



American Association of Motor Vehicle Administrators

TWIR THE WEEK IN REVIEW

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AAMVA Board Meets



The AAMVA International Board of Directors held their annual winter board meeting January 7-9 in New Orleans. Chairman Mark Lowe (IA) led discussions on many standing business and governance items including a joint session with the AAMVA Finance & Audit Committee. The board took numerous actions that will guide AAMVA on continued implementation of key initiatives. One specific action by the Board was the adoption of a new strategic plan and framework that will guide the association through 2018. The plan includes a new vision for AAMVA: "Safe Drivers, Safe Vehicles, Secure Identities, Saving Lives!" and is built on 4 pillars: Member-Driver Solutions, Culture of Excellence, Technology, and Fiscal Integrity. More information about the plan will be shared with members over the coming months. The Board also heard updates from many of its strategic partners including sister associations, the federal government, and the Industry Advisory Board.

2015 Workshop & Law Institute Online Registration is Now Open



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Registration is now open for AAMVA's 2015 Workshop & Law Institute, in Fort Worth, Texas, March 18-19. Take advantage of this unique opportunity to network with colleagues from other member jurisdictions across the U.S. and Canada, as well as industry organizations that provide the products and services you may need. Visit the [Workshop & Law Institute Web site](#) for more details and get a taste for what you can expect in [this video!](#)



Upcoming AAMVA Webinars



2015 Fraud Detection & Remediation (FDR) Training Update

Join us Wednesday, January 21, 2015, 2:00 - 3:00 PM (EST) for the webinar, 2015 Fraud Detection & Remediation (FDR) Training Update. Find out what's new in the FDR training curriculum for 2015, including document updates, new resources, and implementation strategies. Note: This webinar is for AAMVA jurisdiction and federal government members only. If you are a member and wish to register for this webinar, please login to the site, and go to the [Members Only webinars page here](#).

NMVTIS State Web Interface (SWI) Training

Register now for the webinar, NMVTIS State Web Interface (SWI) Training, Thursday, January 22, 2015, 2:00 - 3:00 PM (EST). Learn the quick and easy benefits of the NMVTIS State Web Interface (SWI) Training. The SWI application allows state users to perform instant title verification against NMVTIS using a web browser and an internet connection. Note: This webinar is for AAMVA jurisdiction and federal

government members only. If you are a member and wish to register, please login to the site, and go to the [Members Only webinars page here](#).

Fraud Detection and Remediation (FDR) e-Learning Has Been Updated for 2015!

FDR is our most widely-accessed voluntary program. The updated courseware package (January 2015 version) is now available to member jurisdictions!

Courseware Updates and Enhancements

The 2015 Annual Update features a number of important enhancements and new information including:

- **NEW** NMVTIS Investigation Tools Supplement
- **NEW** FDR Resources Supplement
- UPDATED US and Canadian federal documents, including the new US Border Crossing Card
- UPDATED Administrator's FIFTEEN content (Secure Card Design Principles)
- UPDATED Mexican CDL content
- UPDATED Puerto Rican Birth Certificate content
- UPDATED indexed, searchable, and comprehensive job aid for print or electronic use
- UPDATED Jurisdiction Document Authenticity Contact List, including local NAPHSIS Fraud contacts
- Improved navigation capabilities for standalone format users
- 2015 Update Only Module for refresher training

Please visit the AAMVA website and follow the [FDR Training path](#) to review program details, examine the change documentation and access the download page. Please remember that you will need to use your AAMVA User ID and Password to access the material. **Individual students should not attempt to retrieve the courseware from the AAMVA website. Instead, downloads are designed so that single training contacts can access the courseware on behalf of their agencies and then deploy the training throughout their organizations.**

SAVE User Agencies Can Comment on Revisions to Form G-845

USCIS' [SAVE Program](#) recently submitted revised electronic and paper versions of [Form G-845](#) to the Office of Management and Budget (OMB) for review. A 30 day public comment period, [announced in the Federal Register](#), opened on December 16, 2014. Final OMB approval of the revised versions is expected by April 2, 2015. The current electronic and paper versions of the G-845 will remain valid (despite their January 31, 2015 expiration dates). Departments of Motor Vehicles and Drivers Licensing Agencies that are registered with the SAVE Program use Form G-845 to verify the immigration status of benefit applicants, so only those individuals entitled to benefits receive them.

Awards Program Updated

AAMVA's updated awards program fosters a tradition of excellence in the motor vehicle and law enforcement community. The awards allow AAMVA to honor individuals, teams and organizations who have committed their time and resources to safety initiatives, outstanding customer service, and public affairs and consumer educational programs throughout North America. Awards are presented both at the regional and international levels. Learn more about the new AAMVA Awards Program and download submission forms online at www.aamva.org/AAMVA-Awards/. **Submission forms for the awards are due February 14, 2015.**

Martha Irwin Award for Lifetime Achievement in Highway Safety

The Martha Irwin Award for Lifetime Achievement in Highway Safety is presented annually to an AAMVA member jurisdiction employee, or other individual whose primary function is directly associated with highway and traffic safety efforts. An award is presented for achievement in highway safety in Motor Vehicle Administration and one for achievement in highway safety in Law Enforcement. For more information and to download the nomination form, visit <http://www.aamva.org/Martha-Irwin-Award/>. **Nomination forms are due April 15, 2015.**

AAMVA Systems Training for AAMVA Members

AAMVA Systems Training aims to develop education, training and learning opportunities that meet the needs of AAMVA's membership in the use of all the systems and procedures to ensure commercial driver safety and compliance with Federal regulations. These web-delivered programs do not require travel and are learner-centered, interactive and guaranteed to produce results. All courses are **free** for AAMVA members.

Please find the upcoming training schedule below:

JANUARY 2015:

- 6 CD07 Add New Driver (intermediate)
- 7 CD09 Change Data (intermediate)
- 8 CD15 Update AKA Data (intermediate)
- 13 CDLIS Resolving Duplicate Pointers (advanced)
- 14 CD14 Mark Driver Unique(intermediate)
- 15 CD10 Delete Master Pointer(intermediate)

- 20 CDLIS Performance Reports Part A (intermediate)
- 21 CDLIS Performance Reports Part B(intermediate)
- 22 CD90.4.1 Out-of State Transaction Reports (advanced)
- 23 CDLIS Reports- Identifying Potential Issues (intermediate) ***NEW ***

- 26 CDLIS Convictions and Withdrawals (basic)
- 28 CDLIS 3-Yr Calc for Serious (advanced)
- 29 CDLIS Disqualifications for Federal Offenses (advanced)

Click the link below to view the course catalogue and to register or enroll in a session:

<http://aamva.intevista.com>.

If you experience trouble enrolling, or if you would like more information on any of the courses, please send an email to trainer@aamva.org.

Share Information With Other Jurisdictions

Please respond to these surveys from New Hampshire, Florida, South Dakota, Arkansas, and AAMVA. The jurisdictions that have already responded are listed after each survey.

- [Residency](#) (Ends 01/23/2015) Responses received from AL, CA, FL, KY, NE, NE, VA, VT.
- [Military ID Cards and Proof of Identity](#) (Ends 01/20/2015) Responses received from AL, AR, AZ, BC, KS, LA, MD, MN, NE, NH, NT, OK, PA, SC, TN, TX, VA, VT, WI.
- [Matricula Consular](#) (Ends 01/27/2015) Responses received from AL, FL, GA, IL, KS, LA, MO, ND, NJ, OR, PA, SC, VA, VT.
- [Driver Re-evaluation Procedures and Training](#) (Ends 01/14/2015) Responses received from AB, AR, CA, FL, IA, ID, IL, KS, MA, ME, MN, NC, ND, NH, NJ, NT, OH, VA, VT, WI.
- [Flat and Embossed Plate Costs](#) (Ends 01/20/2015) Responses received from AL, CA, CO, FL, GA, IL, IN, KS, KY, LA, MD, MN, NC, NE, NT, NV, OK, OR, PA, SC, TX, UT, VA, WV.

These jurisdictions appreciate your assistance with their research. If you need a Web password or have any questions about using the survey tool, please send an e-mail to webportalsupport@aamva.org or call Janice Dluzynski at 703-908-5842. All online surveys can be found on the AAMVA Web site at <http://www.aamva.org/Survey/User/SurveyDefault.aspx>.

GA DDS Seeks Information Technology Solution

In early 2015, the Georgia Department of Driver Services (DDS) will be advertising a partnering opportunity to assist the agency with planning and acquisition of an Information Technology solution through the State of Georgia's Team Georgia Marketplace website. Parties interested in being notified and responding to solicitations from DDS are encouraged to register with Team Georgia Marketplace in advance. To register, please visit <http://doas.ga.gov/TGM/Pages/TGMSuppliers.aspx> and follow the instructions under the "Registration" section to become a Team Georgia Marketplace "Supplier" or "Sourcing Bidder". The site provides details on both and quick reference guides for each registration process.

If assistance is needed with the registration process, the State Purchasing Help Desk is available during normal business hours at 404-657-6000.

Tomblin Taps Reed as New Commissioner of West Virginia DMV

West Virginia Gov. Earl Ray Tomblin is appointing Patricia Reed as the new commissioner of the West Virginia Division of Motor Vehicles. Reed has served as owner and broker of Reed-Patton Real Estate and as owner and principal agent of Pat Reed Insurance Agency. She also was deputy commissioner in the West Virginia Office of the Insurance Commissioner. Reed served two terms in the state House of Delegates and 12 years as a Raleigh County commissioner. She is still a member of the Raleigh County Transportation Authority. Reed replaces Steven Dale, who is

retiring after first being appointed acting commissioner in January 2013. He also spent more than three decades in various roles with the DMV.

Governor Nominates Delaware DMV Director to Cabinet Post

Delaware Governor Jack Markell announced he is nominating Jennifer Cohan to become the next Secretary of the Delaware Department of Transportation (DelDOT). If confirmed by the Delaware State Senate, Cohan will succeed Shailen Bhatt, who will accept a nomination by Governor John Hickenlooper to serve as Executive Director of the Colorado Department of Transportation at the end of this month. Cohan, whose state public service career spans over 25 years, was appointed Director of the Delaware Division of Motor Vehicles (DMV) in 2007. She has held an array of leadership positions within the Delaware Department of Transportation in the areas of Planning, Finance and Motor Carrier Safety. Previously, she worked in the capacity of Financial/Program Manager at the Department of Natural Resources and Environmental Control (DNREC) managing the states Clean Water Program. Cohan also worked with the Delaware State Legislature within the Office of the Controller General. In addition to her leadership role at DMV, Cohan is an adjunct professor at Wilmington University teaching leadership and public policy in the Master's program. She is also a member of the American Association of Motor Vehicle Administrators (AAMVA) International Board of Directors, a past Chair of the AAMVA Board, and serves as president of the Greater Dover Boys and Girls Club Board of Directors.

Georgia Driver Examiner Honored for Customer Service

Georgia Department of Driver Services (DDS) Commissioner Rob Mikell announced that Mary "Jill" Kitchens has been named Georgia's Driver Examiner of the Year by the American Association of Motor Vehicle Administrators (AAMVA). She is a team member supporting three DDS customer service centers: Blairsville (Union County), Blue Ridge (Fannin) and Trenton (Dade County) and serves thousands of customers annually. Jill was selected for her excellence in adhering to the principles and recommended practices of driver examining and for a high level of conduct in her profession. "Jill is a valuable DDS team member, and it is fitting that she received this honor from AAMVA," said Commissioner Mikell. "Jill ranks as a top performer and has served a total of 6,650 customers with an average wait time of six minutes and forty-eight seconds during the past year." Jill has been with DDS for over nine years and is a selfless and dedicated employee who genuinely cares about customer service. She works exceptionally hard while maintaining the highest positive attitude. Being a team member at three separate locations, she has the succinct ability to adapt to each center's distinctive customer base and community mission.

DHS Moves Real ID Document Enrollment Date to October 2020

On December 29th, the Department of Homeland Security published a [final rule](#) regarding Real ID. As stated in the language of the rule, the document enrollment dates for acceptance of state-issued driver's licenses by federal agencies (formerly December 1, 2014) and the ability of federal agencies to accept only Real-ID compliant driver's licenses for official purposes (formerly December 1, 2017) has been moved to October 1, 2020. These changes were made to accommodate large portions of individuals from Real-ID compliant jurisdictions that would either need to renew their licenses before

the end of this year or risk not being able to use them for official federal purposes. DHS also notes that it has revised the December 1, 2017 date to avoid complicating DHS's enforcement plan and allow them an opportunity to reasonably evaluate the effects of the various enforcement phases. Nothing in the rule affects the prohibition against federal agencies accepting for official purposes licenses and identification cards issued by noncompliant states in accordance with the phased enforcement schedule. For further information, contact Ted Sobel, Director of State-Issued Identification Support at the Department of Homeland Security; (202) 282-9570.

Wisconsin Voter ID Law Challenged by Civil Rights Advocates

A legal fight over voting rights has returned to the Supreme Court, with civil rights advocates seeking to stop Wisconsin's controversial voter identification law. The American Civil Liberties Union filed a petition asking the high court to review the constitutionality of the 2011 law, which requires Wisconsin voters to produce photo identification. A federal judge struck down the law, but the U.S. Court of Appeals for the 7th Circuit upheld it just before the November elections. The civil rights group, in urging the justices to hear the case, said the law violates the 14th Amendment's Equal Protection Clause and Section 2 of the Voting Rights Act ([PL 109-246](#)).