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GREETINGS:

It is my privilege to welcome everyone to the 2015 American Association of Motor Vehicle Administrators (AAMVA) Region I Conference in the Sweeter Place on Earth – Hershey, Pennsylvania.

One of my stated goals as Governor of Pennsylvania is the pursuit of government that works. The important topics discussed and the valuable ideas shared at this conference will directly contribute to government that works in your own jurisdictions. As leaders of motor vehicle, driver licensing and law enforcement entities, I encourage you to use the 2015 AAMVA Region I Conference as an opportunity to network with colleagues, engage in beneficial discourse, and learn from each other as you pursue the opportunities and address the challenges that exist in an ever-changing transportation environment.

As Governor, and on behalf of all citizens of the Commonwealth of Pennsylvania, I am pleased to welcome you to this year’s AAMVA Conference. Please accept my best wishes for a productive and successful event.

[Signature]
TOM WOLF
Governor
2015
Welcome to Chocolatetown, USA! It is my privilege to welcome you to the 2015 American Association of Motor Vehicle Administrators (AAMVA) Region I Conference.

Pennsylvania is proud to host this annual conference where leaders and decision makers from motor vehicle, driver licensing and state law enforcement entities meet to discuss the challenges and new opportunities faced in the pursuit of building strong transportation and safety networks across jurisdictional boundaries.

We are also pleased to have several of our federal partners, such as the U.S. Department of Justice, U.S. Department of Homeland Security, the Federal Motor Carrier Safety Administration and National Highway Traffic Safety Administration join us for these valuable discussions, sessions and networking opportunities.

We applaud AAMVA and the jurisdictions for their continued and far-reaching initiatives to improve the safety of our roadways, increase mobility, ensure the privacy of customer data and exceed customers' expectations for products and services.

As you pursue these important initiatives, please accept my sincere thanks for the valuable work you will do and my wish for an enjoyable and productive conference.

Sincerely,

Leslie S. Richards, Secretary
Pennsylvania Department of Transportation
Dear Colleagues,

As the American Association of Motor Vehicle Administrators (AAMVA) Region I board president, it is my distinct pleasure to "Willkom" (that is Pennsylvania Dutch for welcome) you to the 2015 AAMVA Region I Conference in the heart of every chocolate lover’s dream – Hershey, Pennsylvania!

Pennsylvania and its fellow AAMVA Region I jurisdictions share an interest in continually improving products and services for customers, ensuring the security of customer data, increasing highway safety, as well as evaluating and implementing best practices in today’s ever-changing transportation environment. Listening to and understanding member and industry issues and concerns are essential to the success of the conference, and the continuation of shared knowledge only makes us more prepared for what the future holds. The exchange of ideas among our members is of vital importance to our continued success.

Your visit includes an ambitious schedule of general and concurrent sessions designed to address wide-ranging challenges facing us all as driver's license and motor vehicle administrators as well as law enforcement representatives. While you digest all of the information presented, remember that networking and developing relationships with one another is an equally important aspect of this conference. Take time to compare notes and exchange ideas.

While visiting, I encourage you to enjoy and explore the many unique attractions central Pennsylvania has to offer – from the battlefields of Gettysburg to the rural roads of Lancaster County, where you just may see an Amish horse and buggy. Before you leave, be sure to load up on fresh chocolate from Hershey’s Chocolate World.

On behalf of AAMVA Region I, I thank you for attending this year’s conference! I hope you enjoy your stay!

Sincerely,

Kurt J. Myers
AAMVA Region I Board President
Board of Directors and Region I Jurisdictions

Board of Directors

President
Kurt Myers
Deputy Secretary
Pennsylvania Driver and Vehicle Services

Vice President
Robert Ide
Commissioner
Vermont Department of Motor Vehicles

Secretary/Treasurer
Patty Morneault
Deputy Secretary of State
Maine Bureau of Motor Vehicles

Immediate Past President
Heidi Francis
Assistant Deputy Minister,
Road User Safety Division
Ontario Ministry of Transportation

Members at Large
Andres Ayala
Commissioner
Connecticut Department of
Motor Vehicles

Scott Vien
Director
Delaware Division of Motor Vehicles

Ex-Officio Member
Anne S. Ferro
President & CEO
AAMVA

Regional Director
Patrice Aasmo
Director
Member Support Regions I & II
AAMVA

Jurisdictions

Connecticut
Delaware
District of Columbia
Maine
Maryland
Massachusetts
New Brunswick
New Hampshire
New Jersey
New York
Newfoundland and Labrador
Nova Scotia
Ontario
Pennsylvania
Prince Edward Island
Quebec
Rhode Island
Vermont
Conference Program Committee and Planning Team

Conference Planning Team
Danielle Klinger  
*Pennsylvania Driver and Vehicle Services*
Melanie Sterling  
*Pennsylvania Driver and Vehicle Services*
Patrice Aasmo, AAMVA

Damian Bass, AAMVA  
Dianne Graham, AAMVA
Robinson Ojo, AAMVA
Kathi Springer, AAMVA
Rob Stershic, AAMVA

Pennsylvania Program Planning Team
Eric Alsvan  
Valerie Espeland  
Douglas Haines  
Brent Lawson  
Terrell Martin
Michael Moser  
Jose Rojas  
David Rotigel  
JoAnn Schaffner  
Donald Smith
Laurie Snow  
Kara Templeton  
Anita Wasko  
Craig Yetter

Many thanks to the volunteers from Pennsylvania whose assistance has ensured a successful 2015 Region I Conference.

Diosdado Arroyo  
Jodi Barrick  
Edward Bubnis  
Brett DePalma  
Linda Hoover
Joshua Kline  
Laura Krol  
Teresa McCullough  
Chris Miller  
Shane Moyer
Tammi Popp  
Nichol Scott  
Mia Semuta  
Debra Sheaffer  
John Zimmerman

During your stay, if you have questions, concerns or require information, please do not hesitate to ask any of the conference staff members. You can identify the staff by their neon green conference vests.
Conference Information

Conference Office
The Conference Office is in Cocoa Suite 5. Should you need assistance with conference details, the office will be open during the following hours:

Sunday, July 12 9:00 am – 5:00 pm
Monday, July 13 7:30 am – 3:30 pm
Tuesday, July 14 9:00 am – 3:30 pm
Wednesday, July 15 7:30 am – 1:00 pm

Registration and Cyber Café
Registration is located at the Exhibit Registration Desk. Please stop by here first to register and pick up your registration materials during the following hours:

Sunday, July 12 9:00 am – 5:00 pm
Monday, July 13 7:30 am – 3:30 pm
Tuesday, July 14 9:00 am – 3:30 pm
Wednesday, July 15 7:30 am – 11:30 am

Exhibit Hall
The Exhibit Hall is located in the Great American Hall White/Blue Rooms. The Exhibit Hall is open during the following hours:

Monday, July 13 7:30 am – 3:30 pm
Tuesday, July 14 9:00 am – 1:30 pm

Name Badges
Your AAMVA Region I name badge is your “ticket” into all conference meetings and activities. The name badge is required for participation at all conference functions.

Communication Devices
Please be courteous to fellow attendees by ensuring cell phones and other mobile devices are set to vibrate prior to all sessions and events.

Conference App
AAMVA Region I is proud to provide a conference app. The app can be downloaded from the Apple, Android, and Microsoft stores by searching AAMVA. Search for “AAMVA Conferencing,” then click the plus sign (+) to add the 2015 Region I Conference app.

Courtesy of AudaExplore

Courtesy of NIC
Conference Attire
The temperature in Hershey, PA ranges from the mid-70s to the high 90s.

Sunday, July 12
Administrators’ Lunch – Business Casual
Board Meeting – Business Casual
Newcomers’ Session – Business Casual
Administrators’ Roundtable – Business Casual
President’s Welcome Reception (National Civil War Museum) – Business Casual

Monday, July 13
Opening Ceremonies – Business or Business Casual
Sessions – Business Casual
Region I Fun Night (Hersheypark) – Very Casual

Tuesday, July 14
Traditional Past Presidents’ Breakfast – Business Casual
Sessions – Business Casual
Pennsylvania State Reception/Charity Event – Business or Semi-Formal
Pennsylvania State Banquet – Business or Semi-Formal

Wednesday, July 15
Sessions – Business Casual
Awards Luncheon – Business Casual
Annual Membership Meeting – Business Casual

Terms

Business
For men: suit/coat and tie
For women: jacket, skirt/slacks

Business Casual
For men: collared shirt, slacks/khakis
For women: covered shoulders, skirt/slacks/khakis

Casual
For men: collared shirt, jeans, nice shorts
For women: modest tops, jeans, capris, nice shorts

Very Casual
For men: t-shirts, jeans, shorts, sandals/flip-flops
For women: t-shirts, jeans, shorts, sandals/flip-flops

Formal/Semi-Formal
For men: suit or dinner jacket
For women: cocktail attire or nice dress/pantsuit
Program

7.12 Sunday

9:00 am – 5:00 pm
Exhibit Registration Desk
Registration and Cyber Café
Courtesy of AudaExplore

12:30 pm – 2:00 pm
Cocoa 6
Administrators’ Lunch
(by invitation only)
Courtesy of Insurance Information Exchange, LexisNexis Risk Solutions, and Solutions Thru Software International

2:00 pm – 3:00 pm
Cocoa 2-3
GENERAL SESSION
Newcomers’ Orientation
New to the AAMVA community? Get an overview of AAMVA at this informational session, meet your Region I colleagues and make new friends.
Facilitator/Speaker:
Ian M. Grossman
Vice President, Member Services & Public Affairs, AAMVA

3:00 pm – 5:00 pm
Cocoa Terrace
Administrator-Only Roundtable
(by invitation only)

6:00 pm – 9:00 pm
President’s Welcome Reception – The National Civil War Museum
Courtesy of Parsons

Travel to the National Civil War Museum: The buses will load beginning at 5:15 pm from the Convention Center Entrance of the Hershey Lodge. The first three buses will depart at 5:25 pm. An additional two buses will depart at 5:35 pm. The last bus will depart for the National Civil War Museum at 5:45 pm.

Return Travel to the Hershey Lodge: The first bus will depart from the front entrance of the National Civil War Museum at 8:30 pm. An additional bus will depart at 9:00 pm. The last four buses will depart for the Hershey Lodge at 9:30 pm.
7:30 am – 3:30 pm
Exhibit Registration Desk
Registration and Cyber Café
*Courtesy of AudaExplore*

7:30 am – 3:30 pm
Great American Hall White/Blue Rooms
**Exhibit Hall Open**

7:30 am – 8:30 am
Great American Hall White/Blue Rooms
**Breakfast**

8:30 am – 10:00 am
Great American Hall Red Room
**GENERAL SESSION**

**Opening Ceremonies**

**Call to Order**

**Kurt Myers**
Deputy Secretary, Pennsylvania Driver and Vehicle Services and President, AAMVA Region I

**Invocation**

**Pastor Holger Roggelin**
Messiah Lutheran Church, Harrisburg, Pennsylvania

**Presentation of Colors**

Pennsylvania State Police Ceremonial Unit

**National Anthems**

**Danielle Klinger**
Training and Development Division Chief, Pennsylvania Driver and Vehicle Services

**Kara Templeton**
Director, Bureau of Driver Licensing, Pennsylvania Driver and Vehicle Services

**Special Guest Speaker(s)**

**Secretary Leslie S. Richards**
Pennsylvania Department of Transportation

**Major Edward Hoke**
Pennsylvania State Police

**Jason Reiman**
Vice President of Global Logistics, The Hershey Company

**Memorial Service**

**Robert Ide**
Commissioner, Vermont Department of Motor Vehicles and Vice President, AAMVA Region I

**Roll Call**

**Patty Morneault**
Deputy Secretary of State, Maine Bureau of Motor Vehicles and Secretary/Treasurer, AAMVA Region I

**Remarks**

**Mark D. Lowe**
Director, Motor Vehicle Division, Iowa Department of Transportation and AAMVA Chair of the Board

**Remarks**

**Anne S. Ferro**
President & CEO, AAMVA
Program

Nominating Committee Appointments
Kurt Myers
Deputy Secretary, Pennsylvania Driver and Vehicle Services and President, AAMVA Region I

Bears on Parade Charity Event Remarks
Megan Weber
Associate Director of Community Fundraising and Cause Marketing, Penn State Hershey Medical Center, Penn State College of Medicine Office of University Development & Alumni Relations

Keith Fowler
National Program Manager, Transnational Crime and Public Safety Division, Identity and Benefit Fraud Unit, Immigration and Customs Enforcement, U.S. Department of Homeland Security

Opening Session courtesy of LexisNexis Risk Solutions

10:00 am - 10:30 am
Great American Hall White/Blue Rooms
Refreshment Break
Courtesy of CBN Secure Technologies, Inc.

10:30 am – 12:00 pm
Great American Hall Red Room
GENERAL SESSION

Jurisdictional Roundtable
Facilitator:
Robert Ide
Commissioner, Vermont Department of Motor Vehicles and Vice President, AAMVA Region I

12:00 pm – 1:30 pm
Great American Hall White/Blue Rooms
Lunch

1:30 pm – 3:00 pm
Great American Hall White/Blue Rooms
GENERAL SESSION
QuickConnect

3:00 pm – 3:15 pm
Great American Hall White/Blue Rooms
Refreshment Break
Courtesy of Computerized Vehicle Registration
3:15 pm – 4:00 pm

CONCURRENT SESSIONS

Vehicles: When Unconventional Becomes Conventional
Great American Hall Red Room
This session will focus on unconventional vehicles and their conventional use, and the impact on DMVs and law enforcement.
Facilitator:
Eric Alsvan
Manager Online Programs, Pennsylvania Driver and Vehicle Services

Presenters:
Scott Clapper
Chief of Vehicle Services, Delaware Division of Motor Vehicles
William Childress
Director of Vehicle Services, Virginia Department of Motor Vehicles
Kay Kishbaugh
Vehicle Inspection Division Chief, Pennsylvania Driver and Vehicle Services

Cultivating Relationships with the Farming Community
Cocoa Terrace/Cocoa 1
Hear about jurisdictional and federal driver/vehicle issues related to working with the farming community and how to work with the community to address these issues.
Facilitator:
Anita Wasko
Director, Bureau of Motor Vehicles, Pennsylvania Driver and Vehicle Services

Presenters:
Corporal Richard Koontz
Supervisor, Commercial Vehicle Safety Division, Pennsylvania State Police
William Quade
Associate Administrator for Enforcement and Program Delivery, Federal Motor Carrier Safety Administration
John Bell
Government Affairs Counsel, Pennsylvania Farm Bureau

DMV Medical Programs: Best Practices and Proven Successes
Cocoa 2-4
How do DMVs utilize medical programs and medical advisory boards to reduce highway crashes and fatalities? Learn about what works, best practices, and successes.
Facilitator:
John Zimmerman
Special Driver Programs Manager, Driver Safety Division, Pennsylvania Driver and Vehicle Services

Presenters:
Joe Zeagman
Manager of the Driver Improvement Office, Ontario Ministry of Transportation
Christine Nizer
Deputy Administrator of Central Operations and Safety Programs, Maryland Motor Vehicle Administration
Laura Krol
Driver Safety Division Chief, Pennsylvania Driver and Vehicle Services
7.13 Monday

4:15 pm – 5:00 pm

**CONCURRENT SESSIONS**

**Supporting Organ Donor Organizations: The DMV Role**
Cocoa 2-4

Learn more about the role DMVs play in supporting organ donation programs and the innovative concepts jurisdictions are using to increase participation and dispel organ donation myths.

**Facilitator:**
Douglas Haines
Director, Bureau of Support Services, Pennsylvania Driver and Vehicle Services

**Presenters:**
Mark Lowe
Director, Motor Vehicle Division, Iowa Department of Transportation

John Green
Director of Community Relations, Gift of Life Donor Program

Scott Shenk
Driver License Division Chief, Pennsylvania Driver and Vehicle Services

**Interagency Partnerships: Reducing Costs and Creating Efficiencies**
Great American Hall Red Room

Learn about innovative ways jurisdictions are working with agencies and partners to create overall efficiencies and reduce costs.

**Facilitator:**
Tammi Popp
Customer Service Division Chief, Pennsylvania Driver and Vehicle Services

**Driving High: Evaluating the Incidence and Impact**
Cocoa Terrace/Cocoa 1

How prevalent is the problem? What are the most common substance offenses? What do the offender demographics look like? Learn more about a Region I jurisdiction study and its findings, discuss steps taken to address the facts, etc.

**Facilitator:**
Kara Templeton
Director, Bureau of Driver Licensing, Pennsylvania Driver and Vehicle Services

**Presenters:**
Diane Wigle
Impaired Driving Division Chief, National Highway Traffic Safety Administration

Francine Rubin
Team Leader, Special Projects, Road Safety Research Office, Safety Policy and Education Branch, Ontario Ministry of Transportation

Brian Ursino
Director, Law Enforcement, AAMVA

**John Lefebvre**
Special Projects Manager, Safety Policy & Education Branch, Ontario Ministry of Transportation

**Dr. Lloyd Robertson**
Team Leader, Road Safety Research Office, Safety Policy and Education Branch, Ontario Ministry of Transportation

**Stephen Tomassini**
Vehicle Registration Division Chief, Pennsylvania Driver and Vehicle Services

**Stephen Aux**
Chief Information Officer, Pennsylvania Department of Conservation and Natural Resources
6:00 pm – 10:00 pm
Region I Fun Night – Hersheypark

Travel to/from Hersheypark

Between 5:30 pm and 9:30 pm, buses will run continuously to/from Hersheypark every 10-15 minutes. These buses will be labeled “AAMVA Region I Conference.” These buses will depart from the Main Entrance to the Hershey Lodge and drop off/pick up at Tram Circle near the entrance to Hersheypark.

Before 5:30 pm and after 9:30 pm, shuttle service will be the standard Hershey Lodge to/from Hersheypark service. Shuttles run continuously, departing approximately every 30-40 minutes, depending on traffic conditions.

In order to board the shuttles, please present your room key or guest identification card to the shuttle bus driver. You must be 15 or older to ride the shuttle without an adult.

Shuttles will depart from the shuttle lane at the Main Entrance to the Hershey Lodge and drop off/pick up at Tram Circle near the entrance to Hersheypark.

The last shuttle from Hersheypark to the Lodge will depart from Tram Circle approximately 45 minutes after Hersheypark closes. Note: Hersheypark closes at 10:00 pm.
9:00 am – 3:30 pm
Exhibit Registration Desk
Registration and Cyber Café
Courtesy of AudaExplore

7:30 am – 9:00 am
Chocolate Ballroom Aztec Room
Traditional Past Presidents’ Breakfast
Courtesy of U-Haul International

9:00 am – 1:30 pm
Great American Hall White/Blue Rooms
Exhibit Hall Open

9:00 am – 10:30 am
Great American Hall Red Room
GENERAL SESSION
Non-Driver Violations: The Impact on Courts, Law Enforcement and DMVs
This session will focus on the effectiveness and impact of non-driver violations, the associated costs of arresting, processing, administering, and enforcing social non-conformance related driver’s license suspensions, and detracting from highway and public safety priorities.
Facilitator:
Kara Templeton
Director, Bureau of Driver Licensing, Pennsylvania Driver and Vehicle Services
Presenters:
Brian Ursino
Director, Law Enforcement, AAMVA
Julie Knittle
Assistant Director, Programs & Services Division, Washington Department of Driver Licensing
Mike Mitchell
Legislative Liaison, Georgia Department of Driver Services

10:30 am – 11:00 am
Great American Hall White/Blue Rooms
Refreshment Break
Courtesy of Carfax
11:00 am – 12:00 pm

CONCURRENT SESSIONS

Federal Systems Update
Great American Hall Red Room
Hear about the latest on the Federal Systems the DMVs use: SAVE/E-Verify (USCIS), NMVTIS and State-to-State.
Facilitator:
Terrell Martin
Business Manager, Bureau of Motor Vehicles, Pennsylvania Driver and Vehicle Services
Presenters:
Christine Nizer
Deputy Administrator of Central Operations and Safety Programs, Maryland Motor Vehicle Administration
Thomas Manuel
Senior Manager, Business Solutions, AAMVA
Timothy Benz
SAVE DMV Liaison, United States Citizen and Immigration Services

Autonomous Vehicles: V2V and V2I Impacts
Cocoa Terrace/Cocoa 1
Explore the potential future impact of autonomous vehicles related to fixed highway infrastructure and vehicle-to-vehicle communication, then focus on the socio-economic impact related to mobility with the introduction of autonomous vehicles.
Facilitator:
Cathie Curtis
Director, Vehicle Programs, AAMVA
Presenters:
Mark Kopko
Senior Civil Engineer, Highway Safety and Traffic Operations Division, Pennsylvania Department of Transportation
Allen D. Biehler
Executive Director, Traffic 21, Carnegie Mellon University
Cem Hatipoglu, PhD
Electronic Systems Safety Research Division Chief, National Highway Traffic Safety Administration

REAL ID
Cocoa 2-4
Hear the latest updates on REAL ID and what is and isn’t working with the actual application of REAL ID requirements.
Facilitator:
Chris Miller
License Control Division Chief, Pennsylvania Driver and Vehicle Services
Presenters:
Ted Sobel
Director, Office of State-Issued ID Support, U.S. Department of Homeland Security
Robert Ide
Commissioner, Vermont Department of Motor Vehicles and Vice President, AAMVA Region I
Mark DiFraia
Senior Director of Solutions Strategy, MorphoTrust
12:00 pm – 1:30 pm
Great American Hall White/Blue Rooms
Lunch

1:30 pm – 3:00 pm
Great American Hall Red Room
GENERAL SESSION

Sovereign Citizens’ Movement
Learn more about identifying the sovereign citizens’ movement and the impacts these individuals can have on the DMV. Hear about tactics in which they engage, such as “paper terrorism,” and why you and your colleagues should be aware of the potential for violence they can pose.

Facilitator:
Donald Smith
Assistant Chief Counsel, Vehicle and Traffic Law Division, Pennsylvania Driver and Vehicle Services

Presenters:
Paul Hodos
Intelligence Analyst, Federal Bureau of Investigation
Sergeant Gregory Shackelford
Maryland Coordination and Analysis Command Gang Branch, Maryland State Police
Laura Theurer
Intelligence Analyst, Bureau of Criminal Investigation, Pennsylvania State Police

3:00 pm – 3:15 pm
Great Lobby
Refreshment Break

3:15 pm – 4:00 pm
CONCURRENT SESSIONS

Viewing the Box Differently: Transportation Commerce in the 21st Century
Great American Hall Red Room
What are jurisdictions doing to address the evolution of historical business models by companies, such as Uber and Tesla? Learn more in this session.

Facilitator:
Anita Wasko
Director, Bureau of Motor Vehicles, Pennsylvania Driver and Vehicle Services

Presenters:
James Chen
Vice President of Regulatory Affairs & Associate General Counsel, Tesla - Washington Office
Jennifer Krusius
General Manager, Uber Pittsburgh

Honoring Those Who Serve: Military and Veteran Partnerships
Cocoa Terrace/Cocoa 1
Discover innovative ways organizations are supporting active duty military as well as assisting veterans integrate back into the workforce.

Facilitator:
Craig Yetter
Community Relations Coordinator, Pennsylvania Driver and Vehicle Services

Presenters:
Selden Fritschner
Chief, Commercial Driver’s License Division, Office of Safety Programs, Federal Motor Carrier Safety Administration
Chris Thropp
Owner and Vice President, The Sage Corporation

Brig. Gen. (Ret.) Jerry G. Beck, Jr.
Deputy Adjutant General for Veterans Affairs, Pennsylvania Department of Military and Veterans Affairs

Matt Leary
Military and Veterans Program Manager, Virginia Department of Motor Vehicles

Getting Sassy with Digital Messaging and Marketing DMV Services
Cocoa 2-4
This session will focus on the creative ways jurisdictions are engaging the motoring public regarding a variety of different roadway safety concerns through the use of various information technology mediums.

Facilitator:
David Rotigel
Director, Information and Fiscal Services Office, Pennsylvania Driver and Vehicle Services

Presenters:
Sara Lavoie
Acting Director of Enforcement Services, Massachusetts Registry of Motor Vehicles

Kelli Roberts
Manager of Marketing and Business Development, Pennsylvania Turnpike Commission

Glenn Rowe
Highway Safety and Traffic Operations Division Chief, Pennsylvania Department of Transportation

4:15 pm – 5:00 pm
CONCURRENT SESSIONS

Transportation Funding: The Role of VMTs, Tolling and Increased Fees
Great American Hall Red Room
What is the future of transportation funding? What kind of impact will it have on DMV operations, including processes and information technology? Learn about alternative funding sources and issues such as tracking, enforcement, reciprocity and more.

Facilitator:
Eric Alsvan
Manager Online Programs, Pennsylvania Driver and Vehicle Services

Presenters:
Peter “Jack” Basso
Principal, Peter J. Basso and Associates, LLC

Larry Shifflet
Director, Bureau of Program Development and Management, Pennsylvania Department of Transportation

George Schoener
Executive Director, I-95 Corridor Coalition
Supporting a Positive Work Environment While Bridging the Generational Gap

Cocoa Terrace/Cocoa 1
Learn about innovative ways jurisdictions are investing in employees across generational lines, while preparing the DMV leaders of the future through workforce succession planning.

Facilitator:
Douglas Haines
Director, Bureau of Support Services, Pennsylvania Driver and Vehicle Services

Presenters:
Ibrahima Barry
Deputy Registrar, Customer Service, Massachusetts Registry of Motor Vehicles
Robert Ide
Commissioner, Vermont Department of Motor Vehicles
Mark Lowe
Director, Motor Vehicle Division, Iowa Department of Transportation

Data Security in the 21st Century and a Changing Generational Perspective

Cocoa 2-4
This session will focus on the practical aspect of securing data while balancing the changing generational perspective on virtual data transparency.

Facilitator:
Geoff Slagle
Director, ID Management, AAMVA

Presenters:
Eric Webb
Business Manager, Bureau of Enterprise Projects, Office of Administration, Commonwealth of Pennsylvania
Pierre Yves Boyer
Chief Security Officer, AAMVA
Andrew Hacker
Deputy Chief Information Security Officer, Office of Administration, Commonwealth of Pennsylvania

6:30 pm – 7:30 pm
Chocolate Lobby
Pennsylvania State Reception and Bears on Parade Charity Event
Courtesy of Industry Advisory Board

7:30pm – 9:30 pm
Chocolate Ballroom Aztec/Nigerian Rooms
Pennsylvania State Banquet
Courtesy of R.L. Polk & Co.
7:30 am – 11:30 am
Exhibit Registration Desk
Registration and Cyber Café
Courtesy of AudaExplore

7:30 am – 8:30 am
Chocolate Ballroom Aztec Room
Breakfast
Courtesy of Manheim

8:30 am - 10:00 am
Great American Hall Red Room
GENERAL SESSION
Facial Recognition Technology: Best Practices and Proven Successes
Learn more about best practices and successes regarding the use of facial recognition technology by DMVs and law enforcement agencies. Hear about the Region I (CDL) facial recognition pilot, benefits of findings, and how law enforcement is utilizing.
Facilitator:
Brent Lawson
Director, Risk Management Office, Pennsylvania Driver and Vehicle Services

Presenters:
Brian Ursino
Director, Law Enforcement, AAMVA

Thomas Flarity
Director of Security and Investigations, New Jersey Motor Vehicle Commission

Owen J. McShane
Director of Field Investigations, New York Department of Motor Vehicles

Harry Gordino
Office for Information Technology, Pennsylvania Governor’s Office of Administration

Monika Ross
Office for Information Technology, Pennsylvania Governor’s Office of Administration

Lucinda Stone
Office for Information Technology, Pennsylvania Governor’s Office of Administration

10:00 am – 10:30 am
Great Lobby
Refreshment Break
Courtesy of TitleTec - a Solera company
10:30 am – 12:00 pm
Great American Hall Red Room
GENERAL SESSION

Fighting Human Trafficking: DMV, Law Enforcement & Motoring Public Partnerships
This session will focus on a discussion by federal and state authorities on proven and effective measures to combat human trafficking across jurisdictional borders.

Facilitator:
Kurt Myers
Deputy Secretary, Pennsylvania Driver and Vehicle Services and President, AAMVA Region I

Presenters:
Rhonda Hendrickson
Director of Violence and Intervention and Prevention Services, YWCA of Greater Harrisburg
Brandi Buckles
Intelligence Analyst, Pennsylvania Criminal Intelligence Center, Pennsylvania State Police
Kylla Lanier
Deputy Director, Truckers Against Trafficking
Keith Fowler
National Program Manager, Transnational Crime and Public Safety Division, Identity and Benefit Fraud Unit, Immigration and Customs Enforcement, U.S. Department of Homeland Security

2:00 pm – 3:00 pm
Great American Hall Red Room
GENERAL SESSION

Annual Membership Meeting

Call to Order
Kurt Myers
Deputy Secretary, Pennsylvania Driver and Vehicle Services and President, AAMVA Region I

Roll Call
Patty Morneault
Deputy Secretary of State, Maine Bureau of Motor Vehicles and Secretary/Treasurer, AAMVA Region I

Nominating Committee Report
Patty Morneault
Deputy Secretary of State, Maine Bureau of Motor Vehicles and Secretary/Treasurer, AAMVA Region I

Election
Kurt Myers
Deputy Secretary, Pennsylvania Driver and Vehicle Services and President, AAMVA Region I

Officer/New Board Member Swearing In
Anne Ferro
President & CEO, AAMVA

Remarks of the President-Elect
Robert Ide
Commissioner, Vermont Department of Motor Vehicles and President-Elect, AAMVA Region I

Adjournment
Configurable web-based software and integrated hardware

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Dedicated client-centric service teams

INTEGRATED, SECURE IDENTIFICATION SYSTEMS & SOLUTIONS

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- Secure, Durable, and Compliant Credentials
- Biometric Enrollment and Verification
- Digital Certification
- Card Engineering and Manufacturing
- Data Analysis, Configuration, and Migration
- Mobile Solutions

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828-398-0040 | www.acftechnologies.com

ACF Technologies provides innovative web-based Customer Xperience Management (CXM) solutions without the use of any proprietary hardware. Our cutting edge software features: Appointment Scheduling; Q-Flow® Customer Flow; Predictive Analytics; Wayfinding; and Survey options.

American Association of Motor Vehicle Administrators (AAMVA)
Booth 38
Dianne Graham | dgraham@aamva.org
703-522-4200 | www.aamva.org

Founded in 1933, AAMVA serves North American motor vehicle and law enforcement agencies to accomplish their missions. The association’s vision-Safe Drivers, Safe Vehicles, Secure Identities, Saving Lives-guides AAMVA’s activities, resources, and programs in driver licensing, vehicle titling/registration, motor carrier services, identity management, and technology solutions. Please visit our website at www.aamva.org to find out about our specific programs and technology services and for information and best practices.

Applus Technologies, Inc.
Conference Attendee Bag Cosponsor
Dennis Palmer | dpalmer@applustech.com
312-644-3005 | www.applustech.com

Applus Technologies, Inc. is a full-spectrum provider of vehicle inspection and emissions testing solutions and electronic driver examination systems worldwide. With certification testing the common denominator, Applus develops hardware and software solutions, provides robust networks and databases, and dashboard management and reporting suites for efficient program administration. We have an outstanding reputation for delivering quality solutions on-time, as promised, to motor vehicle and environmental agencies at all levels - local, state and national. Our comprehensive solutions and services help jurisdictions achieve their program goals of increased customer satisfaction, better air quality and safer roads for the citizens they serve.
Exhibitors and Sponsors

**AudaExplore**

*Registration & Cyber Café Sponsor*

Heidi Holst  |  heidi.holst@exploredata.com
651-295-1516  |  www.exploredata.com

Explore Information Services, LLC and the U.S. operations of Audatex North America, Inc. have joined forces to become AudaExplore, a leading provider of underwriting and claims solutions to the insurance carrier, repair shop and government agency markets. For more than 20 years, Explore has been a trusted partner of government entities in providing violation monitoring and driver record information to the insurance industry. Explore’s IRP and IFTA software solutions for government, automate critical processes, improve efficiency and reduce costs, while serving motor carriers more effectively.

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**BerryDunn**

*Booth 33*

Brad Hanscom  |  bhanscom@berrydunn.com
207-541-2264  |  www.berrydunn.com/government

BerryDunn is an independent information technology (IT) and management consulting and certified public accounting firm serving clients nationally for 41 years. Our government consulting group helps state and municipal agencies achieve their business goals by providing high-quality consulting services, including project oversight and governance, business process modeling and reengineering, system modernization, planning and procurement, systems integration, information security, and independent verification and validation (IV&V). Our independence from software and hardware vendors provides objectivity to our analysis and recommendations in the best interest of our clients.

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**Carfax**

*Tuesday Morning Networking Break*

Samantha Fitzgerald  |  samanthafitzgerald@carfax.com
703-850-6035  |  www.carfax.com

Carfax, a unit of IHS Inc., is the vehicle history expert for used car buyers, sellers and the automotive industry. Carfax created the Vehicle History Report in 1986 and continues to develop innovative services – like Carfax Used Car Listings and myCarfax – that make it easier to buy, sell and service used cars. Carfax maintains a database comprising over 14 billion vehicle history records from more than 92,000 sources worldwide. Based in Englewood, Colorado, USA, IHS is the leading global source of information, insight and analytics in the automotive industry and other critical areas that shape today’s business landscape.
CA Technologies
Booth 46
Program Printing Sponsor
Beth Dendis | Beth.dendis@ca.com
609-583-9032 | www.ca.com/publicsector

CA Technologies is the leading provider of application development, management, and security solutions. Providing software that fuels transformation for agencies and corporations alike and enabling them to seize the opportunities of the application economy. Software is at the heart of every agency and every business across every industry. From planning to development to management and security; and working with agencies and companies worldwide to change the way we live, transact and communicate. CA Technologies, where Business is Rewritten by Software.

CBN Secure Technologies, Inc.
Booth 31
Monday Morning Networking Break Sponsor
Dan Sanchez | dsanchez@cbnsti.com
434-799-9280, ext. 4494 | www.cbnco.com

CBN Secure Technologies delivers the highest standards of security, quality, and stability in identification documents and issuance systems. Our leadership in the identification solutions market is built on a tradition of customer-focused relationships. We do business differently, not just delivering our solutions on time and as advertised but providing leadership and working with our customers to address their changing business and technology needs. We proudly deliver the most trusted, polycarbonate, laser engraved DL/ID solutions from our purpose built North American operations to seven leading AAMVA jurisdictions, including New York State, the Commonwealth of Virginia, State of Wisconsin and Province of Alberta.

Computer Aid, Inc.
Booth 14

Joseph D. Howe | Joe_Howe@compaid.com
717-440-5890 | www.caioffices.com

Computer Aid Inc. (CAI), operates on the principle that IT solutions should be delivered at a fixed price, on time, and within budget. CAI has been focused for 30+ years on the development of service models that leverage defined processes and performance metrics in order to maximize visibility, control, and productivity. Harrisburg, Pennsylvania is the regional headquarters for what Computer Aid Inc. refers to as Region 2. The regional portfolio encompasses a diverse portfolio from a multi-brand restaurant operator, city, local and state governments, a multi-billion dollar candy company, to a nonprofit organization focusing on scholarships for undergraduate students.
Exhibitors and Sponsors

Computerized Vehicle Registration (CVR)

*Monday Afternoon Networking Break*

Kenneth A Mehall | kmehall@cvrreg.com
313-845-6946 (O) | 248-219-5032 (C) | www.cvrweb.com

Computerized Vehicle Registration (CVR) is a General Partnership between CDK Global and the Reynolds and Reynolds Company. Formed in 1992, CVR is the leading provider of Electronic Vehicle Registration and Titling programs in partnership with Motor Vehicle Agencies across the US. CVR currently has value added programs operational in 23 states and over 16,000 clients. CVR pioneered dramatic improvements in the speed, accuracy, efficiency, and security of the Vehicle Registration and Title process while extending this capability to the point of purchase. CVR processes over 15 million vehicle transactions and over 4 million secure DMV inquiries annually. CVR is dedicated to partnering with Motor Vehicle Agencies and key Dealer Associations to deliver process improvement, financial and operational benefits that translate to alternative delivery services and high value options offered to the driving public.

Copart

Booth 9

Jerry Sullivan | Jerry.Sullivan@Copart.com
317-557-7307 | www.copart.com

Copart, founded in 1982, provides vehicle sellers with a full range of remarketing services to process and sell salvage and clean title vehicles to dealers, dismantlers, rebuilders, exporters and, in some states, end users. Copart remarkets vehicles through Internet sales utilizing VB3 technology. Copart sells vehicles on behalf of insurance companies, banks, finance companies, fleet operators, dealers, dealerships and others and cars sourced from the general public. Copart currently operates in the United States, Canada, the United Kingdom, Brazil, Germany, United Arab Emirates, Sultanate of Oman, and Spain. Copart links sellers to more than 750,000 members in over 150 countries.
Dealertrack Technologies, Inc.

Daily News Cosponsor

Beverly DeVine | beverly.devine@dealertrack.com
916-854-5444 | www.dealertrack.com

Dealertrack Technologies (Dealertrack) is dedicated to helping jurisdictions increase the efficiency of their title and registration processes by providing software solutions that seamlessly integrate the jurisdiction with industry workflows. Our innovative web-based software solutions result in reduced jurisdictional costs, improved customer satisfaction, and increased staff productivity, all at no cost to the jurisdiction. The Collateral Management Services team pioneered Electronic Lien and Title, which Dealertrack today offers in all participating jurisdictions. Dealertrack’s Registration and Titling Solutions provides electronic registration and titling services in 15 states. In addition, Dealertrack delivers specialty state solutions including Electronic Temporary Tags, ELT Gateway, and Motor Vehicle Inquiry.

Donate Life America

Booth 40

Aaron Kelchner | akelchner@donatelife.net
804-377-3584 | www.donatelife.net

Donate Life America is a 501(c)3 not-for-profit alliance of national organizations and Donate Life State Teams across the United States committed to saving and healing lives through increased organ, eye and tissue donation. Our vision is a nation that embraces organ, eye and tissue donation as a fundamental human responsibility. Donate Life America manages and promotes the national brand for donation, Donate LifeSM; assists Donate Life State Teams and national partners in facilitating high-performing donor registries; develops and executes effective multimedia donor education programs; and motivates the American public to register as organ, eye and tissue donors.

Driver License and Identification Cards Verification Systems (DIVS)

Tom Osterbind | tosterbind@clerusolutions.com
703-994-3468

The State to State (S2S) verification service supports a more secure driver license (DL) and identification card (ID) issuance process and can be used by any state to achieve states’ long standing goal of One Driver – One License. The primary intent of S2S is to help all states enforce their laws, rules, regulations and policies regarding the issuance of DL/ID cards. The S2S service is ready for pilot state use in July of 2015. There is federal grant funding for 16 states to participate in the pilot. A few openings are available and we’d love to have your state participate.
eDriving
Booth 15
Justin McNaul | Justin.McNaull@eDriving.com
202-253-6136 | www.eDriving.com

DriversEd.com and I Drive Safely — the leaders in online novice driver education and traffic school — have combined to form eDriving. Working together, the trio of companies are taking driver training — online and on-the-road — into the 21st century and putting drivers in control. DriversEd.com is the largest online driving school in the country, serving families with state-approved courses in 17 states and a behind-the-wheel fleet of more than 100 cars. I Drive Safely offers online traffic school, fleet safety, and senior driver safety courses nationwide. Our newest brand — eDriving — will help put drivers in control — from training and licensure to auto insurance and finance and beyond.

Entrust Datacard
Booth 48
Kathleen Synstegaard | Kathleen_synstegaard@entrustdatacard.com
952-988-1836 | www.entrustdatacard.com

Entrust Datacard connects citizens and their governments by providing trusted identity and secure transaction technologies for a wide range of applications — ranging from border crossing and driver licensing to national ID programs and e-gov portals. Our solutions empower government agencies to enhance service levels while strengthening security, mitigating risk and controlling costs.

Exeter Group, Inc.
Booth 42
Barry Goleman | bgoleman@exeter.com
916-802-5987 | www.exeter.com

Exeter brings deep expertise in motor vehicle business operations, business rules management, legacy system replacement, and web self-service functions to fulfill the mission of the DMV. These form the foundation of an innovative suite of driver and vehicle business applications called the Exeter Licensing SystemTM (ELS). We invite you to stop at our exhibit booth and see a DMV modernization solution architected to go further than your current service requirements with the flexibility to respond to the yet unknown legislative policy and service models that will be presented to you over the next 5-10+ years.
Experian Automotive

**Badge Holder Sponsor**

John Drewke | john.drewke@experian.com
224-698-3077 | www.autocheck.com

Experian Automotive provides information services and market intelligence that enables results-driven professionals to gain the fullest possible understanding of the market, the vehicles and the people who buy them. Its North American Vehicle DatabaseSM houses data on nearly 750 million vehicles and, with Experian’s credit, consumer and business information, provides an integrated perspective into the automotive marketplace. Experian Automotive’s AutoCheck® vehicle history reports provide dealers and consumers with in-depth information, allowing them to confidently understand, compare and select the right vehicles.

Fast Enterprises, LLC

**Booth 35**

**Flash Drive & Welcome Treat Sponsor**

James G. Harrison | JHarrison@FastEnterprises.com
877-275-3278 | www.fastenterprises.com

Fast Enterprises is a premier provider of solutions for DMV system modernization. We develop and implement software used to administer a variety of government programs, including all aspects of driver licensing and control and vehicle titling and registration. Our production proven, commercial off-the-shelf software is configured, rather than programmed, to meet agencies’ specific business and technical objectives. Our software is browser-based, platform-independent, and SOA-compliant and runs on industry-standard hardware, database management systems, and operating systems. Since our founding in 1997, we have successfully delivered more than 160 production rollouts of our software to over 40 governments worldwide. Every one of these rollouts, representing the implementation of hundreds of government programs, have been completed on time and on budget.

Foster & Freeman

**Booth 41**

David Tobin | david.tobin@fosterfreeman.com
888-445-5048 | www.fosterfreeman.com

Supplying instruments to verify any type of document – passports, birth certificates, titles, licenses, etc. Enabling a quick check of a document or a thorough forensic-level examination, to reveal security features, alterations and counterfeits. User-friendly and already proven effective in many jurisdictions. Please visit the Foster & Freeman booth to see how the range of VSC instruments can help you detect fraudulent documents.
Exhibitors and Sponsors

Giesecke & Devrient
Booth 21
Paul Mazzeo | paul.mazzeo@gi-de.com
800-387-9794 ext 2809 | www.gi-de.com

All products from Giesecke & Devrient (G&D) have one element in common: Trust. From secure identification through vehicle registration and driver’s licenses, to m-payments and beyond, G&D has played a decisive role in protecting individuals against identity fraud for many years, across all facets of modern life. For more than 160 years, Governments have placed their trust in the security and reliability of our secure ID and travel documents; central banks have entrusted us to safeguard the value promise printed on their banknotes; and commercial banks have trusted us to manage their customer information.

HID Global
Booth 47
Isaac Young | iyoung@hidglobal.com
952-946-8465 | www.hidglobal.com

HID Global is the trusted leader in products, services and solutions related to the creation, management, and use of secure identities for millions of customers worldwide. Recognized for robust quality and innovation, HID Global is the supplier of choice for OEMs, integrators, and developers serving a variety of markets that include physical access control; IT security, including strong authentication and credential management; card personalization; visitor management; government ID; and identification technologies for animal ID and industry and logistics applications. Headquartered in Austin, Texas, HID Global has over 2,200 employees worldwide and operates international offices that support more than 100 countries.

Industry Advisory Board
Travel Assistance Sponsor & Pennsylvania Banquet Reception Sponsor
John Wordingham | john.wordingham@qmatic.com
770-817-4311

The Industry Advisory Board supports its mission by serving as trusted advisors to AAMVA and its members through open communication and the highest level of integrity; enhancing communication and understanding between the private sector and AAMVA members; promoting the adoption of industry best practices and ethics; supporting AAMVA training and education programs; and supporting AAMVA efforts to increase jurisdictional participation in its activities.
In the government sector, making the most of every dollar applies to everything you do, including disposing of the vehicles under your purview. When that time comes, you can benefit by having Insurance Auto Auctions (IAA) as your partner. Whether they’re impounded units left behind by the owner or decommissioned/surplus items that outlived their usefulness, these vehicles need to be cleared out efficiently and effectively so you can focus on serving your community and your constituents. IAA has the qualities to help you do exactly that.

Insurance Information Exchange (iiX)

Administrators’ Lunch Cosponsor & General Conference Support Sponsor

Katie James | kjames@verisk.com
979-393-9182 | www.iix.com

Insurance Information Exchange (iiX), a member of the Verisk Analytics family of companies, is a leading provider of information, including motor vehicle records (MVRs), to insurance professionals and employers. Verisk is the property and casualty insurance industry’s leading supplier of statistical, actuarial, underwriting and claims data and decision support services. Dedicated to privacy, iiX provides employment screening and insurance underwriting reports nationwide through a state MVR network and nationally recognized consumer reporting agencies.

Intellectual Technology, Inc.

Booth 23

Craig Litchin | clitchin@iti4dmv.com
760-476-9100 | www.iti4dmv.com

ITI, a leading DMV technology and service provider, offers self-service kiosks, on-demand print systems, and centralized fulfillment solutions for issuing registrations, license plates and driver licenses. Motor Vehicle Agencies benefit from lower overall costs, increased revenues, reduced fraud and shorter customer wait times. Agencies can take advantage of access to real-time reporting, comprehensive auditing, service monitoring and inventory management. ITI’s systems require no upfront capital costs and are bundled to include hardware, software, documents, supplies, call center and field support at a reasonable per transaction fee.
Exhibitors and Sponsors

**John R. Wald Co., Inc.**
*Booth 13*

Lynn Conaway  |  LConaway@jrnwald.com
800-221-9253  |  www.jrnwald.com

Since 1924 the John R. Wald Co. has specialized in providing license plate production and distribution systems to manufacturers worldwide. Taking our expertise to the next level, we’re excited to bring you our DigiTagTM Direct Mail System. Alleviate wait times and congestion in your branches, reduce costs and increase customer satisfaction. License Plates, documents and decals delivered directly to your customer’s mailbox. Wald – this time we’re thinking “Inside the Box.”

**LexisNexis Payment Solutions**
*Booth 1*

Kelly Tralongo  |  ktralongo@vitalchek.com  |  800-669-8313, ext 86853
Randy Gray  |  randall.gray@lexisnexis.com  |  800-669-8313, ext 86862
http://paymentsolutions.lexisnexis.com

LexisNexis® Payment Solutions is a division of LexisNexis® Risk Solutions (risk.lexisnexis.com) the leader in providing essential information that helps advance industry and society, serving commercial organizations and government agencies. LexisNexis Payment Solutions helps automate payments for government agencies including fees, utility bills, license renewals, citations, monthly payments and much, much more. Services include online credit card/e-check payments, IVR phone payments, credit/debit payment at the counter, internal office system payments and payments by mail.

**LexisNexis Risk Solutions Inc., Insurance Data Solutions**

*Administrators’ Lunch Sponsor and Opening Session Sponsor*

Dale Brown  |  dale.brown@lexisnexis.com
678-694-3861  |  www.lexisnexis.com/risk/

LexisNexis Risk Solutions Inc. is a leader in providing essential information, including driving records that helps customers across all industries and government predict, assess and manage risk. Combining cutting-edge technology, unique data and advanced scoring analytics, we provide products and services that address evolving client needs in the risk sector while upholding the highest standards of security and privacy.
Live Free Ride Alive
Laura Krol | lkrol@pa.gov | 717-712-5114
Jerry Kambic | jkambic@pa.gov | 717-805-3061
www.livefreeridealive.com

Live Free Ride Alive (LFRA) is a component of Pennsylvania’s comprehensive motorcycle safety plan. LFRA encourages riders to obey the speed limit, not ride impaired, and be properly trained. It also emphasizes the importance of being properly licensed and encourages the use of protective gear. LFRA is promoted through radio partnerships, earned media opportunities, and social media. In addition, the LFRA booth visits various events throughout the riding season. The booth offers riders a chance to share stories and tips with other riders. Riders are encouraged to sign the “Be One Less” pledge and register for a motorcycle safety course.

MagTek, Inc.
Booth 29
John Stearns | john.stearns@magtek.com
612-940-4695 | www.magtek.com

Founded 1972, MagTek® has been a leading manufacturer of secure electronic devices for cards, checks and PINs. Today, MagTek applies strong encryption and magnetic stripe authentication using the MagneSafe™ Security Architecture (MSA) to protect transactions from payment cards, ID cards and driver’s licenses. MagTek is also proud to announce the addition of Driver’s License Data Verification from AAMVA to its suite of services. Now the driver’s license itself, and its data, can be verified in real time at any location.

Manheim
Wednesday Breakfast Sponsor
Karyn Wrye | karyn.wrye@manheim.com
615-300-6758 | www.manheim.com

A subsidiary of Atlanta-based Cox Enterprises, and part of Cox Automotive, Manheim was established in 1945 as a wholesale vehicle auction operation. With more than 20,000 employees in 121 operating locations around the world, Manheim is the leading global provider of vehicle remarketing services, connecting buyers and sellers of used vehicles to the largest wholesale used vehicle marketplace. Registering nearly seven million vehicles per year, the company helps dealer and commercial customers, including automotive dealerships, banks, car rental agencies and auto manufacturers achieve results by providing physical and digital auction channels, data analysis, financing, transportation and mobile products and solutions. In addition to transforming the wholesale vehicle buying and selling experience through investments in technology and innovative products and services, Manheim stays focused on its employees, the environment and the communities it serves.
Exhibitors and Sponsors

Marquis ID, a Gemalto company
Booth 19

Private-Label Water Sponsor

Steve Purdy | Steve.purdy@gemalto.com
215-367-4361 | www.marquis-id.com

Marquis ID (MIDS), a Gemalto company, the fastest growing provider of driver’s license solutions in North America just got a bigger engine! With our field-proven, flexible solutions coupled with the resources and technology of one of the largest software companies in the world – Gemalto, the leader in digital security, MIDS cannot only deliver solutions that you need today, but we can create the bridge to give you the solutions you need tomorrow. Welcome to the New Marquis ID, a Gemalto company!

Mathtech Inc.
Booth 34

Steve Young | syoung@mathtechinc.com
609-689-8520 | www.mathtechinc.com

System Modernization—Clear Directions for Project Success. Mathtech has a 50-year tradition of successfully completing projects and working collaboratively with our clients. Mathtech has significant experience working with jurisdictions to plan and implement system modernizations. Our consultants help agencies define goals and create a vision for new business processes and technology. We help define requirements, prepare RFPs, design enterprise architectures, develop Business and IT Strategic plans, implement databases and systems, and manage large projects. Our PMO/Oversight/IV&V team has helped many agencies successfully complete complex projects. Contact us and we can share many lessons learned from other projects.

Momentum, Inc.
Booth 7

Cailin Wade | cwade@m-inc.com
717-214-8000 | www.m-inc.com

Momentum, Inc. is a small, women-owned IT and Management Consulting firm based in Camp Hill, Pennsylvania. Founded in 1998, Momentum has grown to employ more than 40 employees and expand its services to public and private sector clients throughout the mid-Atlantic region. Momentum works closely with clients to provide support within its four core service offerings: Management Consulting, Process Improvement, Project Management, and Implementation Support services.
MorphoTrust USA
Booth 26
Hotel Keycard Sponsor
Julie Zomar | jzomar@morphotrust.com
978-799-1720 | www.morphotrust.com
MorphoTrust USA is THE expert in relating real people with trusted identity records. Today, the state issued DL is the document we rely on to establish our identity to receive a wide range of services, benefits and privileges; but the changing landscape will require MVAs to play an increasingly critical role. You need a proven, trusted innovative partner to support you as you navigate through the uncertain future of identity – MorphoTrust engineers & card experts are leading industry efforts to define and architect the next generation credential and authentication solutions! Visit our booth to discuss your future.

Motor Vehicle Network
Booth 28
Brad Savage | bsavage@mvnetwork.com
800-922-9933 | www.mvnetwork.com
Motor Vehicle Network (MVN) provides customized information and entertainment to DMV customers waiting for service. Viewed in high-definition on flat screen TVs, MVN is used as a communications tool between DMV headquarters and their customers to promote current safety initiatives, changes to regulations and office procedure information. MVN developed the concept of communicating with DMV customers without audio over 20 years ago and this is still the industry standard today. Through sponsorship underwriting, MVN installs, updates and maintains the system at no cost to the jurisdiction. Our established longevity and customer service commitment has resulted in MVN’s outstanding reputation across the country. The partnership established between the jurisdictions and MVN has been a win-win for all.

MV VeriSol
Booth 4
Charlie Pecchio | cpecchio@mvverisol.com
888-837-4765 ext. 121 | www.mvverisol.com
MV VeriSol provides a comprehensive turnkey solution for real-time motor vehicle insurance verification. MV VeriSol’s Motor Vehicle Insurance Verification software (MVIV™) performs both event-based verification (traffic stops, registrations, accidents, courts) and ongoing verification to identify cancellations and gaps in coverage. MVIV performs online verification directly with insurance companies based on IICMVA specifications and industry standards with enhancements and integration as required by each jurisdiction. MVIV can reduce the uninsured motorist rate by up to 80% while providing a positive cash flow for the jurisdiction. Each jurisdiction has the flexibility to implement differently based on legislation, business rules, preferences, and budget.
Exhibitors and Sponsors

National Safety Council (NSC)  
Booth 5  
Lee Whitehead | lee.whitehead@nsc.org  
623-444-5134 | www.nsc.org

Founded in 1913 and chartered by the U.S. Congress as a nonprofit organization, NSC is dedicated to saving lives and preventing injuries on our roads, at work, in our homes and throughout our communities. NSC programs include driver training, emergency care and occupational training. NSC also invests significant efforts into advocacy-related issues such as distracted driving, teen safe driving, workplace safety, and prescription drug overdose. The NSC Driver Safety Division, exhibiting at this conference, is focusing its efforts on reducing the number of suspended drivers who continue to drive in spite of sanctions imposed on their driving record. Please visit our booth to find out about our program can dramatically lower the number of traffic violations for those drivers who participate and reduce the number of suspended drivers who continue to drive on your state’s roadways. Also be sure to ask about our new Distracted Driving Online program and receive a special sweet treat!

NebuLogic Technologies, LLC  
Booth 12  
Nivas Nallanthi | nivas.nallanthi@nebulogic.com  

Established in 1995, NebuLogic Technologies is an ISO 9001:2008 Certified Company and an Oracle Platinum Systems Implementation partner. NebuLogic specializes in delivering comprehensive Service, Sales, Marketing, Process and Policy automation CRM and CX solutions to both public and commercial customers worldwide. NebuLogic is experienced in delivering enterprise class, hosted and SaaS based solutions in various business verticals such as Motor Vehicles, Transportation, HIX, Tax and Revenue, 311, etc. NebuLogic has developed numerous value add components for efficient and economical solutions. For guaranteed deployment of modernization solutions, please contact us at contact@nebulogic.com.
NEMO-Q
Booth 22
Michael Bruner | mbruner@nemo-q.com
972-347-1766 | www.nemo-q.com

NEMO-Q is the industry leader in walk-in and appointment traffic for DMV facilities. We serve our clients by equipping them with the necessary hardware and software tools to handle their customer traffic and give them the ability to accurately measure their throughput. By employing the latest and most innovative customer flow technologies, we deliver state-of-the-art solutions at affordable prices. Our focus is to precisely understand our customer’s requirements then develop cost-effective solutions that satisfy our client’s goals and objectives. Through our extensive design and implementation processes, we are successful time and again in simplifying the way they handle their customer traffic.

NIC
Conference App and Conference Staff Vest Sponsor
Kellie Benoit Kerstetter | Kellie@egov.com
615-424-7839 | www.egov.com

NIC is the nation’s leading provider of digital government services, mobile applications, and secure payment processing solutions. We manage more than 250 motor vehicle- and driver-related online services in 28 states that make it easy for constituents to interact with DMV agencies at any time of day or night from any device. We use technology to simplify complex processes, reduce agency costs, and deliver high driver satisfaction. Our proven self-funded solutions also provide user-friendly services at no cost to DMV agencies.

OpSec Security, Inc.
Booth 18
Greg Kinnear | gkinnear@opsecsecurity.com | 303-940-7212 or 717-293-4110
Alex Lewis | alewis@opsecsecurity.com | 803-230-5114 or 717-293-4110
www.opsecsecurity.com

OpSec is a recognized leader in providing security solutions. Our security products protect major vehicle, personal identity and revenue collection programs throughout the world. Utilizing the latest overt, covert and forensic security technologies we protect against counterfeiting and forgery, often combining these technologies with Information Management to create complete solutions. Our leadership in vehicle and people ID products is well proven. Our latest offering is SecureETag; the intelligent temporary tag. This product offers both fraud prevention methods as well as real time information for Law Enforcement and full accountability. In addition our products are designed to offer an affordable visual security layer using sophisticated windshield and plate authentication devices. For more information about OpSec’s security solutions, contact info@opsecsecurity.com.
Parsons
Booth 16
President’s Welcome Reception Sponsor
Janet Luz | janet.luz@parsons.com
905-943-4885 | www.parsons.com
Parsons provides cyber security and data information protection solutions to government organizations – solutions that help identify, mitigate, prevent and respond to issues such as data breaches and technical infrastructure security. With more than 30 years of experience protecting government agencies’ sensitive information and critical infrastructure, Parsons suite of cyber security and risk mitigation solutions has successfully helped our clients avert threats, assess risk and respond to information breaches. While traditionally known in the motor vehicle community as a successful and trusted provider of safety inspection and emissions programs, Parsons has tremendous expertise in providing IT solutions to ensure that confidential information and systems remain protected.

PDP Group, Inc.
Conference Attendee Bag Cosponsor
John Yarbrough | JCYarbrough@pdpgroupinc.com
443-799-7783 | www.pdggroupinc.com
PDP Group offers tailored automotive risk solutions for dealers and lenders. PDP Group’s services include retail and lease insurance tracking, comprehensive nationwide paper title administration, and electronic lien and title (ELT) processing. PDP Group’s Simply ELT® program is a web-based electronic title solution enabling financial institutions of all sizes to participate in state programs. In addition, PDP Group is nationally known for providing insurance products for service rental programs, floor plan inventory, and dealer property and casualty coverage. These programs allow clients to retain and strengthen relationships with their customers.

Pennsylvania Automotive Association
Daily News Cosponsor
John Devlin | jdevlin@paa.org
717-255-8311 or 717-255-8311 | www.paa.org
PAA represents nearly 1,000 franchised new car and truck dealers in the Commonwealth of Pennsylvania, providing its members with: Legislative Advocacy, Title Services, Insurance, Compliance Training, Partnership Programs, and an Online Store. PAA works with the General Assembly and the Governor’s Administration to ensure that legislation signed into law does not negatively impact the new vehicle industry in Pennsylvania.
**Polk**

*Pennsylvania State Banquet Sponsor*

Audrey Tedford | audrey.tedford@ihs.com  
248-728-7087 | www.ihs.com

A premier provider of information and marketing solutions to automotive and commercial vehicle manufacturers and dealers, automotive aftermarket companies, government agencies, insurance companies, and market research firms. Polk collects and interprets global data and provides extensive automotive expertise to help customers understand their market position, identify trends, build brand loyalty, conquest new business and gain a competitive advantage. A wholly owned subsidiary of IHS, Inc., Polk is based in Southfield, Michigan.

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**Qmatic Corporation**

*Booth 37*

John Wordingham | john.wordingham@qmatic.com  
770-817-4311 | www.qmatic.com/us

A technology company that provides world-class Customer Experience Management solutions, Qmatic helps state and local motor vehicle agencies dramatically improve operational efficiencies and customer satisfaction. Our patented Customer Flow Management (CFM) methodology manages, monitors and plans the customer visit from pre-arrival to post-service. Ranging from small, single-branch systems to more complex, multi-branch networks, Qmatic’s solutions also capture customer data at each point of contact with a staff member or self-service touch point that result in real-time, actionable business intelligence that helps drive your operations.

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**Solutions Thru Software International**

*Booth 30*

Administrators’ Lunch Cosponsor

Cori Cuthbertson | cori@sts-intl.com  
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With over 20 years of experience, Solutions Thru Software is the industry’s leading provider of computerized testing solutions and associated products. At STS, we put our customers first. We provide flexible, proven solutions to meet your business needs. We pride ourselves on providing timely, efficient service and reliable, user-friendly technology that increases productivity and satisfaction in today’s busy work environments. Take a look at our knowledge testing, road testing, and scheduling solutions and you will find technology designed and backed by people who truly commit to meeting your needs.
Exhibitors and Sponsors

State of Vermont Department of Motor Vehicles —
2016 AAMVA Region I Conference
Booth 17
Robert Ide | Robert.ide@state.vt.us
802-828-2011 | http://dmv.vermont.gov/
Get a taste of our sweet life. Plan to attend the 2016 AAMVA Region I Conference July 17-20, and take in all that our great state has to offer. We offer outdoor activities and urban delight. Local and national shopping opportunities, world class chefs serving some of the best farm to plate foods in the country. Please take advantage of Vermont’s countless opportunities to hike, bike, kayak, swim and canoe. Enjoy a scenic ride through our country side, or sail around Lake Champlain. Whatever your preference Vermont has it with a splash of maple syrup to boot.

Tech Mahindra
Booth 3
Aman Sethi | aman.sethi@techmahindra.com | 847-275-5791
Satish Kumar | satish_kumar@techmahindra.com | 571-242-3897
www.techmahindra.com
Tech Mahindra, a USD 3.8 billion company with more than 95,000 professionals, is providing software and services across 51 countries for over 25 years. Tech Mahindra’s focus continues to be providing the best possible solutions to our Government and Commercial clients. Our industry focused practices are helping our customers save costs, improve process quality, increase productivity, and create satisfying experiences for all stakeholders. Public Sector Team has formed deep customer relationships with governments in many states and provinces, which Tech Mahindra supports in the areas of Motor Vehicles, Public Budgeting, Grants Management, SAP, Document Management and Cloud solutions among others.
Exhibitors and Sponsors

**TitleTec - a Solera company**  
*Wednesday Morning Networking Break*

Bob Priselac | bpriselac@titletec.com  
941-650-8011 | www.titletec.com

TitleTec, a wholly owned subsidiary of Solera Holdings, Inc. (NYSE: SLH), provides an industry-leading suite of software products to the automobile dealership market. TitleTec’s software solutions save time and money for automobile dealerships and local governments by replacing the manual system used to register and title motor vehicles with an electronic real-time interface that connects the automobile dealers directly with State Department of Motor Vehicles (DMV). The ease of use, proprietary technology and industry leading customer service has made TitleTec a trusted leader in Title and Registration software. We are also an ELT, NMVTIS and Salvage Data Collector solutions provider.

**Traffic21 Carnegie Mellon University**  
*Booth 45*

Al Biehler | abiehler@andrew.cmu.edu  
412-208-5520 | www.utc.ices.cmu.edu/utc/

About 35,000 lives are lost every year due to road accidents in the U.S. In intersections alone, there are about 8,500 fatalities. More than a million accidents and injuries per year take a major toll on productivity. Most accidents occur due to human errors such as distractions, tiredness or other forms of impairment. Traffic delays cause driving commuters to spend an aggregate week stuck in traffic every year, leading to huge losses in productivity. TSET is a University Transportation Center that focuses on technologies that will make transportation safer and more efficient.

**U-Haul International**  
*Traditional Past Presidents’ Breakfast Sponsor*

Joe Cook | joe_cook@uhaul.com  
602-760-4932 | www.uhaul.com

Since 1945, U-Haul has been the choice for the do-it-yourself mover. We rent our distinctive orange and white U-Haul trucks, trailers and towing devices as well as offer self-storage rooms through a network of company-operated moving centers and independent U-Haul dealers. U-Haul customers’ patronage has enabled the company to maintain the largest rental fleet in the do-it-yourself moving industry. The company provides industry leading moving and storage boxes and an extended line of packing supplies to protect customer possessions. U-Haul is also the largest installer of permanent trailer hitches in the automotive aftermarket.
Valid USA – Identity Solutions  
Booth 6  

*Conference Program Ad Sponsor*  
Mike Fox | mmfox@validusa.com  
260-414-6346 | www.validusa.com  

Valid USA delivers State Driver’s Licenses through our innovative, highly-secure solutions, tailored to the unique needs of each state. We offer a product approach to state driver’s license programs, in contrast to the one-off implementation common in the market today. Our approach ensures a constantly improved and up-to-date solution is available consistently and across all deployed installations by our clients.

Waldale Irwin Hodson Group  
Booth 25  

Paul Fussner | fussner@wihgroup.com  
440-358-9488 | www.waldale.com  

The Waldale Irwin Hodson Group, with six License Plate manufacturing and fulfillment sites located across both the United States and Canada, provides a wide range of products and services to both the License Plate and Motor Vehicle communities. We use the most current industry ‘best practice’ concepts to supply our North American jurisdictional customers with first rate, quality products and superior customer service.
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Greetings Region 1 Conference attendees;

As you settle into the scenic surroundings of our 2015 convention, I ask you to mark your calendar today to reserve the dates of July 17-20 to attend the 2016 AAMVA Region 1 conference on the shores of Lake Champlain in beautiful Burlington, Vermont.

We will focus on networking opportunities, advances and updates from within our industry, some history of our state and our Canadian neighbor along our border, and we will have some time reserved for seeing some Vermont attractions. We have extended an invitation to Robert Frost for a personal appearance, and it appears his schedule may permit a reading at one of our events.

Burlington is easily accessible by air, highway, ferry, train or hiking trail. We hope you will consider extending your visit on either side of our meeting dates to enjoy time on the Lake, a visit to a museum, a round or two of golf, a hike in our mountains, a bike ride in the Champlain Valley or on one of the routes over the gaps of the Green Mountains, and a visit to a Vermont crafts shop. The convention hotel is minutes from the airport and slightly less than two hours from Montreal.

Our committee is fast at work with our AAMVA partners and we promise to host an event which will make memories and conversation points for many years to come. So, "Welcome to Vermont, come on..."

Regards,

Robert Ide, Commissioner
Vermont Department of Motor Vehicles
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