



Alcohol
and Gambling
Enforcement

Bureau of
Criminal
Apprehension

Driver
and Vehicle
Services

Emergency
Communication
Networks

Homeland
Security and
Emergency
Management

Minnesota
State Patrol

Office of
Communications

Office of
Justice Programs

Office of
Pipeline Safety

Office of
Traffic Safety

State Fire
Marshal

Driver and Vehicle Services

445 Minnesota Street • Saint Paul, Minnesota 55101
Driver Services Phone: 651.297.3298 • Vehicle Services Phone: 651.297.2126
Fax: 651.797.1120 • TTY: 651.282.6555
dps.mn.gov

December 12, 2018

Denise Hanchulak
Program Director / Programs Division
4301 Wilson Blvd., Suite 400
Arlington, VA 22203

Dear Ms. Hanchulak:

Minnesota's nominee for Examiner of the Year, William Benert Jr., readily accepts all of the challenges of a driver license examiner and is dedicated to providing excellent customer service.

William (Bill) Benert Jr. has worked as a Driver License Examiner for the State of Minnesota for the past eight years. Every day Bill demonstrates a strong, highly professional work ethic and he brings a positive and dedicated attitude toward his job duties. Bill demonstrates dependability and often goes above and beyond what is expected. He is regularly relied upon to make difficult decisions. Bill is able to handle any of the unique challenges related to driver license privileges for customers.

Bill is an invaluable employee. He is a quick learner with a keen ability to retain what he has learned and has incorporated the many recent process changes that has impacted his job duties. Bill does an excellent job when administering knowledge tests and road tests, processing applications and compiling reports. Bill is respectful, courteous and professional when dealing with the public. He is dedicated to providing excellent customer service while ensuring that knowledgeable and competent drivers are obtaining driving privileges.

Bill is a reliable resource for his co-workers who have questions or need guidance in regards to conducting road tests or examining procedures. Bill plays a significant and valuable role in mentoring new driver license examiners in his exam locations. Bill is also a highly valued and respected member of the Minnesota Test Maintenance Committee.

Throughout his career with the Minnesota Department of Public Safety, Bill's performance, willingness to accept new challenges and his dedication to providing the best customer service possible has made Bill an excellent role model for all examiners and a true asset to our department.

We are proud to have Bill Benert Jr. as Minnesota's Examiner of the Year for 2018.

Sincerely,

A handwritten signature in blue ink that reads "Deb Carlson".

Deb Carlson
Driver Exam Program Manager



DVS
EXAMINER