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AAMVA's 2021 Virtual Workshop & Law Institute Wraps Up



**WORKSHOP
& LAW INSTITUTE**
VIRTUAL | MARCH 16-18

From March 16-18, AAMVA hosted the first [Virtual Workshop & Law Institute](#). During the conference, members had the opportunity to network and attend sessions on hot topics, including NMVTIS, State-to-State, fraud,

data privacy, mDL, driver licensing, e-titling, autonomous vehicles, DMV trends, impaired driving, and more. View photos of the event by visiting our [Flickr page](#). Session recordings are available on the workshop site now (for registered attendees) by going to MY AAMVA, navigating to Manage My Events, then clicking Access the 2021 Virtual Workshop. Powerpoint slide decks and session recordings will also be available to all members on the AAMVA website soon. If you attended the conference, please don't forget to provide feedback via [this survey](#) by Friday, March 26. Thank you to our sponsors and exhibitors who made this event possible!

2021 Region 2 Conference Is Cancelled

The 2021 AAMVA Region 2 Conference, scheduled for June 29 – July 1, 2021 in Norfolk, VA, has been cancelled due to health and safety concerns about COVID-19 (coronavirus) as well as travel bans being imposed by many entities that traditionally participate in the event. The Region is making plans to hold a future conference at the same location. For questions please contact [Samara Fetner](#) (703.254.7020).

South Carolina to Join State-to-State Verification Service (S2S)

South Carolina will begin using AAMVA's [State-to-State Verification Service](#) (S2S) on Monday, May 17, 2021. Tasks related to on-boarding Michigan will be conducted during the weekend of March 15, 2021. During this process (Saturday evening to Monday morning), there will be periods during which the CDLIS/S2S Central Site (Central Site) will be in inquiry-only mode or unavailable (over and above the regularly scheduled maintenance window of 2:00 AM ET to 5:00 AM ET on Sunday, March 14, 2021). AAMVA is taking all steps possible to minimize service interruptions and will be sending alerts notifying states of Central Site availability throughout the process. [Read more here](#).

AAMVA Seeks New Director, Vehicle Programs

AAMVA has recently initiated a search for a new Director, Vehicle Programs. This



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...featuring news, information, and expertise for the AAMVA Community.

OUR EVENTS

APRIL

5 | [2021 April AAMVA Combined Standing Committees Meeting](#)

21-22 | [2021 April Board of Directors Meeting](#)

SYSTEMS TRAINING

MAY - PDPS

4 | [Introduction to the National Driver Register](#)

5 | [PDPS Inquiry Transactions](#)

6 | [ACD Codes in PDPS](#)

AAMVA also offers systems trainings on-demand for members through our new Learning Management System (LMS). [Click here](#) to see available courses.

OUR WEBINARS

MARCH

23 | [NMVTIS State Web Interface \(SWI\) – Instant Title Verification Using the VIN Search Feature](#)

25 | [NMVTIS Suspense Resolution for Online States \(Web Service Version\) – Part 2](#)

position is responsible for the overall operation of the Vehicle Program area within the Member Services & Public Affairs Division, which includes leading, managing, guiding, directing and/or engaging, as appropriate, internal resources and/or external stakeholders in the areas of vehicle program management, including registration, titling, regulation, motor carrier management, and community best practices. [Click here](#) for a full job description and to apply.

New AAMVAcast Episode

In this episode, we speak with Mike Dixon, Senior Director of the Division of Motor Vehicles, Colorado Department of Revenue and Chair of the AAMVA Board of Directors, about the Iconic Colorado program and getting the public involved in redesigning Colorado's driver's licenses.



You can find AAMVAcast [on its own website](#), as well as on Apple podcasts, Google podcasts, Stitcher, and Spotify. We'll be releasing new episodes every Monday, featuring conversations with Ian Grossman and members of the AAMVA Community. Subscribe today!

This episode is brought to you by FAST Enterprises.



This Week's Webinars

[NMVTIS State Web Interface \(SWI\) – Instant Title Verification Using the VIN Search Feature](#)

March 23, 2021; 2:00 - 3:00 pm (ET)

Before a jurisdiction issues a title or other ownership document or record, the SWI can provide information to help the jurisdiction determine whether the ownership documentation presented with the application are valid. The information supports jurisdictions' titling processes for both new and used vehicles. The Anti-Car Theft Act requires each jurisdiction to perform an instant title verification check before issuing a title to an applicant claiming to have purchased the vehicle from an individual or entity in another jurisdiction. The SWI VIN search feature can be used to satisfy this legal requirement. In addition, the NMVTIS best practice is that jurisdictions perform an inquiry before issuing a title or other ownership document or record, whether or not the applicant claims to have purchased the vehicle in another jurisdiction.

Note: This webinar is for AAMVA jurisdiction and federal members only.

[NMVTIS Suspense Resolution for Online States \(Web Service Version\) – Part 2](#)

March 25, 2021; 1:00 - 2:00 pm (ET)

NMVTIS has two third party transactions that involve updates between the central site and multiple states. Because the transactions involve multiple states and the central site, it is possible for a transaction to break down before it completes. Further activity against this title record is greatly restricted until the problem is resolved. This webinar provides instruction as to how to identify and resume suspended transactions. The intended audience for this webinar are NMVTIS Help Desk Personnel, Business Process Analyst and IT System Integrators.

Note: This webinar is for AAMVA jurisdiction members only.

30 | [Tor, Darknet, and Dark Internet Markets Related to DMV Products & Services](#)

APRIL

1 | [NMVTIS Suspense Resolution for Online States \(AMIE Version\) – Part 1](#)

6 | [NMVTIS State Web Interface \(SWI\) – Understanding the Administrative Features](#)

8 | [NMVTIS Suspense Resolution for Online States \(AMIE Version\) – Part 2](#)

13 | [NMVTIS State Web Interface \(SWI\) – How to Correct Title and Brand Data on the Central Site](#)

15 | [NMVTIS Suspense Resolution for Online States \(Web Service Version\) – Part 1](#)

20 | [NMVTIS State Web Interface \(SWI\) – Instant Title Verification Using the VIN Search Feature](#)

22 | [NMVTIS Suspense Resolution for Online States \(Web Service Version\) – Part 2](#)

[REGISTER ONLINE!](#)

OUR SURVEYS

Please respond to these surveys from Pennsylvania, Washington, North Dakota, Nebraska, New Hampshire, Maryland, New Jersey, and AAMVA.

[Financial Responsibility Solutions](#) (Ends 04/20/2021)

[Vision Waivers](#) (Ends 04/19/2021)

[Proof of Insurance at Registration Renewal](#) (Ends 04/06/2021)

[Class O Safety Check Prior to Drive Test](#) (Ends 04/05/2021)

[State-to-State](#) (Ends 04/05/2021)

FEATURED NEWS

Jurisdiction Response to COVID-19

[Click here](#) to view consolidated information and see how motor vehicle administrations are handling driver licensing and vehicle registration. This document will be updated with the most current information on our [homepage](#).

Motor Vehicle Industry Response on COVID-19 Pandemic

Below is a selection of news releases and announcements regarding the effects of coronavirus on the motor vehicle community.

COVID-19 | REGION 1 NEWS COVERAGE

- [Massachusetts RMV Expanding Designated Senior Wednesday Appointment Hours to Customers 65 or Older in April](#)
- [Additional Motor Registration Division Services Resuming via Appointment Booking System \(Newfoundland Labrador\)](#)
- [New Brunswick Border Opening, Remaining Restrictions Lifted](#)
- [5 MVC Centers Closed Due To COVID-19 \(New Jersey\)](#)
- [PennDOT Commercial Product Extensions Set to Expire in March \(Pennsylvania\)](#)
- [COVID-19 | Junior Driver's License Update \(Vermont\)](#)

COVID-19 | REGION 2 NEWS COVERAGE

- [DDS Says: Pay Fines and Reinstate Driver's License Online/Mobile App \(Georgia\)](#)
- [Driver Services Launches Online Document Upload Service \(Tennessee\)](#)

COVID-19 | REGION 4 NEWS COVERAGE

- [ICBC Delays Issuing COVID-19 Rebate Cheques \(British Columbia\)](#)
- [Most Oregonians Can Renew Driver License Online Starting in Early May](#)
- [Classroom Training for Class 1 Drivers Available Online on March 29 \(Saskatchewan\)](#)

JURISDICTION NEWS

New Chinle MVD Building Opens March 29 (Arizona)

Residents of Chinle and nearby communities will soon be welcomed by a newer and larger ADOT Motor Vehicle Division office when they complete their vehicle- and driver-related services...This building replaces the current one, which has been in use since 1971. At 2,487 square feet, the new MVD office will be almost 50% larger than the current office. [Read more at azdot.gov](#).

Governor Lamont Urges General Assembly To Adopt Legislation Modernizing State Services (Connecticut)

Governor Ned Lamont is urging the Connecticut General Assembly to approve legislation he introduced that takes a number of important steps to improve and modernize state government for residents and provide more support to Connecticut's businesses. The legislation, House Bill 6444 – An Act Concerning the Modernization of State Services, was the subject of a public hearing...in the

[Self-Service Kiosk](#) (Ends 04/05/2021)

[Magnetic Stripe on Credentials](#) (Ends 03/24/2021)

[Vehicle Registration Statistics](#) (Ends 04/23/2021)

[Number of Licensed Drivers & DL/IDs Issued](#) (Ends 04/30/2021)

[CDLIS Reports Usage](#) (Ends 04/14/2021)

You can view all open surveys and responses to all surveys by visiting the [survey tool](#). Please contact [Janice Dluzynski](#) if you have any questions about using the survey tool.

Government Administration and Elections Committee. [Read more at portal.ct.gov](#).

Connecticut DMV Seeking Chief of Fiscal/Administrative Services

The State of Connecticut, Department of Motor Vehicles (DMV) is looking for a Chief of Fiscal Administrative Services 2. This executive level position will lead all aspects of the Fiscal Division while collaborating with other division leaders across the agency. This career opportunity is for a dynamic experienced and invested fiscal professional who has the passion, ambition and vision to lead and improve the DMV's Fiscal systems to meet the needs of our customers and our employees. [Read more at jobapscloud.com](#).

Colorado State Patrol Saving Time and Lives With Drone Mapping for Crash Analysis

Crash scenes are hectic, dangerous for first responders and motorists, and can lead to extended delays as traffic comes to a standstill or is rerouted. However, crash scenes are also crime scenes that require securing and collecting evidence for legal and insurance purposes...This year, dozens of troopers across the State are becoming certified operators of small unmanned aircraft systems (sUAS), commonly known as drones, and turning hours into minutes for crash scene reconstruction at most of our large-scale incidents. [Read more at csp.colorado.gov](#).

Results Now Available for 2020 Colorado State Patrol Survey

The results of the 2020 Colorado State Patrol Public Opinion Survey are now available...With over 4,000 respondents, the survey results found strong positive scores in areas of enforcement, achieving the mission of protecting lives, and treating all people fairly under the law. "I am encouraged by the feedback and appreciate the participation of thousands of our community members across Colorado," stated Colonel Matthew C. Packard, Chief of the Colorado State Patrol. "Whether positive or negative, the responses we receive help us improve." [Read more at csp.colorado.gov](#).

BMV Announces Addition of ASL and 4 Other Languages for Written Test (Indiana)

Indiana Bureau of Motor Vehicles (BMV) Commissioner Peter L. Lacy announced today Hoosiers will soon be able to take the driver's license written exam in 19 languages. The BMV currently offers the exam in 14 languages. American Sign Language (ASL), the first of five new languages to be added to the computer-based system, will be available on Monday, March 29. Four additional languages, Hindi, Croatian, Serbian, and Tagalog, will be added in the coming months as translations and peer reviews are completed. [Read more at in.gov](#).

Driver Licensing Services Shifting From Circuit Clerks To Transportation Cabinet for Franklin, Woodford County Residents March 22 (Kentucky)

Kentucky Transportation Cabinet (KYTC) Secretary Jim Gray announced nearly all driver licensing services for residents of Franklin and Woodford counties will be transferred from the circuit court clerks in the Judicial Branch to the KYTC as of Monday, March 22. It is the next step in a phased, county-by-county transition of the process by which Kentuckians obtain operator licenses, learner permits and state identification cards. Services historically performed by the Office of Circuit Court Clerk in every Kentucky county will shift to a network of KYTC driver licensing regional offices across the Commonwealth. [Read more at kentucky.gov](#).

OMV Warns Customers of Imposter Motor Vehicle Websites (Louisiana)

The Louisiana Office of Motor Vehicles (OMV) is warning citizens of third-party websites obtaining residents' personal data and credit card information in addition to overcharging citizens for online vehicle registration services. These websites are privately owned by for-profit companies and are not affiliated with any state government agency. "We have had reports from our citizens who were deceived into providing sensitive information to other websites," said OMV Commissioner Karen St. Germain. [Read more at expresslane.org.](#)

MDOT MVA, Maryland Department of Veterans Affairs Opens Veterans Service Office in Gaithersburg

The Maryland Department of Transportation Motor Vehicle Administration (MDOT MVA) and the Maryland Department of Veterans Affairs (MDVA) have partnered to open a new Veterans Service Office at the Gaithersburg MDOT MVA Branch office to help veterans and their dependents apply for benefits and receive vital services. Montgomery County is home to approximately 37,000 veterans, the fourth largest veteran population in Maryland. [Read more at mva.maryland.gov.](#)

Cyber Security Alert: Significant Microsoft Exchange Vulnerabilities Identified (Michigan)

The Michigan State Police (MSP) Michigan Cyber Command Center (MC3) is warning entities who host on-premises Microsoft Exchange servers of a newly identified, significant and active threat to network security. Microsoft Exchange is a platform used to host email services for many businesses and enterprises...Cloud-based Microsoft email is not affected by these vulnerabilities. [Read more at michigan.gov.](#)

MPSC Approves Next Phase of DTE Electric's Electric Vehicle Pilot Program (Michigan)

The Michigan Public Service Commission today approved DTE Electric Co.'s application to begin the second phase of its Charging Forward electric vehicle pilot program (Case No. U-20935)...DTE launched Charging Forward in May 2019...Data from these pilot programs will help utilities and the MPSC make more informed decisions on how to address challenges and value the potential benefits associated with increased electric load from residential and commercial customer-owned EVs. [Read more at michigan.gov.](#)

Montana Highway Patrol Awards Three Troopers Award of Valor

Three Montana Highway Patrol (MHP) troopers received the Patrol's highest award – the Award of Valor – in a ceremony today at the Attorney General's Office.

Montana Attorney General Austin Knudsen and MHP Colonel Steven Lavin presented the awards to Trooper Alex Hiday, Sergeant Jerril Ren, and Trooper Connor Wager. To qualify for the award, troopers must show an act of heroism and bravery, knowingly expose themselves to obvious life-threatening peril, or react to a situation without regard for personal safety to effect aid or rescue. [Read more at dojmt.gov.](#)

NCDOT Celebrates, Honors Women's History Month (North Carolina)

March is International Women's History Month and NCDOT is taking the opportunity

to celebrate women in transportation...Wilma M. Sherrill, who in 1990 made history as the first woman to be named the N.C. Division of Motor Vehicles commissioner. [Read more at ncdot.gov.](#)

The Road Safety Record Interactive Map: A New Tool (Quebec)

Would you like to visualize statistics related to road accidents and driver's licence holders in your region, regional county municipality (MRC), or municipality? You can interact with the new map and display the number of accidents, fatalities, accident victims, pedestrian victims, motorcyclist victims or driver's licence holders. [Read more at saaq.gouv.qc.ca.](#)

Woods Confirmed by South Carolina Senate as Director of SCDPS

The South Carolina Department of Public Safety announces that Robert G. Woods, IV has been confirmed by the South Carolina Senate on March 16, 2021, to lead the Department of Public Safety. Woods, a 29-year veteran of the SC Highway Patrol, has been in the role as acting director since February 2020. Gov. Henry McMaster nominated him to a full term in December 2020. [Read more at scdps.sc.gov.](#)

DPS and UDOT Encourage Safer Driving Choices as 2020 Traffic Related Fatalities Increased (Utah)

DPS Commissioner Anderson spoke at a press event highlighting the fact that traffic fatalities increased on Utah's roads in 2020, in spite of a significant reduction in traffic...To help address the issue, Zero Fatalities launched a new campaign focusing on the theme of "Our Lies Cost Lives." The campaign is premised on the idea that drivers tell themselves little lies that allow them to engage in unsafe driving behaviors which can lead to tragic consequences. [Read more at dpsnews.utah.gov.](#)

WV DMV Announces Over One Million Online Vehicle Transactions (West Virginia)

Commissioner Everett Frazier of the West Virginia Division of Motor Vehicles announced today that DMV's online services portal reached a major milestone in the month of February: over one million vehicle transactions completed! "We are thrilled to pass that one million mark," said Commissioner Frazier. "DMV continues to look for ways to make our services easier, more convenient, and accessible to customers. [Read more at transportation.wv.gov.](#)

WV DMV Warns Customers of Text Message Phishing Scams (West Virginia)

The West Virginia Division of Motor Vehicles would like to remind customers to be on alert for text message phishing scams that are currently circulating. WV DMV will never ask for your personal information via text. According to the DMV, text messages are only sent after a customer initiates an appointment, and only to serve as a reminder. DMV Commissioner Everett Frazier adds, "We never send out unsolicited requests for information. [Read more at transportation.wv.gov.](#)

FEDERAL NEWS

GAO Issues Report on Drug and Alcohol Testing

The United States Government Accountability Office (GAO) has issued a report entitled, "Transportation Safety: DOT Has Taken Steps to Verify and Publicize Drug

and Alcohol Testing Data but Should Do More.” Federal regulations require employers in the different transportation industries to: (1) randomly test their safety-sensitive employees for drugs or alcohol, or both, and (2) certify and report the aggregate data annually or when requested to the Department of Transportation (DOT). The DOT modal administrations and the U.S. Coast Guard (USCG) primarily use these data to determine the annual random testing rate (the specified minimum percentage of these employees that employers use to calculate the minimum number of random tests they must conduct that year). For example, for drugs, if 1 percent or more of employees in an industry randomly test positive, then the following year's random testing rate will be set at 50 percent. These data verification processes improve the reliability of the data, but are not consistently used by each of the modal administrations and USCG. Officials have the discretion to use different data reliability processes and may have valid reasons for doing so. However, officials have not evaluated the sufficiency of these various processes and therefore do not have adequate assurance the data are reliable for calculating the random testing rates. GAO is making several recommendations, including that DOT (1) evaluate the processes the modal administrations use to verify testing data, (2) disclose known limitations in the website's publicly reported testing data, and (3) reach out to the public to promote the website and evaluate the benefits and costs of other possible improvements. DOT concurred with our recommendations. [Read more at gao.gov.](#)

National Distracted Driving Enforcement Mobilization Announced (NHTSA)

This year's U Drive. U Text. U Pay. high visibility enforcement (HVE) media campaign centers on aiding law enforcement officers in their efforts to keep texting and distracted drivers off the road. Distracted driving is a first offense in many States and continues to gain recognition across the nation as a deadly traffic safety epidemic. [Click here](#) for campaign materials for states and traffic safety advocates, and [here](#) for the law enforcement Products for Enforcement Action Kit (PEAK).

FMCSA Requests Comment on Drug and Alcohol Clearinghouse Exemption Application

The Federal Motor Carrier Safety Administration (FMCSA) announces that FirstGroup plc (FirstGroup) has applied for an exemption on behalf of three of its subsidiaries, First Student, Inc., First Transit, Inc., and First Mile Square, which employ commercial driver's license (CDL) holders subject to drug and alcohol testing. FirstGroup requests an exemption from the requirement that an employer must conduct a full query of FMCSA's Drug and Alcohol Clearinghouse (Clearinghouse) before employing a CDL holder to perform safety-sensitive functions. Under the requested exemption, in lieu of a full query, FirstGroup would conduct a limited pre-employment query of the Clearinghouse. If the limited query indicated that information about the driver existed in the Clearinghouse, FirstGroup would then conduct a full query of the Clearinghouse, with the driver-applicant providing consent in the Clearinghouse as required. In addition, FirstGroup would conduct a second limited query within 30 to 35 days of the initial limited query and conduct multiple limited queries on all its CDL drivers each year thereafter. Comments must be received on or before April 15, 2021. [Read more at govinfo.gov.](#)

PARTNER NEWS

New Article Describes Development of Unique Research Tool (CHOP)

A new article published in Injury Prevention offers guidance to others interested in undertaking data integration to help answer critical questions to improve public health and safety outcomes. The article describes the construction of the New

Jersey Safety and Health Outcomes Data Warehouse (NJ-SHO), a unique research tool developed by Dr. Allison E. Curry and her team that highlights the importance of data linkage to advance injury prevention and transportation equity research. [Read more here.](#)

Commercial Driver's License Prosecution, Adjudication, and Data Transmission (KTC)

The Kentucky Transportation Center research team examined law enforcement and adjudication of traffic offenses committed by commercial driver's license holders. The objectives were to identify states that would provide the data, collect information about their court systems, analyze enforcement and/or adjudication data, and make some general observations about trends. Many state agencies were not able to provide their traffic offense data and therefore, the team focused primarily on data from Kentucky and Washington State. [Read more at uknowledge.uky.edu.](#)

Laws and Safety Efforts Can Prevent Distracted Driving (BTSCR)

Every U.S. state currently has restrictions in place to address distracted driving, but the laws vary in scope and rigor. Some states—including Ohio, Michigan and Utah—are considering legislation in 2021 to enhance their distracted driving laws. The first report from TRB's Behavioral Traffic Safety Cooperative Research Program (BTSCR) can help inform state and local efforts to address the issue comprehensively. A forum for coordinated and collaborative research, BTSCR is a partnership between the Governors Highway Safety Association (GHSA), the National Highway Traffic Safety Administration (NHTSA), and TRB...Researchers who worked on the report presented findings at a TRB webinar and went over available tools like presentations geared towards law makers and law enforcement. [Read more at trb.org.](#)

Consumers Support Drunk Driving Prevention Systems in Cars (MADD)

Most U.S. consumers support state-of-the-art technology as standard equipment in all new vehicles to prevent drunk driving, according to a new nationwide poll conducted by Ipsos for Mothers Against Drunk Driving® (MADD). The survey found that 9 of 10 Americans support technology that is integrated into a car's electronics to prevent drunk driving (89% say it is a good or very good idea). The strength of support cuts across gender, age, income and regional differences. [Read more at prweb.com.](#)



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