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August 24, 2017

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Pennsylvania Department of Transportation, Driver & Vehicle Services Receives Prestigious Award

Arlington, VA - The American Association of Motor Vehicle Administrators (AAMVA) presented the Pennsylvania Department of Transportation (PennDOT), Driver & Vehicle Services (DVS), with the 2017 Trailblazer Award for their *Printing Permanent Registration Credentials from Online Services*. The award was presented at the 2017 AAMVA Annual International Conference in San Francisco, California, August 21-23. The Trailblazer Award recognizes a jurisdiction agency or individual who identified and implemented innovative changes that positively affected their agency and community.

Under this new program, implemented December 31, 2016, customers renewing through the PennDOT Driver and Vehicle Services' website are able to print their new registration cards when they completed their transaction. Customers no longer have to wait for the registration card and a validation sticker to come in the mail. This was made possible by the elimination of the registration validation sticker, effective December 31, 2016. This convenience eliminates the need for customers to print a temporary registration and wait for the registration card to come in the mail. The ability for online customers to print their permanent registration credential from their home printer also saves DVS an estimated \$2 million in mailing costs.

"PennDOT's move to online printing of permanent registration credentials is an excellent example of providing enhanced customer service," said AAMVA President and CEO, Anne Ferro.

AAMVA's awards program fosters a tradition of excellence in the motor vehicle and law enforcement community by honoring individuals, teams, and organizations who have committed their time and resources to safety initiatives, outstanding customer service, and public affairs and consumer educational programs throughout North America. Each year, AAMVA receives numerous outstanding submissions in each category and through a rigorous judging process selects those that are exemplary.

Founded in 1933, AAMVA serves North American motor vehicle and law enforcement agencies to accomplish their missions. The association's vision of *Safe Drivers, Safe Vehicles, Secure Identities, Saving Lives* guides AAMVA's activities, resources, and programs in driver licensing, vehicle titling/registration, motor carrier services, identity management, and technology

solutions. For more information about AAMVA and its awards program, please visit our website at www.AAMVA.org.

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