Program

American Association of Motor Vehicle Administrators
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Governor Shumlin’s Welcome

It is my privilege and personal pleasure to welcome you to Vermont for the 2016 AAMVA Region I annual conference. It’s a beautiful time of year to enjoy our state and the Lake Champlain basin is full of exciting activities for every interest.

In almost every Cabinet meeting, I urge my team to “be bold and get it done.” Motor vehicle people have been on the front lines, getting it done for decades. The complex and evolving world of identity has forced you all to be bold and creative in the face of challenges critical to all of us.

I know you will all make the most of your chance to network with your peers and explore the wide range of products and services of your vendor community.

Vermont shares a border with Quebec and we encourage you to further your appreciation of the Canadian influence in the region that we enjoy every day.

I thank you all for your hard work, boundless energy and like all of your respective jurisdictions, the cash flow essential to keeping people moving safely.

Sincerely,

Peter Shumlin, Governor
Dear AAMVA Members,

Welcome to the Green Mountain State and thank you all for choosing Vermont for this year’s AAMVA Region I Conference. As you take in the scenic beauty, taste the farm fresh edibles and sample our “rated the world’s best” craft beers of our great state, I hope you will also take a moment to appreciate the multimodal transportation system that serves it.

That delicious Vermont IPA that you sip on Church Street would not be possible without what we affectionately call “The Beer Train”. Nearly all of the malted grains supplied to the craft brewery industry east of the Mississippi come through a rail line in the Northeast Kingdom—so you can thank us when you get home too.

While the majority of you probably arrived via Burlington International Airport, there are another dozen runways moving freight and passengers throughout Vermont—connecting ski areas to major cities and ensuring that business is served in every corner of Vermont.

We also connect to the rest of the world via ferries on Lake Champlain and Amtrak’s Vermonter and Ethan Allen passenger service and some of the most beautiful stretches of Interstate highway in America.

Managing these connections in a state with such a small population base requires innovation, creativity and an intimate knowledge of our customer’s needs. DMV is a place where the rubber meets the road on both accounts. Our frontline employees at the DMV excel in customer service and our commercial enforcement team represent some of the most frequent contact with the users of our system.

In my many years with VTrans, I have come to fully appreciate the value of peer exchange for the proliferation of innovation and the strength that developing professional relationships where we can learn from each other produces dividends to our respective taxpayers. Enjoy your brief stay with us in Vermont, we are a friendly down to earth people who like to work and play hard.

I hope you all will remember your visit to Vermont for years to come and I know the smart ones among you will come back for additional visits. Have a great meeting!

Chris Cole
Secretary
Vermont Agency of Transportation
1 National Life Drive
Montpelier, VT 05633
Dear AAMVA Region I Guests;

It is my pleasure to welcome you to Vermont for the 2016 AAMVA Region I Conference. Our team has been working for months to provide a stimulating program and multiple networking opportunities. We hope you will return home carrying fond long-term memories of Vermont’s heritage, scenic beauty, friendly citizens that have you planning for a return visit.

AAMVA jurisdiction members are constantly working to provide the best possible customer services, while recognizing our vital role of protecting personal information and guaranteeing accurate identification documents. Our vendor community will be displaying their innovative, futuristic products and ideas to help serve our needs for licensing, registration, title and law enforcement services.

Our conference will provide both general and concurrent sessions on topics of contemporary interest. We have planned time for networking and opportunities to stretch our minds from the daily responsibilities of our professional world to subjects of regional history and culture.

While visiting the Champlain Valley, we encourage you to seek out local sites of beauty. From the Lake’s northern islands to the history of the American Revolutionary War (Mount Independence in Vermont and Fort Ticonderoga in New York) in the southern Champlain basin, the area has a lot to explore.

We thank you for coming to Vermont and please let any member of the Vermont team know if there is anything we can do to make your stay more enjoyable.

Sincerely,

Robert Ide, 2015 President
AAMVA, Region I
Board, Jurisdictions

Board of Directors

President
Robert Ide
Commissioner
Vermont Department of Motor Vehicles

Vice President
Patty Morneault
Deputy Secretary of State
Maine Bureau of Motor Vehicles

Secretary/Treasurer
Scott Vien
Director
Delaware Division of Motor Vehicles

Immediate Past President
Kurt Myers
Deputy Secretary
Pennsylvania Driver and Vehicle Services

Members at Large
Graham L. Miner
Director, Highway Safety Division
Prince Edward Island Department and Infrastructure Renewal

Christine Nizer
Administrator
Maryland Motor Vehicle Administration

Ex-Officio Member
Anne S. Ferro
President & CEO
AAMVA

Regional Director
Patrice Aasmo
Director
Member Support Regions I & II AAMVA

Jurisdictions

Connecticut
Delaware
District of Columbia
Maine
Maryland
Massachusetts
New Brunswick
New Hampshire
New Jersey
New York
Newfoundland and Labrador
Nova Scotia
Ontario
Pennsylvania
Prince Edward Island
Quebec
Rhode Island
Vermont
Many thanks to the volunteers from Vermont whose assistance has ensured a successful 2016 Region I Conference.

During your stay, if you have questions, concerns or require information, please do not hesitate to ask any of the conference staff members. You can identify the staff by their red conference vests.
Conference Information

**Conference Office**
The Conference Office is in the Valcour Room. Should you need assistance with conference details, the office will be open during the following hours:

<table>
<thead>
<tr>
<th>Day</th>
<th>Hours</th>
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<tbody>
<tr>
<td>Sunday, July 17</td>
<td>9:00 am – 5:00 pm</td>
</tr>
<tr>
<td>Monday, July 18</td>
<td>7:30 am – 3:30 pm</td>
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<tr>
<td>Tuesday, July 19</td>
<td>9:00 am – 12:30 pm</td>
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<tr>
<td>Wednesday, July 20</td>
<td>7:30 am – 3:30 pm</td>
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**Registration and Cyber Café**
Registration is located in the Conference Center Lobby, just outside Lake Champlain Exhibit Hall, on the lower level. Registration and Cyber Café are open during the following hours:

<table>
<thead>
<tr>
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<tbody>
<tr>
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**Exhibit Hall**
The Exhibit Hall is located in the Lake Champlain Exhibit Hall. The Exhibit Hall is open during the following hours:

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<thead>
<tr>
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<tr>
<td>Tuesday, July 19</td>
<td>9:00 am - 12:30 pm</td>
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**Name Badges**
Your AAMVA Region I name badge is your “ticket” into all conference meetings and activities. The name badge is required for participation at all conference functions.

*Name badge holders courtesy of Applus Technologies*

**Communication Devices**
Please be courteous to fellow attendees by ensuring cell phones and other mobile devices are set to vibrate prior to all sessions and events.

*Cyber Café courtesy of Polk*
Conference Information

Conference App
AAMVA Region I is proud to provide a conference app. The app can be downloaded from the Apple, Android, and Microsoft stores by searching AAMVA. Search for “AAMVA Conferencing,” then click the plus sign (+) to add the 2016 Region I Conference app. 
_Courtesy of NIC_

Conference Attire
The temperature in Burlington, Vermont ranges from the mid-60s to the high 80s.

_Saturday, July 16_
Administrators’ Dinner – The Hoops @ Sugarsnap Farm – Casual 
(good walking shoes suggested) 
(Administrators/Sponsors only)

_Sunday, July 17_
Administrators’ Lunch – Echo Center – Business Casual 
(Administrators/Sponsors only)
Board Meeting – Echo Center – Business Casual
President’s Welcome Reception – Business Casual

_Monday, July 18_
Opening Ceremonies – Business or Business Casual
Sessions – Business Casual
Region I Night of Networking – Spirit of Ethan Allen – Casual

_Tuesday, July 19_
Traditional Past Presidents’ Breakfast – Business Casual
Sessions – Business Casual

_Wednesday, July 20_
Sessions – Business Casual
Awards Luncheon – Business Casual
Annual Membership Meeting – Business Casual
Vermont State Reception – Business or Semi-Formal
Vermont State Banquet – Business or Semi-Formal

Terms

**Business**
For men, suit/coat and tie; for women, jacket, skirt/slacks

**Business Casual**
For men, collared shirt, slacks/khakis; for women, covered shoulders, skirt/ slacks/khakis

**Casual**
For men, collared shirt, jeans, nice shorts; for women, modest tops, jeans, capris, nice shorts

**Very Casual**
For men, t-shirts, jeans, shorts, sandals/flip-flops; for women, t-shirts, jeans, shorts, sandals/flip-flops

**Formal/Semi-Formal**
For men, suit or dinner jacket; for women, cocktail attire or nice dress/ pantsuit
Program

7.16 Saturday

1:00 pm – 5:00 pm
Conference Center Lobby
Registration and Cyber Café
Cyber Café courtesy of Polk

6:00 pm – 9:00 pm
Administrators’ Dinner—
The Hoops @ Sugarsnap Farm
(Administrators/Sponsors only)
Courtesy of 3M, Experian Automotive, Marquis ID, a Gemalto company, and Solutions Thru Software International

The buses will load beginning at 5:00 pm from the Conference Center Entrance of the Sheraton Burlington. The last bus will depart at 5:30 pm.
12:00 pm – 5:00 pm
Lake Champlain Exhibit Hall
Exhibitor Move-in

1:00 pm – 5:00 pm
Conference Center Lobby
Registration and Cyber Café
Cyber Café courtesy of Polk

12:30 pm – 1:30 pm
Board of Directors’ Lunch–Echo Center
(Administrators/Sponsors only)
Courtesy of Insurance Information Exchange and LexisNexis Risk Solutions
The buses will load beginning at 12:00 pm from the Conference Center Entrance of the Sheraton Burlington. The last bus will depart at 12:15 pm.

1:30 pm – 3:00 pm
Region I Board of Directors’ Meeting–Echo Center

2:00 pm – 3:00 pm
Diamond I Ballroom
GENERAL SESSION
Newcomers’ Orientation
New to the AAMVA community? Get an overview of AAMVA at this informational session, meet your Region I colleagues and make new friends.

PRESENTER:
Ian M. Grossman
Vice President, Member Services & Public Affairs, AAMVA

6:30 pm – 8:30 pm
Lake Champlain Exhibit Hall
President’s Welcome Reception
Courtesy of Parsons
7:30 am – 3:30 pm
Conference Center Lobby
Registration and Cyber Café
Cyber Café courtesy of Polk

7:30 am – 3:30 pm
Lake Champlain Exhibit Hall
Exhibit Hall Open

7:30 am – 8:30 am
Lake Champlain Exhibit Hall
Breakfast

8:30 am – 10:00 am
Emerald III Ballroom
GENERAL SESSION
Opening Ceremonies

Call to Order
Robert Ide
Commissioner, Vermont Department of Motor Vehicles and President, AAMVA Region I

Invocation
Pastor Tom Hardy
United Church of Bethel, Vermont

Presentation and Posting of Colors
Members of the Vermont Law Enforcement Community and Royal Canadian Mounted Police

National Anthems
O Canada
Maggie York
Vermont Department of Motor Vehicles

The Star-Spangled Banner
Erik Filkorn
Vermont Agency of Transportation

Special Guest Speakers
Lieutenant Governor Phil Scott
Deputy Secretary
Richard Tetreault
Vermont Agency of Transportation
Keith Flynn
Commissioner, Vermont Department of Public Safety

Memorial Service
Patty Morneault
Deputy Secretary of State
Maine Bureau of Motor Vehicles and Vice President, AAMVA Region I

Roll Call
Scott Vien
Director, Delaware Division of Motor Vehicles and Secretary/Treasurer, AAMVA Region I

Remarks
Richard D. Holcomb
Commissioner, Virginia Department of Motor Vehicles and AAMVA Chair of the Board
Remarks
Anne S. Ferro
President & CEO, AAMVA

Nominating Committee Appointments
Robert Ide
Commissioner, Vermont Department of Motor Vehicles and President, AAMVA Region I

Charity Event Remarks
John Sayles
CEO, Vermont Foodbank

Opening Session courtesy of Manheim

10:00 am - 10:30 am
Lake Champlain Exhibit Hall
Refreshment Break
Courtesy of CBN Secure Technologies, Inc.

10:30 am – 12:00 pm
Emerald III Ballroom
GENERAL SESSION Jurisdiction Roundtable
FACILITATOR:
Patty Morneault
Deputy Secretary of State, Maine Bureau of Motor Vehicles and Vice President, AAMVA Region I

12:00 pm – 1:30 pm
Lake Champlain Exhibit Hall
Lunch

1:30 pm – 3:00 pm
Lake Champlain Exhibit Hall
GENERAL SESSION QuickConnect

3:00 pm – 3:30 pm
Lake Champlain Exhibit Hall
Refreshment Break
Courtesy of AutoPoint
3:30 pm – 4:45 pm
CONCURRENT SESSIONS

Diminished Skills Identification
Emerald I Ballroom
Drivers with diminished skills pose a safety threat to all highway users. This session will focus on the role law enforcement plays in identifying a person with diminished skills and the process for retesting.

FACILITATOR:
Brian Ursino
Director, Law Enforcement, AAMVA

PRESENTERS:
Rosy Hill
Medical Doctor, University of Vermont Medical Center
Lieutenant Garry Scott
Vermont State Police

DL/ID Verification Systems
Emerald II Ballroom
Updates on DLDV, VLS, SAVE, USPVS, RIDE and S2S.

FACILITATOR:
Nalini Rangaraju
Project Director, Verification Systems, AAMVA

PRESENTERS:
Philip Quinlan
Vice President, Business Solutions, AAMVA
Reed Rusniak
Director, Software Development, AAMVA
Timothy Benz
Sara Bush
Christine Nizer
Administrator, Maryland Motor Vehicle Administration
Nancy Carlson
Clerus Solutions

The Future of Transportation Funding
Diamond Ballroom
Every administrator is concerned with funding. This session will provide an overview of the FAST Act.

FACILITATOR:
Theresa Egan
Deputy Commissioner, New York Department of Motor Vehicles

PRESENTER:
Betty Serian
Consultant, Betty Serian Associates
Nelson Hoffman
Programs and Performance Management Team Leader, Federal Highway Administration
Richard Somerville
Director of E-ZPass Operations, Maine Turnpike Authority
6:00 pm – 10:00 pm
Night of Networking – Spirit of Ethan Alan
Courtesy of Explore Information Services, LLC
Buses will load from the Conference Center entrance of the hotel and will depart at 5:30 pm.

9:00 am – 3:30 pm
Conference Center Lobby
Registration and Cyber Café
Cyber Café courtesy of Polk

7:30 am – 9:00 am
Emerald III Ballroom
Traditional Past Presidents’ Breakfast
Courtesy of U-Haul International

9:00 am – 12:30 pm
Lake Champlain Exhibit Hall
Exhibit Hall Open

9:00 am – 10:15 am
Emerald I & II Ballroom
GENERAL SESSION
Strengthening Cross Border Relationships
Canada and the US need to work together to provide safe and secure passage between countries with as little delay to the traveling public as possible. One component to being successful is strengthening our cross border relationships.

FACILITATOR:
Patrick McManamon
Highway Safety Specialist, Vermont Department of Motor Vehicles

PRESENTER:
Graham Miner
Director, Highway Safety Division, Prince Edward Island Department and Infrastructure Renewal

Lieutenant Gene Cote
Vermont Department of Motor Vehicles
10:15 am – 10:45 am
Lake Champlain Exhibit Hall
Refreshment Break
Courtesy of Carfax, Inc.

10:45 am – 11:45 am
CONCURRENT SESSIONS

Impaired Driving
Diamond Ballroom
Panel discussion on Vermont’s Total Abstinence Program, Ignition Interlock systems and the use of Oral Swab Testing for DUI Identification

FACILITATOR:
Christine Nizer
Administrator, Maryland Motor Vehicle Administration

PRESENTERS:
Lieutenant Mary McIntyre
Vermont Department of Motor Vehicles
Brad Fralick
Director, Coalition of Ignition Interlock Manufacturers
Mike Robertson
Alcolock USA

NMVTIS
Emerald I-II Ballroom
JSI Reporting, Jurisdiction Tools and Safety Recalls Session will focus on updates to the NMVTIS and using it to its fullest potential.

FACILITATOR:
Cathie Curtis
Director, Vehicle Programs, AAMVA

PRESENTERS:
Vivienne Cameron
Senior Director, Business Solutions, AAMVA
Thomas Manuel
Senior Manager, Business Solutions, AAMVA

11:45 am – 12:30 pm
Lake Champlain Exhibit Hall
Lunch-to-Go
Optional Events

**Vermont Granite Industry Tour – Rock of Ages and Hope Cemetery – Barre, Vermont**

**GUIDES:**
- **Robert Ide**
  Commissioner, Vermont Department of Motor Vehicles
- **Jen Pittsley**
  Project Manager, Vermont Department of Motor Vehicles
- **Lieutenant Mary McIntyre**
  Vermont Department of Motor Vehicles

Buses will load from the Conference Center entrance of the hotel and will depart at 12:00 pm.

**DMV Operations – Safety Checkpoint, CDL & Motorcycle Testing facility tour, Tour of South Burlington DMV office.**

**GUIDES:**
- **Pat McManamon**
  Highway Safety Specialist, Vermont Department of Motor Vehicles
- **Tim Charland**
  Lieutenant, Vermont Department of Motor Vehicles
- **Peter Bottino**
  Detective, Vermont Department of Motor Vehicles

Buses will load from the Conference Center entrance of the hotel and will depart at 12:00 pm.

**Golf – Vermont National Country Club**

**GUIDE:**
- **Chauncey Liese**
  Chief of Driver Improvement, Vermont Department of Motor Vehicles
  Courtesy of Intellectual Technology Inc.

Buses will load from the Conference Center entrance of the hotel and will depart at 11:30 am.

**Vermont Hike**

**GUIDES:**
- **Captain Drew Bloom**
  Chief of Enforcement, Vermont Department of Motor Vehicles
- **Detective Mike Morris**
  Vermont Department of Motor Vehicles
- **Inspector Robert Giolitto**
  Vermont Department of Motor Vehicles

Vans will load from the Conference Center entrance of the hotel and will depart at 11:00 am.

**Vermont Tourism Outing – Trip to the Waterbury Stowe Area**

**GUIDES:**
- **Nancy Prescott**
  Chief of Counter Services, Vermont Department of Motor Vehicles
- **Sergeant Mark Perkins**
  Vermont State Police

Buses will load from the Conference Center entrance of the hotel and will depart at 12:00 pm.
7:30 am – 11:30 am
Conference Center Lobby
Registration and Cyber Café
Cyber Café courtesy of Polk

7:00 am – 8:15 am
Emerald III Ballroom
Breakfast

7:00 am – 8:15 am
Tidewater Lounge
Administrators’ Breakfast
(Administrators only)

8:30 am – 9:30 am
Emerald I-II Ballroom
GENERAL SESSION
The Law, The Outlaw, and Ordinary Folk: Thoughts on Community Policing
FACILITATOR:
Robert Ide
Commissioner, Vermont Department of Motor Vehicles and President, Region I
PRESENTER:
Alec Hastings
Vermont Author

9:45 am – 10:45 am
CONCURRENT SESSIONS

Federal Motor Carrier Updates
Emerald I Ballroom
This session will include updates on the Federal Medical Registry and the Federal Proposed Rule on Entry Level Driver Training.
FACILITATOR:
Colonel William “Jake” Elovirta
Director of Enforcement & Safety, Vermont Department of Motor Vehicles
PRESENTERS:
Ashish Regmi
Lead Business Analyst, AAMVA
Joseph Arduca
State Programs Manager, Federal Motor Carrier Safety Administration

Vehicle Titling or Registering Across Borders
Amphitheater
Panel discussion on special circumstances or issues surrounding the titling or registering of a vehicle when it has crossed international borders
FACILITATOR:
Cathie Curtis
Director, Vehicle Programs, AAMVA
PRESENTER:
Heidi Jordan
Investigator, National Insurance Crime Bureau
Christine Nizer
Administrator, Maryland Motor Vehicle Administration
Stopping Fraud - A Regional and Federal Perspective
Emerald I-II Ballroom

The session will focus on identifying individuals who have obtained fraudulent IDs through the use of facial recognition and a new federal initiative which could lead to federal prosecution of the suspects.

FACILITATOR:
Geoff Slagle
Director, Identity Management, AAMVA

PRESENTERS:
Theresa Egan
Deputy Commissioner, New York Department of Motor Vehicles
Keith Fowler
Special Agent, Homeland Security Investigations
Owen McShane
Director of Investigations, New York Department of Motor Vehicles

10:45 am – 11:00 am
Emerald Ballroom Promenade
Refreshment Break
Courtesy of Auto Data Direct, Inc.

11:00 am – 12:00 pm
Emerald I & II Ballroom
GENERAL SESSION
Making our Buildings, Employees, and Customers Safer

Session will be a discussion on what New York DMV is doing to prepare their buildings and staff in the event a violent intruder enters one of their facilities.

FACILITATOR:
Robert Ide
Commissioner, Vermont Department of Motor Vehicles

PRESENTERS:
Theresa Egan
Executive Deputy Commissioner, New York Department of Motor Vehicles
Owen McShane
Director of Investigations, New York Department of Motor Vehicles

12:00 pm – 1:30 pm
Emerald III Ballroom
Awards Luncheon
Program

1:30 pm – 3:00 pm
Emerald I & II Ballroom
GENERAL SESSION
Highway Safety
Building private and governmental partnerships to increase highway safety using the 4 E’s (Engineering, Education, Enforcement and Emergency Services).

FACILITATOR:
Lucinda Babers
Director, District of Columbia Department of Motor Vehicles

PRESENTERS:
Patrick Moody
American Automobile Association NE
Duane Brunell
Maine Department of Transportation
Lauren Stewart
Director, Maine Bureau of Highway Safety

3:00 pm – 3:30 pm
Emerald Ballroom Promenade
Refreshment Break

3:30 pm – 5:00 pm
Emerald I & II Ballroom
GENERAL SESSION
Annual Membership Meeting

Call to Order
Robert Ide
Commissioner, Vermont Department of Motor Vehicles and President, AAMVA Region I

Roll Call
Scott Vien
Director, Delaware Division of Motor Vehicles and Secretary/Treasurer, AAMVA Region I

Nominating Committee Report
Graham Miner
Director, Highway Safety Division, Prince Edward Island Department and Infrastructure Renewal

Remarks of the President-Elect
Patty Morneault
Deputy Secretary of State, Maine Bureau of Motor Vehicles and Secretary/Treasurer, AAMVA Region I

New Business

Adjournment

6:30 pm – 9:30 pm
Emerald III Ballroom
Vermont State Reception and Banquet
Vermont State Reception courtesy of Industry Advisory Board
We provide highly configurable solutions and services for the identification of people, objects and transactions. We uniquely partner with our clients and strive to deliver value exceeding their expectations by leveraging: innovative future-ready solutions, dedicated teams assigned to client programs, and highly-secure centralized production & fulfillment facilities.

Let’s discuss your jurisdiction’s ideal Driver’s License solution for today and the future.

Please visit us at Booth #311 or www.validusa.com to learn more about how we can help you succeed on your mission.
Exhibitors and Sponsors

3M
Administrators’ Dinner Cosponsor
877-777-3571 | www.3m.com/vehiclereg

Armed with innovative technology and industry experience, 3M provides ingenious solutions for a variety of transportation industries across the globe. Our complete spectrum of products, services and solutions address the common challenges of the motor vehicle industry to enhance organizational performance and productivity. 3M offers license plate materials and equipment, as well as on-demand services, to enhance DMV operations; world class security for driver credentials and secure vehicle identification solutions; automated license plate readers and software; automated finger print systems, and mobile ID solutions.

AAA Northern New England
Attendee Bag Cosponsor
Daniel Goodman | Goodman.daniel@nne.aaa.com
207-780-6988 | www.aaa.com

North America’s largest motoring and leisure travel organization, AAA provides more than 56 million members with travel, insurance, financial, and automotive-related services. Operating 18 offices throughout Maine, New Hampshire and Vermont, AAA Northern New England serves 978,000 members. AAA is involved in traffic safety and advocacy efforts addressing key issues such as child passenger safety, driver education, impaired and distracted driving, senior mobility, and teen driver safety. AAA has supported Department of Motor Vehicles throughout the country since 1911, with services in 21 states, such as vehicle registration, license registration, lien holder changes, transfer of ownership, personalized plates, out of state transfers, disabled placards and more. AAA Northern New England can be visited at www.AAA.com.

ABnote North America
Booth 200
Thursday Morning Networking Break Sponsor
Lily J Chou | L.chou@abnotna.com | 617-363-4201
Rola Hamandi | r.hamandi@abnote.com | 954-993-5476
www.abnotena.com

ABnote provides design, engineering, and production of secure ID cards to government clients all over the world. Composite and polycarbonate cards shipped out of ABnote’s security manufacturing facilities satisfy the most stringent requirements for security and quality. Our portfolio includes hundreds of millions of vehicle registration titles, US State, Federal, and non-US national driver’s license and government ID cards. In 2015, ABnote accepted the ICMA Élan Award for “Best ID and Access Card”. Our ICMA ACE-M certified and award winning team leads the Industry by consistently providing ABnote clients with innovative solutions to enhance card security and performance.
Accident Support Services International Ltd.
Booth 115

Jacqueline Fountain | jfountain@accsupport.com
877-895-9111 | www.accsupport.com

Collision reporting to Police, Insurers & Government agencies. Electronically capturing and delivering accurate MVA details and photos of damage. Microsoft award winning Collision Reporting & Occurrence Management System (CROMS) electronically captures all Government Collision Report data fields and more to share with stakeholders. CROMS is accessed via secure internet and is flexible for any size community. Centralized database links multiple jurisdictions. Analytics portal lets users create near real time ad-hoc queries on any data field. CROMS Mobile solution allows completion of electronic collision reports at the scene, in either online or off-line state, increasing efficiency and reducing manual data re-entry.

ACF Technologies, Inc.
Booth 304

Josh Gravley | josh.gravley@acftechnologies.com
P: 828-398-0040 | www.customerflow.com

ACF Technologies offers Customer Xperience Management (CXM) solutions for the motor vehicle and other government markets. We currently provide solutions that encompass the entire customer experience including: Mobile Applications, Cloud Hosting, Appointment Scheduling, Queuing, Lobby Management, and Customer Feedback. We specialize in enterprise scale agencies who need accurate reporting and analytics to improve their organization. Through the combination of our cutting edge software and non-proprietary hardware devices, ACF has redefined the customer service process.

American Association of Motor Vehicle Administrators
(AAMVA)
Booth 101

Dianne Graham | dgraham@aamva.org
703-522-4200 | www.aamva.org

Founded in 1933, AAMVA serves North American motor vehicle and law enforcement agencies to accomplish their missions. The association’s vision—Safe Drivers, Safe Vehicles, Secure Identities, Saving Lives—guides AAMVA’s activities, resources, and programs in driver licensing, vehicle titling/registration, motor carrier services, identity management, and technology solutions. Please visit our website at www.aamva.org to find out about our specific programs and technology services and for information and best practices.
Exhibitors and Sponsors

**Applus Technologies, Inc.**
Conference Badge Holder Sponsor

Dennis Palmer | dpalmer@applustech.com
847-687-8499 | www.applustech.com

Applus Technologies, Inc. is a full-spectrum provider of vehicle inspection and emissions testing solutions and electronic driver examination systems worldwide. With certification testing the common denominator, Applus develops hardware and software solutions, provides robust networks and databases, and dashboard management and reporting suites for efficient program administration. We have an outstanding reputation for delivering quality solutions on-time, as promised, to motor vehicle and environmental agencies at all levels - local, state and national. Our comprehensive solutions and services help jurisdictions achieve their program goals of increased customer satisfaction, better air quality and safer roads for the citizens they serve.

**Auto Data Direct**
Wednesday Morning Networking Break

George Armstrong | garmstrong@add123.com
850-877-8804 | www.add123.com

Auto Data Direct, Inc. (ADD) provides a suite of innovative, web-based tools to help a wide range of industries securely access real-time motor vehicle data, expedite federal and state-required processes, and meet specific business needs. ADD’s history of jurisdictional cooperation goes back to its beginnings, in 1999, when ADD contracted with the Florida Department of Highway Safety and Motor Vehicles to offer web-based access to Florida motor vehicle data. Since then, ADD has steadily expanded its services, contracting with 34 jurisdictions, including providing certified towing notification letters in Texas, and building lien verification, title cancellation and salvage reporting services for Georgia.

**AutoPoint**
Monday Afternoon Networking Break

Bob Priselac | sales@autopoint.com
888.503.8040 | www.autopoint.com

At AutoPoint, we exist to create mutually beneficial relationships between our customers and their motorists. Everything we do is about creating empowering connections that just work for both parties. We have combined titling, marketing, and service solutions into one technology platform with value-focused tools that deliver peerless experiences and promote remarkable retention and revenue for our customers. Through our comprehensive, integrated platform, AutoPoint customers have exclusive access to innovative, cutting-edge tools that work to engage and retain motorists throughout the vehicle lifecycle and into the next vehicle purchase. Thriving relationships. Lifelong loyalty. It’s what AutoPoint is all about.
CA Technologies
Booth 302
Beth Dendis | beth.dendis@ca.com
609-583-9032 | www.ca.com/publicsector

CA Technologies is the leading provider of application development, management, and security solutions. Providing software that fuels transformation for agencies and corporations alike and enabling them to seize the opportunities of the application economy. Software is at the heart of every agency and every business across every industry. From planning to development to management and security; and working with agencies and companies worldwide to change the way we live, transact and communicate. CA Technologies, where Business is Rewritten by Software.

Carfax
Tuesday Morning Networking Break
Samantha Fitzgerald | samanthafitzgerald@carfax.com
703-850-6035 | www.carfax.com

Carfax, a unit of IHS Inc., is the vehicle history expert for used car buyers, sellers and the automotive industry. Carfax created the Vehicle History Report in 1986 and continues to develop innovative services – like Carfax Used Car Listings and myCarfax – that make it easier to buy, sell and service used cars. Carfax maintains a database comprising over 15 billion vehicle history records from more than 92,000 sources worldwide. Based in Englewood, Colorado, USA, IHS is the leading global source of information, insight and analytics in the automotive industry and other critical areas that shape today’s business landscape.

CBN Secure Technologies, Inc.
Booth 314
Monday Morning Networking Break
Dan Sanchez | dsanchez@cbnsti.com
434-799-9280, ext. 4494 | www.cbnco.com

CBN Secure Technologies delivers the highest standards of security, quality, and stability in identification documents and issuance systems. Our leadership in the identification solutions market is built on a tradition of customer-focused relationships. We do business differently, not just delivering our solutions on time and as advertised but providing leadership and working with our customers to address their changing business and technology needs. We proudly deliver the most trusted, polycarbonate, laser engraved DL/ID solutions from our purpose built North American operations to seven leading AAMVA jurisdictions, including New York State, the Commonwealth of Virginia, State of Wisconsin and Province of Alberta.
Compliance Innovations, LLC
Booth 404
Richard R. Butcher | Dick@Complianceinnovations.com
803-609-7309 | www.complianceInnovations.com

Compliance Innovations is a provider of electronic vehicle license plates. The Compliance Innovations EVLP uses electronic paper for its display medium and is the only provider for electronic license plates using such a technology. The advantage of the Compliance Innovations EVLP is that it is the only product under development that is self-powered and does not require connection to the automobiles electrical system. The value of the EVLP is that it will provide “instant visual notification” of the status of all vehicles on which it is deployed. Any status change related to a given vehicle on the road will be signaled daily to the display area on the EVLP, allowing instant notification to law enforcement and the general public regarding the status of the vehicle – in compliance, uninsured, unregistered, stolen, amber alerts, handicapped, and FEMA zone notifications are some of the status’ the EVLP would convey.

CSG Government Solutions
Booth 215
Patti Garofalo | pgarofalo@csgdelivers.com
312-444-2760 | www.csgdelivers.com

CSG Government Solutions is a national leader in planning, managing, and supporting complex projects that modernize the information technology and business processes of large government programs. CSG’s Motor Vehicle program expertise helps you streamline processes and implement new technologies to modernize licensing and registration, highway safety, enforcement, and other functions. Since 1997, we have applied our expertise, innovation, and results-oriented mindset to the most complex program modernization projects of over 150 government and other organizations. We work with our clients in a spirit of partnership and collaboration to deliver the right results at the right time, for the right price.
CVR – Computerized Vehicle Registration
Daily News Cosponsor
Ken Mehall | kmehall@cvrreg.com
248-219-5032 | www.cvrconnect.com

Computerized Vehicle Registration (CVR) is a General Partnership between CDK Global and the Reynolds and Reynolds Company. Formed in 1992, CVR is the leading provider of Electronic Vehicle Registration and Titling programs in partnership with Motor Vehicle Agencies across the US. CVR currently has value added programs operational in 23 states and over 16,000 clients. CVR pioneered dramatic improvements in the speed, accuracy, efficiency, and security of the Vehicle Registration and Title process while extending this capability to the point of purchase. CVR processes over 15 million vehicle transactions and over 4 million secure DMV inquiries annually. CVR is dedicated to partnering with Motor Vehicle Agencies and key Dealer Associations to deliver process improvement, financial and operational benefits that translate to alternative delivery services and high value options offered to the driving public.

Dealertrack Technologies, Inc., a Cox Automotive company
Private-Label Water Sponsor
Beverly DeVine | beverly.devine@dealertrack.com
916-854-5444 | www.dealertrack.com

Dealertrack Technologies (Dealertrack), a Cox Automotive company, is dedicated to helping jurisdictions increase the efficiency of their title and registration processes by providing software solutions that seamlessly integrate the jurisdiction with industry workflows. Our innovative web-based software solutions result in reduced jurisdictional costs, improved customer satisfaction, and increased staff productivity, all at no cost to the jurisdiction. The Collateral Management Services team pioneered Electronic Lien and Title, which Dealertrack today offers in all participating jurisdictions. The Registration and Titling Solutions team provides electronic registration and titling services in 15 states. In addition, Dealertrack delivers specialty state solutions including Electronic Temporary Tags, ELT Gateway, and Motor Vehicle Inquiry.
Donate Life America
Booth 201
Hilary Czarda | hczarda@donatelife.net
804-377-3584 | www.donatelife.net
Donate Life America is a 501(c)3 not-for-profit alliance of national organizations and state teams across the United States committed to increasing organ, eye and tissue donation. Donate Life America manages and promotes the national brand for donation, Donate Life, and assists Donate Life State Teams and national partners in facilitating high-performing donor registries; developing and executing effective multimedia donor education programs; and motivating the American public to register as organ, eye and tissue donors.

Entrust Datacard
Booth 301
Tim Klabunde | tim.klabunde@entrustdatcard.com
952-988-1248 www.entrustdatacard.com
Entrust Datacard connects citizens and their governments by providing trusted identity and secure transaction technologies for a wide range of applications — ranging from border crossing and driver licensing to national ID programs and e-gov portals. Our solutions empower government agencies to enhance service levels while strengthening security, mitigating risk and controlling costs.

Experian Automotive
Administrators’ Dinner Cosponsor
John Drewke | john.drewke@experian.com
P: 224-698-3077 | www.autocheck.com
Experian Automotive provides information services and market intelligence that enables results-driven professionals to gain the fullest possible understanding of the market, the vehicles and the people who buy them. Its North American Vehicle DatabaseSM houses data on over 750 million vehicles and, with Experian’s credit, consumer and business information, provides an integrated perspective into the automotive marketplace. Experian Automotive’s AutoCheck® vehicle history reports provide dealers and consumers with in-depth information, allowing them to confidently understand, compare and select the right vehicles.
Explore Information Services, LLC
Night of Networking Cruise
Heidi Holst | heidi.holst@exploredata.com | 651-295-1516
Scott Slick | scott.slick@exploredata.com | 952-843-3183
www.exploredata.com
Explore Information Services, LLC and the U.S. operations of Audatex North America, Inc. have joined forces to become AudaExplore, a leading provider of underwriting and claims solutions to the insurance carrier, repair shop and government agency markets. For more than 20 years, Explore has been a trusted partner of government entities in providing violation monitoring and driver record information to the insurance industry. Explore IRP/IFTA is a next-generation IRP/IFTA solution that combines optimized workflows with web-based service delivery and electronic communications to drive efficiencies to critical IRP and IFTA processes.

Fast Enterprises, LLC
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Program Printing, Welcome Treat & General Conference Support Sponsor
James G. Harrison | JHarrison@FastEnterprises.com
877-275-3278 | www.fastenterprises.com
Fast Enterprises is the premier provider of solutions for DMV system modernization. Our commercial off-the-shelf (COTS) solution, FastDS-VS, has been implemented in five motor vehicle agencies and three more states will come into production in the next several months. Our software is configured, rather than programmed, to meet any agency’s specific business and technical objectives, as proven by the diversity of our current user states. The solution is browser-based, platform-independent, and SOA-compliant. It runs on industry-standard hardware, database management systems, and operating systems. Our unblemished track record of on-time on-budget projects is unmatched in the industry. Ask our customers how FAST can help your modernization effort succeed!
Global Enterprise Technologies North America
Booth 402
Joel Perez | jperez@getgroupna.com
781-890-6700 | www.getgroup.na.com

Since 1994, Global Enterprise Technologies Corp. (GET Group NA) has provided secure, advanced, and complete solutions that enhance citizen IDs and meet our diversified customer needs, while ensuring timely delivery with optimum quality standards served by a reliable, innovative, committed, flexible, and trusted workforce. While doing so, we endure that we maintain a long-term relationship with all our stakeholders based on integrity, trust, and respect. Our company brings together the most innovative technologies available in the market to provide high-end secure solutions that enhance Identity, Credential, and Access Management (ICAM) for: US & Canadian Government Agencies, Motor Vehicle Agencies, State, Provincial and Local Government and Law Enforcement Agencies.

HID Global
Booth 400
Margie Komp | mkomp@hidglobal.com
952-457-1972 | www.hidglobal.com

HID Global is the trusted leader in products, services and solutions related to the creation, management, and use of secure identities for millions of customers worldwide. Recognized for robust quality and innovation, HID Global is the supplier of choice for OEMs, integrators, and developers serving a variety of markets that include government ID; physical access control; IT security, including strong authentication and credential management; card personalization; visitor management; and identification technologies for animal ID and industry and logistics applications. Headquartered in Austin, Texas, HID Global has over 2,200 employees worldwide and operates international offices that support more than 100 countries.

Industry Advisory Board
Travel Assistance & Vermont State Reception Sponsor
Betty Serian | bettyserianassociates@comcast.net
717-919-3919

The Industry Advisory Board (IAB) supports its mission by serving as trusted advisors to AAMVA and its members. As a long standing organization with diverse industry member representation, the IAB works with AAMVA to add value to the Association, to enhance communication and understanding between the private sector and AAMVA members; to promote the adoption of industry best practices that align with AAMVA’s mission and to assist AAMVA in advancing programs and policies that jointly benefit industry and AAMVA members. Through its sponsorship and scholarship efforts, the IAB helps AAMVA, its Regions and its members meet to bring about positive and impacting change.
Infosys Public Services
Booth 305
John L. McDonald | John_mcdonald01@infosys.com
860-818-4764 | www.infosyspublicservices.com
Infosys Public Services, a U.S. based subsidiary of Infosys (NYSE: INFY), is a leader in business consulting, technology solutions, and next-generation services. We partner with transportation agencies to implement solutions that are scalable, upgradeable – allowing them stay ahead of the innovation curve. Our solutions are based on commercial off the shelf (COTS) software components. IPS solutions, execution excellence and proven best practices allow clients to renew themselves while also creating new avenues to generate value. Visit www.infosyspublicservices.com to learn more.

Insurance Information Exchange (iiX)
Board of Directors’ Lunch Cosponsor
Katie James | kjames@verisk.com
979-393-9182 | www.iix.com
Insurance Information Exchange (iiX), a member of the Verisk Analytics family of companies, is a leading provider of information, including motor vehicle records (MVRs), to insurance professionals and employers. Verisk is the property and casualty insurance industry’s leading supplier of statistical, actuarial, underwriting and claims data and decision support services. Dedicated to privacy, iiX provides employment screening and insurance underwriting reports nationwide through a state MVR network and nationally recognized consumer reporting agencies.

Intellectual Technology, Inc.
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260-459-8800; C: 317-408-8064 | www.iti4dmv.com
ITI is a leading technology and turn-key solution provider for motor vehicle agencies. ITI solutions run on proprietary “DMV on Demand” software that securely issues vehicle registrations, license plates and other official documents. Our software provides real time reporting, comprehensive auditing, transaction tracking and complete inventory management. ITI’s solutions include Self-Service Kiosks, Print-on-Demand, License Plate Manufacturing and Centralized Mail Fulfillment. All ITI solutions include integration services, customized software, call center support, on-site service, intelligent printers, documents and supplies. ITI solutions are proven to lower costs, increase revenue, shorten wait times and reduce fraud.
Exhibitors and Sponsors

John R. Wald Co., Inc.
Booth 205

Lynn Conaway | LConaway@johnrwald.com
800-221-9253 | www.jrwald.com

Since 1924 the John R. Wald Co. has specialized in providing license plate production and distribution systems to manufacturers world-wide. Taking our expertise to the next level, we’re excited to bring you our DigiTagTM Direct Mail System. Alleviate wait times and congestion in your branches, reduce costs and increase customer satisfaction. License Plates, documents and decals delivered directly to your customer’s mailbox. Wald – this time we’re thinking “Inside the Box”.

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Board of Director’s Lunch Cosponsor

Dale Brown | dale.brown@lexisnexis.com
678-694-3861 | www.lexisnexis.com/risk/

LexisNexis Risk Solutions Inc. is a leader in providing essential information, including driving records that helps customers across all industries and government predict, assess and manage risk. Combining cutting-edge technology, unique data and advanced scoring analytics, we provide products and services that address evolving client needs in the risk sector while upholding the highest standards of security and privacy.

Manheim
Opening Session Sponsor

Karyn Wrye | karyn.wrye@coxautoinc.com
615-300-6758 | www.manheim.com

A subsidiary of Atlanta-based Cox Enterprises, and part of Cox Automotive, Manheim was established in 1945 as a wholesale vehicle auction operation. With more than 20,000 employees in 121 operating locations around the world, Manheim is the leading global provider of vehicle remarketing services, connecting buyers and sellers of used vehicles to the largest wholesale used vehicle marketplace. Registering nearly seven million vehicles per year, the company helps dealer and commercial customers, including automotive dealerships, banks, car rental agencies and auto manufacturers achieve results by providing physical and digital auction channels, data analysis, financing, transportation and mobile products and solutions. In addition to transforming the wholesale vehicle buying and selling experience through investments in technology and innovative products and services, Manheim stays focused on its employees, the environment and the communities it serves.
Marquis ID, a Gemalto company
Booth 106
Administrators’ Dinner Cosponsor
Steve Purdy | steve.purdy@gemalto.com
215-367-4361 | www.marquis-id.com

Marquis ID Systems (MIDS), a Gemalto company, is the fastest growing provider of driver’s license solutions in North America, now serving more than 10 jurisdictions and still growing! Our field-proven, flexible solutions are supported by the resources and technology of Gemalto - one of the world’s largest software companies and the world leader in digital security. MIDS delivers the solutions you need today and provides a bridge to the solutions you’ll need tomorrow, including digital driver licenses for mobile devices, multi-program smart cards and advanced capture and biometric matching systems.

Mathtech Inc.
Booth 414
Steve Young | syoung@mathtechinc.com
609-689-8520 | www.mathtechinc.com

System Modernization—Clear Direction for Project Success. Mathtech has a 50-year tradition of successfully completing projects and working collaboratively with our clients. Mathtech has significant experience working with jurisdictions to plan and implement system modernizations. Our consultants help agencies define goals and create a vision for new business processes and technology. We help define requirements, prepare RFPs, design enterprise architectures, develop Business and IT Strategic plans, implement databases and systems, and manage large projects. Our PMO/Oversight/IV&V team has helped many agencies successfully complete complex projects. Contact us and we can share many lessons learned from other projects.

Momentum, Inc.
Daily News Cosponsor
Jennifer Oswald | joswald@m-inc.com
717-214-8000 | www.m-inc.com

Momentum, Inc. is a small, women-owned IT and Management Consulting firm based in Camp Hill, Pennsylvania. Founded in 1998, Momentum has grown to employ more than 50 employees and expand its services to public and private sector clients throughout the mid-Atlantic. Momentum works closely with clients in industries including transportation, healthcare, education, and more to provide support within its four core service offerings: Management Consulting, Process Improvement, Project Management, and Implementation Support services.
Exhibitors and Sponsors

MorphoTrust USA  
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**Booth 310**  
Julie Zomar | jzomar@morphotrust.com  
978-799-1720 | www.morphotrust.com  
MorphoTrust USA – The Identity Company™ – THE expert in simplifying, protecting and securing the lives of the American people everywhere identity matters. For 50+ years MorphoTrust has brought you the innovative technology needed to serve your customers, and we look forward to being your trusted partner for decades to come. MorphoTrust is leading industry efforts to define and architect the next generation of credential and authentication solutions to ensure “One Person-One Record” for in-person and online transactions. Visit http://www.morphotrust.com/mDL to watch our Iowa mDL pilot video. Stop by MorphoTrust’s booth to learn more about our MVA solutions - “Your World – Modernized”.

Motor Vehicle Network (MVN)  
**Booth 202**  
Brad Savage | bsavage@mvnetwork.com  
800-922-9933 | www.mvnetwork.com  
Motor Vehicle Network (MVN) installs high-definition flat screen TVs in DMV offices which broadcast information to customers in the waiting area without the use of audio. MVN is used as a communications tool between DMV headquarters and their customers to update current events, promote safety initiatives, changes to regulations, emergency messages and office procedure information. In addition, MVN can integrate with your queuing provider, partitioning the screen to show the current queuing numbers. Through sponsorship underwriting, MVN installs, updates and maintains the system at no cost to the jurisdiction. Our established longevity and customer service commitment has resulted in MVN’s outstanding reputation across the country.

MV VeriSol  
**Booth 100**  
Charlie Pecchio | cpecchio@mvverisol.com  
888-837-4765 ext. 121 | www.mvverisol.com  
MV VeriSol provides a comprehensive turnkey solution for real-time motor vehicle insurance verification. MV VeriSol’s Motor Vehicle Insurance Verification software (MVIV™) performs both event-based verification (traffic stops, registrations, accidents, courts) and ongoing verification to identify cancellations and gaps in coverage. MVIV performs online verification directly with insurance companies based on IICMVA specifications and industry standards with enhancements and integration as required by each jurisdiction. MVIV can reduce the uninsured motorist rate by up to 80% while providing a positive cash flow for the jurisdiction. Each jurisdiction has the flexibility to implement differently based on legislation, business rules, preferences, and budget.
Exhibitors and Sponsors

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615-424-7839 | www.egov.com
NIC is the nation’s leading provider of digital government services, mobile applications, and secure payment processing solutions. We manage more than 250 motor vehicle- and driver-related online services in 28 states that make it easy for constituents to interact with DMV agencies at any time of day or night from any device. We use technology to simplify complex processes, reduce agency costs, and deliver high driver satisfaction. Our proven self-funded solution also provide user-friendly services at no cost to DMV agencies.

OpSec Security, Inc.
Booth 410
Scott Magnacca | smagnacca@opsecsecurity.com
732-660-7100 | www.opsecsecurity.com
OpSec is a recognized leader in providing security solutions. Our security products protect major vehicle, personal identity and revenue collection programs throughout the world. Utilizing the latest overt, covert and forensic security technologies we protect against counterfeiting and forgery, often combining these technologies with Information Management to create complete solutions. Our leadership in vehicle and people ID products is well proven. Our latest offering is SecureETag; the intelligent temporary tag. This product offers both fraud prevention methods as well as real time information for Law Enforcement and full accountability. In addition our products are designed to offer an affordable visual security layer using sophisticated windshield and plate authentication devices. For more information about OpSec’s security solutions, contact info@opsecsecurity.com.

Opus Inspection
Hotel Key Card Sponsor
Jim Valerio | James.Valerio@OpusInspection.com
443-324-1457 | www.opusinspection.com
Established in 1974, East Granby, Connecticut based Opus Inspection is the leader in vehicle emissions testing, equipment sales and program management services in North America, and in Remote Sensing equipment and services globally. Opus Inspection currently has 26 contracted vehicle inspection programs in North America which conduct 25 million inspections a year at over 25,000 stations. The company is exclusively dedicated to meeting the needs of our clients to improve road worthiness and reduce emissions testing programs in 21 U.S. states, Canada, Mexico, Bermuda, Peru, Chile, Pakistan, and Sweden.
Parsons
Booth 204
President’s Welcome Reception Sponsor

Joseph Battista | joseph.battista@parsons.com
717-919-1577 | www.parsons.com

Parsons develops and operates vehicle safety and emissions inspection programs. As North America’s largest provider of decentralized and hybrid inspection services we employ proven strategies and utilize best practices to complete program management services. Our team has designed, developed, and created an innovative and proven suite of inspection and auditing systems and services, and conducted more than 550,000 audits in motor vehicle inspection programs. Parsons also provides cyber security and data information protection solutions to government organizations to identify, mitigate and respond to issues including data breaches and technical infrastructure security. Our solutions help our clients avert threats, assess risk and respond to information breaches.

PDP Group, Inc.
Attendee Bag Cosponsor

John Yarbrough | jcyarbrough@pdpgroupinc.com
443-799-7783 | www.pdpgroupinc.com

PDP Group offers tailored automotive risk solutions for dealers and lenders. PDP Group’s services include retail and lease insurance tracking, comprehensive nationwide paper title administration, and electronic lien and title (ELT) processing. PDP Group’s Simply ELT® program is a web based electronic title solution enabling financial institutions of all sizes to participate in state programs. In addition, PDP Group is nationally known for providing insurance products for service rental programs, floor plan inventory, and dealer property and casualty coverage. These programs allow clients to retain and strengthen relationships with their customers.
Is your motor vehicle data inaccurate, incomplete, and full of duplicates? Is your motor vehicle system sitting out on an island disconnected from your other systems and dragging you down? POD has the people and solutions to lift you up. POD is a full service IT firm that has over 25 years’ experience in system consolidation and integration, data cleansing and migration. POD specializes in building solutions to assist DMVs in the effective management of their customers’ information across their various systems. POD protects the integrity, correctness and accuracy of DMV data, improves data quality by creating a single version of truth, and synchronizes between multiple systems to eliminate duplicates and enable data sharing between the DMV and other state agencies.

Polk Registration and Cyber Café Sponsor
Audrey Tedford | audrey.tedford@ihs.com
248-728-7087 | www.ihs.com/automotive

R.L. Polk & Co., part of IHS Inc. (NYSE: IHS), offers clients the most comprehensive content and deepest expertise and insight on the automotive industry available anywhere in the world today. With the 2013 addition of Polk, IHS Automotive now provides expertise and predictive insight across the entire automotive value chain from product inception—across design and production—to efforts used to maximize potential in the marketplace. No other source provides a more complete picture of the global automotive industry. IHS is the leading source of information, insight and analytics in critical areas that shape today’s business landscape. IHS has been in business since 1959 and became a publicly traded company on the New York Stock Exchange in 2005. Headquartered in Englewood, Colorado, USA, IHS is committed to sustainable, profitable growth and employs approximately 8,600 people in 32 countries around the world.
QLess Inc
Booth 211
Zach Zipay | Zach.zipay@qless.com
404-353-7046 | www.qless.com
Delivering vital services to citizens in a timely and efficient manner is a major challenge for motor vehicle offices. Cloud-based software from QLess dramatically advances the delivery of service by replacing lines with “virtual queues” — providing an efficient approach to schedule and manage appointments. By replacing outdated ticketing machines with our easy-to-use technology, citizens enter lines remotely and wait anywhere until their turn arrives. Your QLess system shares expected wait times and status updates via text, phone, on-site kiosks, and monitors. The result: improved service flow, higher citizen satisfaction, lower operating costs, and a boost to staff productivity and spirit.

SambaSafety
Umbrella Sponsor
Jim Carroll | jtcarroll@mindspring.com
858-353-2354 | www.sambasafety.com
SambaSafety is the leading provider of driver risk management solutions in North America. Our mission is to guide our customers to make the right decision at the right time. Through patented technology and advanced workflow management, we deliver a full range of driver-centric solutions from motor vehicle records and true continuous driver monitoring to driver policy enforcement and benchmarking. By collecting, correlating and analyzing motor vehicle records (MVRs) and other data sources, we identify driver risk and enable our customers to modify their drivers’ behavior, reduce accidents, and ensure compliance and lower costs — ultimately improving driver and community safety.

Secretary of State, Bureau of Motor Vehicles – Maine Tourism Booth
Booth 104
The Maine AAMVA Region I Conference Team invites you to Portland for the 2017 Region I Conference.
With over 20 years of experience, Solutions Thru Software is the industry’s leading provider of computerized testing solutions and associated products. At STS, we put our customers first. We provide flexible, proven solutions to meet your business needs. We pride ourselves on providing timely, efficient service and reliable, user-friendly technology that increases productivity and satisfaction in today’s busy work environments. Take a look at our knowledge testing, road testing, and scheduling solutions and you will find technology designed and backed by people who truly commit to meeting your needs.

SGS Testcom, Inc.
Booth 110
Ray Vaughn | ramon.vaughn@sgs.com
518-245-8096 | www.sgs.com/testcom

SGS is the world’s leading inspection, verification, testing and certification company. SGS Testcom is one of the industry’s leading experts on the use of information technology and data analytics in the transportation industry. We offer well-defined processes, advanced technology, and proven data management techniques. Our expertise is in the development and execution of successful vehicle emissions testing programs and the application of data analytics in order to extract actionable value from transportation agency datasets, such as revenue-generation opportunities, fraud detection and prevention, and motorist safety initiatives. Please visit our booth for more information.

Tech Mahindra Limited
Booth 111
Aman Sethi | Aman.sethi@techmahindra.com
847-275-5791 | www.techmahindra.com

Tech Mahindra, a USD $4 bn USD company with more than 107,000 professionals, is providing software and services across 90 countries for over 25 years. Tech Mahindra’s focus continues to be providing the best possible solutions to our Government and Commercial clients. Our public sector focused practice is helping our customers save costs, improve process quality, increase productivity, and create satisfying experiences for all stakeholders. Built on domain knowledge, process reengineering and best-in-class IT systems, we provide solutions in the area Motor Vehicles, Public Budgeting, Grants Management, SAP, Document Management, Mobility and Cloud solutions among others.

The Department of Motor Vehicles
Exhibitors and Sponsors

Commercial Vehicle Enforcement Unit
Booth 419

The Department of Motor Vehicles is the designated Commercial Vehicle Enforcement (CVE) agency for the State of Vermont. The primary mission of the sworn uniformed CVE Inspectors is the enforcement of laws and regulations pertaining to commercial vehicle safety issues. Their duties include assuring commercial drivers are properly credentialed, vehicles meet state and federal equipment standards and the vehicle falls within acceptable standards for length and weight operations. The CVE cruiser on display is a marked Chevrolet Silverado crew cab 4x4 pickup equipped with emergency equipment, computer, video, radar, laser, automated license plate reader, inspection tools and six portable scales.

U-Haul International
Past President’s Breakfast Sponsor

Joe Cook | joe_cook@uhaul.com
602-760-4932 | www.uhaul.com

Since 1945, U-Haul has been the choice for the do-it-yourself mover. We rent our distinctive orange and white U-Haul trucks, trailers and towing devices as well as offer self-storage rooms through a network of company-operated moving centers and independent U-Haul dealers. U-Haul customers’ patronage has enabled the company to maintain the largest rental fleet in the do-it-yourself moving industry. The company provides industry leading moving and storage boxes and an extended line of packing supplies to protect customer possessions. U-Haul is also the largest installer of permanent trailer hitches in the automotive aftermarket.

Valid USA – Identity Solutions
Booth 311

Conference Program Ad Sponsor
Mike Fox | mfox@validusa.com
260-414-6346 | www.validusa.com

Valid USA delivers State Driver’s License programs through our innovative, highly-secure solutions, configured to the unique needs of each state. We offer a product approach to state DMV’s, in contrast to the one-off implementations common in the market today. Our product approach ensures a stable and up-to-date solution which performs consistently across all deployed installations.
Veridos America Inc.
Booth 300
Kathleen Synstegaard | kathleen.synstegaard@veridos.com
612-618-5124 | www.veridos.com

Identity Solutions. Governments are served with the most secure and innovative identity solutions, making Veridos their best choice for protecting and safeguarding their citizens. Veridos provides the latest technologies for the enhancement of (electronic) driving licenses into more secure and trustworthy documents. Its solutions inherently include the choice between a wide range of materials, security features and operating systems. To prevent those choices from becoming overwhelming, the company supports its customers through the entire switchover process, from revised enrollment and issuance procedures to the development of mobile services that provide further convenience and better user experience on mobile devices.

Vermont Foodbank
Booth 315
Nicole Whalen | nwhalen@vtfoodbank.org
802-477-4146 | www.vtfoodbank.org

The mission of the Vermont Foodbank is to gather and share quality food and nurture partnerships so that no one in Vermont will go hungry. Through a network of 225 food shelves and meal sites throughout Vermont, the Vermont Foodbank provides over 10 million pounds of food to 153,000 Vermonters annually.

Waldale Irwin Hodson Group
Booth 102
Paul Fussner | fussner@wihgroup.com
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The Waldale Irwin Hodson Group, with six License Plate manufacturing and fulfillment sites located across both the United States and Canada, provides a wide range of products and services to both the License Plate and Motor Vehicle communities. We use the most current industry ‘best practice’ concepts to supply our North American jurisdictional customers with first rate, quality products and superior customer service.
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Welcome Region 1 Colleagues and Friends:

As your incoming Region 1 board president, I am extremely humbled and honored to invite you to Portland, Maine from July 9 to 12 for the 2017 AAMVA Region 1 conference. Portland is one of the country’s up-and-coming small cities; it has been ranked among the top foodie cities multiple times, and is gaining popularity for its craft beer breweries. Your visit will include accommodations at the Holiday Inn By The Bay, in the historic Old Port District of Portland – only minutes away from the airport, and within walking distance to the working waterfront, various specialty shops and a unique restaurant scene.

We hope you will consider extending your stay, so that you have the chance to experience even just a few of the cherished gems of Maine. You may want to consider travelling just three hours northeast of Portland, to Mount Desert Island and its treasures: Bar Harbor, Northeast Harbor and Southwest Harbor, or perhaps a weekend drive to some of the more than sixty lighthouses that pepper Maine’s rocky coast – including Portland Headlight, which is only a twenty minute drive from Portland. No visit to Maine is complete without an opportunity to view the stunning scenery of Acadia National Park, one of the most visited national parks. During your travels and time with us, I am highly confident that you will find Mainers to be genuinely welcoming and hospitable people.

As with every AAMVA conference, sessions will focus on matters of highway safety that impact us all. It does not matter from where you hail, matters such as driver and vehicle safety, identity theft, finding the balance for services between the customers of tomorrow and yesteryear, state and federal regulations, law enforcement topics, and workplace safety issues affect us all. Please also remember that the networking opportunities with your jurisdictional and industry partners are just as critical as listening in on the various session topics.

My team will be working diligently with our AAMVA partners to bring you a regional conference that is representative of Maine’s culture and provides the occasion for you to truly experience “the way life should be.” We look forward to hosting you in 2017.

Regards,

Patty

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