



WEST VIRGINIA DEPARTMENT OF TRANSPORTATION
Division of Motor Vehicles

5707 MacCorkle Avenue, Southeast
Post Office Box 17400
Charleston, West Virginia 25317-0010 • (304) 558-3900
TDD: (800) 742-6991 • (800) 642-9066

Earl Ray Tomblin
Governor

Paul A. Mattox, Jr., P. E.
Cabinet Secretary

January 23, 2013

Denise Hanchulak
Program Director
American Association of Motor Vehicle Administrators
Certifications & Standards/Programs Division
4301 Wilson Boulevard, Suite 400
Arlington, Virginia 22203

Dear Ms. Hanchulak:

The State of West Virginia is proud to nominate Donna Deskins, of the Lewisburg Regional DMV Office, as the 2012 AAMVA IDEC Examiner of the Year.

Ms. Deskins began her career as a Driver and Motorcycle Examiner in January of 2001. The enclosed recommendation will show that Ms. Deskins exceeds expectations while performing the duties of a Certified Driver Examiner and upholds the examiner professional code of ethics.

Ms. Deskins represents our agency in a professional manner at all times and is an outstanding role model for new employees and her peers. Ms. Deskins performs her duties in a knowledgeable, courteous, and objective manner; therefore, we are recognizing her as West Virginia's 2012 Certified Driver Examiner of the Year.

Sincerely,

A handwritten signature in cursive script that reads "William D. Totten".

William D. Totten, Director
Investigations, Security & Support Services

WDT/mm

Enclosures



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Harry L. Bergstrom
Deputy Secretary

TO: Totten, William D.

FROM: Lewisburg DMV

SUBJECT: Driver Examiner of the Year

We would like to nominate Donna Deskins for WV's Driver Examiner of the Year. Ms Deskins is a team player who consistently performs her duties with dedication and professionalism. Ms Deskins helps the applicant relate to and explain the test results to the applicant so that they fully understand the test.

Ms Deskins has been a Driver Examiner since January 8, 2001 and has become an excellent examiner through hard work and dedication. Her professionalism and conduct toward applicants is exemplary.

I would like to tell you about a time she took out an applicant on a road test. They had done excellent on parallel parking and driving but when they went to park; they hit the retaining wall (hard) at our office. Ms Deskins attitude and demeanor was excellent explaining everything to them. Ms Deskins maintained her professionalism during the incident so that the applicant was at ease. This is just one of the many examples that Ms Deskins has gone above and beyond the call of duty.



Thank You

Donna Deskins
M. Sue Londerer