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Region II Board of Directors and Jurisdictions

Board of Directors

President
Captain Frederick Williams, Jr.
Commander
Kentucky State Police Academy

First Vice President
Linda K. Cone
Executive Assistant
Tennessee Department of Safety & Homeland Security

Second Vice President
Robert Irving
Assistant Commissioner, Field Operations
Virginia Department of Motor Vehicles

Secretary/Treasurer
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South Carolina Department of Motor Vehicles

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Texas Department of Motor Vehicles

Immediate Past President
Brenda R. Coone
Deputy Commissioner of Revenue
Alabama Department of Revenue

Ex-officio Member
Anne S. Ferro
President & CEO
AAMVA

Regional Director
Patrice Aasmo
AAMVA

Jurisdictions

Alabama  Kentucky  Oklahoma  U.S. Virgin Islands
Arkansas  Louisiana  South Carolina  Virginia
Florida  Mississippi  Tennessee  West Virginia
Georgia  North Carolina  Texas  Puerto Rico
Conference Program Planning Committee

Chair, Program Planning Committee
Sherry Bray
Information Office Supervisor, Kentucky State Police

Session Leads
Millicent N. Ford
Assistant Commissioner for Driver, Vehicle & Data Management Services
Virginia Department of Motor Vehicles

Jo Carol Roberts
Executive Staff Advisor
Kentucky Transportation Cabinet

Deb Roby
Deputy Director, Motorist Services
Florida Department of Highway Safety & Motor Vehicles

Captain Robert S. Sawyer
Supervisor, License and Theft Bureau
North Carolina Division of Motor Vehicles

Georgia Steele
Director, Motor Vehicle Division
Georgia Department of Revenue

Rick Taylor
Deputy Commissioner
Kentucky Department of Vehicle Regulation

George Theobald
Director, Program Management Office
Georgia Department of Driver Services

Captain Frederick Williams, Jr.
Commander, Kentucky State Police Academy

Conference Planning Team

Sherry Bray
Information Office Supervisor
Kentucky State Police
Conference Co-coordinator

Boyce Wells
Kentucky State Police
Conference Co-coordinator

Debbie Fisher
Kentucky State Police
Guest/Youth Track Coordinator

Matthew Cole
Kentucky Department of Vehicle Regulation
Guest/Youth Track Coordinator

Sherry Fitzgerald
Kentucky State Police Driver Testing Branch
Conference Registration

Tara Thomas
Kentucky State Police Commercial Vehicle Enforcement
Conference Registration

Paul Mauer
Kentucky Division of Motor Vehicle Licensing
Golf Tournament Coordinator

Patrice Aasmo
AAMVA

Jessica Hill
AAMVA

Damian Bass
AAMVA

Kathi Springer
AAMVA

Marc Funn
AAMVA

Rob Stershic
AAMVA

Dianne Graham
AAMVA
June 12, 2016

Dear Friends:

On behalf of the Commonwealth, Glenna and I welcome the American Association of Motor Vehicle Administrators to Louisville. We are proud to host your members from across the nation here in the River City. Over the next few days, you will have an opportunity to interact with your colleagues, share methods of success, and develop valuable relationships.

With its scenic riverfront and historic downtown, coupled with a rich tradition of horse racing and fine arts, Louisville has established itself as one of the finest metropolitan areas in the country. We are honored that you have chosen to meet here, and hope that you will take advantage of the city’s numerous attractions.

Again, welcome to the Bluegrass State and best wishes for a successful and enriching visit to Kentucky’s largest city. We hope that your stay with us will be a memorable one, and we invite you to discover all that our great Commonwealth has to offer.

Sincerely,

Matthew G. Bevin
Governor
June 12, 2016

Greetings, and welcome to Louisville!

I’m so pleased you have chosen our city to host the American Association of Motor Vehicle Administrators.

We will do everything possible to make you feel at home in our city. You will find that we are a friendly and vibrant community offering top-notch facilities, one-of-a-kind attractions, a tasty, world renowned food and beverage scene and lots of places to have fun. With stops already planned at the Belle of Louisville, Ali Museum and Churchill Downs, it sounds like you are well on your way to experiencing some of what Louisville has to offer.

Louisville also is home to world-class arts, parks, restaurants and attractions. From our waterfront to the KFC Yum! Center, to the Frazier History and Louisville Slugger museums to Jefferson Memorial Forest, the largest city-owned forest in America – there is something for everyone.

I hope you have an exciting and enjoyable time.

Greg Fischer
Mayor

WWW.LOUISVILLEKY.GOV

OFFICE OF THE MAYOR
LOUISVILLE, KENTUCKY

GREG FISCHER
MAYOR
Dear Folks,

I’d like to personally welcome each of you to the 2016 AAMVA Region II Conference. The Kentucky State Police and the Kentucky Transportation Cabinet are proud to host this 83rd Annual Conference. We are excited about the opportunity to provide each of you with an excellent learning and networking experience as you enjoy our host city of Louisville, Kentucky.

The theme for this year’s Conference is “Excellence through Partnerships”. Partnerships are essential to our success which is evident in Kentucky’s unique quasi-Department of Motor Vehicle (DMV) structure. Kentucky currently has four separate agencies working together as a TEAM to provide services to the citizens of the Commonwealth.

Our Conference Team has worked hard to put together what we feel is an excellent agenda of educational topics. We feel that we have provided something for everyone. Topics covered include a broad variety from preparation for cyber-attacks in “CYA: Cover Your Assets” to working with millennials in “Developing the Next Generation of Leaders” to addressing dwindling funding sources in “Transportation Funding” to enhancing security and preparing for violence in the workplace in “Securing the Workplace”. We also offer an opportunity for you to network and visit with our industry partners who serve a vital role in providing solutions to our needs which makes all of our work-lives easier.

In addition to the educational and networking opportunities, our Conference Team has put together a number of great entertainment options for your visit in the Derby City. These events include trips to the Louisville Slugger Museum, Churchill Downs Museum, the Louisville Zoo, Mega Caverns, the Muhammad Ali Center as well as golfing and shopping. Additionally, Fourth Street Live is only a short walk away from the host hotel for evening and night-time entertainment.

Special thanks to Team Kentucky, our industry vendors, sponsors and especially the entire AAMVA team for working toward an excellent 2016 Region II Conference. Additionally, I’d like to thank each of you for your attendance and the expertise that you bring to this Conference. Each of you as organization leaders, have the vision, knowledge and experience to help us pave the way to a brighter future. We truly hope that you enjoy our Kentucky hospitality and the experiences you have during your visit in the “Bluegrass State”.

Very Respectfully,

Captain Fred Williams, Jr
Commander, Kentucky State Police Academy
President, AAMVA Region II, Inc.
Dear Colleagues:

One of my favorite things to say is “Welcome to Kentucky!” On behalf of the Department of Vehicle Regulation in the Kentucky Transportation Cabinet, I want to make you kindly welcome to our Commonwealth and to Louisville, my birthplace and a great American city. It is truly an honor for us to host the AAMVA-Region II conference, and I am deeply grateful to the people on the planning committee who have worked so hard to make sure our time here is well spent. I look forward to spending time with each of you in the coming days, learning from your experience, and working together to become the most effective professionals we can be.

One characteristic that most Kentuckians share is a deep sense of pride in our home state. In that spirit, I want to share with you a few items that make Kentucky the special place it is, points of which you may not be aware:

- Kentucky was the 15th state to join the Republic, officially joining on June 1, 1792
- Kentucky is one of four U.S. states constituted as a “Commonwealth,” joining Massachusetts, Pennsylvania and Virginia with this distinct identity
- Kentucky is the birthplace of both Abraham Lincoln and Jefferson Davis, a fact that helps explain our official status as “neutral” during the Civil War
- Kentucky is home to both the oldest public high school (Louisville Male High School) and the oldest university (Transylvania University) in the United States west of the Allegheny Mountains (both of which are my alma maters!)
- Kentucky is home to more beef cattle than horses, and is the largest beef-producing state in the United States east of the Mississippi River
- Kentucky has more farms than all but three other states

I could go on and on. I hope that you will take time to explore this place we call our Old Kentucky Home. The sun truly does shine brightly here, and we are delighted that you have joined us for a few days. I invite you to call on me anytime I can be of assistance during your stay. And once more, Welcome to Kentucky!

Best regards,

John-Mark Hack, Commissioner
Department of Vehicle Regulation

An Equal Opportunity Employer M/F/D
Conference Information

Conference Office
The Conference Office is located in the Paddock Room, Second Floor. Should you need assistance with conference details, the office will be open during the following hours:
Saturday, June 11 9:00 am – 5:00 pm
Sunday, June 12 7:30 am– 5:00 pm
Monday, June 13 7:30 am – 4:30 pm
Tuesday, June 14 7:30 am – 12:00 pm
Wednesday, June 15 7:30 am – 5:00 pm

Registration and Cyber Café
Registration is located in the Marriott Ballroom Salons 5-6 Foyer, Second Floor. Please stop by to register and pick up your registration materials during the following hours:
Saturday, June 11 1:00 pm – 5:00 pm (Grand Staircase Foyer)
Sunday, June 12 1:00 pm– 5:00 pm
Monday, June 13 7:30 am – 4:30 pm
Tuesday, June 14 9:00 am – 11:30 am
Wednesday, June 15 8:30 am – 12:00 pm

Cyber Café courtesy of Explore Information Services LLC

Guest/Youth Program
The Guest/Youth Program itinerary is packed with incredible activities to enjoy. Show Room, located on the First Floor will serve as the Guest/Youth Program meeting, drop-off and pick-up location. Everyone (adults included) participating in Guest/Youth Event activities must report to the Show Room.

Exhibit Hall
The Exhibit Hall is located in Marriott Ballroom Salons 1-6. The Exhibit Hall is open during the following hours:
Sunday, June 12 6:30 pm – 8:30 pm
President’s Welcome Reception
Monday, June 13 7:30 am – 3:00 pm

Name Badges
Your AAMVA Region II name badge is your “ticket” into all conference meetings and activities. The name badge is required for participation at all conference functions. Please make sure to wear it at all times. Badges must be worn for access into the exhibit hall and will be checked at the door.

Name Badge Holders courtesy of Applus Technologies, Inc.

Communication Devices
Please be courteous to fellow attendees by ensuring cell phones and other mobile devices are set to vibrate prior to all sessions and events hosted on-site.

Conference Mobile App
AAMVA Region II is proud to provide a conference mobile app. The mobile app can be downloaded from the Apple, Android, and Microsoft stores by searching AAMVA. Select “AAMVA Conferencing” where you can access the 2016 Region II Conference Mobile App and stay up to date with the program, speakers, and other happenings.

Conference Mobile App courtesy of NIC
Conference Attire

Saturday, June 11
Administrators’ Dinner: Belle of Louisville – Casual

Sunday, June 12
Board Meeting – Business Casual
Program Session Leads Meeting – Business Casual
Newcomers’ Orientation – Business Casual
President’s Welcome Reception – Business Casual or Casual
Youth Welcome Party – Very Casual

Monday, June 13
Opening Ceremony – Business or Business Casual
Sessions – Business Casual
Guest/Youth Program – Louisville Slugger Museum & Factory and Kentucky Science Center – Casual
Family Night: Muhammad Ali Center – Business Casual

Tuesday, June 14
Sessions – Business Casual
Optional Activities
Golf at Polo Fields Golf & Country Club – Golf attire
Churchill Downs – Very Casual

Wednesday, June 15
Sessions – Business Casual
Guest/Youth Program – Louisville Zoo and Louisville Mega Cavern – Very Casual
Youth Banquet – Very Casual
Kentucky State Reception and Banquet – Business or Semi-Formal

Terms

Business
For men: suit/coat and tie
For women: jacket, skirt/slacks

Business Casual
For men: collared shirt, slacks/khakis
For women: covered shoulders, skirt/slacks/khakis

Casual
For men: collared shirt, jeans, nice shorts
For women: modest tops, jeans, capris, nice shorts

Very Casual
For men: t-shirts, jeans, shorts, sandals/flip-flops
For women: t-shirts, jeans, shorts, sandals/flip-flops

Formal/Semi-Formal
For men: suit or dinner jacket
For women: cocktail attire or nice dress/pantsuit
6.11 Saturday

1:00 pm – 5:00 pm
Grand Staircase Foyer, Second Floor
Registration and Cyber Café
Cyber Café courtesy of Explore Information Services LLC

5:30 pm – 9:00 pm
Administrators’ Dinner – Belle of Louisville
(invitation only)
Courtesy of 3M, Insurance Information Exchange (iiX), Solutions Thru Software International, and Veridos America Inc.

Buses will begin loading at 5:00 pm at the 2nd Street entrance of the hotel and will depart at 5:15 pm.
Program

6.12 Sunday

8:00 am – 9:00 am
Marriott Ballroom Salon 8,
Second Floor
Board of Directors’
Breakfast
Courtesy of LexisNexis Risk
Solutions Inc., Insurance Data
Solutions

9:00 am – 12:00 pm
Bluegrass I-II, Second Floor
Board of Directors Meeting

9:00 am – 12:00 pm
Thoroughbred, Second Floor
Program Session Leads
Meeting

12:00 pm – 5:00 pm
Marriott Ballroom Salons 1-6
Exhibitor Move-in

1:00 pm – 5:00 pm
Marriott Ballroom Salons 5-6 Foyer,
Second Floor
Registration and Cyber Café
Cyber Café courtesy of Explore
Information Services LLC

3:30 pm – 5:00 pm
Marriott Ballroom Salon 7,
Second Floor
GENERAL SESSION
Newcomers’ Orientation
PRESENTER:
Ian Grossman
Vice President, Member Services &
Public Affairs, AAMVA

6:30 pm
Marriott Ballroom Salons 1-6,
Second Floor
Exhibit Hall Ribbon Cutting
Courtesy of Entrust Datacard

6:30 pm – 8:30 pm
Marriott Ballroom Salons 1-6,
Second Floor
President’s Welcome
Reception
Courtesy of Solutions Thru
Software International

6:30 pm – 8:30 pm
Show, First Floor
Youth Welcome Party
Program

6.13 Monday

7:30 am – 4:30 pm
Marriott Ballroom Salons 1-6, Second Floor

**Exhibit Hall Open**

7:30 am – 8:15 am
Marriott Ballroom Salons 1-6, Second Floor

**Breakfast**

7:30 am – 5:00 pm
Marriott Ballroom Salons 5-6 Foyer, Second Floor

**Registration and Cyber Café**
*Cyber Café courtesy of Explore Information Services LLC*

8:30 am – 9:30 am
Kentucky Ballroom Salons A-E, First Floor

**GENERAL SESSION**

**Opening Ceremonies**

**Call to Post**

Steve Buttleman  
*Churchill Downs Bugler*

**Call to Order**

Captain Frederick Williams, Jr  
*Commander, Kentucky State Police Academy and President, AAMVA Region II*

**Invocation**

Trooper David Norris  
*Kentucky State Police*

**Presentation of Colors**

Kentucky State Police Honor Guard

**National Anthem**

Trooper First Class William Gregory  
*Kentucky State Police*

**Special Guest Speakers**

Commissioner Richard Sanders  
*Kentucky State Police*

Commissioner John-Mark Hack  
*Department of Vehicle Regulation Kentucky Transportation Cabinet*

**Memorial Service**

Linda K. Cone  
*Executive Assistant, Tennessee Department of Safety & Homeland Security and First Vice President, AAMVA Region II*

**Roll Call**

Kevin Shwedo  
*Executive Director, South Carolina Department of Motor Vehicles and Secretary/Treasurer, AAMVA Region II*

**Remarks**

Richard D. Holcomb  
*Commissioner, Virginia Department of Motor Vehicles and AAMVA Chair of the Board*

**Remarks**

Anne S. Ferro  
*President & CEO, AAMVA*

**My Old Kentucky Home**

Steve Buttleman  
*Churchill Downs Bugler*
6.13 Monday

Program

9:00 am – 4:30 pm

GUEST/YOUTH ACTIVITY
Louisville Slugger Museum & Factory, Kentucky
Science Center
Louisville Slugger Museum is well-marked by the World’s Biggest Baseball Bat that casually leans against the side of the building. Whether a baseball fan or not, this fun trip will be a hit with all! Then we change gears and head to the Kentucky Science Center. With hundreds of interactive displays this hands-on tour will be enjoyed by all ages!

Please gather in the Show Room, First Floor. Vans will begin loading at 9:00 am from the 2nd Street entrance of the hotel and will depart at 9:15 am.

9:30 am – 10:00 am
Marriott Ballroom Salons 1-6, First Floor
Refreshment Break
Courtesy of Insure-Rite Inc. and TrueCar

10:00 am – 11:30 am
Marriott Ballroom Salons 1-6, First Floor
GENERAL SESSION
QuickConnect

12:00 pm – 1:00 pm
Marriott Ballroom Salons 1-6, Second Floor
Lunch
Program

1:00 pm – 2:30 pm
Kentucky Ballroom Salons
A-E, First Floor

GENERAL SESSION
Securing the Workplace
A general overview of recommendations and planning for response to workplace violence including active shooter situations. Topics covered will include theoretical perspectives on crime prevention, workplace design, place management, target hardening, access control, civil liabilities, conducting security assessments, preparedness planning, communication, training, delegation of authority, and a brief overview of the run, hide or fight response.

FACILITATOR:
Captain Robert Sawyer
Supervisor, License and Theft Bureau, North Carolina Division of Motor Vehicles

PRESENTERS:
Dr. Eric McCord
Assistant Professor, Department of Criminal Justice, University of Louisville

Captain Brent White
Post Commander, Post 2
Madisonville, Kentucky State Police

Lieutenant Norm Preston
Assistant Commander, Academy Branch, Kentucky State Police

2:30 pm – 3:00 pm
Marriott Ballroom Salons
1-6, Second Floor

Refreshment Break
Courtesy of Fast Enterprises LLC and PDP Group, Inc.

3:00 pm – 4:30 pm
CONCURRENT SESSIONS
CYA: Cover Your Assets
Marriott Ballroom Salons 7-8, Second Floor

This session will review recent cyber attacks on private-sector organizations. We will cover the limitations of current means of detecting, identifying, and responding to cyber threats. The training will discuss how an agency can build a solid security program (that keeps data safe and stands up to an audit) and how to minimize the chances of becoming the next security breach.

FACILITATOR:
Geoff Slagle
Director, Identification Standards, AAMVA

PRESENTERS:
Lieutenant Colonel TJ O’Connor
United States Army

David W. Burhop
Deputy Commissioner & Chief Information Officer, Virginia Department of Motor Vehicles
Automated and Connected Vehicles
Marriott Ballroom Salons 9-10, Second Floor

We will have an update from the Autonomous Vehicle Working Group and a look at National Safety Council’s tool, “My Car Does What?” We will also hear from an industry expert and a jurisdiction that is on the cutting edge!

FACILITATOR:
Deb Roby
Deputy Director of Motorist Services, Florida Department of Highway Safety and Motor Vehicles

PRESENTERS:
Brian Soublet
Deputy Director and Chief Counsel, California Department of Motor Vehicles

Brett Young
Deputy Director, Project Management Office, Georgia Department of Driver Services

Nicole Barranco
Director of State Government Relations, Volkswagen Group of America

Using CDLIS to Meet Medical Registry and other Emerging Needs
Bluegrass I-II, Second Floor

Using CDLIS to support Medical Registry requirements, CDLIS specification update, Canadian violation processing using CDLIS, and CDLIS reports.

FACILITATOR:
Kevin Lewis
Director, Driver Programs, AAMVA

PRESENTER:
Ashish Regmi
Lead Business Analyst, Driver Systems, AAMVA

5:00 pm – 9:00 pm
Night of Networking: Muhammad Ali Center

Join us as we visit this award-winning museum dedicated to the life of Muhammad Ali. The Center captures the inspiration derived from the story of Muhammad Ali’s incredible life and legacy.

Buses will begin loading from the 2nd Street entrance of the hotel beginning at 4:45 pm and will begin departing by 5:00 pm.
9:00 am – 11:30 am  
Marriott Ballroom Salons 5-6 Foyer, Second Floor  
Registration and Cyber Café  
Cyber Café courtesy of Explore Information Services LLC

7:30 am – 8:45 am  
Marriott Ballroom Salons 7-10, Second Floor  
Traditional Past Presidents’ Breakfast  
Courtesy of U-Haul International

9:00 am – 11:30 am  
Show, First Floor  
YOUTH ACTIVITY  
Video Games and Kentucky Craft Time

9:00 am – 11:30 am  
Kentucky Ballroom Salons E, First Floor  
GENERAL SESSION  
Jurisdiction Roundtable  
Refreshments courtesy of CBN Secure Technologies, Inc.

12:00 pm – 1:00 pm  
OPTIONAL AFTERNOON ACTIVITIES  
Golf at Polo Fields Golf & Country Club  
Courtesy of Intellectual Technology, Inc.

Spend an afternoon at this beautiful championship course with bent grass trees, lush fairways and greens that provide golfers outstanding shot making capabilities. Enjoy lunch at the Club’s newly renovated clubhouse that overlooks a fourteen-acre lake.

Bus will begin loading at 11:30 am from the 2nd Street entrance of the hotel and will depart at 11:45 am.

Tour of Churchill Downs and Kentucky Derby Museum

The Kentucky Derby Museum is one of the premiere attractions in Louisville celebrating tradition, history, hospitality and pride of the “fastest two-minutes” in horse racing. This interactive venue, with multiple exhibits, will be a treat for any age! This tour will include a visit to Churchill Down’s Backside Track, a venue that is usually closed to the general public. You won’t want to miss this!

Buses will begin loading at 11:30 am from the 2nd Street entrance of the hotel and will depart at 11:45 am.
7:00 am – 8:30 am  
Marriott Ballroom Salons 3-4, Second Floor  
**Administrators’ Breakfast**  
(invitation only)

7:30 am – 8:30 am  
Marriott Ballroom Salon 6, Second Floor  
**Breakfast**

8:30 am – 12:00 pm  
Marriott Ballroom Salons 5-6 Foyer, Second Floor  
**Registration and Cyber Café**  
Cyber Café courtesy of Explore Information Services LLC

8:30 am – 10:00 am  
**CONCURRENT SESSIONS**  
**Developing the Next Generation of Leaders**  
Marriott Ballroom Salons 7-8, Second Floor

Jurisdiction representatives will share information on leadership development programs they have implemented to aid in building a pipeline of leaders, including challenges faced in starting the program, what they are doing to address the needs of millennials, and program evaluation methods.

**FACILITATOR:**  
Millicent Ford  
Assistant Commissioner for Driver, Vehicle & Data Management Services, Virginia Department of Motor Vehicles

**PRESENTERS:**  
Captain Tony Thompson  
Law Enforcement Education, Education, Training and Research Division, Texas Department of Public Safety

Ann Raines Williamson  
Director of Human Resources, Georgia Department of Revenue

Terry Worrell  
Workforce Development Director, Human Resources Department, Virginia Department of Motor Vehicles
**Offender Re-entry**  
Marriott Ballroom Salons 9-10, Second Floor  
Learn how jurisdictions are partnering with their Department of Corrections and others to issue credentials to inmates prior to release through the use of mobile licensing units and other programs.  

**FACILITATOR/PRESENTER:**  
Deb Roby  
*Deputy Director of Motorist Services, Florida Department of Highway Safety and Motor Vehicles*  

**PRESENTERS:**  
Tonie Shields  
*Administrator, Office of Driver Services, Arkansas Department of Finance and Administration*  

Jonathan Butner  
*Operations Manager, Virginia DMV Connect, Virginia Department of Motor Vehicles*  

Portia Manley  
*Director of Field Operations, North Carolina Division of Motor Vehicles*  

**Salvage/Junk Vehicles**  
Bluegrass I-II, Second Floor  
Discussion on how states work to ensure the safety of passengers in these vehicles, pedestrians, and other road users and creating environments that promote consistent registration and titling practices.  

**FACILITATOR:**  
Cathie Curtis  
*Director, Vehicle Programs, AAMVA*  

**PRESENTERS:**  
Robert Worle  
*Program Manager, Motor Vehicle Division, Georgia Department of Revenue*  

Steve Levetan  
*Executive Vice President, Pull-A-Part, LLC*  

Sharon B. Madison  
*Deputy Director, Customer Service Delivery, South Carolina Department of Motor Vehicles*  

Jerry Sullivan  
*Vice President, Copart*
6.15 Wednesday

8:30 am – 4:30 pm
Show, First Floor

GUEST/YOUTH ACTIVITY
Louisville Zoo, Louisville Mega Cavern
We have a double dose of fun for guests and youth who will first travel to the Louisville Zoo, with over 1,500 exhibits on 134 acres. After lunch, we will take our group underground to the Mega Caverns. The cavern is located under the city of Louisville, spanning over 17 miles. While here, you can take a tram tour, zipline, or try one of their obstacle courses, all while being underground!

Please gather in the Show Room, First Floor. Vans will begin loading at 9:00 am from the 2nd Street entrance of the hotel and will depart at 9:15 am.

10:00 am – 10:30 am
Marriott Ballroom Salons 7-10
Foyer, Second Floor

Refreshment Break
Courtesy of AutoPoint

10:30 am – 12:00 pm
CONCURRENT SESSIONS
Driver Licensing and ID Verification Systems – S2S, DLDV, SAVE, USPVS, and RIDE
Marriott Ballroom Salons 7-8, Second Floor

This session will provide the latest information on how member jurisdictions are benefiting from use of verification services provided by AAMVA and DHS to protect the identity of their customers and improve the integrity of the state-issued identity credential. Programs include the State-to-State Verification Service (DIVS S2S), Driver License Data Verification Service (DLDV), Systematic Alien Verification for Entitlements (DHS SAVE), Verification of Lawful Status (VLS), U.S. Passport Verification Service (USPVS) and the Records and Information from DMVs for E-Verify (RIDE).

FACILITATOR/PRESENTER:
Philippe Guiot
CIO, AAMVA

PRESENTERS:
Rich Carter
Clerus Solutions

Steven Leak
Indiana Bureau of Motor Vehicles

Timothy Benz

Nalini Rangaraju
Project Director, Verification Systems, AAMVA

Sara Bush

Program
Traffic Incident Management
Marriott Ballroom Salons 9-10, Second Floor

TIM consists of a planned and coordinated multi-disciplinary process to detect, respond to, and clear traffic incidents so that traffic flow may be restored as safely and quickly as possible. Effective TIM reduces the duration and impacts of traffic incidents and improves the safety of motorists, crash victims and emergency responders.

FACILITATOR:
Captain Robert Sawyer
Supervisor, License and Theft Bureau, North Carolina Division of Motor Vehicles

PRESENTERS:
Tim Emington
Operations Manager, TRIMARC, Kentucky Transportation Cabinet

Barbara Rohde
Executive Director, Mileage Based User Fee Alliance

Jim Tymon
COO/Director of Policy and Management, AASHTO

12:00 pm – 1:30 pm
Kentucky Ballroom Salons A-E, First Floor

Awards Luncheon

1:30 pm – 3:00 pm

CONCURRENT SESSIONS
System Modernization
Marriott Ballroom Salons 7-8, Second Floor

Hear the latest information on the System Modernization Working Group status, and get a close look at the modernization accomplishments in Tennessee, Kentucky and Florida.

FACILITATOR:
Deb Roby
Deputy Director of Motorist Services, Florida Department of Highway Safety and Motor Vehicles

PRESENTERS:
Heather Stout
Executive Director of the Office of Information Technology, Kentucky Transportation Cabinet

Jon Eiler
Kentucky Automated Vehicle Registration System (KAVIS) Project Manager, Kentucky Transportation Cabinet

Transportation Funding
Bluegrass I-II, Second Floor

What’s happening to backfill dwindling transportation funding? Hear more about the Transportation Bill analysis and learn what others are doing (tolling, mileage based user fees, etc.) to address the situation.

FACILITATOR:
Ian M. Grossman
Vice President, Member Services and Public Affairs, AAMVA

PRESENTERS:
Thomas L. Nelson, Jr., P.E.
Kentucky Division Administrator, Federal Highway Administration
Linda K. Cone  
Executive Assistant,  
Tennessee Department of Safety & Homeland Security

Terrence Samuel  
Director, Office of Motorist Modernization, Florida Department of Highway Safety and Motor Vehicles

Partnering for Efficient, Safer Roads  
Marriott Ballroom Salons 9-10, Second Floor

Overview of Kentucky Automated Truck Screening (KATS system) and its impact at weigh station screenings to aid officers in making better decisions. Panel discussion on motor carrier safety with perspectives from federal and state partners.

FACILITATOR:  
Jennifer Walton  
Intelligent Transportation System Program Manager, Kentucky Transportation Center, University of Kentucky

PRESENTERS:  
Mark Bell  
Research Associate, Kentucky Transportation Center, University of Kentucky

Brian Beaven  
Assistant Director, Division of Motor Carriers, Kentucky Department of Vehicle Regulation

William Hill  
President/Owner, Hill Transportation Services, Inc.

Officer Jason Morris  
Commercial Vehicle Enforcement Division, Kentucky State Police

Linda Goodman  
State Program Specialist, Federal Motor Carrier Safety Administration (Kentucky Division)

3:00 pm – 3:30 pm  
Marriott Ballroom Salons 7-10  
Foyer, Second Floor

Refreshment Break  
Courtesy of Polk

3:30 pm – 5:00 pm  
Marriott Ballroom Salons 7-8, Second Floor

GENERAL SESSION  
Annual Membership Meeting

Call to Order  
Captain Frederick Williams, Jr, Commander Kentucky State Police Academy and President, AAMVA Region II

Roll Call  
Kevin Shwedo  
Executive Director, South Carolina Department of Motor Vehicles and Secretary/Treasurer, AAMVA Region II

AAMVA Region II President’s Report  
Captain Frederick Williams, Jr, Commander Kentucky State Police Academy and President, AAMVA Region II
Report on Conference Program Sessions
Sherry Bray
Information Office Supervisor, Kentucky State Police and Program Coordinator

Nominations Committee Report
Brenda R. Coone
Deputy Commissioner of Revenue, Alabama Department of Revenue

Election
Captain Frederick Williams, Jr, Commander Kentucky State Police Academy and President, AAMVA Region II

Remarks of the President-Elect
Linda K. Cone
Executive Assistant, Tennessee Department of Safety & Homeland Security and President-elect, AAMVA Region II

Adjournment
We provide highly configurable solutions and services for the identification of people, objects and transactions.

We uniquely partner with our clients and strive to deliver value exceeding their expectations by leveraging: innovative future-ready solutions, dedicated teams assigned to client programs, and highly-secure centralized production & fulfillment facilities.

Let’s discuss your jurisdiction’s ideal Driver’s License solution for today and the future.

Please visit us at Booth #211 or www.validusa.com to learn more about how we can help you succeed on your mission.
Auto Data Direct, Inc. (ADD) provides a suite of innovative tools to help jurisdictions and a wide range of industries securely access real-time motor vehicle data, expedite federal and state-required processes, and meet specific business needs.

ADD is proud to support AAMVA Region II member jurisdictions as an industry partner.
Auto Data Direct, Inc. (ADD) provides a suite of innovative tools to help jurisdictions and a wide range of industries securely access real-time motor vehicle data, expedite federal and state-required processes, and meet specific business needs. ADD is proud to support AAMVA Region II member jurisdictions as an industry partner.

Exhibitors and Sponsors

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Armed with innovative technology and industry experience, 3M provides ingenious solutions for a variety of transportation industries across the globe. Our complete spectrum of products, services and solutions address the common challenges of the motor vehicle industry to enhance organizational performance and productivity. 3M offers license plate materials and equipment, as well as on-demand services, to enhance DMV operations; world class security for driver credentials and secure vehicle identification solutions; automated license plate readers and software; automated fingerprint systems, and mobile ID solutions.

ACA Computer Integrators, Inc.
Booth 312
Roosevelt Allen | roosevelt@acacomputers.net
888-836-6193 | www.acacomputers.net
ACA Computer Integrators specializes in IT project management with a focus on identity system implementation. Since 2004, we have provided superior, cost effective solutions for public and private enterprises. Executive Director and President Roosevelt Allen has over 20 years’ experience in Operations and Project Management and has overseen numerous projects specific to DL/ID card systems. Mr. Allen has a thorough knowledge of workstation and server operations and his photo ID backdrop design has been used in RMV/DMV offices throughout New England. Visit us in booth 312 to learn more about our products and services!

ACF Technologies, Inc.
Booth 204
Josh Gravley | josh.gravley@acftechnologies.com
828-398-0040 | www.customerflow.com
ACF Technologies offers Customer Xperience Management (CXM) solutions for the motor vehicle and other government markets. We currently provide solutions that encompass the entire customer experience including: Mobile Applications, Cloud Hosting, Appointment Scheduling, Queuing, Lobby Management, and Customer Feedback. We specialize in enterprise scale agencies who need accurate reporting and analytics to improve their organization. Through the combination of our cutting edge software and non-proprietary hardware devices, ACF has redefined the customer service process.
**Exhibitors and Sponsors**

**American Association of Motor Vehicle Administrators (AAMVA)**  
Booth 301

Dianne Graham | dgraham@aamva.org  
703-522-4200 | www.aamva.org

Founded in 1933, AAMVA serves North American motor vehicle and law enforcement agencies to accomplish their missions. The association’s vision-Safe Drivers, Safe Vehicles, Secure Identities, Saving Lives-guides AAMVA’s activities, resources, and programs in driver licensing, vehicle titling/registration, motor carrier services, identity management, and technology solutions. Please visit our website at www.aamva.org to find out about our specific programs and technology services and for information and best practices.

**Applus Technologies, Inc.**  
Conference Badge Holder Sponsor

Dennis Palmer | dpalmer@applustech.com  
847-687-8499 | www.applustech.com

Applus Technologies, Inc. is a full-spectrum provider of vehicle inspection and emissions testing solutions and electronic driver examination systems worldwide. With certification testing the common denominator, Applus develops hardware and software solutions, provides robust networks and databases, and dashboard management and reporting suites for efficient program administration. We have an outstanding reputation for delivering quality solutions on-time, as promised, to motor vehicle and environmental agencies at all levels - local, state and national. Our comprehensive solutions and services help jurisdictions achieve their program goals of increased customer satisfaction, better air quality and safer roads for the citizens they serve.

**Auto Data Direct**  
Conference Program Ad

George Armstrong | garmstrong@add123.com  
850-877-8804 | www.add123.com

Auto Data Direct, Inc. (ADD) provides a suite of innovative, web-based tools to help a wide range of industries securely access real-time motor vehicle data, expedite federal and state-required processes, and meet specific business needs. ADD’s history of jurisdictional cooperation goes back to its beginnings, in 1999, when ADD contracted with the Florida Department of Highway Safety and Motor Vehicles to offer web-based access to Florida motor vehicle data. Since then, ADD has steadily expanded its services, contracting with 34 jurisdictions, including providing certified towing notification letters in Texas, and building lien verification, title cancellation and salvage reporting services for Georgia.
AutoPoint

Wednesday Morning Networking Break

Bob Priselac | sales@autopoint.com
888.503.8040 | www.autopoint.com

At AutoPoint, we exist to create mutually beneficial relationships between our customers and their motorists. Everything we do is about creating empowering connections that just work for both parties. We have combined titling, marketing, and service solutions into one technology platform with value-focused tools that deliver peerless experiences and promote remarkable retention and revenue for our customers. Through our comprehensive, integrated platform, AutoPoint customers have exclusive access to innovative, cutting-edge tools that work to engage and retain motorists throughout the vehicle lifecycle and into the next vehicle purchase. Thriving relationships. Lifelong loyalty. It’s what AutoPoint is all about.

Bill2Pay

Booth 113

David Graham | David.Graham@Bill2Pay.com
904.421.7173 | www.bill2pay.com

Bill2Pay understands that the efficient processing of citation payments plays a critical role in maintaining excellent highway safety standards. CCPS was developed in 2004 for the Florida Motor Carrier Compliance Division to provide a unique payments and citation management system. Our customized solution offers both Online (web) and IVR (phone) payment applications allowing the carrier operator or carrier administration to process citation payments efficiently, accurately and in real-time. A robust, user-friendly admin portal provides detailed daily transaction reports to track payment activity.

CA Technologies

Booth 403

Beth Dendis | beth.dendis@ca.com
609.583.9032 | www.ca.com/publicsector

CA Technologies is the leading provider of application development, management, and security solutions. Providing software that fuels transformation for agencies and corporations alike and enabling them to seize the opportunities of the application economy. Software is at the heart of every agency and every business across every industry. From planning to development to management and security; and working with agencies and companies worldwide to change the way we live, transact and communicate. CA Technologies, where Business is Rewritten by Software.
Carfax
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Samantha Fitzgerald  |  samanthafitzgerald@carfax.com
703.850.6035  |  www.carfax.com

Carfax, a unit of IHS Inc., is the vehicle history expert for used car buyers, sellers and the automotive industry. Carfax created the Vehicle History Report in 1986 and continues to develop innovative services — like Carfax Used Car Listings and myCarfax — that make it easier to buy, sell and service used cars. Carfax maintains a database comprising over 15 billion vehicle history records from more than 92,000 sources worldwide. Based in Englewood, Colorado, USA, IHS is the leading global source of information, insight and analytics in the automotive industry and other critical areas that shape today’s business landscape.

CBN Secure Technologies, Inc.
*Booth 105*
*Tuesday Morning Networking Break*
Dan Sanchez  |  dsanchez@cbnsti.com
434.799.9280, ext. 4494  |  www.cbnco.com

CBN Secure Technologies delivers the highest standards of security, quality, and stability in identification documents and issuance systems. Our leadership in the identification solutions market is built on a tradition of customer-focused relationships. We do business differently, not just delivering our solutions on time and as advertised but providing leadership and working with our customers to address their changing business and technology needs. We proudly deliver the most trusted, polycarbonate, laser engraved DL/ID solutions from our purpose built North American operations to seven leading AAMVA jurisdictions, including New York State, the Commonwealth of Virginia, State of Wisconsin and Province of Alberta.

Copart
*Booth 213*
Jerry Sullivan  |  jerry.sullivan@Copart.com
317.557.7307  |  www.copart.com

Copart, founded in 1982, provides vehicle sellers with a full range of remarketing services to process and sell salvage and clean title vehicles to dealers, dismantlers, rebuilders, exporters and, in some states, end users. Copart remarkets vehicles through Internet sales utilizing VB3 technology. Copart sells vehicles on behalf of insurance companies, banks, finance companies, fleet operators, dealers, dealerships and others and cars sourced from the general public. Copart currently operates in the United States, Canada, the United Kingdom, Brazil, Germany, United Arab Emirates, Sultanate of Oman, and Spain. Copart links sellers to more than 750,000 members in over 150 countries.
CSG Government Solutions
Booth 310
Patti Garofalo | pgarofalo@csgdelivers.com
312-444-2760 | www.csgdelivers.com
CSG Government Solutions is a national leader in planning, managing, and supporting complex projects that modernize the information technology and business processes of large government programs. CSG’s Motor Vehicle program expertise helps you streamline processes and implement new technologies to modernize licensing and registration, highway safety, enforcement, and other functions. Since 1997, we have applied our expertise, innovation, and results-oriented mindset to the most complex program modernization projects of over 150 government and other organizations. We work with our clients in a spirit of partnership and collaboration to deliver the right results at the right time, for the right price.

CVR – Computerized Vehicle Registration
Daily News Cosponsor
Ken Mehall | kmehall@cvrreg.com
248.219.5032 | www.cvrconnect.com
Computerized Vehicle Registration (CVR) is a General Partnership between CDK Global and the Reynolds and Reynolds Company. Formed in 1992, CVR is the leading provider of Electronic Vehicle Registration and Titling programs in partnership with Motor Vehicle Agencies across the US. CVR currently has value added programs operational in 23 states and over 16,000 clients. CVR pioneered dramatic improvements in the speed, accuracy, efficiency, and security of the Vehicle Registration and Title process while extending this capability to the point of purchase. CVR processes over 15 million vehicle transactions and over 4 million secure DMV inquiries annually. CVR is dedicated to partnering with Motor Vehicle Agencies and key Dealer Associations to deliver process improvement, financial and operational benefits that translate to alternative delivery services and high value options offered to the driving public.
Dealtrack Technologies, Inc., a Cox Automotive Company
Attendee Bag Cosponsor

Beverly DeVine | beverly.devine@dealertrack.com
916.854.5444 | www.dealertrack.com

Dealertrack Technologies (Dealertrack), a Cox Automotive company, is dedicated to helping jurisdictions increase the efficiency of their title and registration processes by providing software solutions that seamlessly integrate the jurisdiction with industry workflows. Our innovative web-based software solutions result in reduced jurisdictional costs, improved customer satisfaction, and increased staff productivity, all at no cost to the jurisdiction. The Collateral Management Services team pioneered Electronic Lien and Title, which Dealertrack today offers in all participating jurisdictions. The Registration and Titling Solutions team provides electronic registration and titling services in 15 states. In addition, Dealertrack delivers specialty state solutions including Electronic Temporary Tags, ELT Gateway, and Motor Vehicle Inquiry.

Donate Life America
Booth 300

Hilary Czarda | hczarda@donatelife.net
804.377.3584 | www.donatelife.net

Donate Life America is a 501(c)3 not-for-profit alliance of national organizations and state teams across the United States committed to increasing organ, eye and tissue donation. Donate Life America manages and promotes the national brand for donation, Donate Life, and assists Donate Life State Teams and national partners in facilitating high-performing donor registries; developing and executing effective multi-media donor education programs; and motivating the American public to register as organ, eye and tissue donors.

Entrust Datacard
Booth 500
Exhibit Hall Ribbon Cutting

Tim Klabunde | tim.klabunde@entrustdatacard.com
95.988.1248 | www.entrustdatacard.com

Entrust Datacard connects citizens and their governments by providing trusted identity and secure transaction technologies for a wide range of applications — ranging from border crossing and driver licensing to national ID programs and e-gov portals. Our solutions empower government agencies to enhance service levels while strengthening security, mitigating risk and controlling costs.
Experian Automotive
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John Drewke | john.drewke@experian.com
224.698.3077 | www.autocheck.com

Experian Automotive provides information services and market intelligence that enables results-driven professionals to gain the fullest possible understanding of the market, the vehicles and the people who buy them. Its North American Vehicle DatabaseSM houses data on over 750 million vehicles and, with Experian’s credit, consumer and business information, provides an integrated perspective into the automotive marketplace. Experian Automotive’s AutoCheck® vehicle history reports provide dealers and consumers with in-depth information, allowing them to confidently understand, compare and select the right vehicles.

Explore Information Services, LLC
Registration & Cyber Café Sponsor

Heidi Holst | heidi.holst@exploredata.com  (Heidi) 651.295.1516
Scott Slick | scott.slick@exploredata.com  (Scott) 952.843.3183
www.exploredata.com

Explore Information Services, LLC and the U.S. operations of Audatex North America, Inc. have joined forces to become AudaExplore, a leading provider of underwriting and claims solutions to the insurance carrier, repair shop and government agency markets. For more than 20 years, Explore has been a trusted partner of government entities in providing violation monitoring and driver record information to the insurance industry. Explore IRP/IFTA is a next-generation IRP/IFTA solution that combines optimized workflows with web-based service delivery and electronic communications to drive efficiencies to critical IRP and IFTA processes.

Fairfax Imaging, Inc.
Booth 514

Michael Minter | mminter@ffximg.com
703.802.1220 | www.fairfaximaging.com

Fairfax Imaging is recognized as leader in information capture solutions, providing mission-critical systems to many State DMV’s such as CA, CO, VA, TX, and OH. Our Systems have modernized legacy systems at these locations to include document management systems, remittance processing and imaging. Recently Fairfax Imaging was awarded a contract in Colorado that will provide temporary registrations on all vehicles purchased in the State using a hosted cloud solution available for use by all automobile dealerships in the State. With more than twenty years of system integration experience, Fairfax Imaging offers innovative system solutions to address today’s DMV operational needs.
Fast Enterprises, LLC  
Booth 311

*Flash Drive & Download Center &
Monday Afternoon Networking Break Sponsor*

James G. Harrison | JHarrison@FastEnterprises.com
877.275.3278 | www.fastenterprises.com

Fast Enterprises is the premier provider of solutions for DMV system modernization. Our commercial off-the-shelf (COTS) solution, FastDS-VS, has been implemented in five motor vehicle agencies and three more states will come into production in the next several months. Our software is configured, rather than programmed, to meet any agency’s specific business and technical objectives, as proven by the diversity of our current user states. The solution is browser-based, platform-independent, and SOA-compliant. It runs on industry-standard hardware, database management systems, and operating systems. Our unblemished track record of on-time on-budget projects is unmatched in the industry. Ask our customers how FAST can help your modernization effort succeed!

Grant Street Group  
Booth 504

Brendan Sherry | brendan.sherry@grantstreet.com
412.246.1353 or 412.391.5555 ext 353 | www.grantstreet.com

For 20 years, we’ve worked with states, counties, cities, municipalities, and school districts around the country, helping them leverage technology to provide good government for their citizens. We’ve developed revolutionary platforms, hosting the world’s first electronic bond auction, first online tax lien auction, first successful web-based tax collection and billing system – to name just a few. Today we continue to build software solutions that help make government more effective, efficient, taxpayer friendly, and economical.

HID Global  
Booth 200

Rob Wolak | rwolak@hidglobal.com
952.946.6327 | www.hidglobal.com

HID Global is the trusted leader in products, services and solutions related to the creation, management, and use of secure identities for millions of customers worldwide. Recognized for robust quality and innovation, HID Global is the supplier of choice for OEMs, integrators, and developers serving a variety of markets that include government ID; physical access control; IT security, including strong authentication and credential management; card personalization; visitor management; and identification technologies for animal ID and industry and logistics applications. Headquartered in Austin, Texas, HID Global has over 2,200 employees worldwide and operates international offices that support more than 100 countries.
IBM
Booth 400

Richard Redpath | redpath@us.ibm.com
302.588.4002 | http://mi.ibmjstart.com

IBM Mobile Identity is an emerging technology that has embraced the challenge to re-THINK the current card-based approach for identity documents. It is a cloud-based cryptographic framework for issuing, managing, and challenging digital identification documents. IBM Mobile Identity isn’t just putting an image of a driver’s license on a mobile device - it allows institutions to easily issue digital identity documents, and creates an easy to use system for securely storing/managing documents on mobile devices. IBM Mobile Identity provides an end to end mechanism for ensuring that identity information is secure and private, as well as provides means for verifying.

Industry Advisory Board
Travel Assistance & Kentucky State Reception Sponsor

Betty Serian | bettyserianassociates@comcast.net
717.919.3919

The Industry Advisory Board (IAB) supports its mission by serving as trusted advisors to AAMVA and its members. As a long standing organization with diverse industry member representation, the IAB works with AAMVA to add value to the Association, to enhance communication and understanding between the private sector and AAMVA members; to promote the adoption of industry best practices that align with AAMVA’s mission and to assist AAMVA in advancing programs and policies that jointly benefit industry and AAMVA members. Through its sponsorship and scholarship efforts, the IAB helps AAMVA, its Regions and its members meet to bring about positive and impacting change.

Infosys Public Services
Booth 404

John L. McDonald | John_mcdonald01@infosys.com
860.818.4764 | www.infosyspublicservices.com

Infosys Public Services, a U.S. based subsidiary of Infosys (NYSE: INFY), is a leader in business consulting, technology solutions, and next-generation services. We partner with transportation agencies to implement solutions that are scalable, upgradeable – allowing them stay ahead of the innovation curve. Our solutions are based on commercial off the shelf (COTS) software components. IPS solutions, execution excellence and proven best practices allow clients to renew themselves while also creating new avenues to generate value. Visit www.infosyspublicservices.com to learn more.
Exhibitors and Sponsors

Insurance Information Exchange (iiX)
Administrators’ Dinner Cosponsor

Katie James | kjames@verisk.com
979.393.9182 | www.iix.com

Insurance Information Exchange (iiX), a member of the Verisk Analytics family of companies, is a leading provider of information, including motor vehicle records (MVRs), to insurance professionals and employers. Verisk is the property and casualty insurance industry’s leading supplier of statistical, actuarial, underwriting and claims data and decision support services. Dedicated to privacy, iiX provides employment screening and insurance underwriting reports nationwide through a state MVR network and nationally recognized consumer reporting agencies.

Insure-Rite Inc.
Monday Morning Networking Break

Bart Blackstock | bblackstock@insure-rite.com
801.556.3192 | www.insure-rite.com

Insure-Rite is a motor vehicle liability insurance verification system provider. The system uses a comprehensive system of tools designed specifically to meet the uninsured motorist identification needs of any jurisdiction. Building on individual successes in Utah, and joint success in Texas and West Virginia our services are unparalleled in the vehicle insurance verification services industry. The Insure-Rite team has more than 20 years of experience with insurance verification systems in Utah, Texas, Wyoming and West Virginia including: Data Exchange, Letter Campaigns, Customer Service Call Centers, Law Enforcement Interface and the IICMVA WEB services model.

Intellectual Technology, Inc.
Booth 201
Golf Sponsor

Von Swalley | vswalley@iti4dmv.com
260.459.8800; Cell: 317.408.8064 | www.iti4dmv.com

ITI is a leading technology and turn-key solution provider for motor vehicle agencies. ITI solutions run on proprietary “DMV on Demand” software that securely issues vehicle registrations, license plates and other official documents. Our software provides real time reporting, comprehensive auditing, transaction tracking and complete inventory management. ITI’s solutions include Self-Service Kiosks, Print-on-Demand, License Plate Manufacturing and Centralized Mail Fulfillment. All ITI solutions include integration services, customized software, call center support, on-site service, intelligent printers, documents and supplies. ITI solutions are proven to lower costs, increase revenue, shorten wait times and reduce fraud.
John R. Wald Co., Inc.
Booth 304

Lynn Conaway | LConaway@johnrwald.com
800.221.9253 | www.jrwald.com

Since 1924 the John R. Wald Co. has specialized in providing license plate production and distribution systems to manufacturers world-wide. Taking our expertise to the next level, we’re excited to bring you our DigiTag™ Direct Mail System. Alleviate wait times and congestion in your branches, reduce costs and increase customer satisfaction. License Plates, documents and decals delivered directly to your customer’s mailbox. Wald – this time we’re thinking “Inside the Box”.

Kentucky Automobile Dealers Association
Conference Staff Shirt Cosponsor

Gay Williams | gwilliams@kyada.com
502.695.3333 | www.kyada.com

The Kentucky Automobile Dealers Association (KADA) is the state trade association representing Kentucky’s franchised and independent automobile dealers throughout the state. KADA’s purpose is:

To facilitate the exchange of ideas and information among its members; to encourage sound business practices and policies; to promote sound, constructive, progressive motor vehicle legislation and to enhance confidence, respect and good fellowship among all who are engaged directly or indirectly in the Motor Vehicle Industry

Kentucky State Police
Booth 215

Commissioner Rick Sanders | ksppubaff@ky.gov
502.782.1800 | www.kentuckystatepolice.org

The Kentucky State Police (KSP) is the premiere law enforcement agency in the Commonwealth. Founded in 1948, KSP was formed to promote public safety through service, integrity and professionalism. Coined ‘The Thin Gray line’, the agency still holds true to that core mission today. To learn more about KSP, please visit www.kentuckystatepolice.org
LexisNexis Payment Solutions
Booth 203
Kelly Tralongo | kelly.tralongo@lexisnexis.com
800.669.8313, ext 86853 | http://paymentsolutions.lexisnexis.com
LexisNexis® Payment Solutions is a division of LexisNexis® Risk Solutions (risk.lexisnexis.com) the leader in providing essential information that helps advance industry and society, serving commercial organizations and government agencies. LexisNexis Payment Solutions helps automate payments for government agencies including fees, utility bills, license renewals, citations, monthly payments and much, much more. Services include online credit card/e-check payments, IVR phone payments, credit/debit payment at the counter, internal office system payments and payments by mail.

LexisNexis Risk Solutions Inc., Insurance Data Solutions
Region II Board of Directors’ Breakfast Sponsor
Dale Brown | dale.brown@lexisnexis.com
678.694.3861 | www.lexisnexis.com/risk/
LexisNexis Risk Solutions Inc. is a leader in providing essential information, including driving records that helps customers across all industries and government predict, assess and manage risk. Combining cutting-edge technology, unique data and advanced scoring analytics, we provide products and services that address evolving client needs in the risk sector while upholding the highest standards of security and privacy.

Manheim
Welcome to Kentucky Candy Sponsor
Karyn Wrye | karyn.wrye@coxautoinc.com
615.300.6758 | www.manheim.com
A subsidiary of Atlanta-based Cox Enterprises, and part of Cox Automotive, Manheim was established in 1945 as a wholesale vehicle auction operation. With more than 20,000 employees in 121 operating locations around the world, Manheim is the leading global provider of vehicle remarketing services, connecting buyers and sellers of used vehicles to the largest wholesale used vehicle marketplace. Registering nearly seven million vehicles per year, the company helps dealer and commercial customers, including automotive dealerships, banks, car rental agencies and auto manufacturers achieve results by providing physical and digital auction channels, data analysis, financing, transportation and mobile products and solutions. In addition to transforming the wholesale vehicle buying and selling experience through investments in technology and innovative products and services, Manheim stays focused on its employees, the environment and the communities it serves.
Exhibitors and Sponsors

Marquis ID, a Gemalto company
Booth 305
Private-Label Water Sponsor

Steve Purdy | steve.purdy@gemalto.com
215.367.4361 | www.marquis-id.com

Marquis ID Systems (MIDS), a Gemalto Company, is the fastest growing provider of driver’s license solutions in North America, now serving more than 10 jurisdictions and still growing! Our field-proven, flexible solutions are supported by the resources and technology of Gemalto - one of the world’s largest software companies and the world leader in digital security. MIDS delivers the solutions you need today and provides a bridge to the solutions you’ll need tomorrow, including digital driver licenses for mobile devices, multi-program smart cards and advanced capture and biometric matching systems.

NIC
Conference Staff Shirt Cosponsor, Conference Mobile App Sponsor & Kentucky State Banquet Sponsor

Kellie Benoit Kerstetter | kellei@egov.com
615.424.7839 | www.egov.com

NIC is the nation’s leading provider of digital government services, mobile applications, and secure payment processing solutions. We manage more than 250 motor vehicle- and driver-related online services in 28 states that make it easy for constituents to interact with DMV agencies at any time of day or night from any device. We use technology to simplify complex processes, reduce agency costs, and deliver high driver satisfaction. Our proven self-funded solution also provide user-friendly services at no cost to DMV agencies.

Mathtech Inc.
Booth 103

Steve Young | syoung@mathtechinc.com
609.689.8520 | www.mathtechinc.com

System Modernization—Clear Direction for Project Success. Mathtech has a 50-year tradition of successfully completing projects and working collaboratively with our clients. Mathtech has significant experience working with jurisdictions to plan and implement system modernizations. Our consultants help agencies define goals and create a vision for new business processes and technology. We help define requirements, prepare RFPs, design enterprise architectures, develop Business and IT Strategic plans, implement databases and systems, and manage large projects. Our PMO/Oversight/IV&V team has helped many agencies successfully complete complex projects. Contact us and we can share many lessons learned from other projects.
Exhibitors and Sponsors

**Matica Technologies, Inc.**  
**Booth 202**

Bill Potwin | b.potwin@maticatech.com  
864.272.1199 ext. 131 | www.maticatech.com

Matica manufactures equipment for central and over-the-counter (OTC) issuance of driver licenses and ID cards. Our DL-specific products include our very popular XID line of desktop card printers; desktop laser engravers; and printers, lasers and mailing equipment for central issuance. Six U.S. states have chosen Matica for their DL/ID issuance, and each state that has reached the end of its initial contract term using Matica equipment has chosen to continue using Matica products for their next contract term. We think this speaks volumes about our product reliability, post-sale support, and overall commitment to customer satisfaction.

**Michelin North America**  
**Booth 402**

Michael Fanning | michael.fanning@us.michelin.com  
864.458.4068 | www.beyondthedrivingtest.com

Dedicated to the improvement of sustainable mobility, Michelin designs, manufactures and sells tires for every type of vehicle, including airplanes, automobiles, bicycles, earthmovers, farm equipment, heavy-duty trucks and motorcycles. The company also publishes travel guides, hotel and restaurant guides, maps and road atlases. Headquartered in Greenville, S.C., Michelin North America (www.michelinman.com) employs more than 22,650 and operates 20 major manufacturing plants.

**MorphoTrust USA**  
**Booth 210**

Julie Zomar | jzomar@morphotrust.com  
978.799.1720 | www.morphotrust.com

MorphoTrust USA – The Identity Company™ – THE expert in simplifying, protecting and securing the lives of the American people everywhere identity matters. For 50+ years MorphoTrust has brought you the innovative technology needed to serve your customers, and we look forward to being your trusted partner for decades to come. MorphoTrust is leading industry efforts to define and architect the next generation of credential and authentication solutions to ensure “One Person-One Record” for in-person and online transactions. Visit http://www.morphotrust.com/mDL to watch our Iowa mDL pilot video. Stop by MorphoTrust’s booth to learn more about our MVA solutions - “Your World – Modernized”.

40
**Motor Vehicle Network (MVN)**  
**Booth 302**

Youth T-Shirt Sponsor  
Brad Savage | bsavage@mvnetwork.com  
800.922.9933 | [www.mvnetwork.com](http://www.mvnetwork.com)

Motor Vehicle Network (MVN) installs high-definition flat screen TVs in DMV offices which broadcast information to customers in the waiting area without the use of audio. MVN is used as a communications tool between DMV headquarters and their customers to update current events, promote safety initiatives, changes to regulations, emergency messages and office procedure information. In addition, MVN can integrate with your queuing provider, partitioning the screen to show the current queuing numbers. Through sponsorship underwriting, MVN installs, updates and maintains the system at no cost to the jurisdiction. Our established longevity and customer service commitment has resulted in MVN’s outstanding reputation across the country.

**MV VeriSol**  
**Booth 101**

Charlie Pecchio | cpecchio@mvverisol.com  
888.837.4765 ext. 121 | [www.mvverisol.com](http://www.mvverisol.com)

MV VeriSol provides a comprehensive turnkey solution for real-time motor vehicle insurance verification. MV VeriSol’s Motor Vehicle Insurance Verification software (MVIV™) performs both event-based verification (traffic stops, registrations, accidents, courts) and ongoing verification to identify cancellations and gaps in coverage. MVIV performs online verification directly with insurance companies based on IICMVA specifications and industry standards with enhancements and integration as required by each jurisdiction. MVIV can reduce the uninsured motorist rate by up to 80% while providing a positive cash flow for the jurisdiction. Each jurisdiction has the flexibility to implement differently based on legislation, business rules, preferences, and budget.
OpSec Security, Inc.
Booth 111

Scott Magnacca | smagnacca@opsecsecurity.com
732.660.7100 | www.opsecsecurity.com

OpSec is a recognized leader in providing security solutions. Our security products protect major vehicle, personal identity and revenue collection programs throughout the world. Utilizing the latest overt, covert and forensic security technologies we protect against counterfeiting and forgery, often combining these technologies with Information Management to create complete solutions. Our leadership in vehicle and people ID products is well proven. Our latest offering is SecureETag: the intelligent temporary tag. This product offers both fraud prevention methods as well as real time information for Law Enforcement and full accountability. In addition our products are designed to offer an affordable visual security layer using sophisticated windshield and plate authentication devices. For more information about OpSec’s security solutions, contact info@opsecsecurity.com.

PDP Group, Inc.
Monday Afternoon Networking Break Cosponsor

John Yarbrough | jcyarbrough@pdpgroupinc.com
443-799-7783 | www.pdpgroupinc.com

PDP Group offers tailored automotive risk solutions for dealers and lenders. PDP Group’s services include retail and lease insurance tracking, comprehensive nationwide paper title administration, and electronic lien and title (ELT) processing. PDP Group’s Simply ELT® program is a web based electronic title solution enabling financial institutions of all sizes to participate in state programs. In addition, PDP Group is nationally known for providing insurance products for service rental programs, floor plan inventory, and dealer property and casualty coverage. These programs allow clients to retain and strengthen relationships with their customers.
POD, Inc.
Booth 413

Samantha Lapin | samantha.lapin@poddatasolutions.com
505.243.2287 | www.poddatasolutions.com

Is your motor vehicle data inaccurate, incomplete, and full of duplicates? Is your motor vehicle system sitting out on an island disconnected from your other systems and dragging you down? POD has the people and solutions to lift you up. POD is a full service IT firm that has over 25 years’ experience in system consolidation and integration, data cleansing and migration. POD specializes in building solutions to assist DMVs in the effective management of their customers’ information across their various systems. POD protects the integrity, correctness and accuracy of DMV data, improves data quality by creating a single version of truth, and synchronizes between multiple systems to eliminate duplicates and enable data sharing between the DMV and other state agencies.

Polk
Wednesday Afternoon Break

Audrey Tedford | audrey.tedford@ihs.com
248.728.7087 | www.ihs.com/automotive

R.L. Polk & Co., part of IHS Inc. (NYSE: IHS), offers clients the most comprehensive content and deepest expertise and insight on the automotive industry available anywhere in the world today. With the 2013 addition of Polk, IHS Automotive now provides expertise and predictive insight across the entire automotive value chain from product inception—across design and production—to efforts used to maximize potential in the marketplace. No other source provides a more complete picture of the global automotive industry. IHS is the leading source of information, insight and analytics in critical areas that shape today’s business landscape. IHS has been in business since 1959 and became a publicly traded company on the New York Stock Exchange in 2005. Headquartered in Englewood, Colorado, USA, IHS is committed to sustainable, profitable growth and employs approximately 8,600 people in 32 countries around the world.
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Delivering vital services to citizens in a timely and efficient manner is a major challenge for motor vehicle offices. Cloud-based software from QLess dramatically advances the delivery of service by replacing lines with “virtual queues” – providing an efficient approach to schedule and manage appointments. By replacing outdated ticketing machines with our easy-to-use technology, citizens enter lines remotely and wait anywhere until their turn arrives. Your QLess system shares expected wait times and status updates via text, phone, on-site kiosks, and monitors. The result: improved service flow, higher citizen satisfaction, lower operating costs, and a boost to staff productivity and spirit.

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SambaSafety is the leading provider of driver risk management solutions in North America. Our mission is to guide our customers to make the right decision at the right time. Through patented technology and advanced workflow management, we deliver a full range of driver-centric solutions from motor vehicle records and true continuous driver monitoring to driver policy enforcement and benchmarking. By collecting, correlating and analyzing motor vehicle records (MVRs) and other data sources, we identify driver risk and enable our customers to modify their drivers’ behavior, reduce accidents, and ensure compliance and lower costs—ultimately improving driver and community safety.

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The Tennessee AAMVA Region II Conference Team invites you to Chattanooga for the 2017 Region II Conference.

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TrueCar is an information and technology platform that enables its users to communicate with TrueCar Certified Dealers for a hassle-free car-buying experience.

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Mike Fox | mfox@validusa.com
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Valid USA delivers State Driver’s License programs through our innovative, highly-secure solutions, configured to the unique needs of each state. We offer a product approach to state DMV’s, in contrast to the one-off implementations common in the market today. Our product approach ensures a stable and up-to-date solution which performs consistently across all deployed installations.

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Waldale Irwin Hodson Group
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For over 27 years, Wavetec has been transforming how companies design their servicescapes with its Customer Experience Solutions, which are a diverse combination of solutions that include Queue Management Systems, Digital Signage and Customer Feedback Systems. Wavetec provides a state-of-the-art Queue Management System (QMS) with a current design and an Enterprise level information system to map customers’ journey and enhance customer experiences; digital signage solutions to help attract and engage customers, and customer feedback solutions to help collect information about customers’ experiences. Wavetec caters to diverse industries like retail, healthcare, telecom, banking and DMV.
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Greetings from the great State of Tennessee!

We are honored to be hosting the annual Region II AAMVA Conference June 19-22, 2017, in beautiful downtown Chattanooga. I think you all will enjoy the beautiful city and all it has to offer. There are indoor/outdoor activities available and food and fun for everyone.

Please join us as we learn about the latest trends and best practices in the areas of driver license issuance, motor vehicle registration and titling, and law enforcement. We hope that the conference will be an opportunity to network, meet new friends and talk with the vendors about new and existing products.

We look forward to seeing everyone next year!

Assistant Commissioner Lori Bullard
Tennessee Department of Safety and Homeland Security
Driver Services Division
Greetings from Tennessee!

You are cordially invited to attend the Annual Region II Conference of the American Association of Motor Vehicle Administrators (AAMVA), to be held June 19-22, 2017, in Chattanooga, “Scenic City of the South”. Located in beautiful downtown Chattanooga, the Chattanooga Marriott Convention Center will be the location for the Conference.

Nestled along the banks of the Tennessee River and surrounded by scenic mountains, Chattanooga offers many outdoor activities for the entire family. Hiking, mountain biking, whitewater rafting, kayaking and paddle boarding are just a few of the activities enjoyed by visitors who have voted Chattanooga the best “outdoor city” in the nation. Other downtown Chattanooga attractions are the Riverwalk, Ross’s Landing on the River, cruising Tennessee’s Grand Canyon and visiting the Tennessee Aquarium.

Team Tennessee is planning informative and entertaining Conference sessions that we hope will forge new friendships, strengthen “old ties” and provide a supportive atmosphere in which to address the many challenges we face in our motor vehicle, driver services and law enforcement communities. We are also planning fun and easily accessible activities for guests, and the young folks who will be attending the conference.

Please plan now to come early and stay late in Chattanooga in 2017 (visitors are always welcome)! See you there!

Linda K. Cone
Driver Services Division
Tennessee Department of Safety and Homeland Security

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Commissioner Bill Gibbons
• 312 Rosa L. Parks Ave. • Tennessee Tower, 25th Floor • Nashville, TN 37243
Tel: 615-251-5128 • Fax: 615-253-2091 • tn.gov/safety
Where am I and What are They Saying?

Now that you have entered the northern-most southern city in Kentucky you may need a guide to communicate with the locals. We hope this fun look at Kentucky phrases will be useful during your stay!

Where are you?

*Pronouncing Louisville like a true Kentuckian.*

LOOEYVILLE: “No.”
LOUISVILLE: “Oh definitely wrong.”

You are likely to hear one of these Kentucky sayings during your visit. Here’s what they mean.

Ain’t hit a lick at a snake …
Lazy.

**Full as a tick on a Coon Hound’s back …**
A pretty disgusting visual meaning, no longer hungry.

**She couldn’t bite a pumpkin’ thru a picket fence …**
Not talented.

**Praise the Lord and pass the gravy …**
Possibly a quick prayer before putting gravy on other food.

**Good Lord willing and the creek don’t rise …**
Be there if no tragedy occurs and the bridge isn’t washed out by the river.

**Day Lord! …**
Something so shocking, surprising or troubling that surely the Lord has returned to walk the Earth.

**Recken …**
You think so?

**I’m gonna’ learn you …**
Teach you something

**Over yonder …**
Whichever direction the finger points or the head nods.

**Comb my wool …**
Comb one’s hair.

**Older then dirt …**
Older then Methuselah, as dirt came before him.

**He doesn’t have a pot to pee in, or a window to throw it out of …**
He is dirt poor and shan’t be bettering himself.

**I’m gonna’ jerk a knot in it …**
Early warning system meaning someone better start behaving or reap the consequences.

**Hollar …**
Place or a means of communication.
Thank you for attending the 2016 Region II Conference.

We hope to see you next year in Chattanooga, Tennessee!