



## My DMV/BMV Account

Information requested on behalf of Wisconsin

Last update: 7/26/12

Jurisdiction Respondent Email address	Do you offer an account for customers to access their records and/or complete transactions via a DMV portal?	If so, what information are they able to access?	What personal information do you require to create a My DMV/BMV account?	How is the required information submitted? (e.g. on-line, through the mail, etc.)
<b>Alabama DOR</b> ( <i>vehicles</i> )  Brenda R. Coone <a href="mailto:Brenda.coone@revenue.alabama.gov">Brenda.coone@revenue.alabama.gov</a>	No	N/A	N/A	N/A
<b>Alabama DPS</b> ( <i>drivers</i> )  Curt Terling <a href="mailto:Curt.Terling@dps.alabama.gov">Curt.Terling@dps.alabama.gov</a>	Yes/Partially	Driver convictions/accidents	SSN(last 4)/DOB/Name	Online, mail
<b>Alberta</b>  Firoz Mohamed <a href="mailto:firoz.mohamed@gov.ab.ca">firoz.mohamed@gov.ab.ca</a>	No we don't.			
<b>Arizona</b>  Donna Dailey <a href="mailto:ddailey@azdot.gov">ddailey@azdot.gov</a>	No.	N/A	N/A	N/A
<b>California</b>  Michele Ames <a href="mailto:mames@dmv.ca.gov">mames@dmv.ca.gov</a>	Yes	Customers who create an account have access to additional online transactions/services such as: <ul style="list-style-type: none"> <li>• Driver Record</li> <li>• Vehicle Record</li> <li>• Change of Address</li> <li>• Driver License (DL) and Identification Card (ID) renewal</li> <li>• Eform - Traffic Accident SR1</li> </ul> Customers are not required to create an account for the following online transactions/services: <ul style="list-style-type: none"> <li>• Vehicle Registration</li> <li>• Notice of Release of Liability</li> <li>• Appointments</li> <li>• Vehicle Registration Suspension Program</li> <li>• Affidavit of Non-Use</li> </ul>	To create an account the customer is required to create/provide: <ul style="list-style-type: none"> <li>• A User ID and password</li> <li>• An email address</li> <li>• Answers for two security questions</li> <li>• Driver license (DL) or Identification Card (ID) number</li> <li>• Date of birth</li> <li>• Issue date of the DL/ID card</li> <li>• Last four digits of Social Security number.</li> </ul>	Online

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California, <i>continued</i>		<ul style="list-style-type: none"> <li>• Fee Calculator</li> <li>• Refunds</li> <li>• DL/ID Application Status</li> <li>• Ordering Personalized Plates.</li> </ul>		
<b>Delaware</b>  Pam Lilly <a href="mailto:Pam.Lilly@state.de.us">Pam.Lilly@state.de.us</a>	Yes	<ul style="list-style-type: none"> <li>- Purchase a driving record</li> <li>- Enroll or update Next of Kin emergency contact information</li> <li>- Change address on vehicle registration</li> </ul> <p>Additional services will be added in the near future</p>	<ul style="list-style-type: none"> <li>- Driver license or Identification card number</li> <li>- Date of Birth</li> <li>- Last 4 digits of SSN</li> <li>- Choose username and password for access</li> <li>- Email address</li> <li>- Primary and secondary phone numbers.</li> </ul>	Online
<b>Florida</b>  Becky Weekly <a href="mailto:BeckyWeekly@flhsmv.gov">BeckyWeekly@flhsmv.gov</a>	No.			
<b>Illinois</b>  JoAnn Wilson <a href="mailto:JWilson@ilsos.net">JWilson@ilsos.net</a>	No	N/A	N/A	N/A
<b>Indiana</b>  Gary Abell <a href="mailto:gabell@bmv.in.gov">gabell@bmv.in.gov</a>	Yes	<ul style="list-style-type: none"> <li>• Driver's License Status</li> <li>• Vehicle Registrations</li> <li>• Vehicle Registration Fees Paid</li> <li>• Driver's License Fees Paid</li> <li>• Vehicle Titles</li> <li>• VIN/HIN</li> <li>• Make, Model, Year, Plate Number For All Vehicles On File</li> <li>• Renewal Dates For Driver's License and Registrations</li> <li>• Driver Record</li> <li>• Insurance Info (Can View and Update)</li> <li>• Customer's Contact Information (Can View and Update)</li> <li>• Emergency Contact Information (Can View and Update)</li> </ul>	Driver's License Number  Last Four Digits of Social Security Number  ZIP Code	Online

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Indiana, <i>continued</i>		<ul style="list-style-type: none"> <li>Email Status (Can View and Update)</li> <li>Transaction History</li> </ul>		
<b>Kentucky</b>  Doug Sutton <a href="mailto:Doug.sutton@ky.gov">Doug.sutton@ky.gov</a>	The only "accounts" we offer through our website is the ability to purchase a driving history record, pay/enroll in state traffic school and pay a reinstatement fee.			
<b>Louisiana</b>  Gwen Dunware <a href="mailto:Gwen.dunware@dps.la.gov">Gwen.dunware@dps.la.gov</a>	NO			
<b>Maine</b>  Clarissa Hurley <a href="mailto:clarissa.hurley@maine.gov">clarissa.hurley@maine.gov</a>	<p>Yes; but limited to the general public.</p> <p>There is also an option to subscribe to BMV's online services through the independent agency hosting Maine's portal. There is an annual subscription fee and agreements.</p>	<p><b>General Public:</b></p> <p><b>Accessing their records:</b></p> <ol style="list-style-type: none"> <li>Driving Records can be obtained for a per transaction fee for a person;</li> <li>Organ Donor Service; can look at the donor status and opt to change it. (free)</li> </ol> <p><b>Completing Transactions:</b></p> <ol style="list-style-type: none"> <li>Obtain or renew driver's license or State ID card;</li> <li>Obtain a duplicate registration certificate;</li> <li>Register commercial vehicles in the IRP plan;</li> <li>Obtain over size and over weight permits;</li> <li>Renew a vehicle registration and trailer registration online;</li> <li>Pay UCR fees online (commercial vehicles);</li> </ol> <p><b>Subscribers to Portal:</b> (all pay per transaction fees with the exception of approved government agencies)</p> <p>Subscribers have access to the</p>	<p>Each subset of data required differs for each service. However, to avoid dissemination of information to those not authorized, we've been careful to ensure the combination of data required meets our security standards.</p> <p><b>Accessing own info:</b></p> <p>For Driving Records: Name/DOB or Driver's Lic #</p> <p>Organ Donor: Name, DOB, and License#</p> <p><b>Online Transactions:</b></p> <p>License Renewal or Replacement: Name, DOB, SSN#, and Lic#;</p> <p>Dup Registration: Plate number/class code; Registrant name</p> <p>IRP: Carrier name, Fed. ID# or DOB, and DOT#</p> <p>Overlimit Permits: Registration#, Carrier, detailed route info and</p>	<p>Online at <a href="http://www.sosonline.org">www.sosonline.org</a></p> <p>Subscribers first log into an administrative site, allowing them access to the portal and the online services described.</p> <p>BMV does accept mailed in, or walk-in requests for BMV data, for a fee. However, we are careful to ensure the data is given only to the "owner" of the data or the customer is authorized to obtain the data. The same combinations of data are required to obtain information for all types of requests.</p>

Jurisdiction Respondent Email address	Do you offer an account for customers to access their records and/or complete transactions via a DMV portal?	If so, what information are they able to access?	What personal information do you require to create a My DMV/BMV account?	How is the required information submitted? (e.g. on-line, through the mail, etc.)
Maine, <i>continued</i>		<p>following services:</p> <ol style="list-style-type: none"> <li>1. Abandoned Vehicle Search (for financial institutes);</li> <li>2. Driver Record Search;</li> <li>3. IRP registrations;</li> <li>4. Over size/Over weight permits;</li> <li>5. Interactive vehicle registration data;</li> <li>6. Interactive Title information;</li> <li>7. UCR registration service.</li> </ol> <p>Subscribers are billed monthly. Some subscribers receive bulk data of some or all BMV data and are billed in a different manner – per record, not per transaction.</p>	<p>vehicle info.</p> <p>Rapid Renewal: Plate#, Class Code, Registrant, Control# on current registration, and town of legal residence;</p> <p>UCR Fees; Carrier and Fleet registration info.</p> <p>Subscribers must have the same type of data listed above.</p>	
<b>Maryland</b>  Mohamed Semmah <a href="mailto:Msemmah1@mdot.state.md.us">Msemmah1@mdot.state.md.us</a>	No	N/A	N/A	N/A
<b>Michigan</b>  Michael Butcher <a href="mailto:butcherm@michigan.gov">butcherm@michigan.gov</a>	Customers are able to do a number of transactions online using our ExpressSOS portal. <a href="https://onlineservices.michigan.gov/ExpressSOS">https://onlineservices.michigan.gov/ExpressSOS</a>	Customers are able to access vehicle and driver's license information once online account has been set up.	Individuals can do a quick license plate renewal with just license plate information or set up an online account to do more types of transactions. Customer's full name, DOB, eye color, DL# and last four digits of the SSN must be provided to set up an online account. Information has to match MI DL records.	Online
Dawn Wilson <a href="mailto:Wilsond24@michigan.gov">Wilsond24@michigan.gov</a>	Yes	IRP account management, training tools, and contact information	Account #, name of business or account, account contact person, address, phone #, fax#, email address	Online, mail, fax, or in person
	Yes	UCC document filings, debtor name search results	Email address, first and last name, address	online
<b>Minnesota</b>  Tami Bartholomew <a href="mailto:Tami.bartholomew@state.mn.us">Tami.bartholomew@state.mn.us</a>	No	N/A	N/A	N/A

Jurisdiction	Do you offer an account for customers to access their records and/or complete transactions via a DMV portal?	If so, what information are they able to access?	What personal information do you require to create a My DMV/BMV account?	How is the required information submitted? (e.g. on-line, through the mail, etc.)
<b>Missouri</b>  Ruth Otto <a href="mailto:Ruth.Otto@dor.mo.gov">Ruth.Otto@dor.mo.gov</a>	No	N/A	N/A	N/A
<b>Montana</b>  Brenda Nordlund <a href="mailto:bnordlund@mt.gov">bnordlund@mt.gov</a>	No.	n/a	n/a	n/a
<b>Nevada</b>  Bruce Breslow <a href="mailto:Breslow@dmv.nv.gov">Breslow@dmv.nv.gov</a>	By end of calendar year, YES	Address Change, Registration renewal, insurance info, DL & ID renewals & driver history records	Basic info plus issue date on DL and email address	On line, we will be providing a "how-to" card at our offices
<b>New Brunswick</b>  Robert Cyr <a href="mailto:Robert.Cyr@gnb.ca">Robert.Cyr@gnb.ca</a>	No	N/A	N/A	N/A
<b>New Jersey</b>  Debbie Knipe <a href="mailto:Debbie.knipe@dot.state.nj.us">Debbie.knipe@dot.state.nj.us</a>	No	n/a	n/a	n/a
<b>New York</b>  Michele Welch <a href="mailto:michele.welch@dmv.ny.gov">michele.welch@dmv.ny.gov</a>	Yes	Address information, vehicle registration information, client ID number, driving record (fee required)	Client ID, DOB, last 4 of SSN, zip code, license document number	On-line, email response is required to complete enrollment
<b>North Carolina</b>  Marge Howell <a href="mailto:margarethowell@ncdot.gov">margarethowell@ncdot.gov</a>	Coming in Spring 2013	All existing online services and new driver license services including wait times, appointments, driver status.	Customer will be required to set up a NC Identity System account with their full name, date of birth, last 4 SSN, driver license number and residence & mailing addresses.	Information is submitted online; customer will receive an NCID card via mail.
<b>North Dakota</b>  Glenn Jackson <a href="mailto:gjackson@nd.gov">gjackson@nd.gov</a>	No, we do not have this ability, waiting for DL3 upgrade to have such flexibility. However, there is a lot of information that can be requested via the web, just not an account for the driver to access.			
<b>Nova Scotia</b>  Paul Arsenault <a href="mailto:arsenapi@gov.ns.ca">arsenapi@gov.ns.ca</a>	No.	N/A	N/A	N/A

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<b>Ohio</b>  Shana Still <a href="mailto:scstill@dps.state.oh.us">scstill@dps.state.oh.us</a>	Not an account but they do have access to view and update select services via Oplates.com and Ohiobm.gov	Update address, replace, exchange, renew registration, check registration status, check special plate availability, pay reinstatement fee, driver abstract	Customer cannot create an account. To access select services, they may require one or more of the following: License plate number, Ohio driver license number, Ohio ID number, last 4 of ssn.	Via web or interactive voice response (IVR)
<b>Ontario</b>  Adelaide Pinder <a href="mailto:Adelaide.Pinder@ontario.ca">Adelaide.Pinder@ontario.ca</a> Vehicle Programs Office	Customers are able to order certain products or services online either through the Ministry of Transportation (MTO) website or our service delivery partner ServiceOntario. Through the ServiceOntario ONE-Key account, customers can access their Vehicle Licence Renewal Application (VLRA) and Driver Licence Renewal Application (DLRA).	Customers are able to order the following on the MTO website: Commercial Vehicle Operator Record driver abstract; Commercial Vehicle Operator summary; and Commercial Vehicle Operator Record. Through the ServiceOntario website customers can change their address; renew their licence plate sticker; order a personalized licence plate, used vehicle information package and driver/vehicle abstracts.	For MTO products, an account is not created; required details are provided for the transaction. To create an account for ServiceOntario, a ONE-Key ID is created using 8-16 characters, a password is also required. However, to access the VLRA a plate number, Driver's Licence number or Registrant Identification Number (RIN) is required whereas to access the DLRA a Driver's Licence number, RIN or Trillium number is required. To access a combination of the DLRA or VLRA a Driver's Licence number, plate number or Trillium number is required.	Information is submitted online.
<b>Oregon</b>  Tom McClellan <a href="mailto:Thomas.L.McClellan@odot.state.or.us">Thomas.L.McClellan@odot.state.or.us</a>	No	N/A	N/A	N/A
<b>Pennsylvania</b>  Kara Templeton <a href="mailto:ktempleton@pa.gov">ktempleton@pa.gov</a>	No, for general customers. Yes, for business accounts.  PA does offer a variety of online services for general customers, but an account is not needed.  PA does offer business accounts to businesses who request driver histories for employment or insurance purposes.	Driver histories for business accounts.	Businesses are required to submit a completed application/license agreement. The forms and information can be found at <a href="http://www.dot4.state.pa.us/information/bus_acct_assistance.shtml">http://www.dot4.state.pa.us/information/bus_acct_assistance.shtml</a>	Mail

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<b>Québec</b>  Harold Blaney <a href="mailto:Harold.Blaney@saaq.gouv.qc.ca">Harold.Blaney@saaq.gouv.qc.ca</a>	Yes	Several on-line transactions are accessible via the SAAQ's Web site, including:  <ul style="list-style-type: none"> <li>- Payment of driver's licence or vehicle registration renewals</li> <li>- Application for copy of driver abstract</li> <li>- Verification of driver licence validity</li> <li>- Etc.</li> </ul> For the complete list of transactions, consult our Web site at: <a href="http://www.saaq.gouv.qc.ca/saaqcl/en/public/index.php">http://www.saaq.gouv.qc.ca/saaqcl/en/public/index.php</a>	See our Web site	Through on-line services
<b>Saskatchewan</b>  Randy Zerr <a href="mailto:rzerr@sgi.sk.ca">rzerr@sgi.sk.ca</a> 306-751-1568	Yes	Driver's licence Driver's record Vehicle renewals Financial standing	Existing customers need to provide an e-mail address which is added to their customer profile in our database.  We will then confirm the customer and send them an activation code by e-mail.  The customer then goes to our website and sets up their on-line account. They can then begin completing transactions.	In person, by phone.
<b>South Carolina</b>  Donna Meares <a href="mailto:Donna.meares@scdmv.net">Donna.meares@scdmv.net</a>	Yes	Business customers are currently allowed to set up an account to purchase 3 and 10 year driver MVR's. Individual customers can obtain a MVR via scdmvonline.com on the Public Services site.	Business customer's interested in setting up an account must do so with SCDMV and SCI (portal). It depends on the type of account that they are asking to be set up (personal or non-personal information) on what is required. In general, they need to submit a formal request on their business letterhead with the following information:	Through the mail

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South Carolina, <i>continued</i>			<ul style="list-style-type: none"> <li>List the information that will be requested.</li> <li>How the information will be used in their business.</li> <li>Who (person's title) will have access to the information?</li> <li>Security administrator name, email address, and telephone number.</li> <li>Signature</li> </ul>	
<b>South Dakota (drivers)</b>  Jane Schrank <a href="mailto:Jane.schrank@state.sd.us">Jane.schrank@state.sd.us</a>	No	N/A	N/A	N/A
<b>South Dakota (vehicles)</b>  Deb Hillmer <a href="mailto:Debra.Hillmer@state.sd.us">Debra.Hillmer@state.sd.us</a>	Yes	Vehicle Registration, Seller permits, sign up for email notice, Report of sale, plate look up. We are also looking to expand the usage to title transfer at some point in future.	Right now we require they have a SD DL # and they must enter the DL# and date of birth in order to access their account. If a company we have an assigned number that is sent to them. We are looking to improving the security of the sign-up process.	On-line as well as through the mail.
<b>Texas (vehicles)</b>  MaryAnn Chapman <a href="mailto:MaryAnn.Chapman@txdmv.gov">MaryAnn.Chapman@txdmv.gov</a>	<p>No account needed for vehicles less than 55,000 lbs. to renew registration online, if county of residence participates in the online renewal program. Customers can submit change of address information, submit title transfer notification, and order license specialty license plates online, without creating an account.</p> <hr/> <p>Yes, account available for vehicles weighing 55,000 lbs. and over, registered under IRP, and fleet accounts.</p>	<p>Only vehicle information is populated in the online form after entering the license # and last 4 of VIN.</p> <hr/> <p>Account info such as company name, address, and detailed vehicle information. Account provides the ability to add or delete vehicles.</p>	<p>No account required, license plate # and last 4 of the VIN are required to process registration renewal online.</p> <hr/> <p>To create account: Business legal name Business DBA name Country Taxpayer ID or SS # USDOT # TxDOT MCR # Ownership type</p>	<p>Online, in person, or by mail.</p> <hr/> <p>Online, in person, or by mail.</p>



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Texas, <i>continued</i>			Partner names Corporate officer names Contact name Contact phone Contact e-mail Business Physical Location Mailing address shipping address Custom logo (optional)  To manage account: User name password IRP Account Number IRP Access Code Vehicle information Payment information	
<b>Vermont</b>  Howard Deal <a href="mailto:Howard.deal@state.vt.us">Howard.deal@state.vt.us</a>	No	N/A	N/A	N/A
<b>Vermont</b>  Michael Charter <a href="mailto:Michael.charter@state.vt.us">Michael.charter@state.vt.us</a>	No – however we are preparing to offer such an option	N/A	N/A	N/A
<b>Virginia</b>  Brian Turner <a href="mailto:Brian.turner@dmv.virginia.gov">Brian.turner@dmv.virginia.gov</a>	Yes	<u><b>Driver</b></u> Address Change, DL and ID Card Renewal/Replacement, Record at-a-glance (DL Status, Expiration Date, Point Balance, Endorsements, and Restrictions), and Manage Email/Text/Phone Renewal Reminders.  <u><b>Vehicle</b></u> Plate Purchase, Prospective Purchaser Inquiry, Record at-a-glance (Make, Year, VIN, Plate # and Type, Registration Expiration, and Garage Jurisdiction), Report Sold or Traded, Registration Card	Customer number or SSN and date of birth. Then the customer must correctly answer questions specific to their DMV record. Lastly, the customer establishes a four-digit DMV PIN.	Online or by phone

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Virginia, <i>continued</i>		Replacement, Registration Renewal, Title Replacement, and Manage Email/Text/Phone Renewal Reminders. <b>Permit Services</b> Disabled Parking Placard Renewal and Trip Permit Purchase.		
<b>Washington</b>  Kimberly Mathis <a href="mailto:kmathis@dol.wa.gov">kmathis@dol.wa.gov</a>	Yes, currently in beta, soft launch in August	Driver license: DL #, address, renewal date, abstract driver records, endorsements, restrictions  Vehicles & boats: Vin/ID#, address, plates, registered owners names, email addresses associated with vehicle, renewal date, if an emission test is needed  They can renew their license and registrations, order driver record abstracts, report the sale of their car, sign up for email renewal notices, and change their address.	First, middle, last name DL# Last 4 of social Date of birth Email	Online/mobile
<b>West Virginia</b>  Natalie Harvey <a href="mailto:Natalie.D.Harvey@wv.gov">Natalie.D.Harvey@wv.gov</a>	No	N/A	N/A	N/A
<b>Wisconsin</b>  Megan Bergum <a href="mailto:Megan.bergum@dot.wi.gov">Megan.bergum@dot.wi.gov</a>	No	N/A	N/A	N/A
<b>Wyoming</b>  Debbie Lopez <a href="mailto:Deborah.Lopez@wyo.gov">Deborah.Lopez@wyo.gov</a>	No	N/A	N/A	N/A

Information in this table was provided by the responding jurisdictions.