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Driver and Vehicle Services

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November 26, 2014

Denise Hanchulak
Program Director
Programs Division
4401 Wilson Blvd., Suite 700
Arlington, VA 22203

Dear Ms. Hanchulak:

I would like to nominate Steve Brueggemeier for Minnesota's Examiner of the Year.

Steve Brueggemeier has worked as a Driver License Examiner for the past ten years. Steve is an examiner that does an extraordinary job. He is dependable and goes above and beyond what is expected of him. On a daily basis, Steve has demonstrated a strong and professional work ethic where he brings a positive and dedicated attitude to his job duties.

Steve is relied upon to make difficult decisions on a regular basis. He is able to handle any of the unique challenges and difficult customers that may arise. Steve is respectful, courteous and professional when interacting with the public as they navigate the driver license testing process and available services. He is dedicated to providing excellent customer service while ensuring that knowledgeable and competent drivers are obtaining driving privileges.

Steve demonstrates excellent customer service skills with every customer. His positive attitude shines through when you see his customer's happy, smiling faces. Steve's sense of humor and personality makes him a joy to work with and his personality rubs off on his co-workers.

Throughout his career, Steve's performance, willingness to accept new challenges and his dedication to providing the best customer service possible has made Steve an excellent role model for all examiners and a true asset to our department.

We are proud to have Steve Brueggemeier as Minnesota's Examiner of the Year.

Sincerely,

A handwritten signature in black ink that reads "Deb Carlson".

Deb Carlson
Driver Exam Program Manager

