Now Available: Interim Report on Considerations for Administering Third Party Agents

The Third Party Agents Working Group has released an interim report, Considerations for Administering Third Party Agents. Motor vehicle agencies throughout North America are increasingly using third party agents to process motor vehicle and driver license transactions on behalf of the jurisdiction. Whether administering or expanding an existing program or implementing a new program in a jurisdiction, a strong framework under which the third parties will operate is vital to a successful program. This Interim Report provides a draft of the topics the group is working through and some early recommendations. It should be noted that the recommendations will be refined and further developed in the final best practice. Download the interim report here.

2020 Region 1 Conference - Registration Open!

Registration is now open for the 2020 Region 1 Conference, May 12-14 in Providence, RI. This unique opportunity provides AAMVA members with an intimate and collaborative environment to discuss relevant driver license, motor vehicle, and law enforcement issues. As with every AAMVA conference, the ability to network is one of the most beneficial experiences, and this year's Region 1 Conference provides several networking opportunities as well as interactive learning opportunities. Jurisdiction attendees will learn about the successes and challenges of others, share ideas, build relationships, and discover the many products and services provided by our industry partners that can assist in your mission. Industry attendees will have the opportunity to meet with key players in the driver license, motor vehicle, and law enforcement arenas. Visit the 2020 Region 1 Conference website for more information and to register online today!

Foreign Reciprocity Resource Guide Working Group Meets in Savannah

The Foreign Reciprocity Resource Guide Working Group met in Savannah, Georgia, last week to work on updating the 2009 Foreign Reciprocity Resource Guide. The working group developed a new Model
Arlington, VA

30 | 2020 April State to State Governance Committee Meeting
Arlington, VA

MAY

4-7 | 2020 May AAMVA Leadership Academy
Arlington, VA

19-21 | 2020 May CDL Coordinator/IT Meeting
Orlando, FL

*Register for the following training sessions HERE.

MARCH - CDLIS

10 | CDLIS Reports Identifying Potential Issues SDLA (advanced)
11 | CDLIS Reports Identifying Potential Issues Qtrl OP (advanced)
24 | ACD Basic (basic)
25 | ACD Advanced (advanced)
26 | ACD Using Specific Codes (advanced)
31 | CDLIS 10 Year History (intermediate)

MARCH - SPEXS

11 | SPEXS SPM (intermediate)
12 | SPEXS WEB UI and Reports (intermediate)

Agreement, Due Diligence Worksheet, and Verification Form, as well as Model Evaluation and Verification processes that can be used in assisting members to develop driver licensing agreements with other countries. The group also reviewed the foreign reciprocity survey results and supporting documentation that has been submitted thus far. The survey results will be included in the updated best practice. If your jurisdiction has not yet responded to the survey, please do so as soon as possible to ensure your jurisdiction is represented in the new guide. The survey closes on March 11, 2020. If you have any questions on the upcoming materials, please contact Jessi Ross.

LAST CHANCE: We Need Your Help to Redesign Our Website!

AAMVA is redesigning its website. As part of that initiative, we are gathering feedback from users so we can create an easy-to-navigate, mobile-friendly, and highly-searchable website. Whether you are a frequent visitor or have browsed the website only once, we want to hear from you. If you have not already done so, please take our short survey. It only takes 10 minutes to complete, and your input will be invaluable to this important project. The survey will be closing on March 11, 2020.

Test Maintenance Subcommittee is Looking for Region 1 Representative

AAMVA is seeking one jurisdiction representative from Region 1 to serve on the Test Maintenance Subcommittee. The Test Maintenance Subcommittee (TMS) is a permanent AAMVA Subcommittee which is directly responsible for developing, maintaining, and distributing new and/or revised model driver's license testing systems and related materials (CDL, noncommercial and motorcycle) to the AAMVA member jurisdictions. TMS works closely with the IDEC Board to develop/maintain examiner training curriculums and related materials; and provides guidance, best practices and resources to our members on all issues related to driver testing and examiner training/certification and auditing. If you are interested in applying for this position, please complete the application and email it to committees@aamva.org no later than March 10, 2020. If you have questions about the Test Maintenance Subcommittee, please contact Karen Morton.

This Week's Webinars

DMV Contact Center Professional Teleconferences
Tuesday, March 10, 2020, 12:30 pm - 1:30 pm (ET)
The DMV Contact Center Professional teleconferences are a special forum for topic-based discussions with DMV Contact Center professionals. Calls will be scheduled quarterly and will include a combination of jurisdiction agency or AAMVA staff presentations and open discussion/Q&A, as time allows. This webinar is for AAMVA jurisdiction members only.

NMVTIS Suspense Resolution for Online States (Web Service Version) – Part 2
Thursday, March 12, 2020, 1:00 - 2:00 pm (ET)
NMVTIS has two third party transactions that involve updates between the central site and multiple states. Because the transactions involve multiple states and the central site, it is possible for a transaction to break down before it completes. Further activity against this title record is greatly restricted until the problem is resolved. This webinar provides instruction as to how to identify and resume
suspended transactions. The intended audience for this webinar are NMVTIS Help Desk Personnel, Business Process Analyst and IT System Integrators. Note: This webinar is for AAMVA jurisdiction members only.

**JURISDICTION NEWS**

**Nearly 7.6 Million Californians Have a REAL ID as Enforcement Date Approaches**

As the clock keeps ticking toward the federal enforcement date of October 1, nearly 7.6 million Californians have a REAL ID as of February 29, according to Department of Motor Vehicles data. This is a 448,525 increase over a month earlier when more than 7.1 million Californians had received a REAL ID. “The DMV has made getting a REAL ID easier and faster. Wait times are down. More people than ever can be served in a DMV office on any given day. Still, not enough Californians are coming in. If this trend continues and people wait until September to take action, lines will be longer, wait times will increase and it will take longer to get a REAL ID in the mail,” DMV Director Steve Gordon said. Read more at dmv.ca.gov.

**GA Department of Driver Services (DDS) Offers Strategies to Protect Personally Identifiable Information (PII) (Georgia)**

A Georgia driver’s license (DL) or State Identification (ID) card is an important credential for initiating many services such as cashing a check or boarding an airplane. It is one that is highly targeted by criminals attempting to commit identity theft or fraud because of the personally identifiable information (PII) that it contains...While DDS and state government as a whole have incorporated information security and data protection measures to safeguard all customers PII, there are many ways that you can help protect your private information. Read more at dds.georgia.gov.

**Province Introduces Legislation to Allow Safe Testing of Automated Vehicles on Manitoba Roads**

The Manitoba government has introduced legislation that would allow testing of automated vehicles on provincial roads, Infrastructure Minister Ron Schuler announced...“Development of vehicle technology, including automated self-driving vehicles, is progressing rapidly worldwide and these changes will help make Manitoba competitive in attracting business and keeping pace with other jurisdictions,” said Schuler. “Our government is honouring our commitment to bring forward legislative amendments that would create a framework to allow the safe testing of automated vehicles on Manitoba roads.” Read more at news.gov.mb.ca.

**Check to Protect: Governor Hogan Proclaims Vehicle Safety Recalls Week in Maryland**

About 53 million vehicles in the U.S. are subject to potentially life-threatening safety recalls, including more than 450,000 in Maryland. To bring awareness to this important issue and improve safety throughout the state, Governor Larry Hogan has proclaimed March 2-6, 2020, Vehicle Safety Recalls Week. In accordance with the proclamation, the Maryland Department of Transportation Motor Vehicle Administration (MDOT MVA), in partnership with the National Safety Council (NSC), is reminding motorists that it’s free to check for open recalls on their vehicles and free to have them repaired at a dealer. Read more at mva.maryland.gov.

**New York State Raises Awareness of Dangers of Drowsy...**
Driving Ahead of Daylight Saving Time
The Governor’s Traffic Safety Committee (GTSC) and Department of Health (DOH) remind motorists of the dangers of drowsy driving as daylight saving time begins on Sunday, March 8, 2020, at 2 a.m. To raise awareness, "Stay Awake! Stay Alive!" events will be held at various SUNY campuses, and the National Road Safety Foundation is sponsoring a "Stay Awake! Stay Alive!" public service announcement contest for students at these universities. Research shows young drivers are among the most vulnerable to drowsy driving. Read more at dmv.ny.gov.

Driver Suspension Eligibility Week 2020 (South Carolina)
The South Carolina Department of Motor Vehicles (SCDMV) will hold the 2020 Driver Suspension Eligibility Week statewide for drivers with licenses suspended for various reasons March 16 - 20, 2020. During the week, drivers licensed in South Carolina, who lost their driving privileges due to certain suspensions, may be able to reduce or clear the remaining time of their suspension. Read more at scdmvonline.com.

Information About Mandatory Class 1 Driver Training (Saskatchewan)
Mandatory training requirements for drivers who want to be licensed to drive semi trucks took effect March 15, 2019. This change was announced to make Saskatchewan roads safer for commercial semi truck drivers and everyone who shares the road with them. Effective March 15, 2019, all drivers who want to obtain a commercial Class 1 licence must undergo Saskatchewan’s Mandatory Entry-Level Training (MELT) program...A 12-month safety monitoring program, the Commercial Driver Improvement Program, is in effect for all new Saskatchewan semi drivers. Read more at sgi.sk.ca.

Tennessee Citizens Impacted by Tornadoes Can Apply for Duplicate License
In an effort to help citizens directly impacted by the devastating tornadoes across the state, the Tennessee Department of Safety and Homeland Security’s (TDOSHS) Driver Services division has deployed its two mobile units to issue duplicate or photo identification licenses. Fees for duplicate or photo identification licenses will be waived. Citizens can also visit any Driver Services Center in person if it is more convenient. Read more at tn.gov.

FMCSA Announces Trucking Safety Summit
The Federal Motor Carrier Safety Administration (FMCSA) has announced a public meeting, “The FMCSA 2020 Trucking Safety Summit.” The meeting will be held on March 19, 2020 to solicit information on improving safe operation of property-carrying commercial motor vehicles on our Nation’s roadways. The formal conference will provide invited stakeholders, including motor carriers, drivers, safety technology developers, and users an opportunity to share their ideas on improving trucking safety. The event will be held at the U.S. Department of Transportation headquarters in Washington, DC. Read more at fmcsa.dot.gov.

Effectiveness of Drink Driving Countermeasures - Austroads
This report provides an Australian policy and regulatory framework to encourage effective reforms to reduce and prevent drink driving and riding. The key
Committee
March 20, 2020

**OUR SURVEYS**

Please respond to these surveys from Manitoba, Quebec, Illinois, Maryland, Ontario, and AAMVA.

**Driver Licence Validity Periods and Renewals** (Ends 03/20/2020)

**Facial Recognition** (Ends 03/27/2020)

**Coronavirus Preparedness** (Ends 03/12/2020)

**Salaries for Customer Agents** (Ends 04/10/2020)

**Homemade Vehicle Programs** (Ends 03/31/2020)

**Vehicle Model Codes** (Ends 03/12/2020)

**2020 Foreign Driver License Reciprocity Resource** (Ends 03/11/2020)

You can view all open surveys and responses to all surveys by visiting the **survey tool**. Please contact Janice Dluzynski if you have any questions about using the survey tool.

Recommendations to reduce drink driving across Australia include: extending a lower legal BAC limit to more drivers; improving general deterrence through more highly visible and randomised enforcement, combined with covert operations; expanding the use of interlock programs, with improved monitoring and case management; working more closely with the alcohol and other drug (AOD) sectors to manage alcohol dependent drivers; supporting measures to reduce societal use of alcohol; fast-tracking vehicle based systems to prevent alcohol impaired driving. [Read more at austroads.com.au](https://austroads.com.au).

**Calling All Masters of Traffic Safety: GHSA Award Nominations**

Each year, in conjunction with its Annual Meeting, GHSA recognizes various organizations and individuals for achievements in the field of highway safety through its Highway Safety Awards. GHSA is now seeking nominations for its 2020 awards. All award nominations must be submitted online by **April 17, 2020**. See below for nomination forms. Awards will be presented on Tuesday, Sept. 1, at the GHSA Annual Meeting in Pittsburgh. [Read more at ghsa.org](https://www.ghsa.org).

**Planning for State Transportation Revenue in a Coming Era of Electric Vehicles (NGA)**

Even before the increasing popularity of electric vehicles, states have been grappling with growing shortfalls in funding a modern, well-functioning transportation infrastructure... The growing popularity of EVs is adding to states’ concerns about transportation funding. Vehicle electrification will ultimately lessen a mainstay of traditional sources of funding for the transportation system: motor fuel taxes. However, EVs currently make up less than 1 percent of the nation’s total fleet and only 2 percent of new sales across the United States. This white paper examines a variety of funding methods in an era of increased electrification of the transportation sector. In addition, it highlights best practices from across the country. [Read more at nga.org](https://www.nga.org).

**Statement from the Insurance Institute for Highway Safety on the Governors Highway Safety Association Report, Spotlight on Highway Safety: Pedestrian Traffic Fatalities by State**

The report from GHSA is further evidence of the urgent need to assess how we can better protect pedestrians now and what strategies we should implement in the future... Providing more options for pedestrians to safely cross busy roads would make a difference. Broader use of speed cameras to enforce speed limits is a proven solution. Another obvious solution is better headlights on vehicles because so many of these crashes happen at night. Longer-term strategies include building new infrastructure with the safety of all road users in mind, equipping all new vehicles with automatic emergency braking technology with pedestrian detection, and redesigning the front ends of SUVs and pickups to make them less hazardous when collisions are unavoidable. [Read more at prnewswire.com](https://www.prnewswire.com).