Tools for DMV Investigators

Presented by: Mark Silk, Chair, DIIWG
Paul Steier, AAMVA Law Enforcement Program Manager

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Law Enforcement Standing Committee Mission:

*Inspire Collaboration between Law Enforcement & Motor Vehicle Administrators to Improve Highway & Public Safety*

**Taking it to the Next Level:**

Integrate DMV Investigators into the AAMVA Community & Law Enforcement Discipline

Board approved creation of DMV Investigator Integration Working Group in the FY16 – 17 Budgets
Working Group Roster – And Special Thanks To:

Mark Silk, Chair, Maine
John Clawson, Vice-Chair, Indiana
Rhonda Lahm, Board Advisor, Nebraska
Eric Danz, Maryland
Christopher Grotton, Maine
Brent Lawson, Pennsylvania
Jason Daniel, North Carolina
Cora Gentry, Arkansas
David George, Texas
Kevin McCormack, Virginia
Chris Leeman, Iowa
Joseph Tieri, Illinois
Tom Edwards, California
Aaron Greene, Washington
Michael Leonard, Alberta
Darrell Noyes, Washington

AAMVA Staff:
Brian Ursino, Lead
Patrice Aasmo
Sheila Prior
DMV Investigator Integration Working Group met:
February 2016
June 2016
November 2016 (Leadership Core)

Two Deliverables:
- DMV Integration Strategy White Paper
- DMV Investigator Resource Guide

Deliverables approved by Board January 2017
Deliverables Published THIS MONTH!
VIDEO
EXECUTIVE SUMMARY

DVDs Include:
- Video Executive Summary
- DMV Integration Strategy White Paper
- Resource Guide for DMV Investigators
Deliverable – Integration Strategy White Paper
Implementation of the DMV Investigator Integration White Paper Supports AAMVA Strategic Goals:

• 1.1 Identify member needs/opportunities and develop solutions
• 1.2 Increase and maximize member engagement
Strategy One: **DMV Investigator AAMVA Webinar Series (quarterly):**

- Jurisdiction Showcase: New York DMV Underage Drinking Sting (December 2016)
- AAMVA for DMV Investigators – Yeah We Do That (2\textsuperscript{nd} Q2017)
- Title fraud/washing (3\textsuperscript{rd} Q2017)
- Abandoned/cloned/salvaged (4\textsuperscript{th} Q2017)
- 10 additional topics – list re-evaluated/re-prioritized annually based on need and fraud trends
Strategy Two: Create DMV Investigator content for future AAMVA conferences

- Conference planners encouraged to add DMV Investigator topics
- Include certificates for attendance; Continuing Education Units (CEUs)
Strategy Three: **Develop a DMV Investigator, FDR Training Module**

- Develop Fraud Detection & Remediation (FDR) training material specific to DMV Investigations; determine if new material is needed
Strategy Four: Improve Mission Awareness (Education) and Partnerships between DMV Investigative Units and other Law Enforcement Entities

• Develop PowerPoint material jurisdictions can use to educate stakeholders of DMV Investigation value

• For not fully sworn DMV Investigators, make NMVTIS Law Enforcement Access Tool available (LEAT)
Strategy Five: **Ensure a DMV Investigator is assigned to each AAMVA Standing Committee**

- Consider adding a separate DMV Investigator to each standing committee
- If not feasible, ensure DMV Investigators are encouraged to apply for fraud discipline standing committee vacancies
Chapter 1 – The Investigative Unit

Highlights Include:

- Establishing an Investigative Unit (Good/Better/Best)
- Responsibilities of the Investigative Unit
- Staffing & Equipping an Investigative Unit
- Existing Investigative Unit Review
Chapter 2 – Hiring DMV Investigators

Highlights Include:

- Job Descriptions and Qualifications; detail, quality recruitment
- Selection Process; testing, background checks
Chapter 3 – Training & Retention

Highlights Include:

• Training; academy, field training, in-service, conferences, fraud tools specific

• Retaining the Team; salary, benefits, professional development, schedule
Chapter 4 – Supporting Investigations Thru Partnerships

Highlights Include:

• Internal & External Partnerships
• Making a Case for Federal Partnerships
• Prosecution Partnerships
• Unit Hotlines and/or customer service e-mail
Chapter 5 – Tools

Highlights Include:

• Outlines various partner tools available
• Intra-Agency Resources
• AAMVA Community Directory
Chapter 6 – Review & Assessment

Highlights Include:

• Determine if Meeting Goals and Objectives
• How to Make Existing Units Better (similar to self-accreditation)
Chapter 7 – Awards & Recognition

Highlights Include:

• Motivate Staff and Acknowledge Accomplishments
• Employee Recognition Committee
Appendices

A – Survey (i.e., sworn v. non-sworn, # of investigative responsibilities, etc.)

B – Federal Resources

C – Working Group Roster
For More Information

Contact:

Paul Steier
Law Enforcement Program Manager

psteier@aamva.org

703-270-8932