



**REGION I
CONFERENCE**
WILMINGTON, DE
MAY 14-17

CONFERENCE AT A GLANCE

Monday, May 14	
1:00 pm - 5:00 pm	Registration
1:00 pm – 5:00 pm	General Service Contractor Move-in
6:00 pm – 9:00 pm	Administrators Dinner: TBD (<i>Invitation Only</i>)
Tuesday, May 15	
7:00 am – 11:00 am	Exhibitor Move-in
9:00 am – 12:00 pm	Board of Directors Meeting
11:00 am – 12:00 pm	Program Session Leads Meeting
11:00 am – 12:30 pm	Newcomer Orientation This informative session will cover all the programs, services, and products that AAMVA offers to members—including best practices and solutions, conferences and events, educational opportunities, information access, legislative support, technology systems, and much more. New attendees are especially encouraged to attend this session to become oriented to the association.
12:00 pm – 1:00 pm	Board of Directors and Session Leads Lunch
12:30 pm – 1:30 pm	Arrival Lunch Join the exhibitors for lunch before our Opening Ceremonies & Membership Meeting.
11:00 am – 5:00 pm	Registration
1:30 pm – 3:30 pm	GENERAL SESSION: Opening Ceremonies & Membership Meeting Join Region 1 President Scott Vien and his guests in opening the 2018 Region 1 Conference.
3:30 pm – 4:00 pm	Refreshment Break
4:00 pm – 5:00 pm	GENERAL SESSION: Succession Planning Learn how to build a succession plan to ensure leadership and operational continuity.
6:00 pm	Night of Networking: Take Me Out to the Ballgame Enjoy networking with your colleagues for dinner while enjoying the Wilmington Blue Rocks (Class A Kansas City Royals affiliate) play the Myrtle Beach Pelicans (Class A Chicago Cubs affiliate) in what is sure to be an exciting 9 innings.

Wednesday, May 16	
7:00 am – 8:30 am	Administrators Breakfast (<i>Invitation Only</i>)
7:00 am – 8:30 am	Attendee Breakfast Enjoy breakfast while visiting with the exhibitors.
8:30 am – 9:50 am	GENERAL SESSION: Jurisdiction Roundtable This year we are implementing a fresh approach to our jurisdiction roundtable. Rather than our traditional “report-out” style, the new format will focus on topics of interest for open discussion. We will be prepared to focus on policy topics not otherwise covered in the agenda, such as gender X, driver privilege cards, cognitive impairment screening, e-titling/e-odometer, human trafficking, etc.
9:50 am – 10:00 am	Transition to Exhibit Hall for QC or LE Roundtable
10:00 am – 12:00 pm	CONCURRENT SESSION: QuickConnect
	CONCURRENT SESSION: Law Enforcement Roundtable An open discussion on issues impacting law enforcement and an opportunity to collaborate with your peers.
12:00 pm – 1:00 pm	Lunch with Exhibitors
1:00 pm – 2:00 pm	CONCURRENT SESSION: Toll Enforcement Reciprocity Learn about jurisdiction reciprocity programs already in place, hear about what is being done in terms of future planning, and why DMV’s should join the conversation now. Receive progress updates from jurisdictions getting ready to implement, challenges they have encountered, and successful implementation strategies.
	CONCURRENT SESSION: CDL/FMCSA This session will be an open discussion on CDL issues of importance to the jurisdictions. Topics will include FMCSA updates on current and upcoming CDL rulemakings, and discussions on issues such as National Registry of Certified Medical Examiners II, Skills Testing Delay Survey, Entry-Level Driver Training and others.
2:00 pm – 2:10 pm	Transition Break
2:10 pm – 3:10 pm	CONCURRENT SESSION: Drug Impaired Driving Learn about the impact on highway safety and roadside testing from legalizing recreational marijuana, use of prescription drugs, and the opioid epidemic.
	CONCURRENT SESSION: Cyber Security and Data Use Contracts Hear about what jurisdictions are doing to assist customers whose data has been compromised. Acquire strategies for DMV data protection including PII, credit cards, other jurisdiction agency data use/protection. Learn about contract best practices and data “salting” practices.
3:10 pm – 3:40 pm	Refreshment Break in Exhibit Hall
3:40 pm – 4:40 pm	CONCURRENT SESSION: REAL ID Receive updates from DHS and REAL ID regulations. Hear what jurisdictions are doing to educate consumers, and the challenges associated with implmeneting REAL ID.
	CONCURRENT SESSION: Motor Carrier Discuss motor carrier topics such as DMV administration and regulation of the Motor Carrier industry. Hear what the strategies are for covering motor carrier topics not otherwise covered by CDL, IRP, IFTA, CVSA, etc.
5:00 pm – 6:00 pm	President’s Reception Visit with the exhibitors one last time before the exhibit hall closes

Thursday, May 17	
7:00 am – 8:30 am	Traditional Past Presidents' Breakfast
8:30 am – 9:30 am	CONCURRENT SESSION: mDL: Looking Forward...Are you ready? Obtain updates on mDL pilots within the Region and hear about the challenges and opportunities associated with those pilots. Hear more about the future of mDLs, including challenges and opportunities associated with implementation, reciprocity, etc.
	CONCURRENT SESSION: Transportation Funding Alternatives Learn what jurisdictions are doing to overcome transportation funding challenges, including the 1-95 Corridor Coalition Mileage Based User Fees pilot (Delaware and Pennsylvania), registration fees on electric vehicles, etc.
9:30 am – 9:40 am	Transition Break
9:40 am – 10:40 am	CONCURRENT SESSION: Tools and Techniques to Fight Fraud Join us to learn more about fighting fraud from experts in the field. Break-out sessions will include discussions on current fraud trends, FDR implementation tactics, and using NMVTIS as a tool to deter and detect fraud.
	CONCURRENT SESSION: Customer Service Learn more about ways to improve customer service. Discussion groups will address wait time reduction solutions, alternative service options, office flow/design, and the use of data analytics and performance metrics to find efficiencies.
10:40 am – 11:00 am	Refreshment Break
11:00 am – 12:00 pm	CONCURRENT SESSION: Verification Systems Receive updates on verification systems such as S2S, USPVS, VLS, SAVE and RIDE.
	CONCURRENT SESSION: Sovereign Citizens; Impact on DMV's Hear from experts in the field on how to prepare your staff to identify and interact with sovereign citizens, and the vulnerabilities within DMV processes that are used by some sovereign citizens to exploit the DMV.
12:00 pm – 1:30 pm	Awards Luncheon
1:30 pm – 2:50 pm	GENERAL SESSION: Emerging Industry Issues & Trends Hear from industry what they are anticipating in future years, what trends they are seeing that may impact DMVs, their strategies to stay ahead of the needs and their ideas for servicing the DMVs of the future.
2:50 pm – 3:00 pm	Transition Break
3:00 pm – 4:30 pm	GENERAL SESSION: Automated and Connected Vehicles Hear about the newly published AAMVA Guidance Document for regulating the testing and deployment of Highly Automated Vehicles, as well as updates from Region 1 jurisdictions related to automated vehicles.
6:00 pm – 9:30 pm	Delaware State Reception and Banquet Join Scott Vien and the Delaware staff for the closing reception and banquet.