

## FOR IMMEDIATE RELEASE

October 28, 2021

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### **Midwestern Motor Vehicle and Law Enforcement Agencies Receive Prestigious Awards**

**Arlington, VA** – The American Association of Motor Vehicle Administrators (AAMVA) presented the following awards:

#### **Illinois Office of Secretary of State**

**Customer Convenience Award** for their *DARSi Appointment Tool*. The Illinois Secretary of State implemented a stand-alone web-based appointment system to address historically high customer demand following extended COVID-19 closures. It addresses complexities such as allowing seniors to walk-in without appointments, vetting customers for appointment type without interconnectivity to their driving records, and completion in time to prevent customers from waiting outside for their turn in frigid winter temperatures. It provides same day and advance appointments for DL/ID services, in-car driving tests, and appointments reserved exclusively for seniors. A call center is used to assist seniors wanting appointments, and web processes ensure customers attempt online services prior to making an appointment for an in-person visit.

#### **Iowa Department of Transportation (DOT)**

**Public Affairs and Consumer Education (PACE) Category 2D - Digital Graphics** for *Get There Your Way Handouts*. *Get There Your Way* was created to support Iowans, specifically in underserved communities, to assist them when establishing identity with a driver's license or ID, and to raise awareness by providing information about alternative transportation, if driving is not an option. The campaign focuses on consolidating existing and new identification, driving, eligibility, and alternative transportation-related information in a convenient and accessible format. This also earned the **PACE Overall Division Award for Division 2, Visual Arts**.

**PACE Category 6B – Blog** for *"Beyond the Plastic" Feature Blog Story*. *Beyond the Plastic* is a feature blog story that showcases the department's efforts to raise awareness about the barriers faced by those re-entering society after incarceration. These barriers also tie directly with higher recidivism rates. This blog story showcases the department's efforts to help women obtain identity and information about alternative transportation, in advance of release, to increase their chances of success once released. This blog also earned the **PACE Overall Division Award for Division 6, Writing**.

**PACE Category 6C – Feature Story** for *A Hero's Tribute: Honoring Drew Lienemann*. The Iowa Department of Transportation's partnership with the Iowa Donor Network has no doubt saved thousands of lives over our years-long collaborations. The majority of organ and tissue donors in Iowa sign up through driver's license services from the Iowa DOT. To further promote and celebrate the benefits of organ and tissue donation, a donor family, the Lienemanns, provided t-shirts for all staff in Iowa DOT and Iowa county treasurer's driver licensing facilities. These shirts were worn with pride by staff and started countless conversations every Friday when the shirts were worn. They also resulted in a significant increase in Iowans saying 'YES' to being an organ donor when applying for or renewing their Iowa driver's license or ID.

#### **Manitoba Public Insurance**

**PACE Category 3A - TV Commercial or PSA, Externally Produced** for their *Time Loop - Your Phone Can Wait*. "Time Loop" illustrates the fatal consequences of distracted driving, featuring a father watching a video of his young daughter's birthday party cut in with flashbacks of driving with her until he checks his phone for a text.

### **Missouri Department of Revenue Criminal Investigation Bureau**

**Fraud Prevention and Detection Award - Law Enforcement Individual** for *Special Agent Jason Young, Criminal Investigation Bureau* with the Missouri State Highway Patrol. Agent Jason Young, CFE is assigned as a criminal investigator for the Missouri Department of Revenue Criminal Investigation Bureau located in St. Louis, Missouri. Agent Young was assigned a fraud case involving suspect Cameron Taylor who had been committing title fraud, bank fraud, and identity theft of several financial institutions and individuals in the St. Louis Metropolitan area and within the Eastern District of Missouri. The vehicles involved were fraudulently registered and several liens removed. Financial institutions suffered financial loss and individuals' identities were stolen during this scheme. Special Agent Jason Young also is the winner of the **International Fraud Prevention and Detection Award – Law Enforcement Individual**.

### **Nebraska Department of Motor Vehicles (DMV)**

**Improvement Through Efficiencies** for their *Fleet eServices*. The new Fleet eServices process allows businesses to track, maintain, and renew their fleet registrations completely online. Fleet eServices allows for businesses that maintain a fleet of vehicles to monitor and renew registrations for their fleet's vehicles online. Previously, businesses had to either mail or personally visit every county treasurer where a vehicle does business. This new process allows what previously would be many manual transactions in multiple offices to be completed remotely with a few steps from any computer with internet access and the correct log-in information. This initiative has also earned the **International Improvement Through Efficiencies Award**.

**Excellence in Government Partnership** for *iROC Preclearance System*. The Nebraska State Patrol, in partnership with the Nebraska Department of Motor Vehicles and the Nebraska Department of Transportation has installed a modernized commercial vehicle preclearance system, iROC (Intelligent Roadside Operations Computer) at 2 of the state's weigh stations on Interstate 80 with 2 additional sites scheduled for 2021. The system uses convergent camera, road surface sensors and weigh in motion technologies to prescreen commercial vehicles for compliance with state and federal requirements.

### **Ohio Department of Highway Safety**

**Innovative Use of Technology** for the *Ohio State Highway Patrol's Statistical Analysis Unit*. Ohio Statistics for Analytics and Traffic Safety (OSTATS) is a series of internal and public-facing dashboards developed by the GIS team in the Ohio State Highway Patrol's Statistical Analysis Unit (SAU). The dashboards provide a quick way for field commanders to get crash and activity statistics in an interactive environment to help them better direct their resources. The public-facing OSTATS dashboards provide maps and statistics for the public, media, law enforcement agencies, and other traffic safety partners across the state of Ohio.

**Community Service Recognition** for their *Ohio State Highway Patrol Auxiliary's Emergency Food Distribution Assistance*. The Ohio State Patrol Auxiliary assisted citizens throughout the state of Ohio with both food deliveries and traffic control at drive-thru food distributions during the initial months of the pandemic when large numbers of Ohioans lost their jobs and many families faced a shortage of

food. The Auxiliary worked with various agencies around the state of Ohio to meet the food needs of these people. Many of the people assisted were elderly and at-risk.

## **Wisconsin Office of Public Affairs**

**PACE Category 4A - Media Event/Press Day** for *Road Test Waiver and Online Renewal Pilot Programs Virtual Press Conference*. Wisconsin DMV hosted a statewide virtual news conference to announce two new pilot programs – online driver license renewal and road test waiver – in response to COVID-19. The virtual news conference, hosted via Zoom and livestreamed on YouTube, informed reporters, allowed direct access to the WisDOT Secretary and DMV Administrator for questions, provided helpful resources available to DMV customers, and launched the social media campaign. Every Wisconsin media market was represented and nearly 60 media outlets ran a story within the first 24 hours. This press conference also earned the **PACE Overall Division Award for Division 4 – Special Events**.

The International Driver Examiner Certification (IDEC) Board and AAMVA recognize outstanding examiners through the IDEC Examiner of the Year award. Each member jurisdiction nominates one examiner for outstanding performance as a driver's license examiner. Examiners are selected for their excellence in adhering to the principles and recommended practices of driver examination (the Examiner's Code of Ethics) and for their high level of conduct in their profession. **IDEC Examiner of the Year Awards were presented to:**

- Philip Noonan, Indiana Bureau of Motor Vehicles
- Marcus McClannahan, Iowa Department of Transportation
- Vernon Nelson, Minnesota Driver and Vehicle Services Division
- Eric O'Toole, North Dakota Department of Transportation
- Patricia Nelson, Wisconsin Department of Transportation. Patricia Nelson is the winner of the **2020 Outstanding Examiner of the Year**

AAMVA's awards foster a tradition of excellence in the motor vehicle and law enforcement community. The awards allow AAMVA to honor individuals, teams, and organizations who have committed their time and resources to safety initiatives, outstanding customer service, and public affairs and consumer education programs throughout North America. Awards are presented in the following categories:

- Service
- Safety
- Security
- Public Affairs and Consumer Education

Founded in 1933, AAMVA serves North American motor vehicle and law enforcement agencies to accomplish their missions. The Association's vision of *Safe Drivers, Safe Vehicles, Secure Identities, Saving Lives* guides AAMVA's activities, resources, and programs in driver licensing, vehicle titling/registration, motor carrier services, identity management, and technology solutions.

For more information visit [www.aamva.org](http://www.aamva.org).

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