



2018 Workshop & Law Institute
March 13-14, 2018

Time	Function/Topic	Description
Tuesday, March 13		
7:00 am - 3:30 pm	Registration	
9:00 am - 10:30 am	Opening General Session	Join AAMVA Chair of the Board Kurt Myers and AAMVA President & CEO Anne Ferro and their guests in opening the 2018 Workshop & Law Institute. Hear what the three Standing Committees—Driver, Vehicle, and Law Enforcement—have accomplished and what they will undertake during the coming year.
10:30 am - 10:45 am	Break	
10:45 am - 12:00 pm	Drug Impaired Driving & the Impact of Legalizing Marijuana	In this session, you will hear about the experiences of U.S. jurisdictions that have already legalized marijuana and its impact on drug impaired driving. You will also learn how Canada is preparing for national legalization.
10:45 am - 12:00 pm	Cyber Security	If DMV data is compromised, how do you hold those responsible accountable? What do you do when DMV data is used by other state agencies? In this session, you will learn how to better protect personal information and how to help customers that have had their data compromised. We will also explore credit card data protection in DMVs and vendor liability. Cloud services and information security standards will also be addressed.
10:45 am - 12:00 pm	Case Studies in Implementing NMVTIS	In this session, you will learn how jurisdictions have implemented NMVTIS best practices, the benefits they have realized, and the challenges they overcame by using real case studies. In addition, hear about the NMVTIS Business Rules Working Group's efforts on a Performance Management Concept, Junk Salvage and Insurance, and Salvage Vehicles Best Practices.
12:00 pm - 1:00 pm	Lunch	
1:00 pm - 2:00 pm	The Fight Against Human Trafficking	Hear from national leaders and champions about strategies to fight human trafficking.
2:00 pm - 2:15 pm	Break	

2:15 pm - 3:30 pm	The Mobile DL of Tomorrow	In this session, you will learn what a mobile driver license really is and is not and you will hear about some of the challenges and opportunities that jurisdictions have with implementing an mDL. You will also learn what some of the interim steps are that issuing authorities should take and who is depending on these e-credentials.
2:15 pm - 3:30 pm	Unconventional Vehicles – Next Steps	This will be a brainstorming session to help the Vehicle Standing Committee plan their next steps in the area of unconventional vehicles – from tiny homes to former military vehicles and everything in between.
2:15 pm - 3:30 pm	Legal & Legislative Town Hall	This is an open discussion on all things related to the legal and legislative issues jurisdictions are facing. This is your chance to collaborate with your peers across jurisdictional lines on the issues and solutions that are shaping the legal environment for motor vehicle and law enforcement agencies.
3:30 pm - 3:45 pm	Break	
3:45 pm - 5:00 pm	Tools to Evaluate Cognitive Impairment	In this session, you will hear about different tools used to objectively evaluate cognitive impairment at the DMV counter and by law enforcement at roadside. Participate in the interactive discussion about the innovative approaches different agencies are taking in assessing cognitive impairment.
3:45 pm - 5:00 pm	The Impact of Court Rulings on the Motor Vehicle Community	Numerous judicial decisions shape the policy environment for the motor vehicle community. Join legal experts from multiple jurisdictions to discuss the impactful legal issues that could influence or change the way your agency operates.
3:45 pm - 5:00 pm	e-Odometer & e-Titling	This is a discussion of the Roadmap to Electronic Odometer Disclosure, A Guidance Document From the E-Odometer Task Force and learn the steps jurisdictions can take now to prepare for the future of electronic odometer disclosure and electronic titling. Also, hear how some jurisdictions are moving forward with electronic titling today.
5:30 pm - 6:30 pm	Welcome Reception	

8:00 am - 12:00 pm	Registration	
7:30 am - 8:45 am	Newcomer Orientation "AAMVA: Yeah, We Do That!"	This informative session will cover all the programs, services, and products that AAMVA offers to members—including best practices and solutions, conferences and events, educational opportunities, information access, legislative support, technology systems, and much more. New attendees are especially encouraged to attend this session to become oriented to the association. A light breakfast will be served.
9:00 am - 10:15 am	Driver Town Hall	This is an open discussion on all things related to drivers that jurisdictions are facing. This is your chance to collaborate with your peers across jurisdictional lines on the issues and solutions that are shaping drivers and driver licenses for motor vehicle and law enforcement agencies.
9:00 am - 10:15 am	Law Enforcement Town Hall	This is an open discussion on all things related to law enforcement that jurisdictions are facing. This is your chance to collaborate with your peers across jurisdictional lines on the issues and solutions that are shaping the environment for motor vehicle and law enforcement agencies.
9:00 am - 10:15 am	Vehicle Town Hall	This is an open discussion on all things related to vehicles that jurisdictions are facing. This is your chance to collaborate with your peers across jurisdictional lines on the issues and solutions that are shaping vehicles for motor vehicle and law enforcement agencies.
10:15 am - 10:30 am	Break	
10:30 am - 12:00 pm	Customer Service	This will be a highly interactive session with several breakout discussions to explore alternative methods of service including online services, the customer voice in customer service delivery, how to drive wait times down, and efficient and effective customer flow techniques. You will learn the challenges, best practices, and lessons learned from each of these topics. Join us for an engaging dialogue to learn and share with one another.
10:30 am - 12:00 pm	Real ID Compliance	In this session, you will learn about the implementation challenges and successes that resulted from transitioning toward a Real ID compliant program. As jurisdictions have made varying degrees of progress toward Real ID, they have faced different dynamics in modifying their IT systems and the contributing human factors that serve as essential components of a Real ID compliant program. You will hear an update from the Department of Homeland Security and an overview of the verification systems required for Real ID compliance.
10:30 am - 12:00 pm	Automated and Connected Vehicles	In this session, we will discuss the recently published AAMVA document, Jurisdictional Guidelines for the Safe Testing and Deployment of Highly Automated Vehicles, federal automated vehicles legislation, U.S. DOT guidance, jurisdictional trends, and the impact of automated vehicles on law enforcement.
12:00 pm - 1:00 pm	Lunch	
12:30 pm - 2:30 pm	Legal Ethics	This session will provide legal services attendees with the opportunity to fulfill the ethics and professionalism components of their Continuing Legal Education (CLE) credits.

1:00 pm - 2:30 pm	The Detection and Prevention of Fraud	This session will be highly interactive with breakout discussions on Fraud Detection & Remediation, the NMVTIS Law enforcement Access Tool, and general fraud trends.
1:00 pm - 2:30 pm	Vendor Management	In this session, you will learn about best practices when contracting with vendors and how to avoid legal vulnerabilities. Hear lessons learned from members on how to manage vendors, conduct third party audits, mitigate risks of financial liability, and how to prepare for possible litigation.
2:30 pm - 2:40 pm	Break	
2:40 pm - 4:00 pm	Disaster Relief, Recovery, and Rebuilding Breakout Sessions	Natural disasters are an unfortunate part of our lives. Whether hurricanes, tornados, earthquakes, wild fires, floods or mud slides, the impacts can seem insurmountable. In many cases, these events are devastating for citizens and the ability for a jurisdiction to react quickly to service their constituents is critical. Choose from three breakout sessions that will address (1) Law enforcement aspects of emergency response (2) Vehicle registration and titling issues associated with automobiles and commercial vehicles (3) Identification and driver licensing concerns for issuing credentials
4:00 pm - 4:30 pm	Closing Networking Event	