Program

American Association of Motor Vehicle Administrators
Table of Contents

Region II Board of Directors Jurisdictions 2
Conference Program Committee Conference Planning Team 3
Welcome Letters 4
Conference Information 12
Program 14
Hotel Floor Map 28
Exhibitors and Sponsors 31
General Item Sponsors 53
Industry Advisory Board 54
Region II Past Presidents 55
2016 Region II Conference Invitation 56
Region II Board of Directors, Jurisdictions

Board of Directors

President
Brenda R. Coone
Director, Motor Vehicle Division
Alabama Department of Revenue

First Vice President
Lieutenant Colonel Jack Miniard
Director, Operations Division
Kentucky State Police

Second Vice President
Linda K. Cone
Executive Assistant, DL Redesign Project
Tennessee Department of Safety & Homeland Security

Secretary/Treasurer
Robert Irving
Assistant Commissioner, Field Operations
Virginia Department of Motor Vehicles

Members at Large
Whitney Brewster
Executive Director
Texas Department of Motor Vehicles

Kevin Shwedo
Executive Director
South Carolina Department of Motor Vehicles

Stephen F. Campbell
Commissioner
Louisiana Office of Motor Vehicles

Immediate Past President
Tony Lawler
Director, Office of Property Tax
Mississippi Department of Revenue

Ex-officio Member
Anne S. Ferro
President & CEO
AAMVA

Regional Director
Patrice Aasmo

Jurisdictions

Alabama       Kentucky       Oklahoma       Virginia
Arkansas      Louisiana      South Carolina  West Virginia
Florida       Mississippi    Tennessee      Puerto Rico
Georgia       North Carolina Texas          Virgin Islands
Conference Program Planning Committee

Chair, Program Planning Committee
Georgia Steele
Director, Motor Vehicle Division
Georgia Department of Revenue

Session Leads
David Burhop
Deputy Commissioner and Chief Information Officer
Virginia Department of Motor Vehicles

Deborah Roby
Deputy Director of Motorist Services
Florida Department of Highway Safety and Motor Vehicles

Captain Guy Rush
Department of Public Safety,
Alabama Law Enforcement Agency

Lisa Chism
Deputy Director, Office of Property Tax
Mississippi Department of Revenue

Sergeant Ronni A. Fetty
Fraud and Hearing Unit Commander,
Department of Public Safety,
Alabama Law Enforcement Agency

Conference Planning Team

Jay Starling
Conference Coordinator

Sherry Helms
Events, Meals, Hospitality & Gifts Coordinator

Sontissa Nolen
Communications & Conference Office Coordinator

Katie Pouncey
Registration Coordinator

Maria Sledge
Guest & Youth Activities Coordinator

Diane Woodruff
Guest & Youth Activities Co-coordinator

Jonathan Lawrence
Transportation & Golf Coordinator

Captain Guy Rush
Security & Event Hall Coordinator

Blake Johnson
Information Technology Coordinator

Patrice Aasmo
AAMVA

Damian Bass
AAMVA

Dianne Graham
AAMVA

Kathi Springer
AAMVA

Rob Stershic
AAMVA
June 22, 2015

Greetings:

On behalf of the State of Alabama, I would like to welcome you to the American Association of Motor Vehicle Administrators Region II Conference held on June 21 – 24, 2015 at the Renaissance Hotel & Spa in Montgomery.

The American Association of Motor Vehicle Administrators (AAMVA) is dedicated to developing model programs in motor vehicle administration, law enforcement, and highway safety. The association also serves as an information clearinghouse in these areas and acts as the international spokesman for these interests.

The State of Alabama is proud to welcome all visiting guests and attendees to the Capitol City for this important conference. I hope you will take advantage of the many cultural, historical, and recreational activities that your host city has to offer. Upon completion of the event, many of you will be returning to your homes and I wish you a safe and pleasant journey.

Again, welcome to the AAMVA Region II Conference and best wishes for a memorable event.

Sincerely,

Robert Bentley
Governor
Dear Region II Family and Friends,

The Alabama Department of Revenue and the Alabama Law Enforcement Agency are delighted to host the 82nd Annual AAMVA Region II Conference. We are confident that this year’s conference will provide excellent learning and networking opportunities to assist you with existing and emerging issues affecting your respective jurisdictions.

The theme for this year’s conference is “Law Enforcement and Motor Vehicle Agencies Working Together to Save Lives.” Information sharing between these agencies is vital to the safety of the motoring public and roadside law enforcement officers. Law enforcement agencies rely on motor vehicle title and registration data provided by motor vehicle agencies. As such, it is critical that information recorded in motor vehicle agency databases is accurate and made available to law enforcement in a timely manner.

The Conference team has been very busy ensuring that the agenda contains topics that are of interest to our community. During the conference, you will learn how social media is used by the law enforcement community to solve cases. Before your agency begins sending tweets, be sure to attend the session “Don’t Tweet That!” to learn the “Do’s and Don’ts” of using Twitter.” Many jurisdictions are implementing or revamping their liability insurance programs to include online insurance verification. Be sure to learn how an online insurance verification system can be useful to both motor vehicle and law enforcement agencies. Please do not forget to visit with our industry partners to discuss possible solutions to issues that will be presented during the presentations.

While conference attendees are obtaining valuable information from the sessions and meeting with our industry partners, guests and youth will have a wonderful time exploring the beautiful city of Montgomery. There is much to see and do in the Capital City.

I commend the conference team for the remarkable job they did planning this conference. Also, thank you to our industry vendors and sponsors who support this conference. Without your support, Region II would not be able to bring industry and our community together to share information and offer solutions to improve our processes.

I, along with the conference team, hope that each of you will enjoy your time in Montgomery and that you will be able to utilize the valuable information that you gained at this conference.

Sincerely,

Brenda R. Coone

* Alabama * Arkansas * Florida * Georgia * Kentucky * Louisiana * Mississippi * North Carolina *"n
* Oklahoma * South Carolina * Tennessee * Texas * Virginia * West Virginia * Puerto Rico * Virgin Islands *
Lt. Governor Ivey’s Welcome

Kay Ivey
Lieutenant Governor

STATE OF ALABAMA
June 22, 2015

TO DELEGATES AND GUESTS OF THE AMERICAN ASSOCIATION OF MOTOR VEHICLES ADMINISTRATORS

Let me be among the first to welcome you to Alabama! As Lieutenant Governor, I am proud and honored that you have chosen Montgomery, Alabama, as the location for your annual gathering.

As the Capital City of the Great State of Alabama, Montgomery is the site of many historical events important to our State and Nation. While you’re here, I hope you’ll take the opportunity to tour the Alabama State Capitol, visit Dexter Avenue Baptist Church where Martin Luther King, Jr. pastored, visit the Riverfront, or take in a round of golf at Robert Trent Jones Golf Course in Prattville.

Your primary purpose in visiting is to connect and communicate with your counterparts in other states and counties. In one way or another, every citizen will come into contact with the Motor Vehicles Division of their respective states. How you perform your duties is a reflection on your state as a whole. I encourage you to collaborate and learn so that we can all provide for our citizens to the best of our ability – as that is our goal as public servants.

Thank you for the work you do and the contributions you make to better serve your states.

Enjoy your visit! If I can ever be of assistance to you, please do hesitate to contact my office at (334) 242-7900.

Sincerely,

Kay Ivey
Lieutenant Governor

KJls
June 22, 2015

TO DELEGATES AND GUESTS OF THE AAMVA REGION II CONFERENCE:

As Alabama’s Attorney General, it is my privilege to welcome you to our historic Capital City. Montgomery showcases a unique variety of culture, shopping and dining opportunities. I hope you will take advantage of our renowned Southern hospitality during your visit.

Since first taking office in 2011, I have committed to enforcing our laws so that all Alabamians can enjoy safer communities. A key focus during my administration has been highway safety and bringing to the attention of Alabamians the dangers of texting and driving, and drinking and driving. No matter if you are from Alabama or one of the other states, territories and commonwealths in AAMVA Region II, every citizen should be able to expect for us all to be on the same side, and that is the side of our people and of the law. I thank each of you for your commitment to administering and enforcing motor vehicle laws.

I hope you enjoy your stay in Alabama. Thank you for your service, and may God bless each of you.

Sincerely,

Luther Strange
Attorney General

LS:smm
Commissioner Magee’s Welcome

State of Alabama
Department of Revenue

Greetings American Association of Motor Vehicle Administrators!

Welcome to Montgomery, Alabama, for the AAMVA Region II Conference. I hope you’ll take some time to explore our historic city while you’re here and enjoy all it has to offer. I also wish you all the best in your deliberations and encourage you to stay customer-focused as you tackle the challenges and embrace the latest resources that will move you toward the cutting edge of exceptional service.

Over the next few days, you’ll have the opportunity to network with valued colleagues who will share their experiences on relevant motor vehicle administration and law enforcement issues. You’ll learn about developing social media efforts, the future of driver licensing, the latest in-car technology for law enforcement officers, and much more, including a topic that’s near and dear to my heart – online insurance verification.

I thank you for all you do, and I thank you for bringing both what you know as well as your willingness to learn even more. As organization leaders, you have the vision, the knowledge, and the experience to find a better way. Stay engaged throughout this conference and help shape the future of the AAMVA.

Again, welcome to Montgomery!

[Signature]
Julie P. Magee
Commissioner

“An Affirmative Action / Equal Opportunity Employer”
Dear AAMVA Member:

Welcome to Alabama and the AAMVA Region II Conference. This is an exciting time in Alabama law enforcement with the recent consolidation of 10 state level law enforcement departments into the newly formed Alabama Law Enforcement Agency. Over the next months and years ahead, ALEA will continue to work closely with the AAMVA and continue the longstanding partnership.

You, as organization leaders, have the vision, the knowledge, and the experience to help us pave our way into the future. You are truly an asset today and tomorrow to this industry.

I would like to thank each of your for attending the conference and visiting our Capital City. Throughout this conference and stay in your Alabama, please let us know if we can be of assistance of you.

Sincerely,

Spencer Collier
Secretary of Law Enforcement
GREETINGS:

As Mayor of Montgomery, it is indeed a pleasure to welcome each of you to the American Association of Motor Vehicle Administrators (AAMVA) Region II Conference being held June 21-24, 2015 at the Renaissance Hotel and Conference Center in Montgomery, Alabama. We are honored to join the host in showcasing our city to all who will be attending and grateful to the organizers for their assistance in ensuring each of you have a pleasant and enjoyable stay.

While you are here, I would invite you to look around at our ongoing riverfront development and downtown revitalization; these are exciting times for our City. It’s no wonder we are known as the Capital of Dreams! For those visiting Montgomery for the first time, we have a symphony orchestra, an active chamber music society, two performing ballet companies, an outstanding art museum, the Rosa Parks Museum, and a wonderful zoo with landscaped enclosures. Montgomery is also extremely proud to have the Alabama Shakespeare Festival -- one of the three best Shakespeare repertory companies and facilities in the world.

In addition to the many attractions, Montgomery is a place of history as well. Not only does our history include being the Cradle of the Confederacy, but Montgomery is also known as the birthplace of the modern day Civil Rights Movement.

For those visiting Montgomery for the first time, I want to encourage each of you to use this event as an opportunity to feel at home in these surroundings. It is my desire that you take advantage of the various attractions Montgomery has to offer. I hope that you will quickly become acquainted with our City.

I am delighted to have you here as our guests. Please enjoy your event as well as your stay in Montgomery. We hope to see you again in the near future!

Very truly yours,

Todd Strange
Mayor
Director Murphy’s Welcome

Greetings!

As director and on behalf of the Montgomery Department of Public Safety, I am delighted to welcome you to the 2015 Region II Conference of the American Association of Motor Vehicle Administrators. It is a privilege for Alabama’s Capital City to host this year’s conference and to facilitate the work of this important gathering.

Motor vehicle and law enforcement-related issues have an immediate impact on all Americans, and the AAMVA Region II Conference encourages the valuable exchange of ideas and information regarding technologies, equipment and initiatives. As motor vehicle and law enforcement professionals, you stand ready to address issues at this conference that are of vital importance to the citizens you serve. I commend your work and hope that this conference will serve as a mechanism to improve existing programs and develop new strategies to make our communities safer.

This year’s Region II Conference is thoughtfully designed to further your work in motor vehicle and law enforcement services. You also will find that the conference includes a sampling of Montgomery’s best offerings, and I hope you will take advantage of this opportunity to become better acquainted with Alabama’s “Capital of Dreams.”

Again, welcome! We offer best wishes for a productive, enjoyable conference and for every success in the future.

Sincerely,

J. Christopher Murphy
Director
Montgomery Department of Public Safety
Conference Information

Conference Office
The Conference Office is located in the Hotel Registration Booth, 1st Floor. Should you need assistance with conference details, the office will be open during the following hours:
- Saturday, June 20: 9:00 am – 5:00 pm
- Sunday, June 21: 7:30 am – 5:00 pm
- Monday, June 22: 7:30 am – 11:30 am
- Tuesday, June 23: 7:30 am – 5:00 pm
- Wednesday, June 24: 7:30 am – 5:00 pm

Registration and Cyber Café
Registration is located in the Concourse, 1st Floor. Please stop by to register and pick up your registration materials during the following hours:
- Saturday, June 20: 1:00 pm – 5:00 pm
- Sunday, June 21: 1:00 pm – 5:00 pm
- Monday, June 22: 7:30 am – 11:00 am
- Tuesday, June 23: 9:00 am – 3:00 pm
- Wednesday, June 24: 8:30 am – 12:00 pm

Exhibit Hall
The Exhibit Hall is located in Exhibit Hall B, 1st Floor. The Exhibit Hall is open during the following hours:
- Sunday, June 21: 6:30 pm – 8:30 pm
  President’s Welcome Reception
- Monday, June 22: 7:30 am – 10:00 am
- Tuesday, June 23: 9:00 am – 3:00 pm

Name Badges
Your AAMVA Region II name badge is your “ticket” into all conference meetings and activities. The name badge is required for participation at all conference functions. Please make sure to wear it at all times! Badges must be worn for access into the exhibit hall and will be checked at the door.

Communication Devices
Please be courteous to fellow attendees by ensuring cell phones and other mobile devices are set to vibrate prior to all sessions and events hosted on-site.

Conference App
AAMVA Region II is proud to provide a conference app. The app can be downloaded from the Apple, Android, and Microsoft stores by searching AAMVA. Select “AAMVA Conferencing” where you can access the Region II Conference App and stay up to date with the program, speakers, and other happenings.

Conference app courtesy of NIC, Inc.

Guest/Youth Program
The Guest/Youth Program itinerary is packed with incredible activities to enjoy. Montgomery 5, located on the 2nd Floor will serve as the Guest/Youth Program meeting, drop-off and pick-up location. Everyone (adults included) participating in Guest/Youth Event activities must report to Montgomery 5.

Cyber Café courtesy of AudaExplore
Conference Attire

Saturday, June 20
Administrators’ Dinner (Capital City Club) – Business Casual
NOTE: no denim, t-shirts, shorts, or tennis shoes are permitted

Sunday, June 21
Board Meeting – Business Casual
Program Session Leads Meeting – Business Casual
Newcomers’ Orientation – Business Casual
President’s Welcome Reception – Business Casual or Casual
Youth Welcome Party – Very Casual

Monday, June 22
Opening Ceremony – Business or Business Casual
Sessions – Business Casual
Golf at Robert Trent Jones Golf Course – Casual
Optional Activity – Montgomery Zoo/Mann Museum – Very Casual

Tuesday, June 23
Sessions – Business Casual
Guest/Youth Activity – City Tour – Southern Poverty Law Center, Dexter Avenue King Memorial Church, Alabama State Capitol, Rosa Parks Museum – Very Casual
Family Night at the Southern League Home Run Derby and All-Star Game – Very Casual

Wednesday, June 24
Sessions – Business Casual
Guest/Youth Morning Activity – Planetarium and Montgomery Museum of Fine Arts – Casual
Guest Afternoon Activity at The Shoppes at Eastchase – Casual
Youth Afternoon Activity at The Splashpad – Casual (swimsuit, sunscreen and shades)
Youth Banquet – Casual
Alabama State Reception and Banquet – Business or Semi-Formal

Terms
Business
For men: suit/coat and tie
For women: jacket, skirt/slacks

Business Casual
For men: collared shirt, slacks/khakis
For women: covered shoulders, skirt/slacks/khakis

Casual
For men: collared shirt, jeans, nice shorts
For women: modest tops, jeans, capris, nice shorts

Very Casual
For men: t-shirts, jeans, shorts, sandals/flip-flops
For women: t-shirts, jeans, shorts, sandals/flip-flops

Formal/Semi-Formal
For men: suit or dinner jacket
For women: cocktail attire or nice dress/pantsuit
6.20 Saturday

Program

1:00 pm – 5:00 pm
Concourse, 1st Floor
Registration and Cyber Café
Cyber Café courtesy of AudaExplore

5:30 pm – 9:00 pm
Administrators’ Dinner
(invitation only)
Courtesy of 3M Company,
Giesecke & Devrient,
Insurance Information Exchange,
and Solutions Thru Software International

Buses will begin loading at 5:30 pm
at the front entrance of the hotel
and will depart at 5:50 pm.
Program

6.21 Sunday

8:00 am – 9:00 am
Montgomery 9, 2nd Floor
Board of Directors’
Breakfast
Courtesy of LexisNexis
Risk Solutions

9:30 am – 12:00 pm
Alabama Ballroom Salons C/D,
1st Floor
Board of Directors
Meeting

10:00 am – 12:00 pm
Riverview 2, 2nd Floor
Program Session Leads
Meeting

12:00 pm – 5:00 pm
Exhibit Hall B, 1st Floor
Exhibitor Move-in

1:00 pm – 5:00 pm
Concourse, 1st Floor
Registration and Cyber
Café
Cyber Café courtesy of
AudaExplore

3:30 pm – 5:00 pm
Riverview 2, 2nd Floor
GENERAL SESSION

Newcomers’ Orientation

6:30 pm
Exhibit Hall B, 1st Floor
Exhibit Hall Ribbon Cutting
Courtesy of Entrust Datacard

6:30 pm – 8:30 pm
Exhibit Hall B, 1st Floor
President’s Welcome
Reception
Courtesy of Solutions Thru Software

6:30 pm – 8:30 pm
Montgomery 5, 2nd Floor
Youth Welcome Party
7:30 am – 10:00 am
Exhibit Hall B, 1st Floor
**Exhibit Hall Open**

7:30 am – 8:15 am
Exhibit Hall B, 1st Floor
**Breakfast**

7:30 am – 11:00 am
Concourse, 1st Floor
**Registration and Cyber Café**
*Cyber Café courtesy of AudaExplore*

8:30 am – 9:30 am
Alabama Ballroom Salons A/B, 1st Floor

**GENERAL SESSION**

**Opening Ceremonies**
**Call to Order**

**Brenda R. Coone**
Director, Motor Vehicle Division, Alabama Department of Revenue and President, AAMVA Region II

**Invocation**

**Dr. Jeffery Darnell Webb**
Pastor, Pilgrim Rest Missionary Baptist Church, Prattville, Alabama

**Presentation of Colors**

**Alabama Law Enforcement Agency Honor Guard**

Led by

**Sergeant Ronni A. Fetty**
Department of Public Safety, Alabama Law Enforcement Agency

**National Anthem**

**Delois James**
Executive Assistant, Office of the Commissioner, Alabama Department of Revenue

**Special Guest Speakers**

**Curtis E. Stewart**
Deputy Commissioner, Alabama Department of Revenue

**Secretary Spencer Collier**
Alabama Law Enforcement Agency

**The Honorable Todd Strange**
Mayor of Montgomery

**Director J. Christopher Murphy**
Montgomery Department of Public Safety
Memorial Service
Lieutenant Colonel Jack Miniard
Director, Operations Division, Kentucky State Police
and First Vice President, AAMVA Region II

9:30 am – 10:00 am
Exhibit Hall B, 1st Floor

Refreshment Break
Courtesy of Optimum Solutions

10:00 am – 11:30 am
Alabama Ballroom Salons A/B, 1st Floor

GENERAL SESSION

Jurisdiction Roundtable
Facilitator: Lieutenant Colonel Jack Miniard
Director, Operations Division, Kentucky State Police and First Vice President, AAMVA Region II

12:00 pm – 4:30 pm

OPTIONAL AFTERNOON EVENTS

Golf Tournament
Robert Trent Jones at Capitol Hill Golf Course
Courtesy of Intellectual Technology, Inc.
The bus will begin loading at 11:40 am at the front entrance of the hotel and will depart at 11:50 am.

Montgomery Zoo and the Mann Wildlife Learning Museum
Parent must accompany children
Buses will begin loading at 11:45 am at the front entrance of the hotel and will depart at 12:00 pm.

4:30 pm
Free Evening
Program

9:00 am – 3:00 pm
Concourse, 1st Floor
Registration and Cyber Café
Cyber Café courtesy of AudaExplore

7:30 am
Exhibit Hall A, 1st Floor
Traditional Past Presidents’ Salty Dog Breakfast
Courtesy of U-Haul International

9:00 am – 3:00 pm
Exhibit Hall B, 1st Floor
Exhibit Hall Open

9:00 am – 4:30 pm
Guest/Youth Activity City Tour- Southern Poverty Law Center, Dexter Avenue King Memorial Church, Alabama State Capitol, Rosa Parks Museum
Please gather in Montgomery 5, 2nd Floor. The bus will begin loading at 9:15 am from the front lobby of the hotel and will depart at 9:30 am.

9:00 am – 10:00 am
Alabama Ballroom Salons A/B, 1st Floor
GENERAL SESSION
Redefining Service Centers
“Within the next few years, millennial customers (customers born after 1980) will hit service providers with a force larger than that of the baby boom. And these young customers, also known as Gen Y, bring to the market an entirely new set of expectations.” — Forbes Magazine, 2013.

How can government agencies redefine services offered and methods to reach the millennials? Sit with a panel of experts to discuss the new requirements for DMVs or other government service entities. What does this generation expect? How do DMVs attract millennials as potential employees and once hired, retain them? How does serving millennials as customers change how you train DMV staff? How will DMVs meet their expectations?

Facilitator:
Dave Burhop
Deputy Commissioner/CIO, Virginia Department of Motor Vehicles

Presenters:
Richard D. Holcomb
Commissioner, Virginia Department of Motor Vehicles
Robert Mikell, Esq.
Commissioner, Georgia Department of Driver Services

10:00 am – 10:30 am
Exhibit Hall B, 1st Floor
Refreshment Break
Courtesy of SambaSafety
10:30 am – 12:00 pm  
Exhibit Hall B, 1st Floor  
**GENERAL SESSION**

QuickConnect

12:00 pm – 1:00 pm  
Exhibit Hall B, 1st Floor  
**Lunch**

1:00 pm – 2:30 pm  
**CONCURRENT SESSIONS**

**NMVTIS: The Importance of Establishing a Help Desk for NMVTIS and an Update from the Business Rules Working Group**

Alabama Ballroom Salon C, 1st Floor

The National Motor Vehicle Title Information System (NMVTIS) is designed to protect consumers, but is also a great tool in assisting states and law enforcement in deterring and preventing title fraud and other crimes. This session will discuss the importance of states establishing a Help Desk for NMVTIS, provide an update from the Business Rules Working Group, and provide guidelines for downloading and accessing data from NMVTIS.

**Facilitator:** Vivienne Cameron  
Senior Director, Special Projects, AAMVA

**Presenters:**

Jim Taylor  
President, Auto Data Direct

Steve Levetan  
Executive Vice President, Pull-A-Part, LLC

Clint Thompson  
Chief of Title Services, Vehicle Titles and Registration Division, Texas Department of Motor Vehicles

Steve Watkins  
Director, License & Theft Bureau, North Carolina Division of Motor Vehicles

**Don’t Tweet That, #TweetThis**

Alabama Ballroom Salon D, 1st Floor

Agencies can “Tweet it”, “Post it”, “Tag it”, “Pin it”, “#HashtagIt” then upload or share it. Social media is all the rage these days and it is something that can be considered in an agency’s communication plan. This does not mean that everything is positive when it comes to this new platform. We will look at how some jurisdictions are using social media as well as some of the pros and cons regarding its use.

**Facilitator:** Deborah Roby  
Deputy Director of Motorist Services, Florida Department of Highway Safety and Motor Vehicles

**Presenters:**

Pamela Goheen  
Assistant Commissioner for Communications, Virginia Department of Motor Vehicles

Captain Nancy Rasmussen  
Florida Highway Patrol, Deputy Director of Communications, Florida Department of Highway Safety and Motor Vehicles

Lieutenant Colonel Jack Miniard  
Director, Operations Division, Kentucky State Police

Sherry Bray  
Media Coordinator, Kentucky State Police
Have you been SAVEd?
Alabama Ballroom Salon E, 1st Floor

What is SAVE? The Systematic Alien Verification for Entitlements (SAVE) Program is an intergovernmental information service initiative which verifies the immigration status of benefit applicants. The program is a service that helps federal, state and local benefit-issuing agencies, institutions, and licensing agencies determine the immigration status of benefit applicants so only those entitled to benefits receive them. Is your jurisdiction using the program, and should you be? Learn the benefits, what to do when the system is down and how to handle the many immigration codes.

Facilitator:
Captain Guy Rush
Department of Public Safety,
Alabama Law Enforcement Agency

Presenters:
Alton Roane
Registration Manager,
Motor Vehicle Division,
Georgia Department of Revenue

Timothy Benz
Management & Program Analyst,
SAVE Program, Verification Division,
U.S. Citizenship and Immigration Services, Department of Homeland Security

2:30 pm – 3:00 pm
Exhibit Hall B, 1st Floor

Refreshment Break
Courtesy of Insure-Rite, Inc.

3:00 – 4:30 pm
CONCURRENT SESSIONS

Social Media, the Newest Investigative Tool
Alabama Ballroom Salon C, 1st Floor

One of the main social media providers has an average of 745 million mobile daily active users with 1.39 billion active monthly users. The main purpose of many sites such as Facebook, Twitter, and Instagram is to let people know what’s going on in the user’s life. These sites can also be a treasure trove of potentially incriminating public information such as someone bragging about a crime, posting videos of themselves committing the crimes, or posing in pictures with contraband or stolen merchandise. Learn how social media can be used to solve cases, locate offenders, locate missing persons, check alibis, etc.

Facilitator:
Sergeant Ronni A. Fetty
Fraud and Hearing Unit Commander,
Department of Public Safety,
Alabama Law Enforcement Agency

Presenters:
Alison Duncan
Intelligence Analyst,
Alabama Fusion Center,
Alabama Law Enforcement Agency
Outsourcing Registration and Title Functions
Alabama Ballroom Salon D, 1st Floor
Best Practices for Outsourcing the Registration and Title Functions to 3rd Parties. Outsourcing is a business strategy that moves some of an organization’s functions, processes, activities and decision responsibilities from within an organization to outside providers. Discover lessons learned from outsourcing registration and title functions to 3rd parties to include mitigating fraud, risks, the benefits, and some best practices.

Facilitator:
Lisa Chism
Deputy Director,
Office of Property Tax,
Mississippi Department of Revenue

Presenters:
Lisa Blankenship
Revenue Manager,
Motor Vehicle Division,
Alabama Department of Revenue
Benny Rose
Regional Sales Manager,
RR Donnelley
Tim Shields
Strategic Account Manager,
SourceHOV
Robert Worle
Program Manager,
Motor Vehicle Division,
Georgia Department of Revenue
Jack Barnett
Senior Vice President, Sales,
ABnote

Digital Driver’s Licenses
Alabama Ballroom Salon E, 1st Floor
In an age of airline boarding passes, insurance cards and even the money in your wallet now all being available on your smartphone, this session looks at what is ahead for the digital driver’s license.
Join in the discussion on applications to manage personal information and what the future of driver licensing is beginning to look like. Who is piloting the projects and what are they finding? What do the future models of the technology look like? How will digital driver licenses impact law enforcement?

Facilitator:
Dave Burhop
Deputy Commissioner/CIO,
Virginia Department of Motor Vehicles

Presenter:
Mark D. Lowe
Director, Motor Vehicle Division,
Iowa Department of Transportation
and AAMVA Chair of the Board

5:00 pm – 9:00 pm
Family Night: Southern League Home Run Derby and All-Star Game
Courtesy of Deloitte Consulting, LLP
Riverwalk Stadium is a two-block walk from the hotel. The Boxcar Buffet is open to AAMVA attendees beginning at 5:00 pm.
7:30 am – 8:30 am
Alabama Ballroom Salons A/B, 1st Floor
**Breakfast**  
*Courtesy of Manheim Auctions*

7:00 am – 8:30 am
Montgomery 7, 2nd Floor
**Administrators’ Breakfast**  
*(by invitation only)*

8:30 am – 12:00 pm
Concourse, 1st Floor
**Registration and Cyber Café**  
*Cyber Café courtesy of AudaExplore*

8:30 am – 10:00 am
**CONCURRENT SESSIONS**

**Online Insurance Verification**  
Alabama Ballroom Salon C, 1st Floor
Online Insurance Verification is a tool for Motor Vehicle Administrators and Law Enforcement to identify uninsured motorists and to verify coverage in an effort to reduce the uninsured motorist rate. Learn more about this valuable tool and take advantage of the opportunity to discuss the process and ask questions. Live demonstrations of the system from the motor vehicle and law enforcement perspectives will be included in the presentations.

**Facilitator:**  
**Deborah Roby**  
*Deputy Director of Motorist Services, Florida Department of Highway Safety and Motor Vehicles*

**Presenters:**  
**Sherry Helms**  
*Registration Supervisor, Motor Vehicle Division, Alabama Department of Revenue*

**Rebecca Royen**  
*Marketing and Communications Manager, Center for Advanced Public Safety at the University of Alabama (CAPS)*

**Matthew Hudnall**  
*Senior Associate Director, Center for Advanced Public Safety at the University of Alabama (CAPS)*

**System Redesign Working Group Update**  
Alabama Ballroom Salon D, 1st Floor
System Redesign starts long before the first line of code is written for a new system. This session discusses the business process analysis, procurement, design, development, database migration and purification, testing, implementation, and maintenance of a system modernization effort as well as lessons learned. Also, learn about the newest AAMVA Working Group efforts and hear what the members are developing in best practices, lessons learned, etc.

**Facilitator:**  
**Dave Burhop**  
*Deputy Commissioner/CIO, Virginia Department of Motor Vehicles*

**Presenters:**  
**Lana Shelley**  
*Assistant Commissioner/Deputy CIO, Virginia Department of Motor Vehicles*

**Boyd Dickerson-Walden**  
*Director, Motorist Services, Florida Department of Highway Safety & Motor Vehicles*

**Terrence Samuel**  
*Director, Office of Motorist Modernization, Florida Department of Highway Safety & Motor Vehicles*
Who’s Driving that Car?

Alabama Ballroom Salon E, 1st Floor

An autonomous car, also known as a driverless car, self-driving car and robotic car, is an automated or autonomous vehicle capable of fulfilling the main transportation capabilities of a traditional car. Vehicle manufacturers, software developers, and researchers are actively engaged in the development of autonomous technology, with drastically different approaches and solutions. How can motor vehicle agencies prepare for testing drivers? What are some of the enforcement issues relative to autonomous vehicles? Are there any cyber security risks associated with these type vehicles (i.e., hacking)?

Facilitator:

Cathie Curtis
Director of Vehicle Programs, AAMVA

Presenters:

Kevin Jacobs
Operations and Management Consultant, Office of Performance Management, Florida Department of Highway Safety and Motor Vehicles

Brett Young
Special Assistant, Director of Field Operation, Georgia Department of Driver Services

Cathie Curtis
Director of Vehicle Programs, AAMVA

9:00 am – 4:30 pm

Guest/Youth Activity — Montgomery Gayle Planetarium, Montgomery Museum of Fine Arts, The Shoppes at Eastchase and the Splashpad

Please gather in Montgomery 5, 2nd Floor. Buses will begin loading at 9:00 am at the front entrance of the hotel and will depart at 9:10 am.

10:00 am – 10:30 am

Alabama Ballroom Salons C/D/E Foyer, 1st Floor

Refreshment Break
Courtesy of CBN Secure Technologies Inc.

10:30 am – 12:00 pm

CONCURRENT SESSIONS

Officers’ Mobile “Toolbelt”

Alabama Ballroom Salon C, 1st Floor

This session will show the tools used in Alabama from a law enforcement perspective. These tools include the use of MOVE, eCite, eCrash and eForms to help officers complete necessary forms in the field and also transfer these forms to a centralized repository. Once the data is at the central repository, this data can be used for all law enforcement to make better enforcement decisions, track patterns, and make better decisions in the field.

Facilitator:

Sergeant Ronni A. Fetty
Fraud and Hearing Unit Commander, Department of Public Safety, Alabama Law Enforcement Agency
Transportation Network Companies
Alabama Ballroom Salon D, 1st Floor

A Transportation Network Company (TNC) is a company or organization that provides transportation services using an online-enabled platform to connect passengers with drivers using their personal vehicles. Is your state ready to handle this type of service? Should drivers be licensed in the same manner as taxi drivers? Who should regulate the companies? How are drivers and cars insured? Should background checks be performed on drivers? Listen to experts so that you can be prepared for this growing industry.

Facilitator:
Richard D. Holcomb
Commissioner,
Virginia Department of Motor Vehicles

Presenters:
Sergeant Charlton Martin
Felony Apprehension & Patrol (FAP Unit), K-9 Coordinator,
Highway Patrol Division,
Alabama Law Enforcement Agency

Beau Elliott
Senior Associate Director, Center for Advanced Public Safety (CAPS),
University of Alabama Engineering

Kevin McQuary
IT Product Manager, Center for Advanced Public Safety (CAPS),
University of Alabama Engineering

James J. Whittle
Assistant General Counsel & Chief Claims Counsel,
American Insurance Association

Driver Licensing: Keeping up with Changing Demographics
Alabama Ballroom Salon E, 1st Floor

Driver licenses and non-driver ID cards are printed with information such as a photo, name, address, gender and date of birth. These documents are used to verify age, address and identity as well as serve as driving privileges in the case of the DL. Photos on the license should be a reflection of the individual. How can government agencies keep up with population demographic changes? Is it permissible for people to alter their appearances for driver license and non-driver ID card photos (e.g., heavy make-up) to the point of changing facial recognition points? How are the inconsistencies with the license photo managed?

Facilitator:
Captain Guy Rush
Department of Public Safety,
Alabama Law Enforcement Agency

Presenters:
Ashwini Chhabra
Head of Policy Development,
Uber Technologies

Deborah Roby
Deputy Director of Motorist Services,
Florida Department of Highway Safety and Motor Vehicles

Captain Nancy Rasmussen
Florida Highway Patrol, Deputy Director of Communications,
Florida Department of Highway Safety and Motor Vehicles

Brian Riemenschneider
Assistant General Counsel,
Texas Department of Public Safety
12:00 pm – 1:30 pm
Alabama Ballroom Salons A/B, 1st Floor
Awards Luncheon

1:30 pm – 3:00 pm
Alabama Ballroom Salons C/D, 1st Floor
GENERAL SESSION

Riding on Three-Wheels
1, 2, 3, … Where is the 4th wheel? This session discusses “vehicles” that have three wheels. Configurations include two wheels in the front and one in the rear or two wheels in the rear and one in the front. Some vehicles have complete enclosures and resemble a car. Are drivers being tested properly to safely operate these vehicles? Are endorsements required to be reflected on the driver license? What kind of license plates should be displayed on these vehicles? How do jurisdictions handle registration reciprocity? How do we define “mobility vehicles”?

Facilitator:
Dave Burhop
Deputy Commissioner/CIO, Virginia Department of Motor Vehicles

Presenters:
Karen Grim
Assistant Commissioner Driver and Motor Vehicle Services, Virginia Department of Motor Vehicles
Portia Manley
Director of Field Services, North Carolina Division of Motor Vehicles
Joel Sheltrown
Vice President, Governmental Affairs, Elio Motors

3:00 pm – 3:30 pm
Alabama Ballroom Salons C/D/E Foyer, 1st Floor
Refreshment Break
Courtesy of Carfax

3:30 pm – 5:00 pm
Alabama Ballroom Salons C/D, 1st Floor
GENERAL SESSION

Annual Membership Meeting

Call to Order
Brenda R. Coone
Director, Motor Vehicle Division, Alabama Department of Revenue and President, AAMVA Region II

Roll Call
Robert Irving
Assistant Commissioner, Field Operations, Virginia Department of Motor Vehicles and Secretary/Treasurer, AAMVA Region II, Inc.

AAMVA Region II President’s Report
Brenda R. Coone
Director, Motor Vehicle Division, Alabama Department of Revenue and President, AAMVA Region II

Report on Conference Program Sessions
Georgia Steele
Director, Motor Vehicle Division, Georgia Department of Revenue and Program Coordinator
Nominations Committee Report

**Tony Lawler**  
Director, Office of Property Tax,  
Mississippi Department of Revenue  
and Chair, Nominations Committee  

Election

**Brenda R. Coone**  
Director, Motor Vehicle Division,  
Alabama Department of Revenue  
and President, AAMVA Region II  

Remarks of the President-Elect

**Lieutenant Colonel Jack Miniard**  
Director, Operations Division,  
Kentucky State Police and  
President-elect, AAMVA Region II  

Adjournment
We are dedicated to helping jurisdictions increase the efficiency of their title and registration processes by seamlessly integrating with dealer and lender workflow.

Our innovative solutions result in reduced internal jurisdictional costs, improved customer satisfaction, and increased staff productivity, all at no cost to the jurisdiction.

- **Collateral Management Services (CMS)** pioneered Electronic Lien and Title, which we offer in all 22 participating jurisdictions.

- **Registration and Titling Services (RTS)** provides electronic registration and titling services in 15 states.

- We also deliver specialty state solutions including **Electronic Temporary Tags**, **ELT Gateway** solutions and **Motor Vehicle Inquiry**.

Contact us today to learn how we can support your jurisdiction’s needs.
First Floor
Verify citation payments in **REAL-TIME**, and get vehicles and operators back on the road.
Exhibitors and Sponsors

3M Traffic Safety and Security Division
Administrators Dinner Cosponsor

877-777-3571 | www.3m.com/mvss

3M provides ingenious solutions that help government agencies succeed. Our solutions include: complete, proven solutions for on-demand services and license plate equipment to enhance DMV operations; world class security for driver credentials and secure vehicle identification solutions; automated license plate readers and software; automated finger print systems, and mobile ID solutions.

ACF Technologies, Inc.
Booth 319

Nicole Almeida | shows@acftechnologies.com
828-398-0040 | www.acftechnologies.com

ACF Technologies provides innovative web-based Customer Xperience Management (CXM) solutions without the use of any proprietary hardware. Our cutting edge software features: Appointment Scheduling; Q-Flow® Customer Flow; Predictive Analytics; Wayfinding; and Survey options.

American Association of Motor Vehicle Administrators (AAMVA)
Booth 302

Dianne Graham | dgraham@aamva.org
703-522-4200 | www.aamva.org

Founded in 1933, AAMVA serves North American motor vehicle and law enforcement agencies to accomplish their missions. The association’s vision—Safe Drivers, Safe Vehicles, Secure Identities, Saving Lives—guides AAMVA’s activities, resources, and programs in driver licensing, vehicle titling/registration, motor carrier services, identity management, and technology solutions. Please visit our website at www.aamva.org to find out about our specific programs and technology services and for information and best practices.
AudaExplore
Registration & Cyber Café Sponsor
Heidi Holst | heidi.holst@exploredata.com
651-295-1516 | www.exploredata.com

Explore Information Services, LLC and the U.S. operations of Audatex North America, Inc. have joined forces to become AudaExplore, a leading provider of underwriting and claims solutions to the insurance carrier, repair shop and government agency markets. For more than 20 years, Explore has been a trusted partner of government entities in providing violation monitoring and driver record information to the insurance industry. Explore’s IRP and IFTA software solutions for government automate critical processes, improve efficiency and reduce costs, while serving motor carriers more effectively.

Bill2Pay
Booth 102
Conference Program Ad Cosponsor
Amanda Gilbert | Amanda.gilbert@bill2pay.com
904-421-7326 | www.bill2pay.com

Bill2Pay is a full-service payment processing company specializing in complete payment solutions for tax collectors, government municipalities, utilities, insurance and other corporations. Founded in 1991, all of our solutions utilize fully secure and advanced technology. In 2004, Bill2Pay implemented the Commercial Citation Payments system for the State of Florida. This system provides efficient processing of citation payments, both online or via IVR and provides a detailed audit trail. Public safety officers have the flexibility to verify payments in real-time, allowing for the release of vehicles and operators. Learn how Bill2Pay can streamline your citation payment collection process today.

CA Technologies
Booth 317
Alabama State Banquet Cosponsor
Beth Dendis | Beth.dendis@ca.com
609-583-9032 | www.ca.com/publicsector

CA Technologies is the leading provider of application development, management, and security solutions, providing software that fuels transformation for agencies and corporations alike and enabling them to seize the opportunities of the application economy. Software is at the heart of every agency and every business across every industry. From planning to development to management and security; and working with agencies and companies worldwide to change the way we live, transact and communicate. CA Technologies, where Business is Rewritten by Software.
Carfax
Wednesday Afternoon Networking Break
Samantha Fitzgerald | samanthafitzgerald@carfax.com
703-850-6035 | www.carfax.com
Carfax, a unit of IHS Inc., is the vehicle history expert for used car buyers, sellers and the automotive industry. Carfax created the Vehicle History Report in 1986 and continues to develop innovative services – like Carfax Used Car Listings and myCarfax – that make it easier to buy, sell and service used cars. Carfax maintains a database comprising over 14 billion vehicle history records from more than 92,000 sources worldwide. Based in Englewood, Colorado, USA, IHS is the leading global source of information, insight and analytics in the automotive industry and other critical areas that shape today’s business landscape.

CBN Secure Technologies, Inc.
Booth 218
Wednesday Morning Networking Break Sponsor
Dan Sanchez | dsanchez@cbnsti.com
434-799-9280, ext. 4494 | www.cbnco.com
CBN Secure Technologies delivers the highest standards of security, quality, and stability in identification documents and issuance systems. Our leadership in the identification solutions market is built on a tradition of customer-focused relationships. We do business differently, not just delivering our solutions on time and as advertised but providing leadership and working with our customers to address their changing business and technology needs. We proudly deliver the most trusted, polycarbonate, laser engraved DL/ID solutions from our purpose built North American operations to seven leading AAMVA jurisdictions, including New York State, the Commonwealth of Virginia, State of Wisconsin and Province of Alberta.

Center for Advanced Public Safety/UA
Booth 315
Attendee Bag Cosponsor
Rhonda Stricklin | rstricklin@cs.ua.edu
866-349-2273 | http://caps.ua.edu
Center for Advanced Public Safety (CAPS) at the University of Alabama uses leading edge technologies to offer specialized software development services. CAPS is a technology partner with the Alabama DOR and has developed major systems for their use including Online Insurance Verification System (OIVS), Motor Vehicle Title, Registration, and Insurance Portal (MVTRIP) System, the Electronic Title Application Processing System (ETAPS) and others. We also have many products to meet the needs of law enforcement, including data investigative searching, data collection and data analysis tools. Stop by the CAPS booth to see demos of some of our many software products.
Computerized Vehicle Registration (CVR)
Daily News Cosponsor
Kenneth A Mehall | kmehall@cvrreg.com
313-845-6946 (O) 248-219-5032 (C) | www.cvrweb.com

Computerized Vehicle Registration (CVR) is a General Partnership between CDK Global and the Reynolds and Reynolds Company. Formed in 1992, CVR is the leading provider of Electronic Vehicle Registration and Titling programs in partnership with Motor Vehicle Agencies across the US. CVR currently has value added programs operational in 23 states and over 16,000 clients. CVR pioneered dramatic improvements in the speed, accuracy, efficiency, and security of the Vehicle Registration and Title process while extending this capability to the point of purchase. CVR processes over 15 million vehicle transactions and over 4 million secure DMV inquiries annually. CVR is dedicated to partnering with Motor Vehicle Agencies and key Dealer Associations to deliver process improvement, financial and operational benefits that translate to alternative delivery services and high value options offered to the driving public.

Copart
Booth 103
Jerry Sullivan | Jerry.Sullivan@Copart.com
317-557-7307 | www.copart.com

Copart, founded in 1982, provides vehicle sellers with a full range of remarketing services to process and sell salvage and clean title vehicles to dealers, dismantlers, rebuilders, exporters and, in some states, end users. Copart remarkets vehicles through Internet sales utilizing VB3 technology. Copart sells vehicles on behalf of insurance companies, banks, finance companies, fleet operators, dealers, dealerships and others and cars sourced from the general public. Copart currently operates in the United States, Canada, the United Kingdom, Brazil, Germany, United Arab Emirates, Sultanate of Oman, and Spain. Copart links sellers to more than 750,000 members in over 150 countries.
Exhibitors and Sponsors

DataBank
Booth 314
Glenn Walther | gwalther@databankimx.com

For over 24 years, DataBank has established a reputation for excellence in performing integration, consulting, designing, and implementation services for imaging, document management and business process automation technologies. DataBank, has implemented solutions into Motor Vehicle Agencies in the states of Virginia, Georgia, Oklahoma, and Arizona to store, retrieve, process and secure their vital records. We offer government agencies the OnBase Enterprise Content Management Solution and are committed to providing quality customer service. If you need paper or microfilm converted to a digital format, we will ensure that your data and documents are safe and secure when in DataBank hands.

Dealertrack Technologies, Inc.
Conference Program Ad Sponsor
Beverly DeVine | beverly.devine@dealertrack.com
916-854-5444 | www.dealertrack.com

Dealertrack Technologies (Dealertrack) is dedicated to helping jurisdictions increase the efficiency of their title and registration processes by providing software solutions that seamlessly integrate the jurisdiction with industry workflows. Our innovative web-based software solutions result in reduced jurisdictional costs, improved customer satisfaction, and increased staff productivity, all at no cost to the jurisdiction. The Collateral Management Services team pioneered Electronic Lien and Title, which Dealertrack today offers in all participating jurisdictions. Dealertrack’s Registration and Titling Solutions provides electronic registration and titling services in 15 states. In addition, Dealertrack delivers specialty state solutions including Electronic Temporary Tags, ELT Gateway, and Motor Vehicle Inquiry.

Deloitte Consulting, LLP
Family Night Sponsor
Jim Templeton | jtempleton@deloitte.com
512-461-8649 | www.deloitte.com

Deloitte Consulting Deloitte Consulting is a full-service management consulting organization. We are dedicated and committed to the international AAMVA and IAB community. We offer a broad range of services and solutions, including large-scale system integration, business process reengineering, quality assurance, implementation, strategy, training and change management.
Exhibitors and Sponsors

**Donate Life America**
Booth 100
Becky Davis | rebeccadavis@alabamaorgancenter.org
800-252-3677 | www.alabamaorgancenter.org

Donate Life America is a 501(c)3 not-for-profit alliance of national organizations and state teams across the United States committed to increasing organ, eye and tissue donation. Donate Life America manages and promotes the national brand for donation, Donate Life, and assists Donate Life State Teams and national partners in facilitating high-performing donor registries developing and executing effective multi-media donor education program; and motivating the American public to register now as organ, eye and tissue donors.

**Driver License and Identification Cards Verification Systems (DIVS)**
Tom Osterbind | tosterbind@clerussolutions.com
703-994-3468

The State to State (S2S) verification service supports a more secure driver license (DL) and identification card (ID) issuance process and can be used by any state to achieve states’ long standing goal of One Driver – One License. The primary intent of S2S is to help all states enforce their laws, rules, regulations and policies regarding the issuance of DL/ID cards. The S2S service is ready for pilot state use in July of 2015. There is federal grant funding for 16 states to participate in the pilot. A few openings are available and we’d love to have your state participate.

**eDriving**
Booth 311
Justin McNaul | Justin.McNaul@eDriving.com
202-253-6136 | www.eDriving.com

DriversEd.com and I Drive Safely -- the leaders in online novice driver education and traffic school -- have combined to form eDriving. Working together, the trio of companies are taking driver training – online and on-the-road – into the 21st century and put drivers in control. DriversEd.com is the largest online driving school in the country, serving families with state-approved courses in 17 states and a behind-the-wheel fleet of more than 100 cars. I Drive Safely offers online traffic school, fleet safety, and senior driver safety courses nationwide. Our newest brand -- eDriving -- will help put drivers in control – from training and licensure to auto insurance and finance and beyond.
Entrust Datacard  
Booth 312  
Exhibit Hall Ribbon-Cutting Sponsor and Youth Registration Bag Sponsor

Kathleen Synstegaard | Kathleen_synstegaard@entrustdatacard.com  
952-988-1836 | www.entrustdatacard.com

Entrust Datacard connects citizens and their governments by providing trusted identity and secure transaction technologies for a wide range of applications — ranging from border crossing and driver licensing to national ID programs and e-gov portals. Our solutions empower government agencies to enhance service levels while strengthening security, mitigating risk and controlling costs.

Envision Payment Solutions  
Booth 306

Chuck Hobbs | Chuck.hobbs@envisionpayments.com  
770-709-3004 | www.envisionpayments.com

Envision Payment Solutions offers a unique No-Cost NSF Check and ACH Guarantee Program that transforms returned DMV payments into guaranteed revenue. Our service removes the collection work from the DMV’s daily work, so your staff can concentrate on more important tasks. Envision handles all the calls, the notices, and follow-ups with your customers. We customize daily reporting back to your department to meet your state’s needs. Regardless of whether we collect on the returned items, Envision funds your department for all qualified returns -- Guaranteed! Join thousands of locations across the USA that no longer waste valuable time processing bounced payments. Envision does the work and funds your DMV office: Guaranteed!

Exeter Group, Inc.  
Booth 313

Barry Goleman | bgoleman@exeter.com  
916-802-5987 | www.exeter.com

Exeter brings deep expertise in motor vehicle business operations, business rules management, legacy system replacement, and web self-service functions to fulfill the mission of the DMV. These form the foundation of an innovative suite of driver and vehicle business applications called the Exeter Licensing SystemTM (ELS). We invite you to stop at our exhibit booth and see a DMV modernization solution architected to go further than your current service requirements with the flexibility to respond to the yet unknown legislative policy and service models that will be presented to you over the next 5-10+ years.
Experian Automotive
*Alabama State Banquet Cosponsor*

John Drewke | john.drewke@experian.com
224-698-3077 | www.autocheck.com

Experian Automotive provides information services and market intelligence that enables results-driven professionals to gain the fullest possible understanding of the market, the vehicles and the people who buy them. Its North American Vehicle DatabaseSM houses data on nearly 750 million vehicles and, with Experian’s credit, consumer and business information, provides an integrated perspective into the automotive marketplace. Experian Automotive’s AutoCheck® vehicle history reports provide dealers and consumers with in-depth information, allowing them to confidently understand, compare and select the right vehicles.

Express Motor Vehicle Administration (ExpressMVA)
*Daily News Cosponsor*

Shawn Walters | swalters@expressMVA.com
317-322-0020 | www.expressmva.com

Express Motor Vehicle Administration (ExpressMVA) is a company that provides managed services for the automotive industry, fleet owners, insurance companies and financial institutions. Among its many service offerings, ExpressMVA specifically partners with state motor vehicle administrators to provide enhanced and secure vehicle titling and registration services to commercial entities.

Fast Enterprises, LLC
*Booth 201
Attendee Bag Cosponsor & Badge Holder Sponsor*

James G. Harrison | JHarrison@FastEnterprises.com
877-275-3278 | www.fastenterprises.com

Fast Enterprises is a premier provider of solutions for DMV system modernization. We develop and implement software used to administer a variety of government programs, including all aspects of driver licensing and control and vehicle titling and registration. Our production proven, commercial off-the-shelf software is configured, rather than programmed, to meet agencies’ specific business and technical objectives. Our software is browser-based, platform-independent, and SOA-compliant and runs on industry-standard hardware, database management systems, and operating systems. Since our founding in 1997, we have successfully delivered more than 160 production rollouts of our software to over 40 governments worldwide. Every one of these rollouts, representing the implementation of hundreds of government programs, have been completed on time and on budget.
Foster & Freeman  
Booth 300  
David Tobin | david.tobin@fosterfreeman.com  
888-445-5048 | www.fosterfreeman.com  

Supplying instruments to verify any type of document – passports, birth certificates, titles, licenses, etc. Enabling a quick check of a document or a thorough forensic-level examination, to reveal security features, alterations and counterfeits. User-friendly and already proven effective in many jurisdictions. Please visit the Foster & Freeman booth to see how the range of VSC instruments can help you detect fraudulent documents.

Giesecke & Devrient  
Booth 212  
Administrators’ Dinner Cosponsor  
Paul Mazzeo | paul.mazzeo@gi-de.com  
800-387-9794 ext 2809 | www.gi-de.com  

All products from Giesecke & Devrient (G&D) have one element in common: Trust. From secure identification through vehicle registration and driver’s licenses, to m-payments and beyond, G&D has played a decisive role in protecting individuals against identity fraud for many years, across all facets of modern life. For more than 160 years, Governments have placed their trust in the security and reliability of our secure ID and travel documents; central banks have entrusted us to safeguard the value promise printed on their banknotes; and commercial banks have trusted us to manage their customer information.

Industry Advisory Board  
Travel Grant Sponsor & Alabama State Reception Sponsor  
John Wordingham | john.wordingham@qmatic.com  
770-817-4311  

The Industry Advisory Board supports its mission by serving as trusted advisors to AAMVA and its members through open communication and the highest level of integrity; enhancing communication and understanding between the private sector and AAMVA members; promoting the adoption of industry best practices and ethics; supporting AAMVA training and education programs; and supporting AAMVA efforts to increase jurisdictional participation in its activities.
Exhibitors and Sponsors

**Insurance Auto Auction**  
**Booth 316**  
Kevin Park | Kpark@iaai.com  
801-690-4971 | www.iaai.com  
In the government sector, making the most of every dollar applies to everything you do, including disposing of the vehicles under your purview. When that time comes, you can benefit by having Insurance Auto Auctions (IAA) as your partner. Whether they’re impounded units left behind by the owner or decommissioned/surplus items that outlived their usefulness, these vehicles need to be cleared out efficiently and effectively so you can focus on serving your community and your constituents. IAA has the qualities to help you do exactly that.

**Insurance Information Exchange (iiX)**  
**Administrators’ Dinner Cosponsor**  
Katie James | kjames@verisk.com  
979-393-9182 | www.iix.com  
Insurance Information Exchange (iiX), a member of the Verisk Analytics family of companies, is a leading provider of information, including motor vehicle records (MVRs), to insurance professionals and employers. Verisk is the property and casualty insurance industry’s leading supplier of statistical, actuarial, underwriting and claims data and decision support services. Dedicated to privacy, iiX provides employment screening and insurance underwriting reports nationwide through a state MVR network and nationally recognized consumer reporting agencies.

**Insure-Rite Inc.**  
**Tuesday Afternoon Networking Break Sponsor**  
Bart Blackstock | bblackstock@insure-rite.com  
801-556-3192 | www.insure-rite.com  
Insure-Rite is a motor vehicle liability insurance verification system provider. The system uses a comprehensive system of tools designed specifically to meet the uninsured motorist identification needs of any jurisdiction. Building on individual successes in Utah, and joint success in Texas and West Virginia our services are unparalleled in the vehicle insurance verification services industry. The Insure-Rite team has more than 20 years of experience with insurance verification systems in Utah Texas, Wyoming and West Virginia including: Data Exchange, Letter Campaigns, Customer Service Call Centers, Law Enforcement Interface and the IICMVA WEB services model.
Exhibitors and Sponsors

Intellectual Technology, Inc.
Booth 200
Golf Sponsor
Craig Litchin | clitchin@iti4dmv.com
760-476-9100 | www.iti4dmv.com
ITI, a leading DMV technology and service provider, offers self-service kiosks, on-demand print systems, and centralized fulfillment solutions for issuing registrations, license plates and driver licenses. Motor Vehicle Agencies benefit from lower overall costs, increased revenues, reduced fraud and shorter customer wait times. Agencies can take advantage of access to real-time reporting, comprehensive auditing, service monitoring and inventory management. ITI’s systems require no upfront capital costs and are bundled to include hardware, software, documents, supplies, call center and field support at a reasonable per transaction fee.

LexisNexis® Government Solutions, a division of LexisNexis Risk Solutions
Program Printing Sponsor
Scott Jackman | scott.jackman@lexisnexis.com
631-476-0110 | IdentityGov.com/DMV
Preventing driver’s license fraud is a critical component to help ensure the nation’s public safety. A fraudulent driver’s license can become the foundation for fraud, deception and illegal activities. By identifying fraudsters, DMV employees can help keep citizens safe and keep public assistance going to those who truly meet the requirements. Using the LexisNexis patented linking technology, LexID®, paired with our collection of public records, DMVs can identify, link and organize information quickly with a high degree of accuracy, turning disparate information into meaningful insights to help detect and prevent driver’s license fraud.

LexisNexis Payment Solutions
Booth 107
Kelly Tralongo | ktralongo@vitalcheck.com | 800-669-8313, ext 86853
Randy Gray | randall.gray@lexisnexis.com | 800-669-8313, ext 86862
http://paymentsolutions.lexisnexis.com
LexisNexis® Payment Solutions is a division of LexisNexis® Risk Solutions (risk.lexisnexis.com) the leader in providing essential information that helps advance industry and society, serving commercial organizations and government agencies. LexisNexis Payment Solutions helps automate payments for government agencies including fees, utility bills, license renewals, citations, monthly payments and much, much more. Services include online credit card/e-check payments, IVR phone payments, credit/debit payment at the counter, internal office system payments and payments by mail.
Exhibitors and Sponsors

LexisNexis Risk Solutions Inc.,
Insurance Data Solutions
Board of Directors’ Breakfast Sponsor & Alabama State Banquet Cosponsor
Dale Brown | dale.brown@lexisnexis.com
678-694-3861 | www.lexisnexis.com/risk/

LexisNexis Risk Solutions Inc. is a leader in providing essential information, including driving records that helps customers across all industries and government predict, assess and manage risk. Combining cutting-edge technology, unique data and advanced scoring analytics, we provide products and services that address evolving client needs in the risk sector while upholding the highest standards of security and privacy.

MagTek, Inc.
Booth 318
John Stearns | john.stearns@magtek.com
612-940-4695 | www.magtek.com

Founded 1972, MagTek® has been a leading manufacturer of secure electronic devices for cards, checks and PINs. Today, MagTek applies strong encryption and magnetic stripe authentication using the MagneSafe™ Security Architecture (MSA) to protect transactions from payment cards, ID cards and drivers licenses. MagTek is also proud to announce the addition of Drivers License Data Verification from AAMVA to its suite of services. Now the drivers license itself, and its data, can be verified in real time at any location.

Manheim
Wednesday Breakfast Sponsor
Karyn Wrye | karyn.wrye@manheim.com
615-300-6758 | www.manheim.com

A subsidiary of Atlanta-based Cox Enterprises, and part of Cox Automotive, Manheim was established in 1945 as a wholesale vehicle auction operation. With more than 20,000 employees in 121 operating locations around the world, Manheim is the leading global provider of vehicle remarketing services, connecting buyers and sellers of used vehicles to the largest wholesale used vehicle marketplace. Registering nearly seven million vehicles per year, the company helps dealer and commercial customers, including automotive dealerships, banks, car rental agencies and auto manufacturers achieve results by providing physical and digital auction channels, data analysis, financing, transportation and mobile products and solutions. In addition to transforming the wholesale vehicle buying and selling experience through investments in technology and innovative products and services, Manheim stays focused on its employees, the environment and the communities it serves.
Marquis ID, a Gemalto Company
Booth 206
Private-Label Water Sponsor

Steve Purdy | Steve.purdy@gemalto.com
215-367-4361 | www.marquis-id.com

Marquis ID (MIDS), a Gemalto Company, the fastest growing provider of driver’s license solutions in North America just got a bigger engine! With our field-proven, flexible solutions coupled with the resources and technology of one of the largest software companies in the world – Gemalto, the leader in digital security, MIDS cannot only deliver solutions that you need today but we can create the bridge to give you the solutions you need tomorrow. Welcome to the New Marquis ID, a Gemalto Company!

Mathtech Inc.
Booth 106

Steve Young | syoung@mathtechinc.com
609-689-8520 | www.mathtechinc.com

System Modernization—Clear Directions for Project Success. Mathtech has a 50-year tradition of successfully completing projects and working collaboratively with our clients. Mathtech has significant experience working with jurisdictions to plan and implement system modernizations. Our consultants help agencies define goals and create a vision for new business processes and technology. We help define requirements, prepare RFPs, design enterprise architectures, develop Business and IT Strategic plans, implement databases and systems, and manage large projects. Our PMO/Oversight/IV&V team has helped many agencies successfully complete complex projects. Contact us and we can share many lessons learned from other projects.

Matica Technologies Inc.
Booth 216

Bill Potwin | b.potwin@maticatech.com
864-272-1199 x 131 | www.maticatech.com

Matica manufactures equipment for central and over-the-counter (OTC) issuance of driver licenses and ID cards. Four U.S. states currently use our printers for their DL/ID issuance, and many government agencies around the world use our card printers, laser engravers and mailing systems. Our product reliability and post-sale support have earned us a reputation as the go-to company for demanding card production situations. Contact us to learn what other state DL program administrators and major federal clients like NASA and FLETC (Federal Law Enforcement Training Centers) have to say about their experience with us after trying the alternatives.
Exhibitors and Sponsors

**Michelin North America**  
**Booth 105**  
Sheryl Wilkerson | sheryl.wilkerson@us.michelin.com  
864-458-5367 | www.michelinman.com and www.beyondthedrivingtest.com  
Dedicated to the improvement of sustainable mobility, Michelin designs, manufactures and sells tires for every type of vehicle, including airplanes, automobiles, bicycles, earthmovers, farm equipment, heavy-duty trucks and motorcycles.

**MorphoTrust USA**  
**Booth 217**  
*Hotel Keycard Sponsor*  
Julie Zomar | jzomar@morphotrust.com  
978-799-1720 | www.morphotrust.com  
MorphoTrust USA is THE expert in relating real people with trusted identity records. Today, the state issued DL is the document we rely on to establish our identity to receive a wide range of services, benefits and privileges; but the changing landscape will require MVAs to play an increasingly critical role. You need a proven, trusted innovative partner to support you as you navigate through the uncertain future of identity – MorphoTrust engineers & card experts are leading industry efforts to define and architect the next generation credential and authentication solutions! Visit our booth to discuss your future.

**Motor Vehicle Network**  
**Booth 207**  
*Youth Shirt Sponsor*  
Brad Savage | bsavage@mvnetwork.com  
800-922-9933 | www.mvnetwork.com  
Motor Vehicle Network (MVN) provides customized information and entertainment to DMV customers waiting for service. Viewed in high-definition on flat screen TVs, MVN is used as a communications tool between DMV headquarters and their customers to promote current safety initiatives, changes to regulations and office procedure information. MVN developed the concept of communicating with DMV customers without audio over 20 years ago and this is still the industry standard today. Through sponsorship underwriting, MVN installs, updates and maintains the system at no cost to the jurisdiction. Our established longevity and customer service commitment has resulted in MVN’s outstanding reputation across the country. The partnership established between the jurisdictions and MVN has been a win-win for all.
Exhibitors and Sponsors

**MV VeriSol**  
*Booth 101*  
Charlie Pecchio | cpecchio@mvverisol.com  
888-837-4765 ext. 121 | www.mvverisol.com

MV VeriSol provides a comprehensive turnkey solution for real-time motor vehicle insurance verification. MV VeriSol’s Motor Vehicle Insurance Verification software (MVIV™) performs both event-based verification (traffic stops, registrations, accidents, courts) and ongoing verification to identify cancellations and gaps in coverage. MVIV performs online verification directly with insurance companies based on IICMVA specifications and industry standards with enhancements and integration as required by each jurisdiction. MVIV can reduce the uninsured motorist rate by up to 80% while providing a positive cash flow for the jurisdiction. Each jurisdiction has the flexibility to implement differently based on legislation, business rules, preferences, and budget.

**NebuLogic Technologies, LLC**  
*Booth 104*  
Nivas Nallanthi | nivas.nallanthi@nebulogic.com  

Established in 1995, NebuLogic Technologies is an ISO 9001:2008 Certified Company and an Oracle Platinum Systems Implementation partner. NebuLogic specializes in delivering comprehensive Service, Sales, Marketing, Process and Policy automation CRM and CX solutions to both public and commercial customers worldwide. NebuLogic is experienced in delivering enterprise class, hosted and SaaS based solutions in various business verticals such as Motor Vehicles, Transportation, HIX, Tax and Revenue, 311, etc. NebuLogic has developed numerous value add components for efficient and economical solutions. For guaranteed deployment of modernization solutions, please contact us at contact@nebulogic.com.

**NEMO-Q**  
*Booth 205*  
Michael Bruner | mbruner@nemo-q.com  
972-347-1766 | www.nemo-q.com

NEMO-Q is the industry leader in walk-in and appointment traffic for DMV facilities. We serve our clients by equipping them with the necessary hardware and software tools to handle their customer traffic and give them the ability to accurately measure their throughput. By employing the latest and most innovative customer flow technologies, we deliver state-of-the-art solutions at affordable prices. Our focus is to precisely understand our customer’s requirements then develop cost-effective solutions that satisfy our client’s goals and objectives. Through our extensive design and implementation processes, we are successful time and again in simplifying the way they handle their customer traffic.
Exhibitors and Sponsors

**NIC**  
*Conference App Sponsor, Conference Staff Shirt Cosponsor & Alabama State Banquet Cosponsor*  
Kellie Benoit Kerstetter | Kellie@egov.com  
615-424-7839 | www.egov.com  
NIC is the nation’s leading provider of digital government services, mobile applications, and secure payment processing solutions. We manage more than 250 motor vehicle- and driver-related online services in 28 states that make it easy for constituents to interact with DMV agencies at any time of day or night from any device. We use technology to simplify complex processes, reduce agency costs, and deliver high driver satisfaction. Our proven self-funded solution also provide user-friendly services at no cost to DMV agencies.

**Oberthur Technologies**  
*Booth 309*  
Rick Patrick | r.patrick@oberthur.com  
703.322.8954 | www.oberthur.com  
Oberthur Technologies is a world leader in digital security solutions for the mobility space. OT has always been at the heart of mobility, from the first smart card to the latest contactless payment technologies which equip millions of smartphones. Present in the Payment, Telecommunications and Identity markets, OT offers end-to-end solutions in the Smart Transactions, Mobile Financial Services, Machine-to-Machine, Digital Identity and Transportation & Access Control Fields. OT employs over 6,000 employees worldwide, including 600 R&D people. With more than 50 sales offices across 5 continents and 10 facilities, 4 in North America, OT’s international network serves clients in 140 countries.
OpSec Security, Inc
Booth 215
Greg Kinnear | gkinnear@opsecsecurity.com | 303-940-7212, or 717-293-4110
Alex Lewis | alewis@opsecsecurity.com | 803-230-5114 or 717-293-4110
www.opsecsecurity.com
OpSec is a recognized leader in providing security solutions. Our security products protect major vehicle, personal identity and revenue collection programs throughout the world. Utilizing the latest overt, covert and forensic security technologies we protect against counterfeiting and forgery, often combining these technologies with Information Management to create complete solutions. Our leadership in vehicle and people ID products is well proven. Our latest offering is SecureETag; the intelligent temporary tag. This product offers both fraud prevention methods as well as real time information for Law Enforcement and full accountability. In addition our products are designed to offer an affordable visual security layer using sophisticated windshield and plate authentication devices. For more information about OpSec’s security solutions, contact info@opsecsecurity.com.

Optimum Solutions Transforming the DMV Experience
Booth 305
Monday Morning Networking Break Sponsor
Melissa Stock | Melissa.stock@optimumdmv.com
844-417-4195 | www.optimumsolutionsdmv.com
Optimum Solutions bridges technology and business analytics to develop a focused aligned and improved internal and external customer service experience. We deliver lasting improvements with our resources including, Call Client: Improve call center response/wait times or shift overflow calls to our staff; Consulting Client: Specialized training and tools guaranteed to increase employee and customer engagement.; Queue Client: Web-based technology with real-time data analysis to include wait times, high traffic periods and advice on staff schedules to eliminate wait time. Compatible with your current software solution, Q-Client is easy to install and use and eliminates a take-a-number syndrome.
Parsons
Booth 214
Janet Luz | janet.luz@parsons.com
905-943-4885 | www.parsons.com

Parsons provides cyber security and data information protection solutions to government organizations — solutions that help identify, mitigate, prevent and respond to issues such as data breaches and technical infrastructure security. With more than 30 years of experience protecting government agencies’ sensitive information and critical infrastructure, Parsons suite of cyber security and risk mitigation solutions has successfully helped our clients avert threats, assess risk and respond to information breaches. While traditionally known in the motor vehicle community as a successful and trusted provider of safety inspection and emissions programs, Parsons has tremendous expertise in providing IT solutions to ensure that confidential information and systems remain protected.

Polk
Alabama State Banquet Cosponsor
Audrey Tedford | audrey.tedford@ihs.com
248-728-7087 | www.ihs.com

A premier provider of information and marketing solutions to automotive and commercial vehicle manufacturers and dealers, automotive aftermarket companies, government agencies, insurance companies, and market research firms. Polk collects and interprets global data and provides extensive automotive expertise to help customers understand their market position, identify trends, build brand loyalty, conquest new business and gain a competitive advantage. A wholly owned subsidiary of IHS, Inc., Polk is based in Southfield, Michigan.

QLess Inc
Booth 112
Zach Zipay | Zach.zipay@qless.com
404-353-7046 | http://qless.com

QLess turns ordinary constituents into raving fans by eliminating physical lines and emptying waiting areas at motor vehicle departments and other government agencies. Our patented mobile queuing software as a service (SaaS) solution lets citizens enter virtual queues from a web browser, mobile device, or on-premises kiosk, receive estimated wait times, and return for service when the DMV is ready for them. Because citizens can choose what to do with the time they spend waiting for service, DMV’s using QLess commonly see dramatic increases in service ratings and often get 4 or 5-star YELP reviews!
**Qmatic Corporation**  
*Booth 119*  
John Wordingham | john.wordingham@qmatic.com  
770-817-4311 | www.qmatic.com/us

A technology company that provides world-class Customer Experience Management solutions, Qmatic helps state and local motor vehicle agencies dramatically improve operational efficiencies and customer satisfaction. Our patented Customer Flow Management (CFM) methodology manages, monitors and plans the customer visit from pre-arrival to post-service. Ranging from small, single-branch systems to more complex, multi-branch networks, Qmatic’s solutions also capture customer data at each point of contact with a staff member or self-service touch point that result in real-time, actionable business intelligence that helps drive your operations.

**Roadside Survival:**  
*Low-Tech Solutions to Automobile Breakdowns*  
*Booth 118*  
Walt Brinker | Walt_brinker@hotmail.com  
281-703-2881 | www.roadsidesurvival.com/ 

The book is an easy-to-read, unique collection of wisdom and practical advice from over 2,000 free-of-charge roadside assists the author has performed as a hobby, to empower all drivers to prevent and contend with breakdowns. More than 20 anecdotes from actual assists, several humorous, introduce, illustrate and reinforce concepts and techniques. Includes 56 pictures and illustrations with captions. Solutions are simple, low tech, easily understood, and enable a driver of a disabled vehicle to drive it off an interstate highway or parking lot, to a facility which can fix the problem, or to obtain items needed to prevent recurrence.

**SambaSafety**  
*Tuesday Morning Networking Break*  
Jim Carroll | jtcarroll@mindspring.com  
858-353-2354 | www.sambasafety.com

SambaSafety is the leading provider of driver risk management solutions in North America. Our mission is to guide our customers to make the right decision at the right time. Through patented technology and advanced workflow management, we deliver a full range of driver-centric solutions from motor vehicle records and true continuous driver monitoring to driver policy enforcement and benchmarking. By collecting, correlating and analyzing motor vehicle records (MVRs) and other data sources, we identify driver risk and enable our customers to modify their drivers’ behavior, reduce accidents, ensure compliance and lower costs—ultimately improving driver and community safety.
Exhibitors and Sponsors

Solutions Thru Software International
Booth 213
Administrators Dinner Cosponsor & President’s Welcome Reception Sponsor

Cori Cuthbertson | cori@sts-intl.com
877-926-4637 | www.solutionsthrusoftware.com

With over 20 years of experience, Solutions Thru Software is the industry’s leading provider of computerized testing solutions and associated products. At STS, we put our customers first. We provide flexible, proven solutions to meet your business needs. We pride ourselves on providing timely, efficient service and reliable, user-friendly technology that increases productivity and satisfaction in today’s busy work environments. Take a look at our knowledge testing, road testing, and scheduling solutions and you will find technology designed and backed by people who truly commit to meeting your needs.

SourceHOV
Booth 307

Tim Shields | tim.shields@sourcehov.com
404.330.2062 | www.sourcehov.com

SourceHOV, surpassing $900 million in revenue, serves more than half of the Fortune 100® with deep domain expertise in document-centric applications for clients in the Public Sector, as well as Finance and Accounting, Banking, Insurance, and Healthcare. SourceHOV leverages highly scalable and modular technology platforms to deliver reliability, security and high levels of performance for mission-critical processes in conjunction with hardware and software solutions. The company’s global workforce consists of more than 15,000 employees serving customers in 55+ countries across the Americas, EMEA, and pan-Asia.

Southern Automotive Trade Association Executives (SATAE)
Conference Staff Shirt Cosponsor

Tom Dart | tdart@adaaweb.com
334-546-1951 | www.adaaweb.com

Southern Automotive Trade Association Executives (SATAE) represents the new car and truck dealers associations in Region II.
**Tensator**  
**Booth 303**

Pamela Laux | pamela.laux@tensator.com | 214-310-8058  
Darrell Zorn | darrell.zorn@tensator.com | 651-202-8754  
www.tensator.com

Tensator is the global leader in the management of the customer journey for the motor vehicle sector. Our product range includes advanced technology offerings including: Inline® Greeter, Inline® Mobile App, Inline® Corporate TV, Inline® Business Analyzer, SMS hosted model, ticketing solutions and self-services systems. Our solutions improve overall operational efficiencies, optimize staffing allocation while promoting effective service times, thus reducing abandonment rates and exceeding customer expectations.

**U-Haul International**  
**Traditional Past Presidents’ Salty Dog Breakfast Sponsor**

Joe Cook | joe_cook@uhaul.com  
602-760-4932 | www.uhaul.com

Since 1945, U-Haul has been the choice for the do-it-yourself mover. We rent our distinctive orange and white U-Haul trucks, trailers and towing devices as well as offer self-storage rooms through a network of company-operated moving centers and independent U-Haul dealers. U-Haul customers’ patronage has enabled the company to maintain the largest rental fleet in the do-it-yourself moving industry. The company provides industry leading moving and storage boxes and an extended line of packing supplies to protect customer possessions. U-Haul is also the largest installer of permanent trailer hitches in the automotive aftermarket.

**Valid USA – Identity Solutions**  
**Booth 301**

Mike Fox | mfox@validusa.com  
260-414-6346 | www.validusa.com

Valid USA delivers State Driver’s Licenses through our innovative, highly-secure solutions, tailored to the unique needs of each state. We offer a product approach to state driver’s license programs, in contrast to the one-off implementation common in the market today. Our approach ensures a constantly improved and up-to-date solution is available consistently and across all deployed installations by our clients.
The Waldale Irwin Hodson Group, with six License Plate manufacturing and fulfillment sites located across both the United States and Canada, provides a wide range of products and services to both the License Plate and Motor Vehicle communities. We use the most current industry ‘best practice’ concepts to supply our North American jurisdictional customers with first rate, quality products and superior customer service.
Thank you to sponsors of general conference items

**Attendee Bag**
Center for Advanced Public Safety (CAPS) at the University of Alabama
Fast Enterprises LLC

**Conference App**
NIC Inc.

**Conference Staff Shirts**
NIC Inc.
Southern Automobile Trade Association Executives

**Daily News**
Computerized Vehicle Registration
Express Motor Vehicle Administration

**Hotel Key Cards**
MorphoTrust USA

**Name Badge Holder**
Fast Enterprises LLC

**Private-Label Water**
Marquis ID, a Gemalto company

**Program Printing**
LexisNexis Government Solutions, a division of LexisNexis Risk Solutions

**Souvenir License Plates**
3M Company

**Travel Assistance**
Industry Advisory Board

**Youth Registration Bags**
Entrust Datacard

**Youth T-Shirts**
Motor Vehicle Network
Thank you to the Industry Advisory Board for their collective support of the AAMVA Region II Conference

3M Company
American Bank Note Company
AudaExplore
Carfax, Inc.
CBN Secure Technologies Inc.
Computerized Vehicle Registration
DealerTrack
Deloitte Consulting LLP
Entrust Datacard
Experian Information Solutions, Inc
Giesecke & Devrient
HireRight
Industry Advisory Board
Insurance Information Exchange
Insure-Rite, Inc.
Intellectual Technology, Inc.
Intellicheck Mobilisa
LexisNexis Risk Solutions
Manheim Auctions
MorphoTrust USA
NIC Inc.
NOBEL Systems, Inc.
OpenText
OpSec Security Group
Parsons
Penske Truck Leasing, Co., LP
Q-Matic Corporation
R. L. Polk & Company
Solutions Thru Software International
TML Information Services, Inc.
U-Haul International
Zebra Technologies Corporation
<table>
<thead>
<tr>
<th>Year</th>
<th>President</th>
<th>State</th>
</tr>
</thead>
<tbody>
<tr>
<td>1934</td>
<td>L. S. Harris</td>
<td>North Carolina*</td>
</tr>
<tr>
<td>1935</td>
<td>John Q. Rhodes, Jr.</td>
<td>Virginia*</td>
</tr>
<tr>
<td>1936</td>
<td>James P. Pierney</td>
<td>West Virginia*</td>
</tr>
<tr>
<td>1937</td>
<td>W. L. Joiner</td>
<td>Georgia*</td>
</tr>
<tr>
<td>1938</td>
<td>A. W. Bohlen</td>
<td>South Carolina*</td>
</tr>
<tr>
<td>1939</td>
<td>J. C. Cornish</td>
<td>Louisiana*</td>
</tr>
<tr>
<td>1940</td>
<td>T. Weller Smith</td>
<td>Alabama*</td>
</tr>
<tr>
<td>1941</td>
<td>Brig. Steve Alford</td>
<td>Louisiana*</td>
</tr>
<tr>
<td>1942</td>
<td>M. C. Conners</td>
<td>Oklahoma*</td>
</tr>
<tr>
<td>1943</td>
<td>Henny J. Diggs</td>
<td>Florida*</td>
</tr>
<tr>
<td>1944</td>
<td>J. C. Webb</td>
<td>South Carolina*</td>
</tr>
<tr>
<td>1945</td>
<td>E. J. Arney</td>
<td>Texas*</td>
</tr>
<tr>
<td>1946</td>
<td>Orville Howard</td>
<td>Kentucky*</td>
</tr>
<tr>
<td>1947</td>
<td>Joe W. Garrett</td>
<td>North Carolina*</td>
</tr>
<tr>
<td>1948</td>
<td>Don McCougherty</td>
<td>West Virginia*</td>
</tr>
<tr>
<td>1949</td>
<td>William L. Goth</td>
<td>Virginia*</td>
</tr>
<tr>
<td>1950</td>
<td>Guy McCullen</td>
<td>Mississippi*</td>
</tr>
<tr>
<td>1951</td>
<td>Arch Livingston</td>
<td>Florida*</td>
</tr>
<tr>
<td>1952</td>
<td>Percy Dupuy</td>
<td>Louisiana*</td>
</tr>
<tr>
<td>1953</td>
<td>J. E. Quaires, Jr.</td>
<td>South Carolina*</td>
</tr>
<tr>
<td>1954</td>
<td>John M. Kinniard</td>
<td>Kentucky*</td>
</tr>
<tr>
<td>1955</td>
<td>H. E. Phifer</td>
<td>Alabama*</td>
</tr>
<tr>
<td>1956</td>
<td>Z. D. Arkens</td>
<td>Tennessee*</td>
</tr>
<tr>
<td>1957</td>
<td>Carl H. Tyler</td>
<td>Oklahoma*</td>
</tr>
<tr>
<td>1958</td>
<td>Ina S. Thompson</td>
<td>Florida*</td>
</tr>
<tr>
<td>1959</td>
<td>W. H. L. Woodyard</td>
<td>Arkansas*</td>
</tr>
<tr>
<td>1960</td>
<td>Edward Scheidt</td>
<td>North Carolina*</td>
</tr>
<tr>
<td>1961</td>
<td>Curtis G. Breaux</td>
<td>Louisiana*</td>
</tr>
<tr>
<td>1962</td>
<td>Floyd Murphy</td>
<td>Texas*</td>
</tr>
<tr>
<td></td>
<td>Bart Couch</td>
<td>Texas*</td>
</tr>
<tr>
<td>1963</td>
<td>Bart Couch</td>
<td>Texas*</td>
</tr>
<tr>
<td>1964</td>
<td>Col. H. N. Kirkman</td>
<td>Florida*</td>
</tr>
<tr>
<td>1965</td>
<td>Murray Chappel</td>
<td>Georgia*</td>
</tr>
<tr>
<td>1966</td>
<td>Louis P. Boudreaux</td>
<td>Louisiana*</td>
</tr>
<tr>
<td>1967</td>
<td>Glenn Lovern</td>
<td>Kentucky*</td>
</tr>
<tr>
<td></td>
<td>Robert W. Townsley</td>
<td>Texas*</td>
</tr>
<tr>
<td>1968</td>
<td>Robert W. Townsley</td>
<td>Texas*</td>
</tr>
<tr>
<td>1969</td>
<td>Robert L. Lester</td>
<td>Oklahoma*</td>
</tr>
<tr>
<td>1970</td>
<td>William M. Gardner</td>
<td>Oklahoma*</td>
</tr>
<tr>
<td>1971</td>
<td>J. I. Lowe</td>
<td>Florida*</td>
</tr>
<tr>
<td></td>
<td>Paul Gaither</td>
<td>Mississippi*</td>
</tr>
<tr>
<td>1972</td>
<td>Paul Gaither</td>
<td>Mississippi*</td>
</tr>
<tr>
<td>1973</td>
<td>Emory P. Austin</td>
<td>South Carolina*</td>
</tr>
<tr>
<td>1974</td>
<td>Capt. Ray M Terry</td>
<td>Virginia*</td>
</tr>
<tr>
<td>1975</td>
<td>Henry P. Draughon</td>
<td>Alabama*</td>
</tr>
<tr>
<td>1976</td>
<td>Newman W. Jackson</td>
<td>Texas*</td>
</tr>
<tr>
<td>1977</td>
<td>J. M. “Bill” Penny</td>
<td>North Carolina*</td>
</tr>
<tr>
<td>1978</td>
<td>Maj. Clay W. Keith</td>
<td>*</td>
</tr>
<tr>
<td>1979</td>
<td>Virginia L. Roberts</td>
<td>West Virginia*</td>
</tr>
<tr>
<td>1980</td>
<td>J. L. Merrill</td>
<td>Oklahoma</td>
</tr>
<tr>
<td>1981</td>
<td>John J. Politz</td>
<td>Louisiana*</td>
</tr>
<tr>
<td>1982</td>
<td>Al R. Richburg</td>
<td>Mississippi*</td>
</tr>
<tr>
<td>1983</td>
<td>Donald E. Williams</td>
<td>Virginia</td>
</tr>
<tr>
<td>1984</td>
<td>A. W. “Will” Utsey</td>
<td>South Carolina*</td>
</tr>
<tr>
<td>1985</td>
<td>Harold J. Hammond</td>
<td>Alabama</td>
</tr>
<tr>
<td>1986</td>
<td>Paul W. Reed</td>
<td>Louisiana*</td>
</tr>
<tr>
<td></td>
<td>Charles J. Brantley</td>
<td>Florida</td>
</tr>
<tr>
<td>1987</td>
<td>Charles J. Brantley</td>
<td>Florida</td>
</tr>
<tr>
<td></td>
<td>Billy Patridge</td>
<td>Mississippi</td>
</tr>
<tr>
<td>1988</td>
<td>Gene Peter</td>
<td>Kentucky*</td>
</tr>
<tr>
<td>1989</td>
<td>Maurice Beckham</td>
<td>Texas</td>
</tr>
<tr>
<td>1990</td>
<td>William Hiatt</td>
<td>North Carolina</td>
</tr>
<tr>
<td>1990</td>
<td>Robert Hodges</td>
<td>North Carolina</td>
</tr>
<tr>
<td>1991</td>
<td>Clint E. Moye</td>
<td>Georgia</td>
</tr>
<tr>
<td>1992</td>
<td>John R. Malone</td>
<td>Oklahoma*</td>
</tr>
<tr>
<td>1993</td>
<td>Fredrick D. Porter</td>
<td>Arkansas</td>
</tr>
<tr>
<td>1994</td>
<td>Jane L. Cline</td>
<td>West Virginia</td>
</tr>
<tr>
<td>1995</td>
<td>Rex L. McDonald</td>
<td>Louisiana</td>
</tr>
<tr>
<td>1996</td>
<td>J. Glenn Beckham</td>
<td>South Carolina</td>
</tr>
<tr>
<td>1997</td>
<td>Fred O. Dickinson</td>
<td>Florida</td>
</tr>
<tr>
<td></td>
<td>III, Florida</td>
<td></td>
</tr>
<tr>
<td>1998</td>
<td>Martha A. Irwin</td>
<td>Tennessee</td>
</tr>
<tr>
<td>1999</td>
<td>Jerry L. Dike</td>
<td>Texas</td>
</tr>
<tr>
<td>2000</td>
<td>Ed Logsdon</td>
<td>Kentucky</td>
</tr>
<tr>
<td>2001</td>
<td>Lester Herrington</td>
<td>Mississippi</td>
</tr>
<tr>
<td>2002</td>
<td>Tim Burgess</td>
<td>Georgia</td>
</tr>
<tr>
<td>2003</td>
<td>Kay Hodges</td>
<td>Louisiana</td>
</tr>
<tr>
<td>2004</td>
<td>Robert McCain</td>
<td>Alabama</td>
</tr>
<tr>
<td>2005</td>
<td>Karen Grimm</td>
<td>Virginia</td>
</tr>
<tr>
<td>2006</td>
<td>Glenn Turner</td>
<td>Florida</td>
</tr>
<tr>
<td>2007</td>
<td>Marcia Adams</td>
<td>South Carolina</td>
</tr>
<tr>
<td>2008</td>
<td>Michael Munns</td>
<td>Arkansas*</td>
</tr>
<tr>
<td>2009</td>
<td>Russ Nordstrom</td>
<td>Oklahoma</td>
</tr>
<tr>
<td>2010</td>
<td>Mike Robertson</td>
<td>North Carolina</td>
</tr>
<tr>
<td>2011</td>
<td>Joe Miller</td>
<td>West Virginia</td>
</tr>
<tr>
<td>2012</td>
<td>Greg Dozier</td>
<td>Georgia</td>
</tr>
<tr>
<td>2013</td>
<td>Robert G. Mikell</td>
<td>Georgia</td>
</tr>
<tr>
<td>2014</td>
<td>Tony Lawler</td>
<td>Mississippi</td>
</tr>
</tbody>
</table>

*Deceased
Greetings from Kentucky!

We are honored to host the Annual Region II Conference of the American Association of Motor Vehicle Administrators (AAMVA), to be held on June 21-25, 2016, in beautiful downtown Louisville. A city known as both the “southern most northern city” and “the northern most southern city.” A place so unique, that you can pronounce the name 5 different ways – Looavul, Luhvul, Loueville, Looaville and Looeyville! Located at the falls of the Ohio River, this city is famous for bourbon, thoroughbred racing and a rich southern heritage that is splashed with small town hospitality and warmth.

‘Excellence through Partnerships,’ the theme for the 2016 Region II Conference, is sure to be a winning ticket - we face along with hot topics that will keep each of us on the cutting edge within our respective agency. In a time when many departments are stretched thin by economic restraints, it is imperative that we garner and strengthen our partnerships to best serve our customers. The ‘unbridled possibilities’ are countless when we work together to reach the same goal.

In the race to save lives and stream line motor vehicle services, there is no finish line, but there are front runners. I urge you to join us at the front of the pack at the Region II Conference for an unforgettable ride. It’s a sure bet that will pay big returns!

Best Regards,

Lt. Colonel Jack A. Miniard
PREVENT FRAUD AND IMPROVE PUBLIC SAFETY
by Verifying an Identity before Issuing a License

The driver’s license has become more than a document granting authority to drive, it has become the *de facto* document for both commercial and government entities to validate identity and residency. A fraudulently obtained driver’s license is the “Golden Ticket” for fraudsters and criminals to pass through law enforcement and public benefit programs undetected with a false identity.

Using the LexisNexis identity proofing solutions and the LexisNexis patented linking technology, LexID®, DMVs can:

- Detect synthetic or fraudulent identities that already exist in DMV systems and when someone applies for a driver’s license.
- Identify fraud tied to the use of identities from deceased or incarcerated individuals on a state and national basis.
- Catch individuals that use easily falsified residency documents or false Social Security numbers to obtain a license.

The LexisNexis identity proofing solutions are backed by decades of identity management experience across multiple industries. With access to over 37 billion public records from more than 10,000 data sources powering our identity solutions, DMVs can quickly validate and authenticate identities with confidence, stopping false identities from entering DMV systems, reducing driver’s license fraud and improving overall public safety.

For More Information
Visit IdentityGov.com/DMV
or call 888.579.7638

LexisNexis and the Knowledge Burst logo are registered trademarks of Reed Elsevier Properties Inc., used under license. Other products and services may be trademarks or registered trademarks of their respective companies. Copyright © 2015 LexisNexis. All rights reserved.