

safe drivers
safe vehicles
secure identities
saving lives!



Products & Services Catalog

Private Rate Schedule

Oct 1st, 2017

All rates are effective through September 30th, 2018 and are subject to change thereafter with 30-days prior written notice.

Association of Motor Vehicle Administrators

Table of Contents

| | | |
|----------|---|-----------|
| 1 | General Information..... | 4 |
| 1.1 | Background..... | 4 |
| 1.2 | Product Description..... | 4 |
| 1.2.1 | AAMVA Data Exchange Applications..... | 4 |
| 1.2.2 | Software for AAMVA Data Exchange Applications..... | 4 |
| 1.2.3 | Interchange Services for e-business..... | 4 |
| 1.2.4 | Additional AAMVA Services..... | 4 |
| 1.2.5 | Verizon Business Managed Services..... | 4 |
| 1.3 | About the Rate Schedule..... | 5 |
| 1.4 | Additional Information..... | 5 |
| 2 | AAMVA General Services..... | 6 |
| 2.1 | Administrative Services..... | 6 |
| 2.1.1 | Administrative Fees..... | 6 |
| 3 | AAMVA Data Exchange Applications..... | 7 |
| 3.1 | Driver Services..... | 7 |
| 3.1.1 | CDLIS..... | 7 |
| 3.1.2 | SR 22/26..... | 8 |
| 3.2 | Vehicle Services..... | 8 |
| 3.2.1 | National Motor Vehicle Title Information System (NMVTIS)..... | 8 |
| 3.2.2 | Electronic Lien and Title (ELT)..... | 11 |
| 3.2.3 | Business Partner Electronic Vehicle Registration (BPEVR)..... | 12 |
| 4 | Interface Software..... | 14 |
| 4.1 | Unified Network Interface (UNI)..... | 14 |
| 4.1.1 | UNI Fees..... | 14 |
| 4.2 | AMIE/ba..... | 15 |
| 4.2.1 | AMIE/ba Fees..... | 15 |
| 5 | Network Connectivity Services..... | 16 |
| 5.1 | Network Connectivity Service Fees..... | 16 |
| 6 | Verizon Managed IP Services..... | 17 |
| 6.1 | Verizon PIP MPLS Services..... | 17 |
| 6.2 | Backup Shadow Circuit..... | 19 |
| 6.3 | U.S. Private Line (USPL) Service..... | 20 |

AAMVA Products and Services Catalog

| | | |
|----------|---|-----------|
| 6.3.1 | Fees for USPL are on a Per Quote Basis | 20 |
| 6.4 | SNA SERVICES | 20 |
| 6.5 | RACK-MOUNT PRICING..... | 20 |
| 6.5.1 | Rack-Mount Kit for Router Installation-..... | 20 |
| 6.6 | Optional PIP Services | 21 |
| 6.7 | Site Services | 22 |
| 6.7.1 | Inside Wiring-..... | 22 |
| 6.7.2 | Extended Demarcation-..... | 22 |
| 6.7.3 | Site Survey-..... | 22 |
| 7 | OpenText Interchange Services for e-business | 23 |
| 7.1 | Information Exchange (IE) Services..... | 23 |
| 7.1.1 | IE Standard Fees..... | 23 |
| 7.2 | Expedite..... | 24 |
| 7.2.1 | Expedite Software Fees | 24 |

1 GENERAL INFORMATION

1.1 BACKGROUND

The American Association of Motor Vehicle Administrators (AAMVA) is a nonprofit organization representing officials in all 69 states, provinces and territories engaged in the administration and enforcement of driver and motor vehicle laws in the United States and Canada. Through its membership, the association develops model programs and serves as an information clearinghouse and international spokesperson for members' interests. Our vision: Safe Drivers, Safe Vehicles, Secure Identities, Saving Lives.

The Association's mission is to support North American motor vehicle and law enforcement agencies. A proponent of jurisdictional rights and the unique circumstances that dictate each jurisdiction's legal and regulatory environment, AAMVA provides a host of solutions and services for jurisdictional representatives tasked with administering and enforcing motor vehicle laws. These solutions and services, such as business process best practices, educational and training events, and technology platforms are developed under the direction of the membership

1.2 PRODUCT DESCRIPTION

AAMVA offers several types of services:

1.2.1 AAMVA Data Exchange Applications

AAMVA develops and maintains many information systems that facilitate the electronic exchange of driver, vehicle, and identity information between organizations

1.2.2 Software for AAMVA Data Exchange Applications

Software for use with AAMVA various data exchange applications for translating messages and communicating via the AAMVAnet™ network.

1.2.3 Interchange Services for e-business

EDI and messaging tools offered by Open Text (formerly GXs)

1.2.4 Additional AAMVA Services

AAMVA tailored applications for use by AAMVA members and in conjunction with AAMVA Data Exchange Applications.

1.2.5 Verizon Business Managed Services

Secure network services including connectivity to the Verizon Business Private IP (PIP) network, backup and redundancy for network connectivity, managed firewall services, and more.

1.3 ABOUT THE RATE SCHEDULE

This rate schedule contains fees for the most common types of services and products used by AAMVA customers. However, the full portfolio of domestic services offered by Verizon Business Solutions and Open Text are available to AAMVA subscribers. Please contact your AAMVA Network Account Manager.

1.4 ADDITIONAL INFORMATION

Contact AAMVA Customer Service at 703-908-5860 or AAMVACustomerService@aamva.org

2 AAMVA GENERAL SERVICES

2.1 ADMINISTRATIVE SERVICES

- An enrollment charge occurs when a new Master Account or Sub Account is established for a subscriber.
- A subscriber can request multiple Sub Accounts within a Master Account.
- The billing information supplied to the subscriber will be by Sub Account.
- Only the Master Account will be charged the monthly service fee.

2.1.1 Administrative Fees

| Item Description | BEID | Unit | Rate |
|--|------------|--------------------------------|----------|
| Enrollment Chrg - all Master&Subaccounts | MVA-ENROLM | per invoiced account- one time | \$180.00 |
| Service Fee - Master Account only | MVA-SVCFEE | per month | \$40.00 |
| Billing Extract | MVA-BILDET | per request | \$200.00 |
| Detail Billing- Paper | MVA-DTLPPR | per month | \$25.00 |
| Detail Billing- Electronic* | MVA-DTLELC | per month | \$25.00 |

- * If IE is selected for delivery, IE charges also apply.
If e-mail is selected for delivery, there is no charge for electronic billing.

3 AAMVA DATA EXCHANGE APPLICATIONS

3.1 DRIVER SERVICES

3.1.1 CDLIS

The Commercial Driver’s License Information System (CDLIS) is a nationwide computer system that enables state driver licensing agencies (SDLAs) to ensure that each commercial driver has only one driver’s license and one complete driver record.

CDLIS was established under the Commercial Motor Vehicle Safety Act (CMVSA) of 1986 and is based on the Federal Motor Carrier Safety Regulations (FMCSRs) in 49 CFR 383 and 384. For More information go to: <http://www.aamva.org/CDLIS/>

CDLIS Third Party Access for CDLIS Employers Verification: Commercial Driver License Information System (CDLIS). AAMVA will grant limited CDLIS access to employers and prospective employers via a third party inquiry transaction, by which they can obtain basic driver identification data directly from the CDLIS Central Site. The transaction is governed by the following fees:

CDLIS Maintenance Fees

| Item Description | BEID | Unit | Rate |
|---|----------------|---|---------------------|
| CDLIS 3 rd Party Set Up Fee (AMIE) | MVA-CDLISSETUP | One time | \$12,000 |
| CDLIS 3 rd Party Set Up Fee (Web Services) | MVA-CDLISWEB | One time | \$12,000 |
| 0 to 2,000 Transactions | | Flat Fee | \$2,500.00 |
| Transaction Fees | | 2001 – 5,000 transactions per month | .93 per transaction |
| Transaction Fees | | 5,001 – 20,000 transactions per month | .63 per transaction |
| Transaction Fees | | 20,001 – 300,000 transactions per month | .33 per transaction |
| Transaction Fees | | 300,001 and above per month | .20 per transaction |

3.1.2 SR 22/26

AAMVA's electronic SR 22/26 application automates SR22 and SR26 filings. An insurance company transmits SR22 and SR26 batch records to a jurisdiction, usually in the evening, and the jurisdiction responds as soon as the next morning as to whether the filing status is accepted or rejected.

About SR22 and SR26 Forms

Certain high risk or problem drivers who are convicted of serious moving violations are required by state financial responsibility (FR) laws to file an SR22 form (a certification of future proof of financial responsibility) with their state motor vehicle department to prove they have insurance. Failure to provide such proof results in license suspension. Drivers must ask their insurer to file the SR22 form with a state by a certain date. When done manually, this process can take days and may result in the driver's license being suspended if the SR22 form is filled out incorrectly or filed late.

After future proof is no longer required for a driver, a SR26 form is sent to cancel the SR22. Although variations exist among states, the Uniform Vehicle Code (from which all state FR laws are derived) requires that a jurisdiction be notified at least 10 days prior to the termination of an SR22 filing.

For More information go to: <http://www.aamva.org/SR22-26/>

3.1.2.1 SR22/26 Fees

| Item Description | BEID | Unit | Rate |
|----------------------------------|------------|---------------------------|----------|
| Business Partner: | | | |
| SR22/26 Stds Development Service | MVA-SR2226 | per month per application | \$201.66 |

3.2 VEHICLE SERVICES

3.2.1 National Motor Vehicle Title Information System (NMVTIS)

The National Motor Vehicle Title Information System (NMVTIS) is a system that allows the titling agency to instantly and reliably verify the information on the paper title with the electronic data from the state that issued the title. NMVTIS is designed to protect consumers from fraud and unsafe vehicles and to keep stolen vehicles from being resold. NMVTIS is also a tool that assists states and law enforcement in deterring and preventing title fraud and other crimes. Consumers can use NMVTIS to access important vehicle history information.

Purpose

NMVTIS was created to:

- Prevent the introduction or reintroduction of stolen motor vehicles into interstate commerce
- Protect states and consumers (individual and commercial) from fraud
- Reduce the use of stolen vehicles for illicit purposes including funding of criminal enterprises

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- Provide consumers protection from unsafe vehicles

For More information go to: <http://www.aamva.org/NMVTIS/>

3.2.1.1 NMVTIS Consumer Access

The Anti Car Theft Act of 1992 (Act) was enacted to deter trafficking in stolen vehicles by strengthening law enforcement against auto theft (Title I), combating automobile title fraud (Title II), preventing "chop shop" related thefts (Title III), and inspecting exports for stolen vehicles (Title IV).

Title II of the Act requires the U.S. Department of Transportation (DOT) to implement a National Motor Vehicle Title Information System (NMVTIS). The Act specifies that the information within NMVTIS shall be available to participating jurisdictions; federal, state and local law enforcement officials; insurance carriers; and other prospective purchasers (e.g., individuals, auction companies, and used car dealers).

NMVTIS Consumer Access Service Fee Schedule

AAMVAnet™ Connectivity: To be quoted in separate Customer Confirmation Document (CCD) once an appropriate configuration is designed to support customer requirements and AAMVA application use.

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Transaction Fees: Data Provider shall pay a monthly fee equal to the greater of \$7500 or the transaction fee as provided below, to be charged per VIN searched, where either a current title record or a brand record or JSI record was found; no fee will be charged with respect to a VIN searched if a record is not on NMVTIS. The Data Provider would be authorized to add a reasonable “surcharge” fee to the AAMVA charge for the information.

Setup Fees: A one-time, non-refundable setup fee of \$30,000 shall be payable to AAMVA upon execution and delivery of this Agreement by Data Provider.

| Item Description | Unit | Rate |
|-------------------------|--|------------------------|
| Transaction Fee | 0 to 7,000 hits per month | \$1.50 per hit* |
| Transaction Fee | 7,001 – 14,000 hits per month | \$1.20 per hit* |
| Transaction Fee | 14,001 – 21,000 hits per month | \$0.90 per hit* |
| Transaction Fee | 21,001 – 30,000 greater hits per month | \$0.60 per hit* |
| Transaction Fee | 30,001 – 50, 000 hits per month | \$0.42 per hit* |
| Transaction Fee | 50,001 – 100,000 hits per month | \$0.36 per hit* |
| Transaction Fee | 100,001– 200,000 hits per month | \$0.24 per hit* |
| Transaction Fee | 200,001– 400,000 hits per month | \$0.22 per hit* |
| Transaction Fee | 400,001 – 600,000 hits per month | \$0.20 per hit* |

| | | |
|-----------------|-----------------------------|------------------------|
| Transaction Fee | 600,001 plus hits per month | \$0.18 per hit* |
|-----------------|-----------------------------|------------------------|

Note: * Hit is defined as being when the inquiry results in a record being found

3.2.2 Electronic Lien and Title (ELT)

The Electronic Lien and Title (ELT) System gives you the capability to electronically exchange lien and title information between a lienholder and a jurisdiction's motor vehicle agency.

Benefits

Jurisdiction Benefits

- Improved data accuracy resulting from the electronic exchange of data (reduction in typographical errors)
- Improved timeliness of data exchange (no more waiting for the mail)
- Reduction in the use and control of secure forms (paper costs)
- Reduction in mailing and printing costs
- Improved data and forms security

Lienholder Benefits

- Potential staff reduction in areas associated with filing, retrieval and mailing of paper titles
- Reduction of storage space needed for filing and storing paper titles
- Ease of processing for dealer transactions

Information That Can Be Exchanged

ELT includes transactions that allow the jurisdiction to send electronic messages to the lienholder. For example, a jurisdiction can use the **Lien Notification** transaction to notify the lienholder that the lien has been recorded on the jurisdiction's title record.

ELT also includes transactions that allow the lienholder to send electronic messages to the jurisdiction. For example, a lienholder can use the **Lien Release** transaction to notify the jurisdiction when a lien is paid off. Once processed, the jurisdiction creates and mails a paper title to the owner. In another example, a lienholder can use the **Request for Paper Title** to obtain a paper copy of the title, but not release interest in the vehicle.

For More information go to: <http://www.aamva.org/ELT/>

3.2.2.1 ELT Fees

| Item Description | BEID | Unit | Rate |
|-------------------|------|------|------|
| Business Partner: | | | |

| | | | |
|-----------------------------------|---------|---------------------------|----------|
| ELT Standards Development Service | MVA-ELT | per month per application | \$201.66 |
|-----------------------------------|---------|---------------------------|----------|

3.2.3 Business Partner Electronic Vehicle Registration (BPEVR)

Business Partner Electronic Vehicle Registration (BPEVR) allows jurisdictions' business partners to apply for registrations and titles electronically. A business partner is any entity that does business with a jurisdiction. For the BPEVR application, dealerships, fleet operators, and any other entity that submits applications for registration or title to the jurisdiction may be partners.

Using BPEVR, an authorized business partner sends the registration application to the jurisdiction. The jurisdiction then sends back the fee information and permission for the business partner to print the registration card and put the registration plates and stickers on the vehicle.

This allows the business partner to register the vehicle and put it on the road with valid registration information within the same day--no more temporary plates! At the end of the business day, the jurisdiction sends the business partner a summary of transactions and a notification of fees due. The business partner then arranges to transfer funds overnight for the day's business. (Electronic funds transfer is not part of the BPEVR application).

Benefits

- Improved customer service and decreased lines in the motor vehicle branches
- Cost savings
- Enhanced data integrity
- Reduction in the turnaround time for processing applications for registration and titles

Available Information to be exchanged in BPEVR includes transactions that allow the business partner to send the following electronic messages to the jurisdiction:

- Fee Inquiry
- Application for Registration and Title
- Add Owner
- Change Owner Address
- Inventory Ordering
- Vehicle Inquiry

The jurisdiction can send the following electronic messages to the business partner:

- Electronic Billing
- Administrative Messages

Business partners may choose to contract with a service provider for some or all of the BPEVR functions.

For More information go to: <http://www.aamva.org/BPEVR/>

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3.2.3.1 BPEVR Fees

| Item Description | BEID | Unit | Rate |
|--------------------------------|-----------|---------------------------|----------|
| Business Partner: | | | |
| BPEVR Stds Development Service | MVA-BPEVR | per month per application | \$201.66 |

4 INTERFACE SOFTWARE

4.1 UNIFIED NETWORK INTERFACE (UNI)

UNI handles message exchanges between two or more AAMVAnet™ sites. It uses the network and data standard AMIE, AAMVAnet Message Interchange Envelope.

UNI was developed by the member agencies of the American Association of Motor Vehicle Administrators (AAMVA). These agencies paid for the development of the software through user fees and are granted use of this software for the payment of maintenance charges only.

UNI is available in the following platforms:

- IBM MVS/CICS/VSAM
- IBM IMS/DLI
- WINDOWS .Net
- UNISYS 1100-2200/DMS (Existing Customers Only)
- SUN MICROSYSTEMS (UNIX) (Existing Customers Only)
- IBM RS/6000 (UNIX) (Existing Customers Only)
- MOTOROLA 8088 (UNIX) (Existing Customers Only)
- HP-UX (UNIX) (Existing Customers Only)

4.1.1 UNI Fees

| Item Description | BEID | Unit | Rate |
|------------------------------------|----------------|-----------|----------|
| UNI Mainframe Maintenance | MVA-UNI2 | per month | \$518.10 |
| UNI Windows Maintenance | MVA-UNIWIN2 | per month | \$518.10 |
| UNI Lease Online Only Windows ** | MVA-UNIWINOLL2 | per month | \$189.20 |
| UNI Mainframe – Additional License | MVA-UNIMNT2 | per month | \$321.77 |
| UNI Windows – Additional License | MVA-UNIWINLIC2 | Per month | 321.77 |

** Maintenance is \$518.10 per month

Please note that licenses for a second **version** of UNI will require the full monthly fee. A version is equivalent to a unique platform.

4.2 AMIE/BA

AMIE/ba is the AAMVAnet Message Interchange Envelope/batch access software translator used for exchanging AMIE formatted data between partners in a batch mode. The software:

- Converts the information supplied by the application program into the AMIE format.
- Interfaces with Expedite, the network software for transmitting Information Exchange messages.
- Operates in IBM/MVS and IBM z/OS environments.

4.2.1 AMIE/ba Fees

| Item Description | BEID | Unit | Rate |
|-----------------------------|------------|--------------|------------|
| AMIE/ba PC Translator | MVA-AMBAPC | one time | \$3,630.00 |
| AMIE/ba Translator Upgrades | | Each upgrade | Quote |

5 NETWORK CONNECTIVITY SERVICES

5.1 NETWORK CONNECTIVITY SERVICE FEES

AAMVAnet™ infrastructure support costs are included in the leased line fees for all customers connected via AAMVAnet™ leased lines. For customers connecting to AAMVA infrastructure resources without an AAMVAnet™ leased line, support cost is covered through the Network Connectivity Service.

| Item Description | BEID | Unit | Rate |
|------------------|---------|----------------------|----------|
| NCS Usage Charge | MVA-NCS | Per Month Per Tunnel | \$400.00 |

6 VERIZON MANAGED IP SERVICES

6.1 VERIZON PIP MPLS SERVICES

Verizon Private IP (PIP) is a secure, fully managed private network environment that utilizes a layer 3 MPLS core that provides an integrated, secure and scalable network infrastructure. The fully managed services include the telco circuit and a Customer Premise Equipment (CPE) package that includes a Cisco router, and a modem for out of band access by Verizon for remote access and management. *** Please note that the customer must provide and dedicate an analog voice grade line (i.e. POTS line) to attach to each modem for vendor access for installation and on-going support and maintenance.***

In order to provide a heightened level of security, AAMVAnet™ has customized this environment to provide end to end encryption (AES-256) for all AAMVA applications (CDLIS, PDPS, NMVTIS, SSOLV/ HAVV, DVD, etc) traversing the AAMVAnet™ network. Encryption can be implemented for other non-AAMVA application traffic upon customer request and upon trading partner concurrence for the same.

6.1.1.1 Monthly Service Fee

The monthly service fee includes an AAMVA owned CPE (customer premise equipment) package consisting of a Cisco router and a modem for out of band access for management and maintenance.

6.1.1.2 Access-Loop Pricing

***ONLY U.S. and Hawaii’s PIP Access Loop installation charges will be waived for existing customers migrating from AAMVA’s AT&T MDNS environment over to the Verizon PIP network. Installation fees will apply to AK, Puerto Rico, U.S. Territories and new customers.**

6.1.1.3 PIP Access Loop installation, U.S. and Hawaii *

| Pip Access Loop Installation | Non Recurring Charge |
|--------------------------------|----------------------|
| 56/64 Kbps | Per Quote |
| 128 Kbps – 8xT1 | Per Quote |
| Greater than DS1 DSR Per quote | Per Quote |

6.1.1.4 PIP Access Loop installation fees will apply to all sites outside the continental U.S. and Hawaii.

| Pip Access Loop Installation | Non Recurring Charge |
|------------------------------|----------------------|
| 56/64 Kbps | Per Quote |

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| | |
|--------------------------------|-----------|
| 128 Kbps – 8xT1 | Per Quote |
| Greater than DS1 DSR Per quote | Per Quote |

6.1.1.5 Port/Circuit Pricing

6.1.1.6 PIP Site - Single Circuit No Redundancy with a Single Managed Router-

Pricing listed below includes all necessary components for customer access, with the exception of any Rack-Mount charges.

| Circuit Option | Monthly Recurring Charge |
|---|--------------------------|
| Single Circuit 56/64 Kbps Single Router | \$1,018.34 |
| Single Circuit 256 Kbps Single Router | \$1,735.26 |
| Single Circuit 512 Kbps Single Router | \$2,018.99 |
| Single Circuit T1 (1.54K) Single Router | \$2,682.12 |

- No longer orderable

6.1.1.7 PIP Site - Dual Circuits with a Single Managed Router

Pricing listed below includes all necessary components for customer access, with the exception of any Rack-Mount charges.

| Circuit Option | Monthly Recurring Charge |
|--|--------------------------|
| Dual Circuit 56/64 Kbps Single Router | \$1,919.95 |
| Dual Circuit 256 Kbps Single Router | \$3,353.02 |
| Dual Circuit 512 Kbps Single Router | \$3,920.48 |
| Dual Circuit T1 (1.54Kbps) Single Router | \$5,246.74 |

- 128 Kbps no longer orderable

6.1.1.8 PIP Site - Dual Circuits with Dual Managed Routers-

Pricing listed below includes all necessary components for customer access, with the exception of any Rack-Mount charges.

| Circuit Option | Monthly Recurring Charge |
|-------------------------------------|--------------------------|
| Dual Circuit 56/64 Kbps Dual Router | \$2,036.68 |

AAMVA Products and Services Catalog

| | |
|--|------------|
| Dual Circuit 256 Kbps Dual Router | \$3,470.52 |
| Dual Circuit 512 Kbps Dual Router | \$4,037.98 |
| Dual Circuit T1 (1.54Kbps) Dual Router | \$5,364.24 |

- 128 Kbps no longer orderable

6.2 BACKUP SHADOW CIRCUIT

This service only supports full T-1 and DS3 speeds. The pricing below reflects the additional cost to a customer's current bandwidth. This solution provides a backup circuit that is only active when the primary circuit is down. Pricing below includes all components needed for AAMVAnet connectivity.

| Circuit Option | Monthly Recurring Charge |
|----------------------------------|--------------------------|
| Backup Shadow Circuit 56/64 Kbps | \$853.36 |
| Backup Shadow Circuit 256 Kbps | \$1,411.26 |
| Backup Shadow Circuit 512 Kbps | \$1,528.00 |
| Backup Shadow Circuit T1 (1.54K) | \$1,628.07 |

- 128 Kbps no longer orderable

6.2.1.1 Geographically separate site using a Backup Shadow circuit

This service only supports full T-1 and DS3 speeds. The pricing below reflects the additional cost to a customer's current bandwidth. This solution provides a backup circuit that is only active when the primary circuit is down. Rack mount fees not included.

| Circuit Option | Monthly Recurring Charge |
|---|--------------------------|
| Geo. Separate D.R. 56/64 Kbps Circuit | \$1,009.06 |
| Geo. Separate D.R 256 Kbps Circuit | \$1,318.75 |
| Geo. Separate D.R 384 Kbps Circuit | Per Quote |
| Geo. Separate D.R 512 Kbps Circuit | \$1,347.53 |
| Geo. Separate D.R 768 Kbps Circuit | Per Quote |
| Geo. Separate D.R 1.024 Kbps Circuit | Per Quote |
| Geo. Separate D.R T1 (1.54K) Pip Line Circuit | \$1,376.30 |

- 128 Kbps no longer orderable

6.3 U.S. PRIVATE LINE (USPL) SERVICE

Verizon's U.S. Private Line product family provides point-to-point and point-to-multipoint circuits between locations in the contiguous 48 states.

- U.S. Private Line (USPL) service provides robust technology that translates into great network reliability, service availability, and fast service installation. Flexible features that can be tailored to meet individual customer needs. Extensive U.S. coverage, available between locations in the 48 contiguous states, and easy access to Verizon's portfolio of Metro (intraLATA) and International Private Lines services when needed

6.3.1 Fees for USPL are on a Per Quote Basis

6.3.1.1 Additional Fees

| Expedite / Rescheduling | Non Recurring Charge |
|---|-----------------------------|
| Expedite Charge – Request in writing for router activation and circuit installation | Per Quote |
| Rescheduling Charge – Rescheduling a router activation or circuit installation | Per Quote |
| After Hours Charge | Per Quote |

6.4 SNA SERVICES

SNA services will continue to be provided through AT&T. All customers requiring SNA services will need to order AT&T B2B services. Please contact your network account manager for more information. Due to the infrastructure required to continue to support SNA across AAMVAnet™, there will be a \$200 SNA monthly surcharge applied beginning April 1, 2008 for all customers currently using SNA

| Item Description | Unit | Rate |
|---|-------------|-------------|
| Business 2 Business Installation Charge | One Time | \$3,000.00 |
| Business 2 Business Charge MVA-00000024 | Per Month | \$1,100.00 |

6.5 RACK-MOUNT PRICING

6.5.1 Rack-Mount Kit for Router Installation-

AAMVA Products and Services Catalog

If a rack-mount kit is required, for the router installation, the below cost will apply.

| RACK-MOUNT KIT | Non Recurring Charge |
|--|-----------------------------|
| Rack-Mount Kit for Router Installation | \$65.00 |

6.6 OPTIONAL PIP SERVICES

| Service Description | Non Recurring Charge |
|--|-----------------------------|
| Dynamic Host Configuration Protocol (“DHCP”) IP Helper – Add / Modify / Delete | \$53.00 |
| IP Network Address Translation – Add / Modify / Delete | \$53.00 |
| Network Routed Protocol – Add / Modify / Delete | \$53.00 |
| New Verizon Service Operations (“MSO”) IP Address / Subnet Mask Changes | \$53.00 |
| Permanent Virtual Circuit – Add / Modify / Delete | \$53.00 |
| Routing Protocol – Add / Modify / Delete | \$53.00 |
| VPN Tunnel – Add / Modify / Delete | \$53.00 |
| Hardware Module Upgrades | \$368.00 |
| Demand Dispatches – Outside Scope of Normal Work – 2 hour minimum charge | \$284.00 |
| Bandwidth Increase / Decrease Physical | \$368.00 |
| Traffic Filter Design | \$368.00 |
| Traffic Shaping Queuing | \$368.00 |
| Memory Upgrade | \$368.00 |
| Device (Router, etc.) Operating System Change – Support new features | \$368.00 |
| Intra-building Router Move | \$368.00 |
| Hardware Upgrade | \$368.00 |

| | |
|---|----------|
| WAN Equipment Replace/Swap | \$368.00 |
| WAN (router, etc.) Inter-building or across town move | \$630.00 |

6.7 SITE SERVICES

Verizon Business is making network deployment as easy and as efficient as possible for our customers while saving time and providing value. Our suite of Site Services is designed to help companies quickly and efficiently prepare their networking environments for a broad range of VoIP, Internet, and data solutions. Whether customers are tasked with extending demarcation, conducting a LAN assessment in preparation for a new application/service, or preparing cable to accommodate new employees, Site Services offers a one-stop resource for network deployments from beginning to end. We provide technical service and support to enterprise customers of all sizes through our expanded Site Services portfolio, which includes:

6.7.1 Inside Wiring-

Installation of wiring to connect two pieces of equipment (i.e., wiring runs from the switch in the server room to a desktop client).

6.7.2 Extended Demarcation-

Installation of wiring that extends from the Verizon demarcation point to some point within the customers building that is closer to their equipment (e.g., to the server room where the router resides)

6.7.3 Site Survey-

A survey of the proposed location for installing CPE and a report on that location's suitability for that purpose with respect to environmental conditions (e.g., temperature, humidity, obvious contaminants, or nearby magnetic radiation sources), the availability of an appropriate power source, and the need for any additional inside wiring

| Service Description | Rate |
|---|-------------|
| Inside Wiring - 1 service call, 2 hours on-site labor, up to 150 feet Cat 3 or Cat 5 cable, connectors, ty-wraps/straps, jack, face plate, cable test | \$505.00 |
| Extended Demarc - 1 service call, 2 hours on-site labor, up to 150 feet Cat 3 or Cat 5 cable, connectors, ty-wraps/straps, jack, face plate, cable test | \$505.00 |
| Physical Site Survey - 1 service call w/up to 2.5 hours of labor, and site survey report | \$455.00 |

7 OPENTEXT INTERCHANGE SERVICES FOR E-BUSINESS

7.1 INFORMATION EXCHANGE (IE) SERVICES

Information Exchange is a mail box service for e-business, and a common point of contact between you, your applications, and your trading partners. You can send and receive information of virtually any size in electronic form, from standard-format EDI transactions to free-format documents. Information Exchange receives transactions and documents from trading partners on a network, routes them to the recipients, and stores the data for retrieval.

Information Exchange Administration Services is a panel-driven interface that you can use to perform administrative tasks for the Information Exchange users you support. I.E. Administration Services provides the ability to administer Information Exchange through online, batch, or Internet interfaces. Service administrators can coordinate use of Information Exchange within their companies. For example, set up trading partners for communications with users in other companies. With Information Exchange Administration Services, you can:

- View and delete mail, hold and remove hold on messages
- View, delete, and retrieve archived mail
- Modify user and trading partner profiles
- Create and modify carbon copy relationships with trading partners
- Create and modify alias tables
- Create a library to store information for an extended time period
- Define and authorize access to Internet and X.400 trading partners
- Access audit and session information
- Change or reset Information Exchange passwords
- Reset user sessions

Information Exchange Administration Services for the Web provides Internet Protocol (IP) customers with the ability to access many Information Exchange Administration Services functions without using 3270 emulation.

7.1.1 IE Standard Fees

Recommended for file sizes between the ranges of 8K to 500K.

| Item Description | Unit | Prime | Non Prime |
|-------------------------------|--------------|-------|-----------|
| Send or Receive IE Messages | each message | .29 | .145 |
| Send or Receive IE Characters | 1,000 char. | .068 | .034 |
| Local Dial Access | 1,000 char. | .026 | .013 |
| 800 # Dial Access surcharge | 1,000 char. | .039 | .039 |

AAMVA Products and Services Catalog

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|---|--------------|---------|---------|
| Legacy Gateway Dial Access surcharge | 1,000 char. | .039 | .039 |
| Secondary Node Dial Access surcharge | 1,000 char. | .091 | .091 |
| Traveling User Support | 1,000 char. | .030 | .030 |
| VAN Interconnect Message | each message | .29 | .145 |
| VAN Interconnect Traffic | 1,000 char. | .136 | .068 |
| IE Event Notification - dialout | Each | .157 | .157 |
| IE Event Notification – callout | Each | .080 | .080 |
| IE Archive Storage 1-365 days, daily characters | 1,000 char. | .0042 | .0042 |
| IE Searchable Library Storage, daily characters | 1,000 char. | .0029 | .0029 |
| IE Non-searchable Library Storage, daily characters | 1,000 char. | .00147 | .00147 |
| IE Searchable Library Index Build | 1,000 char. | .29 | .29 |
| IE Carbon Copy | Each | .36 | .36 |
| IE Dial out Characters | 1,000 char. | .253 | .185 |
| IE Trading Partner Summary Report | Each | \$25.00 | \$25.00 |

7.2 EXPEDITE

Expedite, Expedite Base, and Expedite Notification Manager are licensed software programs that provide user interfaces and communications to Information Exchange. The programs utilize the many communication features of Information Exchange, such as international reach, distribution support, alias tables, archive capability, audit capability, selective message receive, and a flexible message-retention period.

Expedite Base does not have a Graphic User Interface. The Expedite Base products are designed to be called from a program, and do not provide an end user interface.

7.2.1 Expedite Software Fees

| Item Description | Unit | Rate |
|---------------------------|-----------|-----------|
| Expedite Base/MVS | per month | \$178.00 |
| Expedite Base for Windows | Per copy | No Charge |