



# COMMONWEALTH of VIRGINIA

Department of Motor Vehicles

2300 West Broad Street

December 1, 2014

**Richard D. Holcomb**  
Commissioner

Post Office Box 27412  
Richmond, VA 23269-0001

Ms. Denise Hanchulak  
American Association of Motor Vehicle Administrators  
4401 Wilson Boulevard  
Arlington, Virginia

Dear Ms. Hanchulak:

The Virginia Department of Motor Vehicles proudly nominates Ms. Brenda Daugherty for the International Driver Examiner Certification (IDEC) Examiner of the Year award.

Brenda's career with the Virginia DMV began more than 37 years ago. She has worn many hats throughout her tenure with DMV. From front-counter customer service representative, to district secretary, driver improvement analyst, and driver's license specialist, she has brought increased levels of expertise to driver's license and commercial driver's license testing, medical testing, as well as audits for Driver Training Schools, Driver Improvement Clinics and Third Party Testers. She has also provided training in many areas.

This consistently reliable employee has always shown compassion for her customers as well as her fellow employees. She possesses an extensive knowledge of safe driving and procedures, and leverages her experience and sense of humor into quality relationships with customers and coworkers alike.

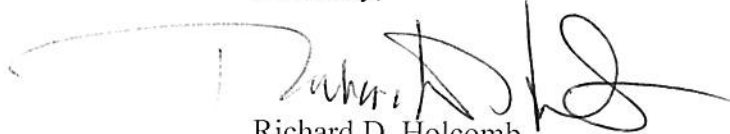
When a coworker was out for several weeks due to medical issues, Brenda stepped in and covered the employee's schedule while still covering her own, ensuring no cancellations for customers. Brenda always has a positive and helpful attitude that lifts her team up during difficult times. While working in a customer service center, Brenda overheard an employee sharing a personal story about how she and her five children were living in a new apartment for two weeks without water. The employee was waiting for her next pay check to afford the money to connect the utilities. Brenda took \$100 dollars out of her pocket, initiated a donation collection from other coworkers, and arranged a ride to the utilities office. Thanks to Brenda's noble generosity, the employee and her family got running water that day.

Her unwavering work ethic and commitment to safety makes Brenda a model representative for examiners across the globe.

Ms. Denise Hanchulak  
December 1, 2014  
Page 2

If you have questions or need additional information, please contact me at (804) 367-6606 or [Richard.Holcomb@dmv.virginia.gov](mailto:Richard.Holcomb@dmv.virginia.gov).

Sincerely,



Richard D. Holcomb

RDH:pg



**FLQA**  
FLORIDA ASSOCIATION OF BOAT LIFEGUARDS  
Boat Lifeguard  
www.flqa.org

