password is case sensitive.

Conference Mobile App
Put the conference at your fingertips. This year’s conference mobile app offers a full-featured guide to manage your conference experience. Download the app directly to your smartphone and once downloaded no Wi-Fi connection is needed to access the program, schedule, or animated maps.

Stay informed throughout the conference on hot issues, event program changes, and any updates to sessions and speakers. Build your personal schedule by bookmarking sessions or speakers and access presentations directly through the mobile app. You can also take notes and email them as part of your trip report for reference. Explore the interactive Exhibit Hall map and easily locate vendors that you’d like to meet with during the conference. All this and much more is available for free with the AIC 2015 conference mobile app.

Courtesy of 3M

Name Badges
Your name badge is your entry into conference events and meetings. Please wear your badge at all times.

Courtesy of Applus+ Technologies

Charity
Proceeds from the Chair’s Welcome Reception and Dinner: A Night at the State Fair will benefit the Special Olympics Iowa. Since 1968, Special Olympics has been offering women, men, and children with intellectual disabilities year-round training and competitions.
in Olympic-style sports. Special Olympics helps individuals with intellectual disabilities overcome barriers through sports. Every day the Special Olympics empower athletes to shatter stereotypes and exceed their personal bests on the playing field and in life.

What to Wear

Here is your guide for what to wear to various conference events.

Sunday, August 23

Board of Directors’ Meeting and Board of Directors’ Dinner (invitation only) – Business Casual

Monday, August 24

Board of Directors’ Meeting – Business Casual

Board of Directors’/Industry Advisory Board Dinner (invitation only) – Business

Tuesday, August 25

Opening General Session and Other Sessions – Business Casual

Chair’s Welcome Reception and Dinner: A Night at the State Fair – Casual

Wednesday, August 26

Sessions – Business Casual

Thursday, August 27

Sessions – Business Casual

Iowa State Reception and Iowa State Banquet: Sock Hop – 50’s Style (see suggestions below)

Terms:

Casual – For men, collared shirt, jeans, nice shorts; for women, modest tops, jeans, capris, nice shorts

Business Casual – For men, collared shirt, slacks/khakis; for women, covered shoulders, skirt/slacks/khakis

Business – For men, suit/coat and tie; for women, jacket, skirt/slacks

50’s Style – For men, jeans, t-shirt, leather jacket; for women, poodle skirts, pedal pushers, saddle shoes

We appreciate the generosity of the sponsors for the following items:

ATTENDEE REGISTRATION BAG
Experian Automotive
LexisNexis Risk Solutions, Inc., Insurance Data Solutions

AWARDS LUNCHEON
Polaris Industries

NAME BADGE HOLDER
Applus+ Technologies, Inc.

BEVERAGE TUMBLER
TrueCar

CHAIR’S WELCOME RECEPTION: A NIGHT AT THE STATE FAIR
Fast Enterprises, LLC
HELP, Inc.

CONFERENCE STAFF SHIRT
Insurance Information Exchange (iiX)

CONFERENCE MOBILE APP
3M

GENERAL CONFERENCE SUPPORT
Greater Des Moines Convention & Visitors Bureau
Iowa Automobile Dealers Association

HOTEL KEY CARD
Marquis ID, a Gemalto company

IOWA STATE BANQUET: SOCK HOP
Industry Advisory Board
Motor Vehicle Software Corporation/DMVdesk

IOWA STATE RECEPTION
Deloitte Consulting, LLP

MOVE MAGAZINE FALSE COVER SPONSOR
Solutions Thru Software International

NETWORKING BREAKS
Tuesday Morning
CBN Secure Technologies, Inc.

Tuesday Afternoon
NEC Corporation of America

Wednesday Morning
National Safety Council (NSC)

OPENING GENERAL SESSION
Copart
Parsons

PRIVATE-LABEL WATER
NIC, Inc.

PRE-CONFERENCE EMAIL BLASTS
DealerTrack Technologies, Inc.
Entrust Datacard

PROGRAM PRINTING
CA Technologies

REGISTRATION AREA HOSPITALITY
AudaExplore

SHAKE, RATTLE & KEEP ON ROLLIN’
MorphoTrust USA

THE DAILY DRIVE
Computerized Vehicle Registration (CVR)
TitleTec
Valid USA – Identity Solutions

TRADITIONAL PAST CHAIRS’ BREAKFAST
U-Haul International

TRAVEL ASSISTANCE
Industry Advisory Board

USB FLASH DRIVE AND DOWNLOAD CENTER
Polk
AAMVA Board of Directors’ meetings and meals are for board members and invited guests only, except as otherwise noted.

**SUNDAY, AUGUST 23**

<table>
<thead>
<tr>
<th>TIME</th>
<th>EVENT</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 am – 5:00 pm</td>
<td><strong>CONFERENCE OFFICE OPEN</strong></td>
<td>Room 301, Iowa Events Center</td>
</tr>
<tr>
<td>9:00 am – 12:00 pm</td>
<td><strong>AAMVA Board of Directors’ Meeting</strong></td>
<td>Salons A-C, Embassy Suites</td>
</tr>
<tr>
<td>12:00 pm – 1:00 pm</td>
<td><strong>AAMVA Board of Directors’ Lunch</strong></td>
<td>Mississippi/Missouri Rooms, Embassy Suites</td>
</tr>
<tr>
<td>1:00 pm – 5:00 pm</td>
<td><strong>AAMVA Board of Directors’ Meeting</strong></td>
<td>Salons A-C, Embassy Suites</td>
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</tbody>
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**MONDAY, AUGUST 24**

<table>
<thead>
<tr>
<th>TIME</th>
<th>EVENT</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 am – 5:00 pm</td>
<td><strong>CONFERENCE OFFICE OPEN</strong></td>
<td>Room 301, Iowa Events Center</td>
</tr>
<tr>
<td>1:00 pm – 5:00 pm</td>
<td><strong>REGISTRATION OPEN</strong></td>
<td>Memorial Hall, Iowa Events Center</td>
</tr>
<tr>
<td>9:00 am – 12:00 pm</td>
<td><strong>AAMVA Board of Directors’ Meeting</strong></td>
<td>Salons A-C, Embassy Suites</td>
</tr>
<tr>
<td>9:00 am – 12:00 pm</td>
<td><strong>Industry Advisory Board Meeting</strong></td>
<td>Salons F-G, Embassy Suites</td>
</tr>
<tr>
<td>12:00 pm – 1:00 pm</td>
<td><strong>AAMVA Board of Directors’ and Industry Advisory Board Lunch</strong></td>
<td>Mississippi/Missouri Rooms, Embassy Suites</td>
</tr>
<tr>
<td>1:00 pm – 5:00 pm</td>
<td><strong>Autonomous &amp; Self-Driving Vehicles Policy Roundtable</strong></td>
<td>Salons A-C, Embassy Suites</td>
</tr>
<tr>
<td></td>
<td><strong>Open to AAMVA members</strong></td>
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<tr>
<td></td>
<td><strong>Open to observers</strong></td>
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</tr>
</tbody>
</table>
AAMVA Board of Directors’ meetings and meals are for board members and invited guests only, except as otherwise noted.

**SUNDAY, AUGUST 23**

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<thead>
<tr>
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<th>EVENT</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 am – 5:00 pm</td>
<td>Conference Office Open</td>
<td>Room 301, Iowa Events Center</td>
</tr>
<tr>
<td>9:00 am – 12:00 pm</td>
<td>AAMVA Board of Directors’ Meeting</td>
<td>Salons A-C, Embassy Suites</td>
</tr>
<tr>
<td>12:00 pm – 1:00 pm</td>
<td>AAMVA Board of Directors’ Lunch</td>
<td>Mississippi/Missouri Rooms, Embassy Suites</td>
</tr>
<tr>
<td>1:00 pm – 5:00 pm</td>
<td>AAMVA Board of Directors’ Meeting</td>
<td>Salons A-C, Embassy Suites</td>
</tr>
</tbody>
</table>

**MONDAY, AUGUST 24**

<table>
<thead>
<tr>
<th>TIME</th>
<th>EVENT</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 am – 5:00 pm</td>
<td>Conference Office Open</td>
<td>Room 301, Iowa Events Center</td>
</tr>
<tr>
<td>9:00 am – 12:00 pm</td>
<td>AAMVA Board of Directors’ Meeting</td>
<td>Salons A-C, Embassy Suites</td>
</tr>
<tr>
<td>9:00 am – 12:00 pm</td>
<td>Industry Advisory Board Meeting</td>
<td>Salons F-G, Embassy Suites</td>
</tr>
<tr>
<td>12:00 pm – 1:00 pm</td>
<td>AAMVA Board of Directors’ and Industry Advisory Board Lunch</td>
<td>Mississippi/Missouri Rooms, Embassy Suites</td>
</tr>
<tr>
<td>1:00 pm – 5:00 pm</td>
<td>Autonomous &amp; Self-Driving Vehicles Policy Roundtable</td>
<td>Salons A-C, Embassy Suites</td>
</tr>
<tr>
<td>1:00 pm – 5:00 pm</td>
<td>Registration Open</td>
<td>Memorial Hall, Iowa Events Center</td>
</tr>
</tbody>
</table>

**TUESDAY, AUGUST 25**

*ALL EVENTS ARE AT THE IOWA EVENTS CENTER*

<table>
<thead>
<tr>
<th>TIME</th>
<th>EVENT</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:15 am – 8:45 am</td>
<td>Law Enforcement Breakfast (invitation only)</td>
<td>Rooms 305–307</td>
</tr>
<tr>
<td>8:00 am – 5:00 pm</td>
<td>Registration Open</td>
<td>Memorial Hall</td>
</tr>
<tr>
<td>8:00 am – 5:00 pm</td>
<td>Conference Office Open</td>
<td>Room 301</td>
</tr>
<tr>
<td>9:00 am – 12:00 pm</td>
<td>Opening General Session and Annual Membership Meeting</td>
<td>Grand Ballroom B</td>
</tr>
<tr>
<td>12:00 pm – 3:30 pm</td>
<td>Exhibit Hall Open</td>
<td>Hall A</td>
</tr>
<tr>
<td>12:00 pm – 1:00 pm</td>
<td>Lunch with Exhibitors</td>
<td>Hall A</td>
</tr>
</tbody>
</table>
TUESDAY, AUGUST 25 (continued)

1:00 pm – 2:30 pm  **CONCURRENT SESSIONS**

- Staff Recruitment & Retention: How to Motivate a Changing Workforce  
  Room 312–314
- Fighting Fraud: Strategies for Deterrence and Detection  
  Room 315–317
- Are You Ready? CDL Compliance  
  Room 318–320

2:30 pm – 3:00 pm  **NETWORKING BREAK**  
  Hall A

3:00 pm – 4:30 pm  **CONCURRENT SESSIONS**

- Next Generation Credentials  
  Room 312–314
- Teen Crashes: Common Causes and How to Prevent Them  
  Room 315–317
- The Power and Potential of NMVTIS  
  Room 318–320

5:30 pm – 7:30 pm  **Chair’s Welcome Reception and Dinner: A Night at the State Fair**  
  Hall A

WEDNESDAY, AUGUST 26

ALL EVENTS ARE AT THE IOWA EVENTS CENTER

<table>
<thead>
<tr>
<th>TIME</th>
<th>EVENT</th>
<th>LOCATION</th>
</tr>
</thead>
</table>
| 7:30 am – 9:00 am | Administrators’ Breakfast  
  (invitation only)  | Room 305–306             |
<p>| 8:00 am – 3:00 pm | Registration Open                                               | Memorial Hall          |
| 8:00 am – 5:00 pm | Conference Office Open                                           | Room 301               |
| 9:00 am – 3:30 pm | Exhibit Hall Open                                               | Hall A                 |
| 9:00 am – 10:30 am | <strong>CONCURRENT SESSIONS</strong>                                         | Room 312–314           |
|                | Changing the DMV Stereotype                                       | Room 315–317           |
|                | License to Drive: Suspensions for Non-Driving Violations          | Room 318–320           |
|                | Insurance Verification: With Just a Click of the Mouse            |                        |
| 10:30 am – 10:45 am | Networking Break                                              | Memorial Foyer         |
| 10:45 am – 12:00 pm | <strong>CONCURRENT SESSIONS</strong>                                         | Hall A                 |
|                | QuickConnect: Region I and Region III                            | Room 312–314           |
|                | Region II Town Hall                                              | Room 315–317           |
|                | Region IV Town Hall                                              | Room 315–317           |</p>
<table>
<thead>
<tr>
<th>TIME</th>
<th>EVENT</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>12:00 pm – 1:00 pm</td>
<td>Lunch with Exhibitors</td>
<td>Hall A</td>
</tr>
<tr>
<td>1:00 pm – 2:15 pm</td>
<td>NHTSA’s Safety Agenda</td>
<td>Grand Ballroom B</td>
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<tr>
<td>2:30 pm – 3:30 pm</td>
<td>CONCURRENT SESSIONS</td>
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<tr>
<td></td>
<td>QuickConnect: Region II and Region IV</td>
<td>Hall A</td>
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<tr>
<td></td>
<td>Region I Town Hall</td>
<td>Rooms 312–314</td>
</tr>
<tr>
<td></td>
<td>Region III Town Hall</td>
<td>Rooms 315–317</td>
</tr>
<tr>
<td>3:30 pm – 3:45 pm</td>
<td>Networking Break</td>
<td>Grand Ballroom Foyer</td>
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<tr>
<td>3:45 pm – 5:15 pm</td>
<td>CONCURRENT SESSIONS</td>
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<tr>
<td></td>
<td>Autonomous, Automated, Self-Driving, and</td>
<td>Rooms 312–314</td>
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<td></td>
<td>Connected Vehicles</td>
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<td></td>
<td>About Face: Facial Recognition Technology</td>
<td>Rooms 315–317</td>
</tr>
</tbody>
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**THURSDAY, AUGUST 27**

**ALL EVENTS ARE AT THE IOWA EVENTS CENTER**

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<thead>
<tr>
<th>TIME</th>
<th>EVENT</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30 am</td>
<td>Traditional Past Chairs’ Breakfast</td>
<td>Grand Ballroom B</td>
</tr>
<tr>
<td>9:00 am – 5:00 pm</td>
<td>Conference Office Open</td>
<td>Room 301</td>
</tr>
<tr>
<td>9:00 am – 3:30 pm</td>
<td>Registration Open</td>
<td>Room 301</td>
</tr>
<tr>
<td>9:00 am – 10:30 am</td>
<td>CONCURRENT SESSIONS</td>
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<tr>
<td></td>
<td>Regulation in the New Economy</td>
<td>Rooms 312–314</td>
</tr>
<tr>
<td></td>
<td>Toward Zero Deaths</td>
<td>Rooms 315–317</td>
</tr>
<tr>
<td>10:30 am – 10:45 am</td>
<td>Networking Break</td>
<td>Memorial Foyer</td>
</tr>
<tr>
<td>10:45 am – 12:00 pm</td>
<td>CONCURRENT SESSIONS</td>
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<tr>
<td></td>
<td>Safely Moving Freight Across North America</td>
<td>Rooms 312–314</td>
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<td></td>
<td>One Driver-One License: The Future of Credentialing</td>
<td>Rooms 315–317</td>
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<tr>
<td></td>
<td>Impaired Driving: Under the Influence</td>
<td>Rooms 318–320</td>
</tr>
<tr>
<td>12:00 pm – 1:30 pm</td>
<td>Awards Luncheon</td>
<td>Grand Ballroom B</td>
</tr>
<tr>
<td>TIME</td>
<td>EVENT</td>
<td>LOCATION</td>
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<tr>
<td>1:30 pm – 2:45 pm</td>
<td><strong>CONCURRENT SESSIONS</strong></td>
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<tr>
<td></td>
<td>Fighting Human Trafficking and Child Exploitation</td>
<td>Rooms 312–314</td>
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<tr>
<td></td>
<td>Medically-at-Risk Drivers and DMV Medical Programs</td>
<td>Rooms 315–317</td>
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<tr>
<td></td>
<td>Transportation Funding and the Role of VMTs</td>
<td>Rooms 318–320</td>
</tr>
<tr>
<td>2:45 pm – 3:00 pm</td>
<td>Networking Break</td>
<td>Memorial Foyer</td>
</tr>
<tr>
<td>3:00 pm – 4:30 pm</td>
<td><strong>CONCURRENT SESSIONS</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>The Immigration Impact</td>
<td>Rooms 312–314</td>
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<tr>
<td></td>
<td>DMVMatch.com</td>
<td>Rooms 315–317</td>
</tr>
<tr>
<td></td>
<td>Calling All (Police) Cars! Large Truck and Bus Enforcement</td>
<td>Rooms 318–320</td>
</tr>
<tr>
<td>5:30 pm – 6:30 pm</td>
<td>Iowa State Reception</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>6:30 pm – 11:00 pm</td>
<td>Iowa State Banquet: Sock Hop</td>
<td>Grand Ballroom A</td>
</tr>
<tr>
<td></td>
<td>Shake, Rattle &amp; Keep On Rollin’</td>
<td></td>
</tr>
<tr>
<td>TIME</td>
<td>EVENT</td>
<td>LOCATION</td>
</tr>
<tr>
<td>---------------</td>
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</tr>
<tr>
<td>8:00 am – 5:00 pm</td>
<td><strong>REGISTRATION OPEN</strong></td>
<td>Memorial Hall</td>
</tr>
<tr>
<td>8:00 am – 5:00 pm</td>
<td><strong>CONFERENCE OFFICE OPEN</strong></td>
<td>Room 301</td>
</tr>
<tr>
<td>12:00 pm – 3:30 pm</td>
<td><strong>EXHIBIT HALL OPEN</strong></td>
<td>Hall A</td>
</tr>
</tbody>
</table>

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</tr>
</thead>
<tbody>
<tr>
<td>7:15 am – 8:45 am</td>
<td>Law Enforcement Breakfast (invitation only)</td>
<td>Rooms 305–307</td>
</tr>
<tr>
<td>9:00 am – 12:00 pm</td>
<td><strong>OPENING GENERAL SESSION AND ANNUAL MEMBERSHIP MEETING</strong></td>
<td>Grand Ballroom B</td>
</tr>
<tr>
<td></td>
<td>Call to Order</td>
<td></td>
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<tr>
<td></td>
<td><em>Mark D. Lowe</em>, <strong>Director</strong>, Motor Vehicle Division, Iowa Department of Transportation and Chair, AAMVA Board</td>
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<tr>
<td></td>
<td>Recitation</td>
<td></td>
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<tr>
<td></td>
<td><em>Mary Swander</em>, Author, Distinguished Professor of Liberal Arts and Sciences at Iowa State University, and Poet Laureate of the State of Iowa</td>
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<tr>
<td></td>
<td>Presentation of the Colors</td>
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<tr>
<td></td>
<td>Iowa Department of Transportation, Motor Vehicle Enforcement Honor Guard</td>
<td></td>
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<tr>
<td></td>
<td>Parade of Flags</td>
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<tr>
<td></td>
<td>Iowa Law Enforcement Agencies</td>
<td></td>
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<tr>
<td></td>
<td>National Anthems</td>
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<tr>
<td></td>
<td><em>David Putz</em>, Iowa Department of Transportation</td>
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<td></td>
<td><em>Philip Meraz</em>, Iowa Department of Transportation</td>
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<td></td>
<td><em>Mayte Gomez-Cruz</em>, Senior at North High School, Des Moines, Iowa</td>
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<td></td>
<td>Rifle Drill</td>
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<td></td>
<td>Iowa Motor Vehicle Enforcement Officers</td>
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<td></td>
<td>Welcome Remarks</td>
<td></td>
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<tr>
<td></td>
<td>The Honorable Terry E. Branstad, <strong>Governor</strong> of the State of Iowa</td>
<td></td>
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<td></td>
<td><em>Paul Trombino, III</em>, Director, Iowa Department of Transportation</td>
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<td></td>
<td><em>Michael VanBerkum</em>, Chief, Iowa Department of Public Safety, Iowa State Patrol</td>
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<td><em>Tomi DeGrado</em>, Special Olympic Athlete and Global Messenger</td>
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<td>Roll Call</td>
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<td><em>Jean Shiomoto</em>, Director, California Department of Motor Vehicles, Secretary, AAMVA Board, and Board Advisor, AAMVA Vehicle Standing Committee</td>
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TUESDAY, AUGUST 25 (continued)

9:00 am – 12:00 pm

**Chair’s Report**
Mark D. Lowe, Director, Motor Vehicle Division, Iowa Department of Transportation and Chair, AAMVA Board

**President & CEO’s Report**
Anne S. Ferro, President & CEO, AAMVA

**Treasurer’s Report**
Brad Simpson, Director, Utah Division of Motor Vehicles and Treasurer, AAMVA Board

**Remarks**
Paul Arsenault, Registrar of Motor Vehicles, Service Nova Scotia and Municipal Relations and Chair, CCMTA-CCATM

**AAMVA Bylaws Changes**
Mark D. Lowe, Director, Motor Vehicle Division, Iowa Department of Transportation and Chair, AAMVA Board

**Memorial Service**
Kurt J. Myers, Deputy Secretary, Pennsylvania Department of Transportation, Driver and Vehicle Services, and Member-at-Large, AAMVA Board

**Awards Presentations**
Mark D. Lowe, Director, Motor Vehicle Division, Iowa Department of Transportation and Chair, AAMVA Board

**Recognition of Retiring Board Members**
Mark D. Lowe, Director, Motor Vehicle Division, Iowa Department of Transportation and Chair, AAMVA Board

**Nominations Committee Report**
Patrick Fernan, Administrator, Wisconsin Division of Motor Vehicles, Member, AAMVA Board, and Chair, AAMVA Nominations Committee

**Remarks**
Richard D. Holcomb, Commissioner, Virginia Department of Motor Vehicles, Vice Chair/Chair-Elect, AAMVA Board, and Board Advisor, AAMVA Vehicle Standing Committee

*Opening General Session courtesy of Copart and Parsons
Hallway Break courtesy of CBN Secure Technologies, Inc.*

12:00 pm – 1:00 pm

**Lunch with Exhibitors**
Hall A
<table>
<thead>
<tr>
<th>TIME</th>
<th>EVENT</th>
<th>LOCATION</th>
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<tbody>
<tr>
<td>1:00 pm – 2:30 pm</td>
<td><strong>CONCURRENT SESSIONS</strong></td>
<td>Rooms 312–314</td>
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<tr>
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<td><strong>Staff Recruitment and Retention:</strong></td>
<td>Rooms 312–314</td>
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<td><strong>How to Motivate a Changing Workforce</strong></td>
<td>Rooms 312–314</td>
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<td>Learn about challenges in recruiting, hiring, and retaining staff from widely varied generational groups such as millennials, Gen-Xers, boomers, and veterans. What appeals to each group and how does an agency leverage talents from across generations? Discover techniques and solutions for obtaining and holding on to top talent!</td>
<td>Rooms 312–314</td>
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<tr>
<td>FACILITATOR:</td>
<td>Patrice Aasmo, Director, Member Support Regions I and II, AAMVA</td>
<td>Rooms 312–314</td>
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<td>PRESENTER:</td>
<td>Bob Nelson, PhD, President, Nelson Motivation, Inc.</td>
<td>Rooms 312–314</td>
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<td><strong>Fighting Fraud: Strategies for Deterrence and Detection</strong></td>
<td>Rooms 315–317</td>
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<td>Presented from key sections of AAMVA's Best Practices for the Deterrence and Detection of Fraud, learn how jurisdictions are handling the challenge of fighting, mitigating, and remediating fraud. Also learn about mala fide documents submitted as secondary birth evidence with passport or birth certificate applications. This panel discussion will focus on the role of DMV investigators and the tools available in the fight against fraud.</td>
<td>Rooms 315–317</td>
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<td>FACILITATOR:</td>
<td>Paul Steier, Director, Bureau of Investigation and Identity Protection and Member, AAMVA Vehicle Standing Committee</td>
<td>Rooms 315–317</td>
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<td>PRESENTERS:</td>
<td>Kevin Shwedo, Executive Director, South Carolina Department of Motor Vehicles</td>
<td>Rooms 315–317</td>
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<td>Dean Reynoldson, Chief Investigator, Office of Special Investigations, Kansas Department of Revenue</td>
<td>Rooms 315–317</td>
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<td>Steve Watkins, Director of License and Theft Bureau, North Carolina Division of Motor Vehicles</td>
<td>Rooms 315–317</td>
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<td>Michael Allen, Fraud Prevention Manager, New Orleans Passport Agency</td>
<td>Rooms 315–317</td>
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<td>Steven Sebestyen, Principal, Apex Consulting</td>
<td>Rooms 315–317</td>
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<td><strong>Are You Ready? CDL Compliance</strong></td>
<td>Rooms 318–320</td>
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<td>The July 8th CLP deadline has come and gone. This roundtable discussion will explore the status of compliance in states. This session will also focus on the upcoming September 30th compliance deadline, other impending CDL rules, and the tools AAMVA provides to assist states with implementing CDL requirements.</td>
<td>Rooms 318–320</td>
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<td>FACILITATOR:</td>
<td>Julie Knittle, Assistant Director, Washington Department of Licensing</td>
<td>Rooms 318–320</td>
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<td>PRESENTERS:</td>
<td>William Quade, Associate Administrator for Enforcement and Program Delivery, Federal Motor Carrier Safety Administration, U.S. Department of Transportation</td>
<td>Rooms 318–320</td>
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<td>Kevin Lewis, Director, Driver Programs, AAMVA</td>
<td>Rooms 318–320</td>
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<td>2:30 pm – 3:00 pm</td>
<td>Networking Break</td>
<td>Hall A</td>
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<td>3:00 pm – 4:30 pm</td>
<td><strong>CONCURRENT SESSIONS</strong></td>
<td>Rooms 312–314</td>
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<tr>
<td>3:00 pm – 4:30 pm</td>
<td><strong>Next Generation Credentials</strong></td>
<td>Rooms 312–314</td>
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<td>Learn how the driver license has evolved and what the future holds for this primary identity document. The mobile DL is on the horizon and we will explore its impact on the development of electronic identity. In addition to presentations by jurisdictions and by industry partners, this session will also include a presentation by the Department of State on the next generation passport.</td>
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<td>FACILITATOR:</td>
<td>Geoff Slagle, Director, Identity Management, AAMVA</td>
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<td>PRESENTERS:</td>
<td>Mark D. Lowe, Director, Motor Vehicle Division, Iowa Department of Transportation and Chair, AAMVA Board</td>
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<td>Scott Vien, Director, Delaware Division of Motor Vehicles</td>
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<td>Mark DiFraia, Senior Director, Solutions Strategy, MorphoTrust USA</td>
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<td>Brenda Sprague, Deputy Assistant Secretary for Passport Services, Bureau of Consular Affairs, U.S. Department of State</td>
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<td>3:00 pm – 4:30 pm</td>
<td><strong>Teen Crashes: Common Causes and How to Prevent Them</strong></td>
<td>Rooms 315–317</td>
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<td>Learn about the recently released results from the University of Iowa’s study, “Using Naturalistic Driving Data to Assess the Prevalence of Environmental Factors and Driver Behaviors in Teen Driver Crashes.” This ground-breaking study identified the most common factors which lead to crashes by teen drivers. This session will also discuss strategies to prevent the factors that cause teen crashes.</td>
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<td>FACILITATOR:</td>
<td>Glenn Jackson, Director, Driver’s License Division, North Dakota Department of Transportation and Chair, AAMVA Driver Standing Committee</td>
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<td>PRESENTERS:</td>
<td>Daniel V. McGehee, PhD, Director, Transportation and Vehicle Safety Research Program and Adjunct Professor, Mechanical &amp; Industrial Engineering, Occupational Health and Emergency Medicine, The University of Iowa Public Policy Center</td>
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<td>Michelle Atwell, Highway Safety Specialist, National Highway Traffic Safety Administration, U.S. Department of Transportation</td>
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### The Power and Potential of NMVTIS

**Rooms 318–320**

Learn how using the data in NMVTIS to its full potential can enhance your state title program. Hear how some jurisdictions are successfully leveraging the system as an investigative tool for solving vehicle-related crimes and how industry partners use NMVTIS in their businesses. Finally, get some ideas from the NMVTIS Business Rules Working Group on how to optimize the benefits of NMVTIS to improve consistency and communication between jurisdictions, which ultimately leads to improved titling decisions and processes.

**FACILITATOR:**

Kurt Myers, *Deputy Secretary, Pennsylvania Department of Transportation, Driver and Vehicle Services and Member-at-Large, AAMVA Board*

**PRESENTERS:**

Steve Watkins, *Director, License and Theft Bureau, North Carolina Department of Motor Vehicles*

Jim Taylor, *President, Auto Data Direct, Inc.*

Andy Frey, *Information Technology Specialist, Iowa Department of Transportation*

Todd Brighton, *Enforcement Coordinator, NMVTIS Program, U.S. Department of Justice*

5:30 pm – 7:30 pm **Chair’s Welcome Reception and Dinner: A Night at the State Fair**

Join Chair of the AAMVA Board Mark Lowe in the Exhibit Hall for an entertaining “Night at the State Fair.” This fundraising event will benefit the Special Olympics Iowa and attendees will have the opportunity to meet several of the Olympians. Play a couple games of corn hole, participate in a corn-on-the-cob eating contest, and see who you can dunk in one of the two dunk tanks!

*Courtesy of Fast Enterprises, LLC and HELP, Inc.*

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**WEDNESDAY, AUGUST 26**

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<th>Time</th>
<th>Event</th>
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<tr>
<td>8:00 am – 3:00 pm</td>
<td><strong>REGISTRATION OPEN</strong></td>
<td>Memorial Hall</td>
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<td>8:00 am – 5:00 pm</td>
<td><strong>CONFERENCE OFFICE OPEN</strong></td>
<td>Room 301</td>
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<td>9:00 am – 3:30 pm</td>
<td><strong>EXHIBIT HALL OPEN</strong></td>
<td>Hall A</td>
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**ALL EVENTS ARE AT THE IOWA EVENTS CENTER**

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<tr>
<td>7:30 am – 9:00 am</td>
<td><strong>Administrators’ Breakfast (invitation only)</strong></td>
<td>Rooms 305–306</td>
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9:00 am – 10:30 am  **CONCURRENT SESSIONS**

### Changing the DMV Stereotype  
Rooms 312–314

Do you know how your agency is viewed by your customers? Four jurisdictions will share what innovative strategies they are using to improve the DMV experience. Learn about innovative customer service programs, how to effectively market your services, and most importantly—how to exceed expectations.

**FACILITATOR:**  
David Fierro, Chief Public Information Officer, Nevada Department of Motor Vehicles and Member, AAMVA Driver Standing Committee

**PRESENTERS:**  
Richard D. Holcomb, Commissioner, Virginia Department of Motor Vehicles, Vice Chair, AAMVA Board, and Board Advisor, AAMVA Vehicle Standing Committee  
Whitney Brewster, Executive Director, Texas Department of Motor Vehicles and Member, AAMVA Board  
Kristina Boardman, Deputy Administrator, Wisconsin Division of Motor Vehicles  
David Fierro, Chief Public Information Officer, Nevada Department of Motor Vehicles and Member, AAMVA Driver Standing Committee

### License to Drive: Suspensions for Non-Driving Violations  
Rooms 315–317

Join the conversation about how suspending driver licenses for non-driving related violations impacts your agency and other highway safety partners. This session includes a presentation by Washington State, who has implemented recommendations from AAMVA’s *Best Practice Guide to Reducing Suspended Drivers* and has early success metrics to share. Don’t forget to stop by the AAMVA booth and pick up your copy of the best practice DVD.

**FACILITATOR:**  
Brian Ursino, Director, Law Enforcement, AAMVA

**PRESENTERS:**  
Robert G. Mikell, Commissioner, Georgia Department of Driver Services, Member, AAMVA Board, and Board Advisor, AAMVA Driver Standing Committee  
Julie Knittle, Assistant Director, Programs & Services Division, Washington Department of Licensing and Vice Chair, AAMVA Driver Standing Committee  
Donald Petit, Registrar, Ohio Bureau of Motor Vehicles
Insurance Verification: With Just a Click of the Mouse

Learn about the various tools and approaches for motor vehicle administrators at the counter and for law enforcement at roadside to verify coverage and identify uninsured motorists. Also hear from several jurisdictions about why the ability to access this information in real time can be beneficial to all parties.

**FACILITATOR:**
James Fackler, Assistant Administrator, Customer Services Administration, Michigan Department of State

**PRESENTERS:**
Chris Ziance, Assistant General Counsel, Progressive Insurance
Sherry Helms, Registration Manager, Alabama Motor Vehicle Division
Kevin Wright, Director, Information Bureau, Alabama Law Enforcement Agency

10:30 am – 10:45 am  
Networking Break  
Courtesy of National Safety Council (NSC)

10:45 am – 12:00 pm  
CONCURRENT SESSIONS

QuickConnect: Region I and Region III  
Hall A

Regions I and III jurisdiction members can take advantage of this time to meet with exhibitors and sponsors and see what solutions they have to offer. Don’t forget to visit the AAMVA booth to pick up the latest best practices and solutions!

Region II Town Hall  
Rooms 312–314

Join your colleagues in a jurisdiction-only meeting designed to facilitate open and honest dialogue with other regional members about the top issues facing the AAMVA community and specifically those impacting Region II.

**FACILITATOR:**
Patrice Aasmo, Director, Member Support Regions I & II, AAMVA

Region IV Town Hall  
Rooms 315–317

Join your colleagues in a jurisdiction-only meeting designed to facilitate open and honest dialogue with other regional members about the top issues facing the AAMVA community and specifically those impacting Region IV.

**FACILITATOR:**
Thomas McClellan, Administrator, Oregon Driver and Motor Vehicle Services Division, Member, AAMVA Board, and Region IV President
12:00 pm – 1:00 pm  
Lunch with Exhibitors  
Hall A

1:00 pm – 2:15 pm  
NHTSA’s Safety Agenda  
Grand Ballroom B
Hear NHTSA Administrator Mark Rosekind discuss the U.S. Department of Transportation’s safety agenda and the importance of AAMVA members’ efforts in reducing highway fatalities. Learn about the upcoming NHTSA safety priorities including vehicle recalls, driver safety programs such as impaired driving and drowsy driving, and the importance of driver licensing as part of the agency’s safety strategy.

Mark Rosekind, PhD, Administrator, National Highway Traffic Safety Administration, U.S. Department of Transportation

2:30 pm – 3:30 pm  
CONCURRENT SESSIONS

QuickConnect: Region II and Region IV  
Hall A
Regions II and IV jurisdiction members can take advantage of this time to meet with exhibitors and sponsors and see what solutions they have to offer. Don’t forget to visit the AAMVA booth to pick up the latest best practices and solutions!

Region I Town Hall  
Rooms 312–314
Join your colleagues in a jurisdiction-only meeting designed to facilitate open and honest dialogue with other regional members about the top issues facing the AAMVA community and specifically those impacting Region I.

**FACILITATOR:**
Rob Ide, Commissioner, Vermont Department of Motor Vehicles, Member, AAMVA Board, and Region I President

Region III Town Hall  
Rooms 315–317
Join your colleagues in a jurisdiction-only meeting designed to facilitate open and honest dialogue with other regional members about the top issues facing the AAMVA community and specifically those impacting Region III.

**FACILITATOR:**
Terri Coombes, Deputy Chief of Staff, Illinois Secretary of State, Member, AAMVA Board, and Region III President

3:30 pm – 3:45 pm  
Networking Break  
Grand Ballroom Foyer
3:45 pm – 5:15 pm

**CONCURRENT SESSIONS**

**Autonomous, Automated, Self-Driving, and Connected Vehicles**

Rooms 312–314

In the future, will people or complex computer systems operate vehicles? How will people and computers interact to operate vehicles? How will society change and adapt as vehicle technology emerges? Will current public policies be impacted? How should agencies that administer and enforce motor vehicle laws, and the industry that supports them, prepare for the advancement of technology? Hear from experts that can help answer these questions.

**FACILITATOR:**

Cathie Curtis, Director, Vehicle Programs, AAMVA

**PRESENTERS:**

Daniel V. McGehee, PhD. Director, Transportation and Vehicle Safety Research Program and Adjunct Professor, Mechanical & Industrial Engineering, Occupational Health and Emergency Medicine, The University of Iowa Public Policy Center

Bernard Soriano, PhD. Deputy Director, Enterprise Risk Management Division, California Department of Motor Vehicles

Barbara Wendling. Principal Engineer, Safety Affairs and Vehicle Testing, Volkswagen Group of America, Inc

Kevin Dopart. Program Manager for Vehicle Safety and Automation, Intelligent Transportation Systems Joint Program Office, U.S. Department of Transportation

**About Face: Facial Recognition Technology**

Rooms 315–317

Hear from jurisdictions who have facial recognition programs. Learn about AAMVA’s newly released *Facial Recognition Program Best Practice*. Take away lessons and tips on how to implement a successful and effective facial recognition program. Don’t forget to stop by the AAMVA booth to pick up a copy of the new best practice DVD.

**FACILITATOR:**

Geoff Slagle, Director, Identity Management, AAMVA

**PRESENTERS:**

George Theobald. Director, Program Management Office, Georgia Department of Driver Services

Betty Johnson. Administrator, Driver and Vehicle Records Division, Nebraska Department of Motor Vehicles and Member, AAMVA Vehicle Standing Committee

Tom Flarity. Director, Security, Investigations and Internal Audit, New Jersey Motor Vehicle Commission

Sean Jowell. Assistant Chief Deputy, Pinellas County Sheriff’s Office
THURSDAY, AUGUST 27

9:00 am – 5:00 pm  Conference Office Open  Room 301
9:00 am – 3:30 pm  Registration Open  Room 301

**ALL EVENTS ARE AT THE IOWA EVENTS CENTER**

7:30 am  Traditional Past Chairs’ Breakfast  Grand Ballroom B
*Courtesy of U-Haul International*

9:00 am – 10:30 am  Concurrent Sessions

**Regulation in the New Economy  Rooms 312–314**

How do the changes in 21st century transportation commerce affect the role of the regulator? This session will have stakeholders from each perspective to provide information on how the evolution of business models by transportation network companies such as Uber, Lyft, and Sidecar has impacted jurisdictions and provide some lessons learned.

**Facilitator:**
Jean Shiomoto. Director, California Department of Motor Vehicles, Secretary, AAMVA Board, and Board Advisor, AAMVA Vehicle Standing Committee

**Presenters:**
Richard D. Holcomb. Commissioner, Virginia Department of Motor Vehicles, Vice Chair, AAMVA Board, and Board Advisor, AAMVA Vehicle Standing Committee
Chris Ziance. Assistant General Counsel, Progressive Insurance
Brad Nail. Insurance Policy Manager, Uber Technologies, Inc.

**Toward Zero Deaths  Rooms 315–317**

This session will provide a review of three major highway safety campaigns: National Strategy: Toward Zero Deaths, the IACP Save to Drive Lives Campaign, and the CCMTA Road Safety Strategy 2015. Learn what you can do to become part of the solution. Stop by the AAMVA booth to pick up a Toward Zero Deaths pin to show your support.

**Facilitator:**
Ian Grossman. Vice President, Member Services & Public Affairs, AAMVA

**Presenters:**
Colonel Tracy Trott. Tennessee Highway Patrol
Allison Rougeau. Executive Director, CCMTA-CCATM
Patrick Fernan. Administrator, Wisconsin Division of Motor Vehicles and Member, AAMVA Board
10:30 am – 10:45 am
Networking Break
Memorial Foyer

10:45 am – 12:00 pm
**CONCURRENT SESSIONS**

**Safely Moving Freight Across North America**  
Rooms 312–314
The trucking industry is constantly advancing as carriers and jurisdictions use new technology to apply for and issue credentials. More data is being collected and is available to determine which carriers are successfully complying with regulations. Motor vehicle administrations and enforcement agencies in the U.S. and in Canada need to share information, collect revenue, and track safety records in a seamless manner as freight moves across state, provincial and national borders. Hear from experts on the successes and the challenges of administering and enforcing motor carrier programs.

**FACILITATOR:**
Rob Ide, Commissioner, Vermont Department of Motor Vehicles, Member, AAMVA Board, and Region I President

**PRESENTERS:**
Tim Adams, Chief Executive Officer, IRP, Inc.
Paul Arsenault, Registrar of Motor Vehicles, Service Nova Scotia and Municipal Relations and Chair, CCMTA-CCATM
Jack Van Steenburg, Chief Safety Officer, Federal Motor Carrier Safety Administration, U.S. Department of Transportation

**One Driver-One License: The Future of Credentialing**  
Rooms 315–317
Do you want to increase the security of your license issuance process? Learn about the roll-out of AAMVA’s State-to-State Verification System and how it will achieve “One Driver-One License”. Hear from early adopters about how to successfully implement the program. The more states that join, the more secure the license issuance process will be across the U.S.

**FACILITATOR:**
Ian Grossman, Vice President, Member Services & Public Affairs, AAMVA

**PRESENTERS:**
Ted Sobel, Director, Office of State-Issued ID Support, U.S. Department of Homeland Security
Christine Nizer, Chief Deputy Administrator, Maryland Motor Vehicle Administration and Chair, Driver License and Identification Cards Verification Systems Board
Kristina Boardman, Deputy Administrator, Wisconsin Department of Motor Vehicles
10:45 am – 12:00 pm
**Impaired Driving: Under the Influence**
*Rearrange to the right order*
Rooms 318–320
Learn about AAMVA’s newly-released *Ignition Interlock Program Best Practice*. The session will also cover legalization of marijuana and per se laws and the NHTSA National Roadside Survey. Hear from the Association of Ignition Interlock Program Administrators about how to effectively administer an ignition interlock program. Don’t forget to stop by the AAMVA booth to pick up your copy of the best practice DVD which also features a law enforcement training video for handling ignition interlock encounters at roadside.

**FACILITATOR:**
Brian Ursino, Director, Law Enforcement, AAMVA

**PRESENTERS:**
- Sergeant Ehrin Ehlert, Ignition Interlock Program Administrator, Tennessee Highway Patrol
- Mike Brown, Director, Office of Impaired Driving and Occupant Protection, National Highway Traffic Safety Administration
- Darrin Grondel, Director, Washington Traffic Safety Commission and Chair, AAMVA Law Enforcement Standing Committee

12:00 pm – 1:30 pm
**Awards Luncheon**
*Grand Ballroom B*
*Courtesy of Polaris Industries*

1:30 pm – 2:45 pm
**CONCURRENT SESSIONS**

**Fighting Human Trafficking and Child Exploitation**
*Rooms 312–314*
Sex trafficking has been reported in all 50 states, with the FBI recovering girls as young as nine being sold. Pimps routinely exploit victims and businesses along our nation’s roadways. The transportation community has a critical role to play in identifying and helping to eliminate sex trafficking. Join us and learn how your agency can use its unique position to empower and equip members of the trucking industry (and beyond) to combat the greatest human rights violation of our time.

**FACILITATOR:**
Lietuenant Colonel Gary Gorski, Michigan State Police

**PRESENTER:**
David Lorenzen, Chief, Iowa Department of Transportation, Motor Vehicle Enforcement
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<td><strong>Medically-at-Risk Drivers and DMV Medical Programs</strong></td>
<td><strong>Rooms 315–317</strong></td>
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<td>Learn about the Iowa Driver Orientation Screen for Cognitive Impairment (DOSCI) pilot and its implications. This session will also include a discussion on how DMVs use medical programs and medical advisory boards to reduce highway crashes and fatalities.</td>
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<td><strong>FACILITATOR:</strong></td>
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<td>Glenn Jackson, Director, Driver’s License Division, North Dakota Department of Transportation and Chair, AAMVA Driver Standing Committee</td>
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<td><strong>PRESENTERS:</strong></td>
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<td>Kim Snook, Director, Office of Driver Services, Iowa Department of Transportation</td>
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<td>Christine Nizer, Chief Deputy Administrator, Maryland Motor Vehicle Administration and Chair, Driver License and Identification Cards Verification Systems Board</td>
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<td><strong>Transportation Funding and the Role of VMTs</strong></td>
<td><strong>Rooms 318–320</strong></td>
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<td>Explore the future of transportation and its impact on DMV operators. Learn how vehicle miles traveled (VMTs), tolling, and increased fees will change the landscape. Hear from jurisdictions about the processes and information technology implications.</td>
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<td><strong>FACILITATOR:</strong></td>
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<td>Thomas McClellan, Administrator, Oregon Driver and Motor Vehicle Services, Member, AAMVA Board, and Region IV President</td>
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<td><strong>PRESENTERS:</strong></td>
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<td>Paul Trombino, III, Director, Iowa Department of Transportation</td>
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<td>Clayton Boyd Dickerson-Walden, Director, Motorist Services, Florida Division of Motor Vehicles Services</td>
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<td>Thomas McClellan, Administrator, Oregon Driver and Motor Vehicle Services, Member, AAMVA Board, and Region IV President</td>
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<td>2:45 pm – 3:00 pm</td>
<td><strong>Networking Break</strong></td>
<td><strong>Memorial Foyer</strong></td>
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### CONCURRENT SESSIONS

#### The Immigration Impact  
Rooms 312–314

Discuss how the DMV business has been impacted by the changing immigration landscape. From recent executive orders and court decisions to states licensing undocumented immigrants, immigration issues continue to affect our business. Learn about how the use of AAMVA systems like SAVE, RIDE, and VLS can help you navigate these unchartered waters.

**FACILITATOR:**
Jean Shiomoto, Director, California Department of Motor Vehicles, Secretary, AAMVA Board, and Board Advisor, AAMVA Vehicle Standing Committee

**PRESENTERS:**
Jean Shiomoto, Director, California Department of Motor Vehicles, Secretary, AAMVA Board, and Board Advisor, AAMVA Vehicle Standing Committee  

#### DMVMatch.com  
Rooms 315–317

Outsourcing, third-party transactions, and public-private partnerships—when is it good to use one of these solutions? Jurisdictions will share success stories and best practices, such as how and when an agency should offer online transactions when there is a third party involved. This session will also explore interagency partnerships and the innovative ways jurisdictions are working with other agencies within their jurisdiction to create overall efficiencies and reduce costs.

**FACILITATOR:**
Patrick Fernan, Administrator, Wisconsin Division of Motor Vehicles, Member, AAMVA Board

**PRESENTERS:**
Kurt Myers, Deputy Secretary, Pennsylvania Department of Transportation, Driver and Vehicle Services and Member-at-Large, AAMVA Board  
Jeremiah Kuntz, Division Director, Title and Registration Division, Texas Department of Motor Vehicles  
Lisa Kaspar, Director, Kansas Division of Motor Vehicles  
Steve Burford, Executive Director, Motor Vehicles & Agent Support, Service Alberta
Calling All (Police) Cars! Large Truck and Bus Enforcement

Many officers do not aggressively enforce traffic laws involving commercial vehicles, thinking this is a job for officers with specialized training. It is critical for ALL officers to engage in large truck and bus enforcement. This session will provide an overview of a new FMCSA train-the-trainer program that builds on different curricula for line officers to tackle this challenge.

**FACILITATOR:**
Darrin Grondel, Director, Washington Traffic Safety Commission and Chair, AAMVA Law Enforcement Standing Committee

**PRESENTERS:**
Jack Van Steenburg, Chief Safety Officer, Federal Motor Carrier Safety Administration, U.S. Department of Transportation

Darrin Grondel, Director, Washington Traffic Safety Commission and Chair, AAMVA Law Enforcement Standing Committee

Peter Odom, Senior Attorney, National District Attorneys Association

5:30 pm – 6:30 pm  **Iowa State Reception**  
*Courtesy of Deloitte Consulting, LLP*

6:30 pm – 11:00 pm  **Iowa State Banquet: Sock Hop**  
*Courtesy of Industry Advisory Board*

**Shake, Rattle & Keep On Rollin’**

Were you born to hand-jive? After the business of the banquet concludes, join us for a Sock Hop Dance Contest and Malt Shop. Pull out your old Grease movie and let Danny, Sandy, and Cha Cha teach you some tricks, or swing by the MorphoTrust booth during Exhibit Hall hours for some tips. (Points will be awarded for best outfits, too!)

*Courtesy of MorphoTrust USA*
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ABnote North America

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ABnote provides design, engineering, and production of secure ID cards to government clients all over the world. Composite and polycarbonate cards shipped out of ABnote’s security manufacturing facilities satisfy the most stringent requirements for security and quality. Our portfolio includes hundreds of millions of vehicle registration titles, U.S. State, Federal, and non-U.S. national driver's license and government ID cards. In 2015, ABnote accepted the ICMA Élan Award for “Best ID and Access Card”. Our ICMA ACE-M certified and award-winning team lead the Industry by consistently providing ABnote clients with innovative solutions to enhance card security and performance.

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American Association of Motor Vehicle Administrators (AAMVA)  
Dianne Graham • dgraham@aamva.org  
703-522-4200 • www.aamva.org

Founded in 1933, AAMVA serves North American motor vehicle and law enforcement agencies to accomplish their missions. The association’s vision—Safe Drivers, Safe Vehicles, Secure Identities, Saving Lives—guides AAMVA’s activities, resources, and programs in driver licensing, vehicle titling/registration, motor carrier services, identity management, and technology solutions. Please visit our website at www.aamva.org to find out about our specific programs and technology services and for information and best practices.

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952-843-3183 (Scott)
www.exploredata.com

Explore Information Services, LLC and the U.S. operations of Audatex North America, Inc. have joined forces to become AudaExplore, a leading provider of underwriting and claims solutions to the insurance carrier, repair shop and government agency markets. For more than 20 years, Explore has been a trusted partner of government entities in providing violation monitoring and driver record information to the insurance industry. Explore IRP/IFTA is a next-generation IRP/IFTA solution that combines optimized workflows with web-based service delivery and electronic communications to drive efficiencies to critical IRP and IFTA processes.

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Canadian Council of Motor Transport Administrators (CCMTA)

Booth 517

Martin Rochon  •  mrochon@ccmta.ca
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The Canadian Council of Motor Transport Administrators (CCMTA) is the official organization in Canada for coordinating matters dealing with the administration, regulation and control of motor vehicle transportation and highway safety. For 75 years CCMTA members have helped to advance safe and efficient road travel in Canada. Road Safety Strategy (RSS) 2015 is a priority for the organization, and supports its vision of having the safest and most efficient movement of people and goods by road in the world. The organization’s flagship event—the CCMTA annual meeting—represents the largest gathering of road safety administrators in Canada. The 2016 meeting is slated for June 19-22 in Halifax, Nova Scotia.
CBN Secure Technologies, Inc.

Tuesday Morning Networking Break Sponsor

Booth 518

Dan Sanchez • dsanchez@cbnsti.com
434-799-9280, ext. 4494 • www.cbnco.com

CBN Secure Technologies delivers the highest standards of security, quality, and stability in identification documents and issuance systems. Our leadership in the identification solutions market is built on a tradition of customer-focused relationships. We do business differently, not just delivering our solutions on time and as advertised but providing leadership and working with our customers to address their changing business and technology needs. We proudly deliver the most trusted, polycarbonate, laser engraved DL/ID solutions from our purpose-built North American operations to seven leading AAMVA jurisdictions, including New York State, the Commonwealth of Virginia, the State of Wisconsin and the Province of Alberta.

Certified Payments

Booth 107

David Myers • david.myers@certifiedpayments.net
469-288-6635 • www.certifiedpayments.net

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Coalition of Ignition Interlock Manufacturers

Booth 512

David Kelly • david@stormkingstrategies.com
703-786-0980 • www.ignitioninterlocksites.com

The Coalition of Ignition Interlock Manufacturers (CIIM) is a trade association of the nation’s leading ignition interlock manufacturers to combine member expertise and experience and speak with one voice to reduce the damage caused by alcohol impaired drivers. With its "one-voice," CIIM strives to bring the most credible, factual information on ignition interlock devices to public policy discussions. CIIM currently is comprised of the nation’s leading manufacturers and remains open to any ignition interlock manufacturer certified for use in and operating in one or more states.
Computerized Vehicle Registration (CVR)

*The Daily Drive Cosponsor*

**Kenneth A. Mehall**  • kmehall@cvrreg.com
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Computerized Vehicle Registration (CVR) is a general partnership between CDK Global and the Reynolds and Reynolds Company. Formed in 1992, CVR is the leading provider of electronic vehicle registration and titling programs in partnership with motor vehicle agencies across the U.S. CVR currently has value-added programs operational in 23 states and over 16,000 clients. CVR pioneered dramatic improvements in the speed, accuracy, efficiency, and security of the vehicle registration and title process while extending this capability to the point of purchase. CVR processes over 15 million vehicle transactions and over 4 million secure DMV inquiries annually. CVR is dedicated to partnering with motor vehicle agencies and key dealer associations to deliver process improvement, financial and operational benefits that translate to alternative delivery services and high-value options offered to the driving public.

Copart

*Opening General Session Cosponsor*

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CSG Government Solutions

**Booth 600**

**Patti Garofalo**  • pgarofalo@csgdelivers.com
312-444-2760  •  www.csgdelivers.com

CSG Government Solutions is a national leader in planning, managing, and supporting complex projects that modernize the information technology and business processes of large government programs. CSG’s motor vehicle program expertise helps you streamline processes and implement new technologies to modernize licensing and registration, highway safety, enforcement, and other functions. Since 1997, we have applied our expertise, innovation, and results-oriented mindset to the most complex program modernization projects of over 150 government and other organizations. We work with our clients in a spirit of partnership and collaboration to deliver the right results at the right time, for the right price.
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**Beverly DeVine**  •  beverly.devine@dealertrack.com
916-854-5444  •  www.dealertrack.com

Dealertrack Technologies is dedicated to helping jurisdictions increase the efficiency of their title and registration processes by providing software solutions that seamlessly integrate the jurisdiction with industry workflows. Our innovative web-based software solutions result in reduced jurisdictional costs, improved customer satisfaction, and increased staff productivity, all at no cost to the jurisdiction. The Collateral Management Services team pioneered electronic lien and title, which Dealertrack today offers in all participating jurisdictions. Dealertrack’s registration and titling solutions provide electronic registration and titling services in 15 states. In addition, Dealertrack delivers specialty state solutions including Electronic Temporary Tags, ELT Gateway, and Motor Vehicle Inquiry.

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**Jim Templeton**  •  jtempleton@deloitte.com
512-461-8649  •  www.deloitte.com

Deloitte Consulting is a full-service management consulting organization. We are dedicated and committed to AAMVA and the Industry Advisory Board community. We offer a broad range of services and solutions, including large-scale system integration, business process reengineering, quality assurance, implementation, strategy, training and change management.

Driver License and Identification Cards Verification Systems (DIVS)

**Tom Osterbind**  •  tosterbind@clerusolutions.com
703-994-3468

AAMVA’s State-to-State (S2S) Verification Service supports a more secure driver license and identification card issuance process and can be used by any state to achieve states’ long standing goal of One Driver – One License. The primary intent of S2S is to help all states enforce their laws, rules, regulations and policies regarding the issuance of DL/ID cards. The S2S service is ready for pilot state use as of July 2015. There is federal grant funding for 16 states to participate in the pilot. A few openings are available and we’d love to have your state participate.
eDriving
Justin McNaul • Justin.McNaull@eDriving.com
202-253-6136 • www.eDriving.com

DriversEd.com and I Drive Safely—the leaders in online novice driver education and traffic school—have combined to form eDriving. Working together, the trio of companies are taking driver training—online and on the road—into the 21st century and putting drivers in control. DriversEd.com is the largest online driving school in the country, serving families with state-approved courses in 17 states and a behind-the-wheel fleet of more than 100 cars. I Drive Safely offers online traffic school, fleet safety, and senior driver safety courses nationwide. Our newest brand, eDriving, will help put drivers in control, from training and licensure to auto insurance and finance and beyond.

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Envision Payment Solutions
Booth 217
Chuck Hobbs • Chuck.hobbs@envisionpayments.com
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Envision Payment Solutions offers a unique no-cost NSF Check and ACH Guarantee Program that transforms returned DMV payments into guaranteed revenue. Our service removes the collection work from the DMV’s daily work, so your staff can concentrate on more important tasks. Envision handles all the calls, the notices, and follow-ups with your customers. We customize daily reporting back to your department to meet your state’s needs. Regardless of whether we collect on the returned items, Envision funds your department for all qualified returns - guaranteed! Join thousands of locations across the U.S. that no longer waste valuable time processing bounced payments. Envision does the work and funds your DMV office: Guaranteed!
Evolis Inc.

Jean Charles Pichon • jcpichon@evolis.com
954-777-9262 • www.evolis.com

Evolis designs, manufactures, and markets a comprehensive range of printing systems and plastic card personalization solutions. The Evolis systems enable decentralized printing of driver’s licenses and/or government ID’s using our new laser engraving solution and the standard PVC card printing options, directly within your administrative offices. Evolis is now ranked as the industry leader worldwide. Our expertise is recognized by systems integrators, key accounts and end users for a wide variety of projects. You too can benefit from our leadership, our proven solutions and our international expertise.

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Barry Goleman • bgoleman@exeter.com
916-802-5987 • www.exeter.com

Exeter brings deep expertise in motor vehicle business operations, business rules management, legacy system replacement, and web self-service functions to fulfill the mission of the DMV. These form the foundation of an innovative suite of driver and vehicle business applications called the Exeter Licensing SystemTM (ELS). We invite you to stop by our exhibit booth and see a DMV modernization solution architected to go further than your current service requirements with the flexibility to respond to the yet unknown legislative policy and service models that will be presented to you over the next 5-10+ years.

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John Drewke • john.drewke@experian.com
224-698-3077 • www.autocheck.com

Experian Automotive provides information services and market intelligence that enable results-driven professionals to gain the fullest possible understanding of the market, the vehicles and the people who buy them. Its North American Vehicle DatabaseSM houses data on nearly 750 million vehicles and, with Experian’s credit, consumer and business information, provides an integrated perspective into the automotive marketplace. Experian Automotive’s AutoCheck® vehicle history reports provide dealers and consumers with in-depth information, allowing them to confidently understand, compare and select the right vehicles.
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Matt Chase • dataquality.info@experian.com
617-385-6700 • www.edq.com

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Chair's Welcome Reception: A Night at the State Fair Cosponsor

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GET Group North America

Alex Kambanis • akambanis@getgroup.com
781-890-6700 • www.getgroupna.com

GET Group North America delivers full solution capabilities for the registration, enrollment, issuance, and usage of secure credentials. Our company brings together the most innovative technologies available in the market to provide high-end secure solutions that enhance Identity, Credential, and Access Management (ICAM) for: U.S. and Canadian government agencies, motor vehicle agencies, state, provincial and local governments and law enforcement agencies.
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Graphic Security Systems Corporation
Booth 211
Dawn Sgarlata • dsgarlata@graphicsecurity.com
561-966-0501 • www.graphicsecurity.com

Graphic Security Systems Corporation (GSSC) is an anti-counterfeiting technology company that provides state-of-the-art document security, brand protection solutions and finished security indicia products/materials. Our company has provided its patented security technology to government authorized security printing firms and major corporations for more than thirty years. Our security features are currently on four state driver licenses.

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The Industry Advisory Board (IAB) supports its mission by serving as trusted advisors to AAMVA and its members through open communication and the highest level of integrity; enhancing communication and understanding between the private sector and AAMVA members; promoting the adoption of industry best practices and ethics; supporting AAMVA training and education programs; and supporting AAMVA efforts to increase jurisdictional participation in its activities.
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Insurance Information Exchange (iiX)

Katie James  •  kjames@verisk.com
979-393-9182  •  www.iix.com

Insurance Information Exchange (iiX), a member of the Verisk Analytics family of companies, is a leading provider of information, including motor vehicle records (MVRs), to insurance professionals and employers. Verisk is the property and casualty insurance industry’s leading supplier of statistical, actuarial, underwriting and claims data and decision support services. Dedicated to privacy, iiX provides employment screening and insurance underwriting reports nationwide through a state MVR network and nationally-recognized consumer reporting agencies.
Intellectual Technology, Inc.  
Craig Litchin  •  clitchin@iti4dmv.com  
760-476-9100  •  www.iti4dmv.com

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International Registration Plan, Inc. (IRP, Inc.)  
Tim Adams  •  tadams@irpinc.org  
502-845-0398  •  www.irponline.org

IRP, Inc., serves as the repository for the International Registration Plan (IRP). The core purpose of IRP, Inc. is to facilitate the effective registration and safe movement of interstate commercial motor vehicles by supporting jurisdictions and industry with the administration of and compliance with the IRP. IRP, Inc. supports its membership with efforts to improve procedures for a more efficient and effective registration process.

Intoxalock  
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Intoxalock, formerly known as Consumer Safety Technology or CST LLC, has been manufacturing ignition interlock devices (car breathalyzers) for over 20 years and today is an industry leader in reliability, customer service and technology. Our top-rated ignition interlock devices meet state requirements in over 40 states across the nation and our alcohol monitoring products are used in all 50 states. We have over 70,000 customers served annually and over 1,300 service centers nationwide. Our 24/7 bilingual customer support team holds a customer satisfaction rating of 4.5 stars out of 5.
Iowa Automobile Dealers Association

*General Conference Support*

**Bruce Anderson** • banderson@iada.com
515-440-7630 • www.iada.com

The Iowa Automobile Dealers Association is a non-profit voluntary membership organization serving Iowa’s car and truck dealers.

Iowa Department of Transportation, Motor Vehicle Enforcement

Booth 609

**Chief David Lorenzen** • David.lorenzen@dot.iowa.gov
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Motor Vehicle Enforcement (MVE) is the lead commercial vehicle enforcement agency in Iowa. Staff includes 110 state peace officers whose core mission is commercial vehicle enforcement, CMV inspections, traffic enforcement and educational awareness. This includes highway safety issues, human trafficking, freight mobility and traffic incident management. MVE is committed to serving the citizens of Iowa with the highest degree of professionalism and integrity.

Iowa Donor Network

Booth 615

**Tony Hakes** • thakes@iadn.org
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Federally designated, non-profit facilitator of organ and tissue recovery and transplantation for the state of Iowa. Also an accredited tissue recovery agency and a licensed funeral home.

John R. Wald Co., Inc.

Booth 203

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LexisNexis Payment Solutions

Booth 619

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http://paymentsolutions.lexisnexis.com

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LexisNexis Risk Solutions, Inc., Insurance Data Solutions

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Dale Brown • dale.brown@lexisnexis.com
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MagTek, Inc.

Booth 516

John Stearns • john.stearns@magtek.com
612-940-4695 • www.magtek.com

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Steve Purdy  •  steve.purdy@gemalto.com
215-367-4361  •  www.marquis-id.com

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Mathtech Inc.

Steve Young  •  syoung@mathtechinc.com
609-689-8520  •  www.mathtechinc.com

System modernization—clear directions for project success. Mathtech has a 50-year tradition of successfully completing projects and working collaboratively with our clients. Mathtech has significant experience working with jurisdictions to plan and implement system modernizations. Our consultants help agencies define goals and create a vision for new business processes and technology. We help define requirements, prepare RFPs, design enterprise architectures, develop business and IT strategic plans, implement databases and systems, and manage large projects. Our PMO/Oversight/IV&V team has helped many agencies successfully complete complex projects. Contact us and we can share many lessons learned from other projects.

Michelin North America

Sheryl Wilkerson  •  sheryl.wilkerson@us.michelin.com
864-458-5367  •  www.michelinman.com and www.beyondthedrivingtest.com

Dedicated to the improvement of sustainable mobility, Michelin designs, manufactures and sells tires for every type of vehicle, including airplanes, automobiles, bicycles, earthmovers, farm equipment, heavy-duty trucks and motorcycles.
MorphoTrak
Keith Raderschadt  •  Keith.raderschadt@morpho.com
262-742-5093  •  www.morpho.com/USA

MorphoTrak, a division of Morpho (Safran), provides multimodal biometric identity and security solutions to a broad array of markets including law enforcement, government services, border control, venue safety, and IT security. More than 450 government agencies in 100 countries use MorphoTrak’s biometric identification programs and enjoy a level of accuracy, security, and sterling customer support only MorphoTrak can provide. MorphoTrak brings its worldwide experience with advanced facial recognition solutions to assist state motor vehicle divisions in the development, implementation and support of secure driver license systems.

MorphoTrust USA
Shake, Rattle & Keep on Rollin’ Sponsor
Julie Zomar  •  jzomar@morphotrust.com
978-799-1720  •  www.morphotrust.com

MorphoTrust USA is the expert in relating real people with trusted identity records. Today, the state-issued DL is the document we rely on to establish our identity to receive a wide range of services, benefits and privileges; but the changing landscape will require MVAs to play an increasingly critical role. You need a proven, trusted innovative partner to support you as you navigate through the uncertain future of identity—MorphoTrust engineers and card experts are leading industry efforts to define and architect the next generation credential and authentication solutions. Visit our booth to discuss your future.

Motor Vehicle Network (MVN)
Brad Savage  •  bsavage@mvnetwork.com
800-922-9933  •  www.mvnetwork.com

Motor Vehicle Network (MVN) provides customized information and entertainment to DMV customers waiting for service. Viewed in high definition on flat screen TVs, MVN is used as a communications tool between DMV headquarters and their customers to promote current safety initiatives, changes to regulations and office procedure information. MVN developed the concept of communicating with DMV customers without audio over 20 years ago and this is still the industry standard today. Through sponsorship underwriting, MVN installs, updates and maintains the system at no cost to the jurisdiction. Our established longevity and customer service commitment has resulted in MVN’s outstanding reputation across the country. The partnership established between the jurisdictions and MVN has been a win-win for all.
Motor Vehicle Software Corporation/DMVdesk

Iowa State Banquet: Sock Hop Cosponsor

John Brueggeman • JB@mvscusa.com
406-270-6699 • www.mvscusa.com

Motor Vehicle Software Corporation (MVSC) is the leading technological innovator that has transformed interactions between the private sector and government agencies. Since the launch of its award-winning, comprehensive DMVdesk electronic vehicle registration (EVR) solution in 2007, MVSC has been streamlining the California automotive industry's registration needs with a comprehensive range of groundbreaking products.

MV VeriSol

Booth 400

Charlie Pecchio • cpecchio@mvverisol.com
888-837-4765, ext. 121 • www.mvverisol.com

MV VeriSol provides a comprehensive turnkey solution for real-time motor vehicle insurance verification. MV VeriSol's Motor Vehicle Insurance Verification software (MVIV™) performs both event-based verification (traffic stops, registrations, accidents, courts) and ongoing verification to identify cancellations and gaps in coverage. MVIV performs online verification directly with insurance companies based on Insurance Industry Committee on Motor Vehicle Administration (IICMVA) specifications and industry standards with enhancements and integration as required by each jurisdiction. MVIV can reduce the uninsured motorist rate by up to 80% while providing a positive cash flow for the jurisdiction. Each jurisdiction has the flexibility to implement differently based on legislation, business rules, preferences, and budget.

National Model – TraCs

Booth 607

Josh Halterman • Josh.halterman@dot.iowa.gov
515-237-3042 • www.nationalmodel.us

The National Model for the Statewide Application of Data Collection and Management Technology to Improve Highway Safety is a nationally-recognized program for sharing information, resources, and technologies to improve safety. The mission of the National Model is to enable local, state/provincial and federal entities to improve their transportation, homeland security, and public safety infrastructures by sharing resources, establishing best practices and providing tools by which information is quickly, accurately and efficiently collected, and subsequently used for analysis, reporting, public and private dissemination, and data-driven decision making.
National Safety Council (NSC)

*Wednesday Morning Networking Break*

Lee Whitehead  •  lee.whitehead@nsc.org
623-444-5134  •  [www.nsc.org](http://www.nsc.org)

Founded in 1913 and chartered by the U.S. Congress as a nonprofit organization, NSC is dedicated to saving lives and preventing injuries on our roads, at work, in our homes and throughout our communities. NSC programs include driver training, emergency care and occupational training. NSC also invests significant efforts into advocacy-related issues such as distracted driving, teen safe driving, workplace safety, and prescription drug overdose. The NSC Driver Safety Division, sponsoring at this conference, is focusing its efforts on reducing the number of suspended drivers that continue to drive in spite of sanctions imposed on their driving record. To learn about how our program can dramatically lower the number of traffic violations for those drivers who participate and reduce the number of suspended drivers that continue to drive on your state’s roadways, visit us during the QuickConnect. Be sure to ask about our new Distracted Driving Online program.

NebuLogic Technologies, LLC

*Nivas Nallanthi*  •  nivas.nallanthi@nebulogic.com

Established in 1995, NebuLogic Technologies is an ISO 9001:2008 Certified Company and an Oracle Platinum Systems Implementation partner. NebuLogic specializes in delivering comprehensive service, sales, marketing, process and policy automation CRM and CX solutions to both public and commercial customers worldwide. NebuLogic is experienced in delivering enterprise class, hosted and SaaS-based solutions in various business verticals such as motor vehicles, transportation, HIX, tax and revenue, 311, and others. NebuLogic has developed numerous value add components for efficient and economical solutions. For guaranteed deployment of modernization solutions, please contact us at contact@nebulogic.com.

NEC Corporation of America

*Tuesday Afternoon Networking Break*

Kelly Gallagher  •  [www.necam.com/biometrics](http://www.necam.com/biometrics)

NEC has been at the forefront of defining leading-edge biometric identification solutions for over 40 years. The NEC fingerprint/palm and facial recognition technologies are ranked top in the tests carried out by National Institute of Standards and Technology (NIST), commissioned by the U.S. Department of Homeland Security. Other testing also confirms that NEC’s face recognition technology outperforms other systems in matching accuracy and speed, and is the most resistant to variants in aging, race and pose angle. NEC has developed some of the world’s largest and most complex identification projects for government including: national ID, e-passports, visas and residency permits, border control, law enforcement identification and surveillance, drivers’ licenses and voter registration.
NEMO-Q

Michael Bruner • mbruner@nemo-q.com
972-347-1766 • www.nemo-q.com

NEMO-Q is the industry leader in walk in and appointment traffic for DMV facilities. We serve our clients by equipping them with the necessary hardware and software tools to handle their customer traffic and give them the ability to accurately measure their throughput. By employing the latest and most innovative customer flow technologies, we deliver state-of-the-art solutions at affordable prices. Our focus is to precisely understand our customer’s requirements then develop cost-effective solutions that satisfy our client’s goals and objectives. Through our extensive design and implementation processes, we are successful time and again in simplifying the way they handle their customer traffic.

NIC, Inc.
Privat-Label Water Sponsor

Kellie Benoit Kerstetter • Kellie@egov.com
615-424-7839 • www.egov.com

NIC is the nation’s leading provider of digital government services, mobile applications, and secure payment processing solutions. We manage more than 250 motor vehicle- and driver-related online services in 28 states that make it easy for constituents to interact with DMV agencies at any time of day or night from any device. We use technology to simplify complex processes, reduce agency costs, and deliver high driver satisfaction. Our proven self-funded solution also provide user-friendly services at no cost to DMV agencies.

NOBEL Systems, Inc.

Jeffrey D. Williams • Jeffrey@nobelsystems.com
732-945-5062 • www.nobelsystems.com

Founded in 1984, NOBEL Systems delivered outstanding software services to clients in the public and private sectors. Our experience led us to develop a portfolio of software solutions. Our VINSmart® software offers a fast, inexpensive way to see a vehicle’s history by simply entering a vehicle identification number on our website or mobile app. VINSmart® will generate reports supplied by the National Motor Vehicle Title Information System (NMVTIS) which includes data compiled by participating state motor vehicle agencies, insurance carriers, salvage auctions and auto recyclers. Additionally, we integrate information from third party vendors’ vehicle valuation, recall and lean/lease databases.
OpSec Security, Inc

**Greg Kinnear**  •  gkinnear@opsecsecurity.com
303-940-7212/717-293-4110 (Greg)

**Alex Lewis**  •  alewis@opsecsecurity.com
803-230-5114/717-293-4110 (Alex)

[www.opsecsecurity.com](http://www.opsecsecurity.com)

OpSec is a recognized leader in providing security solutions. Our security products protect major vehicle, personal identity and revenue collection programs throughout the world. Utilizing the latest overt, covert and forensic security technologies we protect against counterfeiting and forgery, often combining these technologies with information management to create complete solutions. Our leadership in vehicle and people ID products is well proven. Our latest offering is SecureETag—the intelligent temporary tag. This product offers both fraud prevention methods as well as real-time information for law enforcement and full accountability. In addition, our products are designed to offer an affordable visual security layer using sophisticated windshield and plate authentication devices. For more information about OpSec’s security solutions, contact info@opsecsecurity.com.

OVD Kinegram AG

**John Peters**  •  John.Peters@kinegram.com
+41 41 724 4919  •  [www.kinegram.com](http://www.kinegram.com)

OVD Kinegram is an innovative, global leader in the supply of advanced Optically Variable Devices (OVDs) to protect government documents and banknotes. More than 100 countries have placed their trust in the KINEGRAM® security device to protect their high security documents.

Parsons

*Opening General Session Cosponsor*

**Janet Luz**  •  janet.luz@parsons.com
905-943-4885  •  [www.parsons.com](http://www.parsons.com)

Parsons provides cyber security and data information protection solutions to government organizations—solutions that help identify, mitigate, prevent and respond to issues such as data breaches and technical infrastructure security. With more than 30 years of experience protecting government agencies’ sensitive information and critical infrastructure, Parsons’ suite of cyber security and risk mitigation solutions has successfully helped our clients avert threats, assess risk and respond to information breaches. While traditionally known in the motor vehicle community as a successful and trusted provider of safety inspection and emissions programs, Parsons has tremendous expertise in providing IT solutions to ensure that confidential information and systems remain protected.
Pitney Bowes

Angela Calk  •  angela.calk@pb.com
512-787-9406  •  www.pitneybowes.com

Pitney Bowes (NYSE: PBI) is a global technology company offering innovative products and solutions that enable commerce in the areas of customer information management, location intelligence, customer engagement, shipping and mailing, and global ecommerce. More than 1.5 million clients in approximately 100 countries around the world rely on products, solutions and services from Pitney Bowes.

POD, Inc.

Samantha Lapin  •  samantha.lapin@PODdatasolutions.com
505-243-2287  •  www.poddatasolutions.com

POD, established in 1988, specializes in data management solutions for the motor vehicle space. POD’s STAT data analysis tool works alongside ETL (Extract-Transformation-Load) tools to assist motor vehicle subject matter experts in determining the size of their legacy data cleanup project and carries out the legacy data migration efforts. POD’s COAL, motor vehicle master data management system, provides an enterprise integrated reporting and analysis system. POD’s online MedCert data tool meets FMCSA and jurisdiction requirements for certified medical provider data collection and reporting to states and the FMCSA.

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Polk is a premier provider of information and marketing solutions to automotive and commercial vehicle manufacturers and dealers, automotive aftermarket companies, government agencies, insurance companies, and market research firms. Polk collects and interprets global data and provides extensive automotive expertise to help customers understand their market position, identify trends, build brand loyalty, conquer new business and gain a competitive advantage. A wholly owned subsidiary of IHS, Inc., Polk is based in Southfield, MI.

QLess Inc

Zach Zipay • Zach.zipay@qless.com
404-353-7046 • qless.com

QLess turns ordinary constituents into raving fans by eliminating physical lines and emptying waiting areas at motor vehicle departments and other government agencies. Our patented mobile queuing software as a service (SaaS) solution lets citizens enter virtual queues from a web browser, mobile device, or on-premises kiosk, receive estimated wait times, and return for service when the DMV is ready for them. Because citizens can choose what to do with the time they spend waiting for service, DMV’s using QLess commonly see dramatic increases in service ratings and often get 4 or 5-star YELP reviews!

Qmatic Corporation

John Wordingham • john.wordingham@qmatic.com
770-817-4311 • www.qmatic.com/us

A technology company that provides world-class customer experience management solutions, Qmatic helps state and local motor vehicle agencies dramatically improve operational efficiencies and customer satisfaction. Our patented Customer Flow Management (CFM) methodology manages, monitors and plans the customer visit from pre-arrival to post-service. Ranging from small, single-branch systems to more complex, multi-branch networks, Qmatic’s solutions also capture customer data at each point of contact with a staff member or self-service touch point that result in real-time, actionable business intelligence that helps drive your operations.
Solutions Thru Software International

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With over 20 years of experience, Solutions Thru Software (STS) is the industry’s leading provider of computerized testing solutions and associated products. At STS, we put our customers first. We provide flexible, proven solutions to meet your business needs. We pride ourselves on providing timely, efficient service and reliable, user-friendly technology that increases productivity and satisfaction in today’s busy work environments. Take a look at our knowledge testing, road testing, and scheduling solutions and you will find technology designed and backed by people who truly commit to meeting your needs.

Stereo Optical Company, Inc.

Mackenzie Rakers • sales@stereooptical.com
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Stereo Optical Company, Inc. is proud to be the sole manufacturer of the Optec® 1000DMV Vision Screener. For more than 20 years, Stereo Optical has partnered with over 48 states, many territories and several international countries at their driver’s license facilities, totaling over 14,000 units sold. The Optec 1000DMV is ideal for quick, accurate and repeatable vision screening. Test customization is available. Please visit our booth #208 to purchase a unit, replace a unit or to learn more.

TEAM NiSCA

Andrew Peterson • sales@teamnisca.com
800-359-7300 • www.teamnisca.com

Since 1994, NiSCA has led the plastic card industry with reliable card printers that produce the industry’s best direct to card 24-bit color and 256-grayscale cards. Today, NiSCA continues that leadership with simple to integrate smart card contact IC and contactless memory encoders as well as industry-leading security holography and security inks.
Tech Mahindra

Aman Sethi  •  aman.sethi@techmahindra.com
847-275-5791  •  www.techmahindra.com

Tech Mahindra, a USD 3.8 billion company with more than 95,000 professionals, is providing software and services across 51 countries for over 25 years. Tech Mahindra’s focus continues to be providing the best possible solutions to our government and commercial clients. Our industry-focused practices are helping our customers save costs, improve process quality, increase productivity, and create satisfying experiences for all stakeholders. Our Public Sector Team has formed deep customer relationships with governments in many states and provinces, which Tech Mahindra supports in the areas of motor vehicles, public budgeting, grants management, SAP, document management and cloud solutions among others.

TitleTec

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Bob Priselac  •  bpriselac@titletec.com
941-650-8011  •  www.titletec.com

TitleTec, a wholly-owned subsidiary of Solera Holdings, Inc. (NYSE: SLH), provides an industry-leading suite of software products to the automobile dealership market. TitleTec’s software solutions save time and money for automobile dealerships and local governments by replacing the manual system used to register and title motor vehicles with an electronic real-time interface that connects the automobile dealers directly with DMVs. The ease of use, proprietary technology and industry-leading customer service has made TitleTec a trusted leader in title and registration software. We are also an ELT, NMVTIS and Salvage Data Collector solutions provider.

Tensator

Pamela Laux  •  pamela.laux@tensator.com
214-310-8058 (Pamela)
Darrell Zorn  •  darrell.zorn@tensator.com
651-202-8754 (Darrell)
www.tensator.com

Tensator is the global leader in the management of the customer journey for the motor vehicle sector. Our product range includes advanced technology offerings including: Inline® Greeter, Inline® Mobile App, Inline® Corporate TV, Inline® Business Analyzer, SMS hosted model, ticketing solutions and self-services systems. Our solutions improve overall operational efficiencies, optimize staffing allocation while promoting effective service times, thus reducing abandonment rates and exceeding customer expectations.
**TrueCar**

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Patrick Watson  •  Pwatson@truecar.com  
803-360-6094  •  www.truecar.com

TrueCar is an information and technology platform that enables its users to communicate with TrueCar Certified Dealers for a hassle-free car-buying experience.

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**U-Haul International**

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Joe Cook  •  joe_cook@uhaul.com  
602-760-4932  •  www.uhaul.com

Since 1945, U-Haul has been the choice for the do-it-yourself mover. We rent our distinctive orange and white U-Haul trucks, trailers and towing devices as well as offer self-storage rooms through a network of company-operated moving centers and independent U-Haul dealers. U-Haul customers’ patronage has enabled the company to maintain the largest rental fleet in the do-it-yourself moving industry. The company provides industry-leading moving and storage boxes and an extended line of packing supplies to protect customer possessions. U-Haul is also the largest installer of permanent trailer hitches in the automotive aftermarket.

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**Valid USA – Identity Solutions**

*The Daily Drive Cosponsor*

Mike Fox  •  mmfox@validusa.com  
260-414-6346  •  www.validusa.com

Valid USA delivers state driver’s licenses through our innovative, highly-secure solutions, tailored to the unique needs of each state. We offer a product approach to state driver’s license programs, in contrast to the one-off implementation common in the market today. Our approach ensures a constantly improved and up-to-date solution is available consistently and across all deployed installations by our clients.
Waldale Irwin Hodson Group

Paul Fussner • fussner@wihgroup.com
440-358-9488 • www.waldale.com

The Waldale Irwin Hodson Group, with six license plate manufacturing and fulfillment sites located across both the United States and Canada, provides a wide range of products and services to both the license plate and motor vehicle communities. We use the most current industry ‘best practice’ concepts to supply our North American jurisdictional customers with first-rate, quality products and superior customer service.

Zebra

David Murphy • dmurphy@zebra.com
612-802-1836 • www.zebra.com

Zebra’s innovative card printing solutions offer security features for all components of an advanced security card system, including cards, print ribbons, laminates, printers and software. Zebra’s long-lasting, tamper-resistant identification cards are difficult to counterfeit—customizable levels of security make protecting your ID cards easier, faster and more economical.
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*Michael D. Robertson, North Carolina, 2011-12
*Stacey K. Stanton, Arizona, 2012-13
*Jennifer Cohan, Delaware, 2013-14

*Deceased
In Memoriam

We remember those members who were lost to us this year.

Norbert K. Anderson

Former President of AAMVA, Norbert K. Anderson finished his life journey surrounded with love by his entire family on April 25, 2015. Born a twin in Madison, Wisconsin to Einer and the late Mayme “Mae” Anderson, he was a lifelong resident of Madison where he attended Franklin and West High School and later graduated from UW-Madison in 1952 with a BS in Economics. Anderson entered the Navy at age 18 as a midshipman and is a veteran of World War II. He was thrilled to be part of the Badger Honor Flight in May 2012, and it was one of the highlights of his life.

Anderson began his 40-year career at the State Bureau of Personnel where he was assigned to the Motor Vehicles Division. From there he took jobs with the State Patrol and the DOT’s Division of Business Management. In 1978, Norbert was appointed administrator of the Motor Vehicles Division. He held many prestigious professional affiliations such as: president with AAMVA, chairman of the Board of Directors for the Wisconsin State Employees Credit Union (now Summit Credit Union), a member of the Board of Directors for the Association of Career Employees, a member of the Boy Scouts of America Council, a member of the Middleton Ionic Lodge #352 and ZOR Shrine, and a member of the Board of Directors for the Nakoma Country Club.

Anderson is survived by his wife, Lillian Damon Anderson, daughters Barbara (David) Parminter, Beverly Anderson, Bonnie (Brad) Locke, and son Robert (Theresa) Anderson. He is also survived by his four grandchildren, Gillian Locke, Gavin Anderson, Genna Locke, and Grace Locke. Anderson is predeceased by his father, Einer Anderson, birth mother, Mae Anderson, mother Vera Anderson, twin brother, Norman Anderson, and nephew Richard Anderson.

Gilbert L. Holmes

Former AAMVA Chair, Gilbert L. Holmes, finished his life journey with his wife and their two children at his bedside, June 24, 2015. Born in Sparta, Illinois to Gilbert and Emma Holmes, he spent several years in Chicago after graduating from high school. He attended pharmacy school and did non-professional work at a family-owned pharmacy. He received a BA from Southern Illinois University in 1975, an MA from the University of Southern California in 1978, and a JD from Indiana University in 2000. Holmes began his military career in 1961 with the Army. He retired from the Army as a major after turning down a promotion of lieutenant colonel. As a Vietnam veteran, having participated in two Tet Offensives he received an array of accolades such as the Bronze Star, ARCOM, AIR Medal, Vietnam Cross of Gallantry and Distinguished Service Medal.

Holmes’ civilian career contributed to his involvement on many local and national industry boards. After retirement from the military and a year as manager at The Illinois St. Food Emporium, he accepted other civilian leadership positions including director of personnel of the Indianapolis Museum of Art; department head of Transportation Services, Methodist Hospital of Indiana; commissioner of the Indiana Bureau of Motor Vehicles, and chairman, BMV Commission. During his tenure at the Indiana BMV, Holmes was a member of AAMVA and AAMVANET, where he was board chairman of both organizations. A champion of many things, Holmes accepted his final position of leadership as executive director of the ACLU-Indiana, from which he retired in March 2012 before moving to Phoenix, AZ, where he lived out this last year enjoying his family, friends, and the comfort of the western sun. Holmes is interred at Arlington National Cemetery.
Adelbert A. “Del” Pierce

Former director of the California Department of Motor Vehicles, Adelbert A. “Del” Pierce finished his life journey with his loving wife of thirty years by his side on November 2, 2014. Born in Alameda, California on June 13, 1946, Pierce was adopted as an infant by his parents Irene and Floyd Pierce. He was raised in Castro Valley where he was active in the Boy Scouts of America; he attained the rank of Eagle Scout at 14, which was very remarkable for such a young age. Pierce graduated from Castro Valley High School and Fresno State University where he majored in criminology.

Pierce began his career with the State of California in September 1967 as an investigator with the Department of Alcoholic Beverage Control (DABC). His career took a slight detour when he was drafted into the United States Army in January 1968 as a criminal investigator. After an honorable discharge, he returned to the DABC. He transferred to the California Department of Justice where he graduated from the FBI Academy, and worked his way up from special agent in the Bureau of Narcotic Enforcement to chief of the Investigations and Enforcement Branch of the Division of Law Enforcement.

During his career, Pierce worked for two California governors (George Deukmejian and Pete Wilson) as a governor’s appointee in various capacities, which included director of the Department of Motor Vehicles, undersecretary for State and Consumer Services Agency, undersecretary of the Business, Transportation and Housing Agency and director of the California Lottery. Pierce retired from California in 2000 with approximately 33 years of service, and went to work for the accounting firm of KPMG/BearingPoint while he waited for his wife to reach retirement age. In December 2004, he and his wife both retired and moved to Incline Village, Nevada.

Pierce touched many lives throughout his life and made many longtime friends. He is survived by his wife Melinda, his sons Shane (Michiko) of Reno, NV, Christian of Sacramento, CA, and Robert (Tanya) of Donora, PA, and four grandchildren: Daniel, Jennifer, Nicholas and Joshua. Pierce was preceded in death by his mother Irene and father Floyd, and his step-sisters Dreme Rhae Hunter and Betty Evonne Davison.
IN MEMORIAM

GEORGIA
Clara Coleman
Deborah Green
Barbara Urso

ILLINOIS
Alan Cohen
Brad Demuzio

INDIANA
Gilbert Holmes

IOWA
Officer Terry Francis
Officer Donald Lewis

MAINE
Rayburn Keel
Alden Pease
Colleen Weed

MARYLAND
Reona L. Dimler
Sherri L. Gardner
Delease G. Ryce
Edward F. Snediker

MASSACHUSETTS
Helen Glennon

MICHIGAN
Joyce Parker
Chris Peoples
Gerald Simons
Edsel Stallings

MINNESOTA
Susan Schwartz

MISSISSIPPI
Sergeant Roger Barnett
Betty Barr
Francis Gill
Melinda Green
Bette Herrington
Robert Hilburn
Master Sergeant Douglas
“Mule” Jackson
Zula Johnson
Cathy C. Jones
Cristina Mann
Jason Powell
Lieutenant Colonel Al R.
Richburg
Trooper Roosevelt Williamson

NEBRASKA
Trooper Candidate Officer
Thomas Lemire

NEW JERSEY
John Allen
Frank Crepezzi
Joseph Jaeger
William Primus
Helene P’Simer
Ivelki Sanchez

NEW YORK
Sherry Finkelstein
Frank Fioramonti
Donald Fredenburg
Jane Harrington
Linda Oot
Paul Riches
Gary Sarafin

OKLAHOMA
Trooper Nicholas Dees

OREGON
Don Kendall
Janine Knight

PENNSYLVANIA
Corporal Bryon Keith Dickson II
Trooper David Kedra

TEXAS
Trevor Belcher

VERMONT
Beverly Bushey
Dana Goodnow

VIRGINIA
Joseph E. Anstett, Jr.
Clarence Bradbery
Katherine S. Dunn
Katherine Fleming
Dorothy L. Gammon
Cecil T. Goodall
Angela Ineta Hayes
Margaret D. Humphries
Margaret P. McBee
Virginia Thomas
Daphne B. Wade
Karen E. Watson
Willnette Williams

WASHINGTON
Josh Ellis
Detective Brent Hanger
Joellen Markel

WISCONSIN
Trooper Trevor Casper
2015 Martha Irwin Awards for Lifetime Achievement in Highway Safety

**LAW ENFORCEMENT CATEGORY**

**Lieutenant Colonel Jack Mniard**, Retired, Kentucky State Police

Lieutenant Colonel Jack Mniard retired after 25 years as a Kentucky State Police Trooper and as its director of operations. He spent his early career as a trooper and collision reconstructionist. Mniard used his expertise to help identify and help correct environmental and roadway hazards collaborating with engineering and construction professionals. Mniard implemented a proactive and data driven program while a captain and post commander at Post 11, London, which would later become a model for the Kentucky State Police and other local agencies. He utilized all available CRASH, investigative, and intelligence data, as well as individual officer field information, to target locations for police action. He developed and implemented causation-specific public service announcements on radio and in newspapers.

In 2008, Mniard then continued his career at Kentucky State Police Headquarters as a major in the Operational Support Troop. In this capacity, he coordinated all agency Highway Safety Grant initiatives. He provided guidance and leadership which culminated with yearly grant appropriations and expenditures climbing from 6.7 million to 30.9 million. 2008 was also the year Mniard became involved with AAMVA, serving as member of the Board of Directors, vice president of Region II, and advisor to the Law Enforcement Standing Committee. On January 1, 2012, Mniard was named director of operations for the Kentucky State Police. His proactive policing, safety initiatives, vision, leadership, and commitment to training, enforcement, and education have been a force multiplier in making our highways safe.

**MOTOR VEHICLE ADMINISTRATION CATEGORY**

**Kim Snook**, Director, Office of Driver Services, Iowa Department of Transportation

Kim Snook is director of the Office of Driver Services in the Iowa Department of Transportation and has worked in driver services for 34 years. She has been an active member of AAMVA as the Region III representative for the International Driver Examiner Certification Board and as a member of AAMVA’s Law Enforcement Standing Committee. Snook has been active in creating older driver programs for the State of Iowa. Nationally, she continues to monitor research and best practices for older drivers and driver fitness programs. Snook works with many organizations to continue the mission to allow older drivers to maintain independence to drive as long they are safe to do so.
2014 International Driver Examiner Certification (IDEC) Outstanding Examiner of the Year Award

Renee Devine (awarded posthumously)

Renee Devine, who passed away after a hard-fought battle with cancer in June 2014, was known for her kind and friendly demeanor. She also had a rock-solid sense of teamwork and commitment to safety that made a lasting impact on colleagues. Devine was an 18-year veteran of the Iowa Department of Transportation. She is posthumously awarded the International Driver Examiner Certification (IDEC) Outstanding Examiner of the Year. Devine, who garnered resounding praise from her co-workers, was a role model for them. Her accomplishments on the job were many, including collaborating to create an audio version of Iowa’s driver’s manual for people with reading disabilities, a recording still used routinely. Her deep knowledge of policy and procedures fueled her ability to train new employees at the Ames driver’s license station, where she worked for 15 years, as well as many county employees when they began issuing driver’s licenses. Devine had a particular gift for helping both young and older drivers who needed remedial driver improvement interviews to understand their less-than-safe behaviors.

IDEC Awards

Annually, the IDEC Board and AAMVA recognize outstanding examiners through the IDEC Examiner of the Year Award. Each member jurisdiction nominates one examiner for outstanding performance as a driver’s license examiner. Examiners are selected for their excellence in adhering to the principles and recommended practices of driver examining and for their high level of conduct in their profession. Of those winners, one Outstanding Examiner of the Year is chosen.

2014 IDEC EXAMINER OF THE YEAR AWARD WINNERS

<table>
<thead>
<tr>
<th>ALABAMA</th>
<th>Krystinia Chapman</th>
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<tbody>
<tr>
<td>ALASKA</td>
<td>Maribel Martinez</td>
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<td>BRITISH COLUMBIA</td>
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<td>FLORIDA</td>
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<td>GEORGIA</td>
<td>Jill Kitchens</td>
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<td>IOWA</td>
<td>Renee Devine</td>
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<td>KENTUCKY</td>
<td>Adam Cummins</td>
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<td>ONTARIO</td>
<td>Jahangir Dadollahi-Sarab</td>
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<td>Stephanie Davis</td>
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<td>VERMONT</td>
<td>Bruce Miles</td>
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<td>VIRGINIA</td>
<td>Brenda Daugherty</td>
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<td>WEST VIRGINIA</td>
<td>Beverly Kay Napalo</td>
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<td>WISCONSIN</td>
<td>Michelle Grant</td>
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<td>WYOMING</td>
<td>Rebecca Hernandez</td>
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2015 Public Affairs and Consumer Education (PACE) Division Awards

AAMVA’s PACE Awards recognize public relations, public affairs and consumer education excellence among the motor vehicle, law enforcement, and traffic safety agencies across North America. They recognize creativity, cost effectiveness, and the ability to reach consumers with a well-crafted, measured, and executed message.

**DIVISION I – PRINT AND ELECTRONIC PUBLICATIONS**

Georgia Department of Driver Services for “Georgia Department of Driver Services Parent Teen Driving Guide”

**DIVISION II – ADVERTISING**

Alberta Transportation for “When Eyes Lock It’s Safer to Walk”

**DIVISION III – SPECIAL EVENTS**

Maryland Motor Vehicle Administration for “Smooth Operator Roll Over Video”

**DIVISION IV – VIDEO**

Manitoba Public Insurance for “Texting and Driving Simulator Video”

**DIVISION V – MEDIA RELATIONS**

California Department of Motor Vehicles for “DMV Investigators Bust Disabled Placard Abusers on 20/20”

**DIVISION VI – GRAPHIC DESIGN**

Manitoba Public Insurance for “Texting and Driving Simulator Display”

**DIVISION VII – WEBSITES/TECHNOLOGY**

Maryland Motor Vehicle Administration for “ENDUI App”
2015 Service and Security International Awards

AAMVA’s Service and Security Awards recognize achievements in the following areas: excellence in government partnership, innovative use of technology, customer convenience, improvement through efficiencies, and fraud prevention and detection.

**TRAILBLAZER**

Idaho Transportation Department for “Electronic Medical Card Reporting”
Virginia Department of Motor Vehicles for “Virginia DMV Expands Veterans’ Outreach”

**COMMUNITY SERVICE**

California Department of Motor Vehicles for “March for Babies”

**EXCELLENCE IN GOVERNMENT PARTNERSHIP**

Virginia Department of Motor Vehicles for “Vital Records at DMV”

**INNOVATIVE USE OF TECHNOLOGY**

Virginia Department of Motor Vehicles for “SecuriTest Remote Testing”

**CUSTOMER CONVENIENCE**

Arizona Department of Transportation, Motor Vehicle Division for “Driver License/Identification Card Services Expansion”

**IMPROVEMENT THROUGH EFFICIENCIES**

Delaware Division of Motor Vehicles for “Delaware City DMV LEED Silver Certified”

**FRAUD PREVENTION AND DETECTION – MOTOR VEHICLE AGENCY**

Virginia Department of Motor Vehicles for “SecuriTest”

**FRAUD PREVENTION AND DETECTION – MOTOR VEHICLE INDIVIDUAL**

Mia Semuta, Pennsylvania Department of Transportation, Driver & Vehicle Services

**FRAUD PREVENTION AND DETECTION – LAW ENFORCEMENT INDIVIDUAL**

Officer Jermaine Galloway, Boise Police Department, Idaho Transportation Department
### UP COMING EVENTS

**2015 - 2016**

<table>
<thead>
<tr>
<th>Location</th>
<th>Date</th>
<th>Event</th>
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<tbody>
<tr>
<td>OAK BROOK, IL</td>
<td>NOV 3-5</td>
<td>REGION III INFORMATION EXCHANGE</td>
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<tr>
<td>CINCINNATI, OH</td>
<td>MAR 9-10</td>
<td>WORKSHOP &amp; LAW INSTITUTE</td>
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<tr>
<td>PORTLAND, OR</td>
<td>MAY 16-19</td>
<td>REGION IV CONFERENCE</td>
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<td>LOUISVILLE, KY</td>
<td>JUN 12-15</td>
<td>REGION II CONFERENCE</td>
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<tr>
<td>BURLINGTON, VT</td>
<td>JUL 17-20</td>
<td>REGION I CONFERENCE</td>
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<tr>
<td>WILLIAMSBURG, VA</td>
<td>AUG 16-18</td>
<td>ANNUAL INTERNATIONAL CONFERENCE</td>
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